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Anthony W. Conley

Objective

Seeking Desktop and Network support position with growth company to utilize knowledge of small to mid-sized client, server and networking operations and support.

Experience

1999 to Present AdventHealth University

Network/Desktop Administrator

- Create newly hired accounts, add to proper Microsoft Active Directory groups, and create Active Directory policies for the groups.
- Support approximately 200 faculty and staff in all departments on campus.
- Use Microsoft System Center to create, deploy and maintain all desktop and laptop computers.
- Write procedures for coworkers on all software installations.
- Created an inventory of all Information Technology assets using SolarWinds Web Help Desk platform.
- Great ability to troubleshoot hardware and software problems and solving those problems quickly and accurately.
- Lead support for approximately 450 student laptops per semester. I was chosen for this position because I have such a good rapport with students.
- Create a standard student laptop image and send to Dell through FTP to be installed on all campus student laptops.
- Installed Microsoft Server and Active Directory. Assisted in migrating users from a Novell environment over to a Windows environment.
- Migrated network from IPX/SPX to TCP/IP.
- Maintained AS/400 Database server and clients, which included adding and troubleshooting printers, Creating new user accounts', and backing up applications.
- Provide customer-focused, quality service with mature judgment and the ability to handle confidential matters discretely.
- Interface successfully with all levels of employees and work effectively as part of a professional team
- Excellent ability to help users feel comfortable using technology in a workplace environment. I have been appointed to be the campus president's person desktop support person for both home and on campus.

1998 – 1999

Magictech Computers

Service Engineer

November 1998 – June 1999

- Administer numerous clients' network environment, including the repair of hardware/software problems.
- Contracted to Florida Hospital with responsibilities that include setting up and installing Windows NT workstations in a Novell environment. Also responsible for backing up user information to network.
- Install applications and write standard installation documentation for the applications, customer service, and troubleshooting hardware/software issues.

1989 - 1998

ABB-Daimler Benz

Orlando, FL

Network Administrator

January 1997 – November 1998

- Administer a Windows Server/Client network running Windows NT 3.51 Server, Windows NT 4.0 Server, Windows NT 4.0 Workstation and Windows for Workgroup 3.11 environment.
- Analyze computer problems and suggest cost effective solutions.
- Upgrade existing workstations hardware: Monitors, Hard Drives, Printers, and RAM.
- Build complete computer systems and offer support.
- Design and install a remote network with 1 Server and 7 workstations to connect to existing Domain.
- Administer day to day network activities which include two NT 4 Domains.
- Enforce permissions, add new users, and disable terminated user accounts.
- Train new employees on the operating system, and network.
- Implement a Standard Operating Procedure for maintaining the network components and recoverability.

Education	2020	Self Study	Orlando, FL
	<ul style="list-style-type: none"> • HP certified technician 		
	2009 – 2010	Keiser University	Orlando, FL
	<ul style="list-style-type: none"> • Earned Associate of Sciences in Information Technology • Accepted into PHI THETA KAPPA Honor Society 		
	1999 – 2008	AdventHealth University	Orlando, FL
	<ul style="list-style-type: none"> • Earned Credits 		
	1998	Self Study	Orlando, FL
	<ul style="list-style-type: none"> • Implementing and Supporting NT 4.0 Workstation • Implementing and Supporting NT 4.0 Server • Received Microsoft Certified Professional certification 		
	1985 – 1986	Shawnee State Community College	Portsmouth, OH
	<ul style="list-style-type: none"> • Electromechanical Engineering • Earned Credits 		
	1984 – 1985	Scioto County Joint Vocational School	Lucasville, OH
	<ul style="list-style-type: none"> • Industrial Electricity • Earned Certificate of Completion 		