Tom McNamee

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Highly technical Product Manager and Business Analyst with 20 years in the Software Services industry. I have extensive experience leading teams through all phases of Product and Software Development Lifecycles; excelling particularly with innovative problem solving, process and workflow design, gathering and documenting requirements, consensus building, authoring fully detailed technical specifications, and advocative execution. I am a relationship builder and liaison between client communities, technical teams, and executive leadership. As a hands-on leader and capable problem-solver, I bring comprehensive experience to any SaaS product operation.

SKILLS

- Agile Product Management
- Business Analytics
- Gathering & Documenting Requirements
- DB & Software Design
- Process Engineering
- Data Aggregation and Integration
- UI Mockups
- Data and Process Modeling
- Full-Stack Software Engineering
- Advanced Excel
- Jira & Confluence
- SQL
- Linux(redhat)/ MacOS/ Windows

EXPERIENCE

Senior Product Manager, *2020 - 2023*
GaggleAMP, Remote
- Define product vision, establish product plan, and build/maintain/communicate roadmaps
- Understand market and user needs, gather and document requirements, design solutions, story prioritization, and make/inform well considered, practical, data-driven decisions
- Provide consistent and ongoing leadership to stakeholders across the organization
- Find and obsess over the right enhancements, ideation to launch. Leadership throughout the full SDLC
- Deliver results for the customer, company, and team, plain and simple

Sole Proprietor, *2019 - 2020*
McNamee Consulting, Dayton, Ohio
- Custom built software applications, UI mockups and design, technical consulting, business analytics

Senior Business Analyst, Product Manager, Supervisor, *2012 – 2019*
Reynolds and Reynolds, Dayton, Ohio
- Develop, introduce, grow, and maintain the products in my portfolio, including ground-up redesign and reimplementation of inefficient legacy services
- Direct cooperation with internal and external client communities to understand their business processes, objectives, and real/perceived constraints to be fully informed when designing solutions to their needs
- Engineering or improving business operations and process flows via data analytics, environmental trend recognition, creative application of established techniques, and effective use of software and technology
- Develop ad hoc management tools and services for unique perspective and capabilities related to systems performance, security, data processing, use statistics, and risk mitigation
- Manage projects implementing my designs and others': hands-on leadership, feature prioritization, controlling change and creep, directing efforts of cross-functional teams, providing executive updates, organizing test and release iterations, and owning or delegating ongoing support responsibilities

EDUCATION

Flatiron School – New York City campus – *2019*
- *Full-Stack Software Engineering* Program Graduate

Wright State University - Dayton, Ohio – 2012
- Bachelor of Science: *Organizational Leadership*

Sinclair College - Dayton, Ohio - 2010, 2009, 2006
- Technical Certificates*: Business Operating Systems Support*, Levels I and II
- Associate of Science: *Marketing*