

Name: **Bityana Yishak**

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Personal Portfolio Website: <https://bityana.github.io/Bityana-Yishak/>

SUMMARY

A Dynamic and solutions-focused IT professional with a Bachelor of Science in Computer Science from Southwest Minnesota State University. Experienced in software development, data analysis, system administration, and security monitoring. Skilled in managing IT projects, implementing cloud solutions, and ensuring robust network and data security.

PROFESSIONAL EXPERIENCE

IT Security Analyst

Runnings, Marshall, MN

May 2023 - Present

- Continuously monitored security alerts and events using SIEM tools, identifying potential security incidents.
- Assisted in incident response, classification, and documentation, collaborating effectively with the incident response team.
- Participated in vulnerability assessments, analyzing and reporting on potential weaknesses in the infrastructure.
- Analyzed threat intelligence to stay informed about emerging threats, contributing to the organization's defense strategies.
- Maintained accurate security documentation and generated reports on security metrics and compliance.
- Gained proficiency in various security tools and technologies, including firewalls, IDS, and endpoint security solutions.
- Collaborated with IT teams to address security concerns and promote security awareness, participating in incident response exercises and training.
- Participated in an after-hours on-call rotation.

Information Technology Technician

Southwest Minnesota State University, Marshall, MN

May 2020 - April 2023

- Resolved diverse workstation issues, enhancing system performance and reliability.
- Configured and maintained server infrastructure, optimizing network performance.
- Administered user support and security using Active Directory, improving access control and data security.
- Proactively managed system maintenance, ensuring robust protection against cyber threats.
- Expertly handled hardware troubleshooting, minimizing system downtime.

Web Developer Intern

DIYVERSITY, San Francisco, CA

April 2021 - July 2021

April 2022 - July 2022

- Developed a SaaS web application, showcasing skills in Python, TypeScript, and CSS.
- Collaborated on a music app project, enhancing team coordination and project delivery.
- Adapted software features based on client feedback, boosting user experience and satisfaction.

EDUCATION

- Bachelor of Science in Computer Science
Southwest Minnesota State University, Marshall, MN

SKILLS

- Programming Languages: Java, JavaScript, C/C++, Python
- Cloud Computing: Exposure to cloud platforms and services
- System Administration: Server configuration, network management, security protocols
- Security Monitoring: Proficient in SIEM tools, incident response, and vulnerability assessment
- Project Management: Experience in managing IT projects, adept in creating and following project plans
- Communication: Effective communicator, experienced in translating technical concepts for non-technical audiences
- Continuous Learning: Regularly updating skills through online courses and webinars, focusing on cloud technologies and cybersecurity

CERTIFICATE

- Project Certificate for winning a research on Chrome Extension.

