**Technical Skillset**

Backend Development (C#, .NET, MS SQL Server, Oracle, VB.NET, ADO.NET), Frontend Development (PHP, Javascript, jQuery, CSS, HTML5, ASP.NET, Bootstrap), MVC, WCF, .asmx web services, JSON WebApi consummation, SSIS, SSRS, MS SQL, MySQL, Oracle, Visual Studio, .NET Development Tools, Sharepoint, Nintext, L1-L2 Support, Source Control (TFS, Git, Subversion, Tortise SVN), Issue Tracking (Jira, ServiceNow, Trackit ) Agile, Unit Testing, Object Oriented Development, Agile Principles and Development, Automated Deployment (Octopus, TFS, TeamCity), Mobile Responsive Web Design, Database Development (Stored Procedures, Triggers, Indexes, Relational Databases, Views, Table Design) , Azure Devops, software design, data structures, algorithms, React (training), communication with business analysts, QA, and third party customers, requirements gathering, maintenance, Object Oriented Programming (Polymorphism, Data Structures, Algorithms)

**Professional Experience**

**Application Developer**

**Vive Solutions** July 2022 – September 2023

* Developed and made revisions of the company’s Web application for Term life insurance, which utilizes C#, Data structures, ASP.NET, MVC, API, and SQL Server with a frontend that utilized bootstrap.js and jQuery.
* Provided support for web application.
* Onboarded new carriers so that users can utilize the software to retrieve insurance quotes from them.
* Created a new supplemental information page for the carrier Protective Insurance, which allowed insurance agents to enter additional information for clients based in New York

**Application Developer (Contractor)**

**Ettain Group/General Medical Response** July 2021 – July 2022

* Documented procedures and code for HIE Plus record keeping software
* Handled development of improvements to the HIE Management Software, which utilizes C#, ASP.net, Infragistics, TFS, and SQL Server
* Made changes to improve the process flow of the HIE Plus record keeping software by updating rulesets and adding new modules.
* Brainstormed development on an upgrade of the HIE Plus software

**Support Engineer (Contractor)**

**Infosys Ltd/Suntrust Bank/Truist Bank, Atlanta, Georgia** November 2019 – July 2021

* Worked with various departments in the client’s company to resolve tech related issues, logged tickets and work requests for issues that arise, and assisted with deployments and change sets for application updates.
* Managed access to Sharepoint sites and forms and provided training on use and development of said forms and sites to fellow team members.
* Worked with business analysts to create and maintain SharePoint forms which utilized Nintext workflows and Javascript
* Provided support for existing Sharepoint sites, including customization, administration access, and troubleshooting for Nintext workflows..
* Made changes to visuals and customization via Javascript and css.
* Used SQL Server stored procedures to run reports
* L1 – L2 Production Support for .Net Websites, Web applications, and desktop applications.

**Software Engineer**

**Envision RX Options, Twinsburg, Ohio** July 2017 – September 2019

* Performed backend development and maintenance of the company’s client server desktop and web applications, which utilize ASP.NET, Javascript, Winforms, SQL Server, MVC WebAPI, and C#
* Created Database scripts, stored procedures, and SSIS modules using MS SQL Server
* Communicated with business and QA to make modifications for company’s products where needed.
* Created reports, data updates, PBM imports, and Business procedures which make use of SSIS
* Created plan importer to automatically update insurance plans and prices for a given year
* Automated card creation process via an SSIS Package and the company’s desktop application
* Provided basic instruction with how to use SSIS.
* Handled production support issues related to company’s applications as they arise
* Managed pull requests and automated builds with Octopus and GIT.

**Developer (Contractor)**

**Robert Half/Beacon Software, Brecksville, Ohio** March 2017 – April 2017

* Backend development and maintenance of the company’s web products, which utilize ASP.NET, WCF, SQL Server, and C#
* Assist with development of the company’s Towing software Towlein, making changes and corrections to ensure that the software was compliant with changes in Ohio law.

**Developer (Contractor)**

**Hiretech/Intellicorp, Beachwood, Ohio** November 2016 – February 2017

* Backend development and maintenance of the company’s background search software, which utilizes ASP.NET, WCF, MS SQL Server, and C#
* Make changes to the previous module of notification distribution so that it would send notification forms to an FTP store rather than printers for snail mail purposes

**SQL Developer (Contractor)**

**Litigation Management/Kelly Services Mayfield Heights, Ohio** August 2016 – October 2016

* Backend development and maintenance of the company’s in-house data tracking system built by a VBA Excel script, which was a Data Tracking system was a Winforms application that was ran on a Windows server and used generated reports using Excel, VBA Script, SQL Server, and MS Office Templates.

**Programmer**

**Travel Centers of America, Westlake, Ohio** February 2015 – June 2016

* Performed backend and frontend development and maintenance of the company’s eForms and Automatic billing system applications, which made use of Webforms, Visual Basic, MVC, C#, ASP.NET, Javascript, jQuery, and Oracle Databases.
* Rebuilt the company’s pricing module, which used an ASP.NET form to distribute a company’s price a discount data.
* Created and maintained MVC-based forms to be used by third party clients for record keeping.

**Application Developer (Contractor) for ActionLink and Quanex Building Materials**

**Robert Half Technology, Solon, Ohio** October 2014 – January 2015

* Converted the company’s access database forms to web-based .Net forms using ASP.NET, C#, VBA, and MS SQL server

**Apps Developer (Contractor)**

**Exodus Integrity/Progressive Insurance, Mayfield Village, Ohio** August 2014 – October 2014

* Worked on revisions for the company’s eCompare rate revision software
* Developed a packet parser script, which compares eCompare xml documents with Direct Auto Quoting web service packets and checks for discrepancies, which uses C#, .NET, and unit tests.

**Web Developer**

**TMWSystems, Mayfield Village, Ohio** May 2011 – August 2014

* Backend and frontend development and maintenance of Web products using Visual Studio, Webforms, C#, Visual Basic, MS SQL server 2008, WCF, Web Services, Telerik controls, and MVVM.
* Designed, implemented, and provided support for initial versions of company’s mobile web applications that contain features such as mapping, GPS tracking, and SSRS viewing.
* Converted legacy pages into newer versions by integrating WCF functionality and Telerik-based user controls
* Interacted with customers concerning issues with web products when and as needed

**Programmer**

**JacqConnect** May 2011 - Present

* Developed and maintained client nonprofit Websites as an independent contractor
* Converted legacy versions of client websites which previously used ASP classic, VBA, and Access into newer versions which make use of PHP, JavaScript, JQuery, and MYSQL
* Interacted with outside customers to gather development requirements, add new features, and perform maintenance when needed.

**Education:**

* **Bachelor of Science, Computer Science** – Kent State University (Graduated December 2007)