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| **PROFESSIONAL SUMMARY**  Senior level technology and education professional with a proven record designing, developing, and managing educational projects from concept to completion. Create engaging, meaningful content that speaks to a user’s functional role and provides them with the foundation for their success. Expert level user and licensed owner of Adobe Captivate and Articulate Storyline. Adaptable and transformational leader with project management skills, as well as the ability to create effective learning solutions that lead to organizational return on investment. | **Core Competencies**  Gap and Needs Analysis  Workflow Design and Diagramming  Standards Development  Instructional Design  E-Learning Design & Development  Help System Development  Graphics and Animation Design  Evaluation  Change Management  Leadership & Project Management  ROI  Report Generation |
| **PROFESSIONAL EXPERIENCE – RECENT CONTRACTS**  **Pharma - Senior Instructional Designer**   * Provide ID input to client project team * Develop storyboards for micro-learning modules * Storyline interactive course development * Develop knowledge check questions for each module of Pharma compliance course * Develop tip sheet content for compliance subject matter   **Non-Profit - Senior Instructional Designer/Project Manager**   * Work with Subject Matter Experts (SMEs) to develop virtual instructor-led workshops * Course Development for Own Risk & Solvency Assessment (ORSA), Cognitive Bias, Artificial Intelligence in Enterprise Risk Management * Developed Graphics, 3D Characters, Animations, and Infographics * Assist in LMS and software selection for e-learning delivery * Project Manager for web-application development   **Healthcare - Senior Instructional Designer/ELearning Developer**  Epic EHR Inpatient ELearning Course Development   * Developed Templates and Learning Standards * Developed ELearning Courses for Nurse 100, Infusion Pump, eICU, Quality Review, Dialysis Nurse, Pharmacy, Lactation Consultant, PCT Unit Clerk, OB Surgery Scheduler, Dietician, Child Life and Spiritual Care * Produced Video Demonstrations of IV Pump procedures * Worked with principal trainers to verify content and LMS team to verify SCORM compliance for LMS delivery   **Healthcare - Senior Instructional Designer/Developer/PM**  Healthcare IT -- FHIR and NEIM course development   * Developed Templates and Learning Standards * Developed Graphics, Images, Animations for classroom and   e-learning courses   * Worked with SMEs on subject structure and presentation * Developed eLearning courses for Hospital Executives * Set up program for webinar and e-learning delivery   **Insurance - Senior Instructional Designer/Developer**  2019 Healthcare Insurance Programs – Sales and Account Management, Tableau Charts   * Developed Course Templates * Engaged SMEs to Document Roles * Conducted Webinar Sessions for Inter-State Project Teams * Produced and Directed WebEx training sessions * Developed Interactive E-Learning Solutions & Quick Access Guides * Produced Animated Shorts to Engage sales audience in Intro to new products   **Healthcare - Senior Instructional Designer/Developer/PM**  *Infor, AllScripts, Growth Chart, ChartMaxx*   * Developed Training Standards * Conducted Train-the-Trainer Program * Engaged SMEs to Document Workflows * Developed Course Curriculum * Designed and Developed Simulation-Based E-Learning and Help System Content * Provided Training Leadership on Implementation Teams   **Finance - Senior Instructional Designer/Developer**  Sales Program   * Contracted to ‘fix’ existing materials * Developed Storyboards for SME review and approval * Developed Responsive Course in Storyline * Performed QAT in Client LMS   **Non-Profit - Instructional Designer/Developer**  *Salesforce*   * Conducted Analysis of Current Training Program * Demoed Learning Solutions to Key Stakeholders * Developed Project Plan and Scope Documents for Global Training Strategy * Designed and Developed Learning Standards * Developed Learning Content for Global Implementation | **Technical Development Competencies**  Document**= currently hold active license**    Microsoft Office (including Project and Visio) Document  Adobe Captivate Document, RoboHelp, Creative SuiteDocument  TechSmith Camtasia Studio, DocumentSnagItDocument  Various 3D and Animation solutionsDocument  Articulate Storyline 3Document  HTML5, CSS, jQuery, JavaScript  LMS Integration  **Technical Application Training Competencies**    Autodesk AutoCAD,  EHR – Epic, Cerner, Allscripts  ChartMaxx  SharePoint, SQL,  Infor ERP & Supply Chain  Oracle, SAP  Peoplesoft, Salesforce  Proprietary solutions  **Education & Professional Development**    Bachelor of Science, Ornamental Horticulture, 1982  University of Illinois – Champaign, IL  **Affiliations**    Association of Talent Development (ATD) Member  ELearning Guild Member  Chief Learning Officer Advisory Panel  Microsoft Small Business Partner  Adobe Client Advisor |
| **Safety Science - Instructional Designer/Developer**  *Oracle R12*   * Provided Training Leadership on Corporate Leadership Team * Teamed with Business Analysts to Document Workflows and Design of Executive Dashboards * Designed and Developed Simulation eLearning and Help System Content * Developed Support System for Intranet Delivery * Conducted SME Interviews to Document Current and Future State Workflows * Conducted Classroom Training Sessions * Designed and Developed Simulation eLearning and Help System Content |  |

**Manufacturing – Instructional Designer/Developer**

*SAP – Supply Chain, Sales*

* Performed SME interviews to Document Workflows
* Developed Course Curriculum
* Designed and Developed User Guides, Instructor Guides, and Reference Cards
* Performed Classroom Training Sessions
* Designed and Developed Simulation Elearning and Help System Content
* Developed and Implemented User Assessments
* Generated Corporate Reports

**Commercial Truck Manufacturer – Instructional Designer**

Sales Training

* Developed ELearning Courses for Sales Associates
* Engaged Professional Voice Narrators
* Designed Course Standards
* Worked with SMEs to Capture Processes