

Fidele Raissa Yimkoua Kouatcheu

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PROFESSIONAL SUMMARY

6 Years of IT experience, and 5 Years as a Professional Scrum Master. Well-versed in Waterfall/Agile methodologies, Scrum and Kanban frameworks, and Product Development Life Cycle, and experienced in transforming teams from using Waterfall methodology to Scrum methodology. Excellent experience facilitating agile practices, and managing multiple scrum teams, in the delivery of enterprise applications through multiple release sprint cycles. Excellent experience using source/version control with tools like JIRA, Git Hub, SharePoint, ServiceNow. Very Strong ability to lead teams, coach/mentor teams, always willing to learn and adapt to different environments. Strong experience in Software Development (SDLC). **TECHNOLOGY SUMMARY**
METHODOLOGIES: Agile (Scrum & Kanban), Waterfall, ETL.

ACCOMPLISHMENTS

- Resolved product issue through consumer testing.
- Collaborated with team of 20 in the development of [Legacy Change].

SKILLS

- Web development technologies
- Project Management
- Risk identification
- Waterfall methodology
- Customer service
- Training material development

WORK HISTORY

SENIOR SCRUM MASTER

02/2021 to CURRENT

DCU/Boston, MA

- Assisted with internal and external communication, improving transparency and radiating information from team level to management level.
- Provided training and coaching to scrum teams on Agile scrum Framework, Agility Health.
- Implemented and facilitated Agile Ceremonies (Backlog Refinement, Daily Scrum, Sprint Planning, Sprint Demo, Sprint Retrospectives, Scrum of scrums, Communities of Practice).
- Facilitated and encouraged WIP limit sessions for Kanban teams, workflow planning sessions, and Kanban quantitative retro.
- Worked closely with Product Owners in product backlog management and continuous delivery of features.
- Continuously educated teams and key stakeholders, on Agile Framework (Scrum, Kanban).
- Developed and managed visual system to Improve Dependency Management within teams.
- Encouraged and facilitated cross-team coordination and collaboration (Introducing S2).

- Conducted technical training sessions regarding Agile development methods.
- Tracked data from sprints process and report regularly to facilitate understanding of where and what can be improved on.
- Provided direction, coaching, leadership guidance to teams
- Kept Scrum process running and strong knowledge in (SDLC) Software Development Life Cycle.
- Encouraged and Improve Inspection, Adaptation, and Agility of teams.
- Drove Scrum team progress to overcome obstacles and realize success throughout each sprint.
- Worked effectively with multiple Scrum teams both internally and off-shore.
- Proactively identified and found ways to resolve issues to prevent distractions and keep projects on track.

AGILE SCRUM MASTER Leominister Credit

01/2017 to 11/2020

Union | Leominister MA

- Especially with respect to refinement and maintaining a healthy product backlog.
- Utilized Agile Scrum practices to help the team increase their velocity by 63% within each first year of Agile adoption.
- Facilitate Scrum Ceremonies (daily Scrum, grooming, sprint reviews, retrospectives, and sprint planning).
- Responsible for providing metrics, project estimations, and timelines to clients.
- Responsible for escalating impediments to Management.
- Managed dependencies between other Scrum teams (Scrum of Scrums), third parties, and other non-Agile teams.
- Resolved cross-functional issues by active communication.
- Tracked and reported status and metrics throughout each project.
- Supported team using servant leadership style and leading by example.
- Enforced alignment of project strategy with business objectives and made modifications to promote efficient project completion.

EDUCATION

Bachelor degree in Computer science | Information technology
Douala University, Cameroon

06/2016

CERTIFICATIONS

Professional Scrum Master 2 , (PSM 2) Safe Certified Scrum Master . AWS Certified Solution Architect Professional. CompTIA Security+ certified.