



## IRCTCs e-Ticketing Service

### Electronic Reservation Slip (Personal User)



- This ticket will only be valid with an ID proof in original. If found travelling without ID Proof, Passenger will be treated as without ticket and charged as per extant Railway rules.
- At least one passenger should travel with his/her ID card in original which is indicated on the ERS/VRM. In case he/she is not travelling, all other passenger(s) booked on that ticket, if found travelling in train will be treated as travelling without ticket and charged accordingly.
- Valid IDs to be presented during train journey by one of the passenger booked on an e-ticket :- Voter Identity Card / Passport / PAN Card / Driving License / Photo ID card issued by Central / State Govt / Public Sector Undertakings of State / Central Government, District Administrations, Municipal bodies and Panchayat Administrations which are having serial number / Student Identity Card with photograph issued by recognized School or College for their students / Nationalized Bank Passbook with photograph / Credit Cards issued by Banks with laminated photograph/Unique Identification Card "Aadhaar".
- General rules/ Information for e-ticket passenger have to be studied by the customer for cancellation & refund.



PNR No: 8232128681	Train No. & Name: 19019/DEHRADUN EXP	Quota: GENERAL (GN)
Transaction ID: 100000159720958	Date & Time Of Booking: 24-Jan-2015 15:10:33 HRS	Class: SLEEPER CLASS (SL)
From: BANDRA TERMINUS(BDTS)	Date Of Journey: 08-Mar-2015	To: H NIZAMUDDIN(NZM)
Boarding At: BANDRA TERMINUS(BDTS)	Date Of Boarding: 08-Mar-2015	Scheduled Departure: 08-Mar-2015 00:05 *
Resv. Upto: H NIZAMUDDIN(NZM)	Scheduled Arrival: 09-Mar-2015 05:20 *	Adult: 6 Child: 0
Passenger Mobile No: 7597497888		Distance: 1366 KM
Passenger Address:	91 Managal Vihar~Gopal Pura Bypass, JAIPUR, RAJASTHAN - 302018	

#### FARE DETAILS :

Ticket Fare **	₹ 3330.0	Rupees Three Thousand Three Hundred and Thirty Only
IRCTC Service Charge (Incl. of Service Tax) #	₹ 11.24	Rupees Eleven and Two Four Paise Only
Total Fare (all inclusive)	₹ 3341.24	Rupees Three Thousand Three Hundred and Forty One and Two Four Paise Only

# Service Charges per e-ticket irrespective of number of passengers on the ticket.

#### PASSENGER DETAILS :

SNo.	Name	Age	Sex	Booking Status	Current Status
1	NITESH VIJAY	19	Male	CNF/S8/66/MIDDLE	CNF/S8/66/MIDDLE
2	ANKIT RAJ	19	Male	CNF/S8/67/UPPER	CNF/S8/67/UPPER
3	PRANESH ANUBHAV	19	Male	CNF/S8/69/MIDDLE	CNF/S8/69/MIDDLE
4	ABHISHEK AGARWAL	19	Male	CNF/S8/70/UPPER	CNF/S8/70/UPPER
5	KSHITIJ PANSE	19	Male	CNF/S8/71/SIDE LOWER	CNF/S8/71/SIDE LOWER
6	KRIT GOYAL	19	Male	CNF/S8/72/SIDE UPPER	CNF/S8/72/SIDE UPPER

**This ticket is booked on a personal user ID and cannot be sold by an agent. If bought from an agent by any individual, it is at his/her own risk.**

**Ticket Printing Time:** 24-Jan-2015 15:51:51 HRS

#### IMPORTANT :

- For details, rules and terms & conditions of E-Ticketing services, please visit [www.irctc.co.in](http://www.irctc.co.in).
- \*New Time Table will be effective from 01-09-2014. Departure time and Arrival time printed on this ERS/VRM is liable to change. Please Check correct departure and arrival from Railway Station Enquiry, Dial 139 or SMS 'RAIL' to 139.
- There is amendments in certain provisions of Refund Rule.Refer, Amended Refund Rules w.e.f 01-07-2013.
- The accommodation booked is not transferable and is valid only if the ID card printed above is presented during the journey. The ERS/VRM along with printed ID proof in original would be verified by TTE with the name and PNR on the chart. If the passenger fail to produce/display ERS/VRM due to any eventuality (loss, damaged mobile/laptop etc.) but has the prescribed original proof of identity, a penalty of Rs.50/- per ticket as applicable to such cases will be levied. The ticket checking staff On board/Off board will give Excess Fare Ticket for the same.
- E-ticket cancellations are permitted through [www.irctc.co.in](http://www.irctc.co.in) by the user.
- PNRs having fully waitlisted status will be dropped and the names of the passengers will not appear on the chart. They are not allowed to board the train. However the names of PARTIALLY waitlisted/confirmed and RAC will appear in the chart.
- Obtain certificate from the TTE /Conductor in case of PARTIALLY waitlisted e-ticket LESS NO. OF PASSENGERS travelled A.C.FAILURE, TRAVEL IN LOWER CLASS. This original certificate must be sent to GGM (IT), IRCTC, Internet Ticketing Centre, IRCA Building, State Entry Road, New Delhi-110055 after filing on-line refund request for claiming refund.
- In case of Partial confirmed/RAC/Wait listed ticket, TDR should be filed online of all the those passengers who did not travel for processing of refund in prescribed time as per Railway refund rules. The refund will be processed by the concerned zonal Railways as per Railway refund rules.
- In Premium Special Train cancellation is not allowed.However, ticket can be cancelled and full refund is admissible if the train is cancelled by Indian Railways.
- Passengers are advised not to carry inflammable/dangerous/explosive/articles as part of their luggage and also to desist from smoking in the trains.
- Contact us on: - 24\*7 Hrs Customer Support at 011-23340000 , Chennai Customer Care 044 – 25300000 or Mail To: [care@irctc.co.in](mailto:care@irctc.co.in).
- For any suggestions/complaints related to Catering services,contact Toll Free No. 1800-111-321 (07.00 hrs to 22.00 hrs)
- Railway Security Helpline No.1322

