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| Jeff Corbett  IT Help Desk Lead |  | To provide superior Help Desk support to all customers. |

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| Experience |  | Education |
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| 2006-2022  Evenflo Company  Help Desk Manager/Tech  Provided support to all North American Offices and users. Project Management for IT Ticketing System, VOIP Implementation and all Computer Support. Lead a Team of 4.  2003-2006  Corbett Computer Solutions  Owner  Provided IT support for Small Business and Consumer clients.  1996-2003  Ball Aerospace  IT Lead/Technician  Provided IT and Telephone support for staff. Lead and managed a staff of 5 Techs.  1990-1996  US Air Force  Personnel Systems Manager  Provided IT Support to Air Mobility Command Staff and Bases. Part of Air Mobility Command Team that traveled and implemented new Personnel Systems across the US. |  | 1988-1990  AA Business  Pierce College  1988-1990  AA Technology  Community College of the Air Force  1992-1996  BS CIS (1 Semester Short)  McKendree College |
| Skills |
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| Team Lead  Communications  Microsoft Support  VOIP Support  IT Ticketing System Mgmt.  Project Mgmt. |
| Contact |
|  |
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