

Type your message:	
Refund	Send

You: Refund

Bot: To request a refund, please contact support@company.com.



Type your message:	
	Send

You: cancel

Bot: You can cancel an order by visiting your account > orders > cancel.

Type your message:	
	Sen

You: late

Bot: We apologize for the delay. Please provide your order ID.

Type your message:	
	Sen

You: damage

Bot: If your item is damaged, reach out to support with pictures attached.

Type your message:	
	Send

You: billing

Bot: For billing issues, verify your payment method under account settings.