FPT ACADEMY INTERNATIONAL FPT - APTECH COMPUTER EDUCATION

PET ZONE STORE

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Month 04 Year 2025

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PHASE 1: DEFINITION OF THE PROBLEM

1. Current Situation

PetZone is a business that offers pet care services (such as grooming, spa, and veterinary checkups) and sells a variety of pet products including food, accessories, clothes, and medicine. However, the current business operations are mostly manual or handled via phone calls, which leads to several issues:

- Scheduling appointments is inefficient and may lead to conflicts or double bookings.
- Customer and pet information, service history, and order records are not consistently tracked or managed.
- Managing product inventory and order statuses is prone to errors.
- Customers have no direct access to book services, browse available products, or track their orders online.

2. Problem Statement

PetZone needs an integrated software solution to:

- Allow customers to register, add pet profiles, and book services (spa, grooming, vet visits).
- Provide an online shopping experience for pet products including food, accessories, and medication.
- Automatically calculate service/product costs, generate invoices, and save order history.
- Handle delivery details and order tracking.
- Enable admins and staff to manage customers, pets, bookings, orders, and reports easily.

3. Proposed Solution

- We propose developing a web-based system named PetZone with the following core features:
- Customer registration and login

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- Pet profile management
- Online service booking (with available time slots)
- E-commerce functionality for browsing and purchasing pet products
- Shopping cart and online checkout
- Delivery management and shipment status tracking
- Admin portal for managing users, services, products, bookings, and order analytics

The system will be built using ReactJS for the frontend, Laravel for the backend, and MySQL as the database to ensure modern architecture, scalability, and maintainability.

4. Defining the Scope of the Project

- The scope of this project focuses on developing a web-based application that enables customers to:
- Register and log in to the system
- Manage their pets' profiles
- Book various pet care services (spa, grooming, medical checkups)
- Browse and purchase pet products (food, accessories, medications)
- Proceed to checkout and track shipping information
- Receive invoices and view order/service history
- On the admin side, the system allows:
- Managing users, pets, services, products, and bookings
- Monitoring inventory and order statuses
- Generating basic reports for decision-making

This project will be limited to desktop web browsers and will not include native mobile apps or third-party payment gateways integration at this phase.

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TASK SHEET REVIEW 1

PROJECT: PET ZONE STORE

No.	Task Description	Date	Duration (days)	Assigned To	Status
1	Current Situation	10-May-25	1	Đạt	Completed
2	Problem Statement	10-May-25	1	Minh	Completed
3	Proposed Solution	10-May-25	1	Đăng	Completed
4	Defining the Scope of the Project	10-May-25	1	Thức	Completed
5.	Task Sheet Review	10-May-25	1	Đạt	Completed
		DATE: 1	3-May-25		
Signature of Instructor:			Sign	ature of Team L	eader:
Ms. LE MONG THUY		NG	UYEN MINH T	HUC	

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PHASE 2: REQUIREMENT ANALYSIS

1. Inputs of the System

No.	Input	Description
1	User Information	Full name, email, password for login/registration
2	Pet Information	Pet name, species, breed, gender, age
3	Booking Request	Selected pet, service, date, time slot
4	Product Selection	Product name, quantity
5	Shipping Address.	Recipient name, address, phone number
6	Payment Method	COD (Cash on Deivery) or internal checkout

5. Outputs of the System

No.	Input	Description	
1	Pet List	Displays list of registered pets for each user	
2	Booking List	Upcoming and past appointments	
3	Product List	Browseable products with stock status	
4	Cart & Invoice	Items selected for purchase with total price	
5	Order status	In progress /Shipping / Delivered	
6	Admin Reports	Summary of sales, booking, inventory	

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6. Major System Functions

No.	Function	Description
1	User Registration/Login	Secure account creation and authentication
2	Pet Management	Add, edit, delete pet profiles
3	Booking Service	Book pet spa/clinic service with validation
4	Online Shopping	Add products to cart, manage quantities
5	Checkout Process	Input shipping info, confirm payment
6	Shipping Management	Admin updates delivery status
7	Admin Management	CRUD on users, pets, bookings, products
8	Reporting	Export reports on usage and revenue

7. System Goals

- Digitize pet care scheduling and product purchasing.
- Reduce manual errors and improve efficiency.
- Offer customers a seamless, self-service platform.
- Support PetZone's administrators in tracking and managing bookings, orders, and inventory.

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PHASE 3: DESIGN

1. Objective

The goal of the Design Phase is to build a detailed blueprint of the system, which includes interface layout, data structure, process logic, and coding standards to ensure consistency and maintainability throughout development.

2. Designing GUI Standards

The user interface for PetZone is standardized to maintain a consistent look, feel, flow, and theme across all screens.

Color Pallette:

Element	HEX Code	Usage
Primary Color	#6D7AB5	Used in headers, main
		buttons, highlights
Background Color	#FFFFFF	Page backgrounds for a
		clean, fresh look
Text Color	#1F2328	Main content and titles
Secondary Color	#9e9d9d	Placeholders, light labels,
		borders

Standardized Elements:

• Font: Sans-serif, clean and modern (e.g., Inter, Roboto)

• Title Sizes: text-2xl or larger

 Buttons: Rounded corners (rounded-xl), shadows (shadow-md), primary color on hover

• Layout: Header is fixed at the top, footer at the bottom

• Responsive: Optimized for both desktop and mobile devices

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3. Designing the Interface:

The screens are designed to align with the established GUI Standards. Each screen serves a specific function and is clearly laid out for user interaction.

Key Screens:

- Homepage / Introduction to PetZone
- Login / Register
- Pet List & Add Pet
- Appointment Booking Page
- Pet Shop (View Products, Cart)
- Gear Shop (Accessories, Equipment)
- Admin Service Management Page

Navigation Flow:

- Fixed top navigation bar
- Breadcrumb navigation for sub-pages
- Clear action buttons such as "Book Now", "Add Pet", "Buy Now"

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4. Designing the Database

Main Tables:

- users stores user login and profile info
- user_pets records pet details for each user
- **services** holds available pet care services
- **bookings** stores appointment bookings
- **products** holds items for Pet Shop & Gear Shop
- orders records orders placed by users

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5. Designing the Process Modules

Core Modules:

- User login and registration
- Pet management (add/edit/delete pet)
- Appointment booking logic
- Pet Shop order handling
- Gear Shop accessories purchase
- Admin service control
- Admin order management

Validation Rules:

- Prevent double-booking in the same time slot
- Verify valid appointment dates
- Check product stock levels before order

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6. Designing Coding Standards

Naming Conventions:

• Variables: camelCase (e.g., userId, petList)

• React components: PascalCase (e.g., BookingModal.jsx)

• Laravel Controllers: PascalCaseController

• APIs: RESTful (/api/bookings, /api/products)

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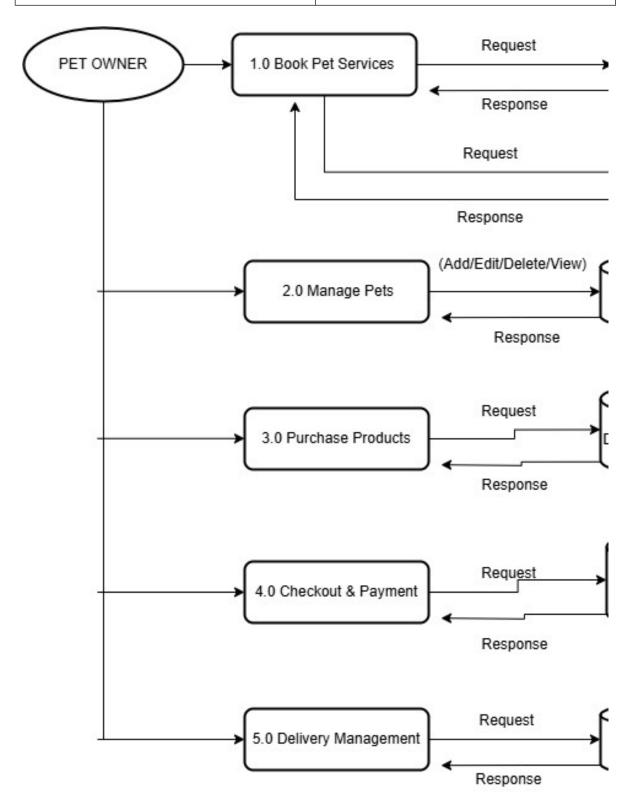
7. Builing the Prototype

7. 1. Data flow Diagram

7. 1. 1. LEVEL 0

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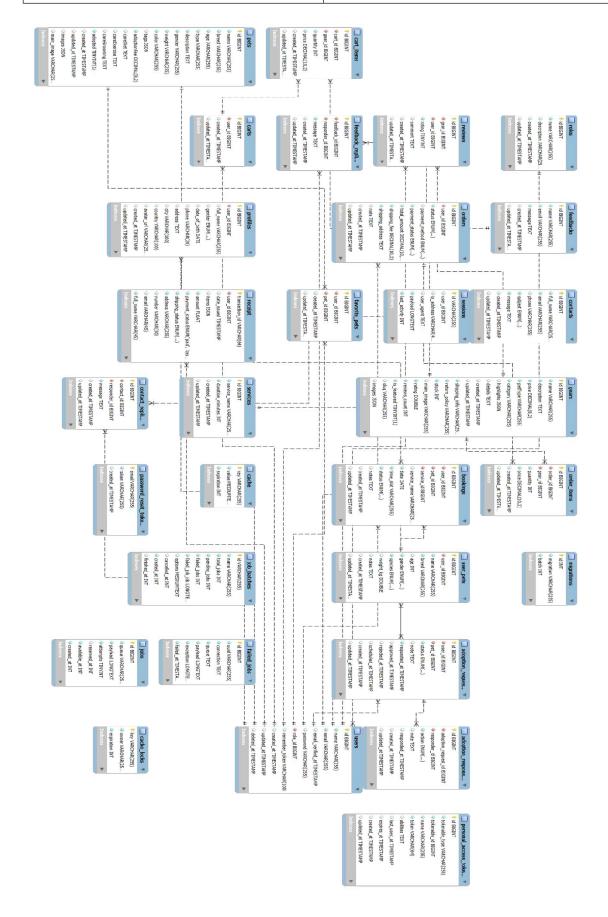
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7. 2. Physical ERD

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7. 3. Some special tables structure

7. 3. 1. Table users

Field	Data Type	Key	Description
id	BIGINT UNSIGNED	PK	Primary key (auto increment)
name	VARCHAR(255)		Full name of the user
email	VARCHAR(255)	UNIQUE	Email address
email_verified_at	TIMESTAMP	NULLABLE	Time when the email was verified
password	VARCHAR(255)		Hashed user password
role_id	BIGINT UNSIGNED	$\begin{array}{ccc} FK & \rightarrow \\ \text{roles.id} & \end{array}$	Foreign key to roles table
remember_token	VARCHAR(100)	NULLABLE	Token for "remember me" login session
created_at	TIMESTAMP		Record creation timestamp
updated_at	TIMESTAMP		Last update timestamp
deleted_at	TIMESTAMP	NULLABLE	Soft delete timestamp

7. 3. 2. **Table: roles**

Field	Data Type	Key	Description
id	BIGINT UNSIGNED	PK	Primary key, auto-increment
name	VARCHAR(255)		Role name (e.g., admin, customer)
created_at	TIMESTAMP		Timestamp when role was created
updated_at	TIMESTAMP		Timestamp when role was last updated

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7. 3. 3. Table: user_pets

Field	Data Type	Key	Description	
id	BIGINT UNSIGNED	PK	Primary key, auto-increment	
user_id	BIGINT UNSIGNED	FK → users.id	Foreign key, links to the owner (user)	
name	VARCHAR(255)		Name of the pet	
breed	VARCHAR(255)		Pet's breed (e.g., Poodle, Persian)	
age	INT		Age of the pet in years	
gender	ENUM('Male', 'Female', 'Unknown')		Gender of the pet	
species	ENUM('Dog', 'Cat', 'Reptile', 'Rodent')		Species category of the pet	
weight_kg	DOUBLE		Pet's weight in kilograms	
notes	TEXT	NULLABLE	Additional notes or description	
created_at	TIMESTAMP		Timestamp when record was created	
updated_at	TIMESTAMP		Timestamp of last update	

7. 3. 4. Table: adoption_requests

Field	Data Type	Key	Description
id	BIGINT	PK	Primary key, auto-increme nt
user_id	BIGINT	$FK \rightarrow users.id$	Foreign key, user who requested the adoption
pet_id	BIGINT	$FK \rightarrow pets.id$	Foreign key, the pet that is being requested
status	ENUM('pending','approved','rejecte d')		Current status of the request
note	TEXT	NULLABLE	Optional message or note from the user
requested_a	TIMESTAMP	DEFAULT	Time the

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Field	Data Type	Key	Description
t		CURRENT_TIMESTAM P	request was created
approved_a	TIMESTAMP	NULLABLE	Time the request was approved (nullable if not yet)
created_at	TIMESTAMP		Timestamp when the record was created
updated_at	TIMESTAMP		Timestamp of the last update

7. 3. 5. Table: bookings

Field	Data Type	Key	Description	
id	BIGINT UNSIGNED	PK	Primary key, auto-increment	
user_id	BIGINT UNSIGNED	$FK \rightarrow users.id$	User who created the booking	
pet_id	BIGINT UNSIGNED	FK → user_pets.id	The pet receiving the service	
service_type	ENUM('Spa', 'Vet')		Type of service booked (e.g., Spa, Veterinary checkup)	
date	DATE		Date of the appointment	
time_slot	VARCHAR(255)		Time slot for the booking	
status	ENUM('Pending', 'Confirmed', 'Completed', 'Cancelled')		Current booking status	
notes	TEXT	NULLABLE	Additional notes from user (optional)	
created_at	TIMESTAMP		Record creation timestamp	
updated_at	TIMESTAMP		Record last updated timestamp	

7. 3. 6. **Table: pets**

Field	Data Type	Key	Description
id	BIGINT	PK	Primary key, auto-increment

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Field	Data Type	Key	Description	
name	VARCHAR(255)		Pet's name	
breed	VARCHAR(255)		Breed of the pet	
age	VARCHAR(255)		Age description (e.g., "2 months", "1 year")	
type	VARCHAR(255)		Animal type (e.g., dog, cat, rabbit)	
description	TEXT		Description of the pet's personality or background	
gender	VARCHAR(255)		Gender (e.g., Male, Female, Unknown)	
weight	VARCHAR(255)		Weight in textual format (e.g., "4kg")	
color	VARCHAR(255)		Pet's fur color	
tags	JSON		Keywords for filtering (e.g., ["friendly", "quiet"])	
adoptionFee	DECIMAL(8,2)		Fee to adopt the pet	
image	VARCHAR(255)	NULLABLE	URL or filename of pet image	
careDiet	TEXT	NULLABLE	Dietary needs	
careExercise	TEXT	NULLABLE	Exercise needs	
careGrooming	TEXT	NULLABLE	Grooming or hygiene care	
adopted	TINYINT(1)		Whether this pet has already been adopted (0/1)	
created_at	TIMESTAMP		Creation timestamp	
updated_at	TIMESTAMP		Last update timestamp	

7. 3. 7. **Table: gears**

Field	Data Type	Key	Description	
id	BIGINT	PK	Primary key, auto-increment	
name	VARCHAR(255)		Name of the gear/product	
description	TEXT		Short description of the product	
price	DECIMAL(8,2)		Price of the product	
petType	VARCHAR(255)		Type of pet the product is for (e.g., Dog, Cat)	
category	VARCHAR(255)		Product category (e.g., Toy, Food, Accessory)	
image	VARCHAR(255)	NULLABLE	Path or URL to product image	
highlights	JSON	NULLABLE	Product highlights in list format	
details	TEXT	NULLABLE	Full detailed description	
created_at	TIMESTAMP		Timestamp when product was added	

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Field	Data Type	Key	Description	
updated_at	TIMESTAMP		Last update timestamp	
shipping_info	VARCHAR(255)		Shipping information (e.g., delivery time)	
return_policy	VARCHAR(255)		Policy on returns (e.g., 14-day return)	
stock	INT		Number of items in stock	
rating	DOUBLE		Average rating of the product	
review_count	INT		Number of reviews received	
is_featured	TINYINT(1)		Whether this gear is marked as featured (1 = yes, 0 = no)	
slug	VARCHAR(255)	NULLABLE	SEO-friendly URL slug (e.g., "premium-dog-leash")	

7. 3. 8. Table: reviews

Field	Data Type	Key	Description
id	BIGINT	PK	Primary key, auto-increment
gear_id	BIGINT	$FK \rightarrow gears.id$	Foreign key, product being reviewed
user_id	BIGINT	$FK \rightarrow users.id$	Foreign key, user who submitted the review
rating	TINYINT		Rating score (usually 1–5)
comment	TEXT	NULLABLE	Optional comment provided by the user
created_at	TIMESTAMP		Timestamp when the review was created
updated_at	TIMESTAMP		Timestamp when the review was last updated

7. 3. 9. Table: Order

Field	Data Type	Key	Description
id	BIGINT	PK	Primary key, auto-increment
user_id	BIGINT UNSIGNED	FK → users.id	Foreign key linking to the user who placed the order
status	ENUM('pending','processing','shippe	_	Current order

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Field	Data Type	Key	Description
	d','delivered','cancelled')		status
payment_metho	ENUM('credit_card','paypal','cash_o		Method of
d	n_delivery')		payment
payment_statu	ENUM('unpaid','paid','refunded')		Current payment
s	Zivoni (anputa, para, retanaca)		state
total amount	DECIMAL(10,2)		Total cost of the
	DECINITE(10,2)		order
shipping_fee	DECIMAL(10,2)		Delivery cost
			Address where
shipping_addr ess	TEXT	_	the order should
			be delivered
			Optional note
note	TEXT	NULLABLE	from the
			customer
			Timestamp
created_at	TIMESTAMP		when the order
			was created
			Timestamp
updated_at	TIMESTAMP	_	when the order
			was last updated

7. 3. 10. Table: order_items

Field	Data Type	Key	Description
id	BIGINT	PK	Primary key, auto-increment
order_id	HRIGHNIT		Foreign key, links to the order this item belongs to
gear_id	BIGINT	$FK \rightarrow gears.id$	Foreign key, the product being purchased
quantity	INT		Number of units of the product
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Field	Data Type	Key	Description
price	DECIMAL(10,2)		Price per unit at time of order
created_at	TIMESTAMP		Timestamp when item was added to the order
updated_at	TIMESTAMP		Timestamp when the record was last updated

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PHASE 4: DEVELOPEMENT & UI/UX SCREENSHOT

1. Objective:

To build the complete PetZone system based on the functional requirements and designs defined in the previous phases.

2. Technologies Used

Component	Technology
Frontend	ReactJS v18, Tailwind CSS
Backend	Laravel 10 (PHP ≥ 8.1)
Database	MySQL 8.x
API Architecture	RESTful API
Development Tools	VS Code, Postman, Git, GitHub
Local Server	XAMPP or staging host

3. Project Folder Structure

3. 1. Backend (Lavarel)

/app/Http/Controllers/ → Controllers

/routes/api.php → API routing

/database/migrations/ → Table structure

3. 2. Frontend (ReactJS)

/src/components/ → Components like PetForm, BookingModal

/src/pages/ → Pages like HomePage, ShopPage

/src/services/ → Axios-based API functions

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4. Module Breakdown

Module	Functionality
User Management	Registration, login, authentication
Pet Management	Add, edit, delete pet profiles
Booking	Schedule services, select pet and time
	slot
Shop	Browse and select pet products
Cart & Checkout	Add to cart, calculate total, enter
	shipping
Admin Panel	Manage bookings, products, services,
	orders

5. Development Process

Step	Task
1	Create the database and define table schemas
2	Build backend API using Laravel
3	Connect frontend with backend using Axios
4	Design and implement frontend UI components
5	Integrate booking, pet, shop, and cart features
6	Conduct testing for core functionalities
7	Optimize UI and fix bugs

6. Source Code Management

- Source code is version-controlled using Git and hosted on GitHub.
- Each major feature is developed in separate branches (e.g., booking-form, product-api).
- Commits follow meaningful naming conventions for easier collaboration.

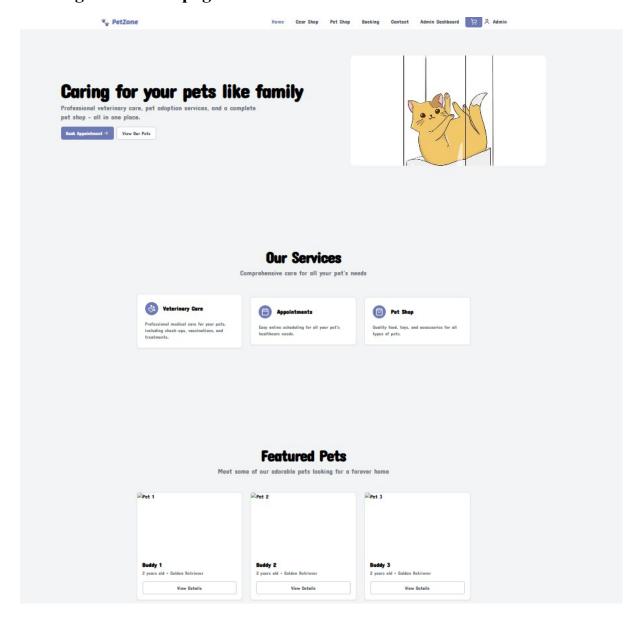
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7. UI/UX Screen shot

The following screenshots showcase selected screens of the Pet Zone platform, reflecting its current development status.

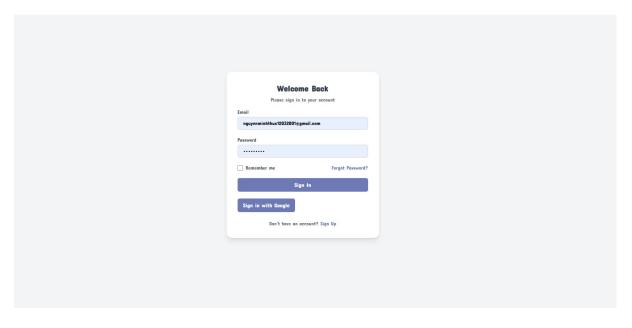
7. 1. Figure 1. Homepage

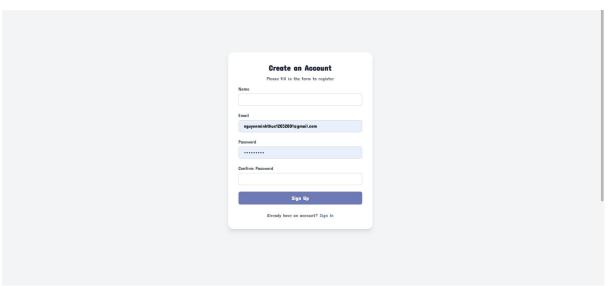


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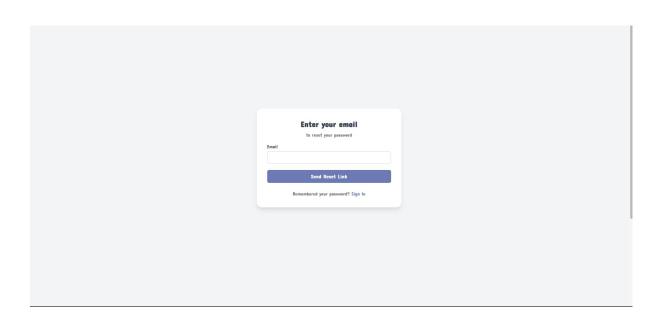
7. 2. Figure 2. Login Page



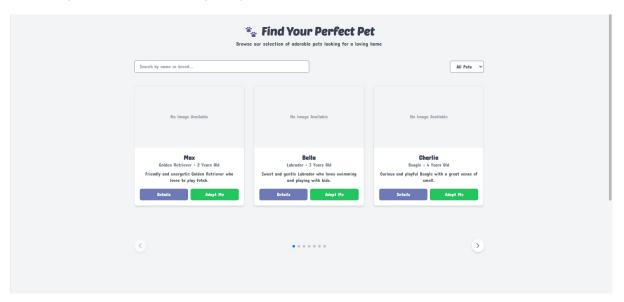


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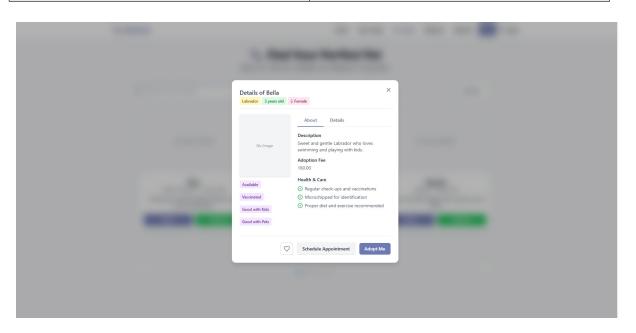


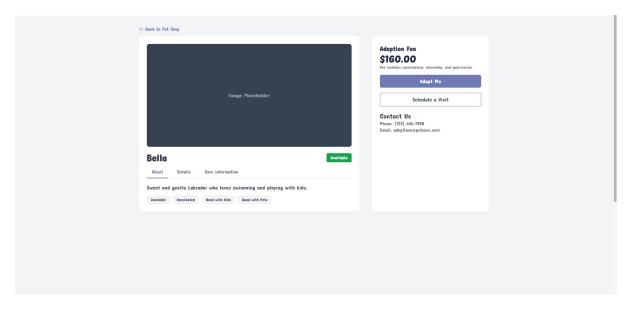
7. 3. Figure 3. Pet Listing Page



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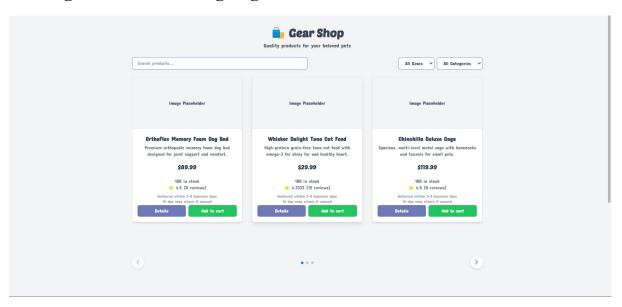


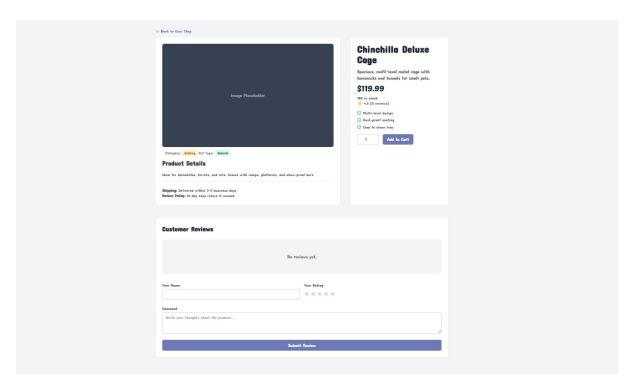


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7. 4. Figure 4. Gear Listing Page





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7. 5. Figure 5. Booking Page

Because every pet deserves extraordinary care

From energetic pups to gentle kittens and every cherished companion in between—
we believe every pet deserves to feel safe, healthy, and deeply loved. At PetZone,
care isn't just a service, it's a promise. Explore our personalized services and let us
help you give your furry friend the joyful, nurturing life they deserve.





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🚔 Spa & Grooming at Pet Zone

Five-Star Pampering, Genuine Care

At Put Zans, we believe every pet deserves to be cared for with low. treated with respect, and parapered like repulty. Our learny Sps & Crossinis services go beyond the basics – delivering a full wellness experience that leaves your furry companions looking their best and feeling even better.





Perfect Spa Combos - Made Just for Your Pet

Every pet is unique — with different needs, personalities, and ways they love to be carali for. That's why at Put Zans, we've carafully designed a range of Spa & Grooming Combos to suit every Interfrent Seeling even better.

Whether your pet just needs a goatle refresh or a full day of pamprings, we've got the perfect combo. From southing baths and cost care to massages, skin therapy, and more each step is done with patience, love, and expert hands.

Because at Put Zans. it's not just about looking good — it's about holping pets feel happy, healthy, and loved. Choose the patients that if the your pet best, and let them shine inside and out!

Our Most-Loved Spa Packages

Basic Spa 10-Step Relexation Ritual Baroline, 1 how Blow-dry and tight bracking For both application Pet-ode fragrance apray

Back Nov





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Pet Healthcare Services at PetZone

Comprehensive, compassionate core for every stage of your pet's life.

PetZone General Check-Up

Routine and personalized health check-ups to help your furry friends stay strong, happy, and disesse-free.

Our experienced vets provide thorough health assessments bailered to your pet's age, breed, and lifestyle. With modern equipment and up-to-date knowledge, we help detact issues early and support your pet's long-term well-being.





PetZone Vet at Home

Convenient veterinary core brought right to your door.

Too busy to visit the clinic? No worries - our experienced we've come to you! Whether it's a health check, vecination, or consultation, we provide professional care for your pets in the comfort of your own home, with modern equipment and gentle handling.

✓ PetZone Immunization Care

Shield your pet from illness with voccines.

At PetZone, we provide a full range of vaccines tailored to Af PetZene, we provide a full range of vaccines bailared to year pet's age, lifestyle, and health condition. All vaccines are stored and administered under strict standards to ensure maximum protection. Our beam offers gentle handling and clear guidance, making the vaccination process smooth and stress-free — for both yeu and your pet.





PetZone 4D Ultrasound Scan

Advanced imaging for occurate, non-investive diagno

At PetZone, we use 40 ultrusound technology with high-resolution HD probes and specialized veterinary software to deliver detailed internal images of year pet. Whether it's pregnancy monitoring, abdominic lissues, or internal health checks, our seaso help detect problems early — sufely and confortably, Josick, gentle, and highly informative — for peace of mind and botter treatment planning.

* PetZone Spay & Neuter Care

Gentle, safe starilization for a healthier and happier life.

Spaying or neutering your pet is a responsible choice that supports long-turm health, prevents contain discusse, and can reduce unwanted tehenices. At PetZone, we gravide safe and compassionate care through every stage — from consultation to recovery. Our veterinary team follows trusted procedures and seas modern equipment to ensure confort and safety for your furny friend.





Why Choose PetZone?

Trusted care, advanced technology, and a whole lot of love.

- V. Experienced Veterinariese A dedicated team that truly cares.

 Mediane Equipment From 4D ultrassend to in-home care tools.

 Full-Service Elinic Check-ups, recoines, grooming, surgery 5
- more.

 Generaliset Options Co-sits or ot-home, we're here when you eand us.

 Olser Communication - We guide you through every step.

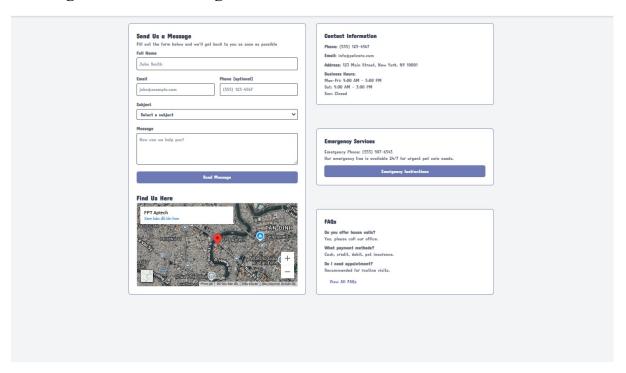
 **P Gentle Approach - Stress-free care for pats of oil ages.

 Secouse your ped deserves not just care-but Petiloon-level core.

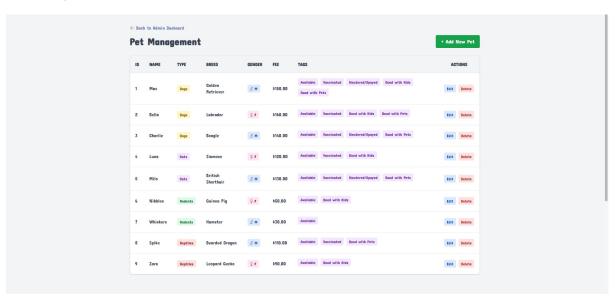
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7. 6. Figure 6. Contact Page

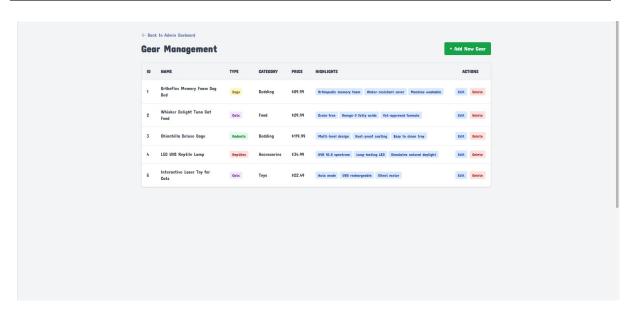


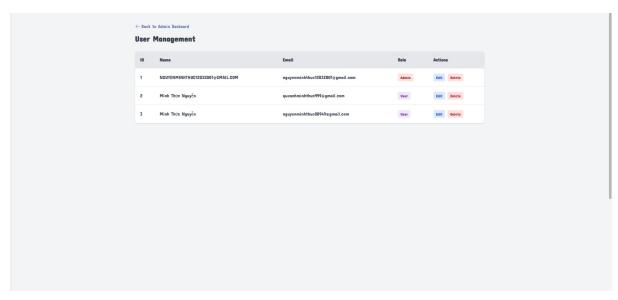
7. 7. Figure 7. Admin Dashboard



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TASK SHEET REVIEW 2

Project Name: Pet Zone Store

Activity Plan prepared by: DAT

No.	Task Description	Date	Duration (days)	Assigned To	Status
1	Database design & ERD	13-May-25	1	Thức	Completed
2	Backend setup (Laravel, Routes)	13-May-25	1	Thức	Completed
3	Authentication & Role system	13-May-25	1	Thức	Completed
4	Pet & Booking modules	13-May-25	1	Đạt	Completed
5.	Gear module + Reviews	13-May-25	1	Thức	Completed
6	Orders & Checkout	13-May-25	1	Đăng	Completed
7	Admin panel (User/Gear control)	13-May-25	1	Thức	Completed
8	Frontend UI (ReactJS + TailwindCSS)	13-May-25	1	All member	Completed
9	Testing & bug fixing	13-May-25	1	All member	Completed
10	Report writing	13-May-25	1	Đạt	Completed
11	Database design & ERD	13-May-25	1	Thức	Completed

Prepared by: All members	Approved by : Lê Mộng Thúy	
Project Group: No.4	Version 1.0	

Design Plan: Pet zone store	Document Name: Review 1+2+3	
Effective Date: 29/05/2025 Version 1.0		

DATE: 13-May-25	
Signature of Instructor:	Signature of Team Leader:
Ms. LE MONG THUY	NGUYEN MINH THUC

Prepared by: All members	Approved by : Lê Mộng Thúy	
Project Group: No.4	Version 1.0	

Design Plan: Pet zone store	Document Name: Review 1+2+3	
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PHASE 5: EVALUATION & TESTING

1. Objective:

To ensure the PetZone system operates reliably, meets all specified requirements, and is free from critical functional defects.

2. Testing Types Conducted:

Testing Type	Description
Functional Testing	Thoroughly verify every feature
	including user login, appointment
	booking, purchases, and management
	modules.
User Interface (UI) Testing	Confirm the interface is consistent,
	visually appealing, and complies with
	GUI standards.
Database Testing	Validate data integrity by ensuring
	accurate storage without data loss,
	duplication, or omissions.
Validation Testing	Check all form validations including
	required fields, input formats, and
	character limits.
User Acceptance Testing (UAT)	Simulate real-world user scenarios to
	validate the system's overall usability
	and functionality.
Cross-Browser Compatibility Testing	Test on major browsers such as Chrome,
	Firefox, and Edge to guarantee
	consistent performance.
Device Compatibility Testing (if	Verify system responsiveness and
applicable)	functionality on desktop, laptops, and
	devices with smaller screens.

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Project Group: No.4	Version 1.0	

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PHASE 6: IMPLEMENTATION

1. Objective:

To successfully launch the PetZone system into a live environment following comprehensive testing.

2. Deloyment Process:

STEP	Description
1	Prepare hosting/server environment using XAMPP, Laravel Valet, or
1	deploy on production hosting.
2	Set up the development environment by installing Laravel, ReactJS,
	MySQL, and configuring environment variables and routing.
Deploy the database by importing the .sql file, running migrations	
3	seeding initial data.
4	Establish seamless communication between frontend and backend by
_	integrating React APIs with Laravel.
5 Create demo accounts for testing purpos	Create demo accounts for testing purposes, including both user and
3	administrator roles.
6	Provide comprehensive user manuals or guides covering login, booking,
U	and purchasing procedures if needed.

3. Technologies Used:

Component	Technology
Frontend	ReactJS, Tailwind CSS
Backend	Laravel 10
Database	MySQL
Server	XAMPP / Localhost or Production Server

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Project Group: No.4	Version 1.0

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PHASE 7: MAINTENANCE

1. Objective:

To ensure ongoing system stability, promptly resolve issues, and continuously enhance the system post-deployment.

2. Key Maintenance Types:

Maintenance Type	Description	
Corrective Maintenance	Identify and fix bugs or issues encountered during	
	regular operation.	
Perfective Maintenance	Enhance user experience by improving the interface	
	and optimizing workflows.	
Adaptive Maintenance	Implement new features such as e-wallet integration,	
	QR code support, and mobile responsiveness.	
Preventive Maintenance	Regularly update technologies, upgrade frameworks,	
	and apply security patches to mitigate risks.	

3. Additional Notes:

Maintenance activities are typically scheduled regularly or performed on-demand as per client requirements.

It is essential for the technical team to perform data backups prior to any system updates or upgrades to prevent data loss.

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TASK SHEET REVIEW 3

Project Name: Pet Zone Store Activity Plan prepared by: DAT

No.	Task Description	Date	Duration (days)	Assigned To	Status
1	Home Page	19-May-25	1	Đăng	Completed
2	Gear Shop	19-May-25	1	Thức	Completed
3	Pet Shop	19-May-25	1	Thức	Completed
4	Services	19-May-25	1	Đạt	Completed
5.	Contact	19-May-25	1	Thức	Completed
6	My Booking	19-May-25	1	Đạt	Completed
7	My Pet	19-May-25	1	Đạt	Completed
8	My order	19-May-25	1	Đăng	Completed
9	Cart	19-May-25	1	Đăng	Completed
10	Check Shipping	19-May-25	1	Đăng	Completed
11	Check out	19-May-25	1	Đăng	Completed
12	Login	19-May-25	1	Thức	Completed
13	User Account	19-May-25	1	Thức	Completed
14	Admin Account	19-May-25	1	Thức	Completed
15	Admin DashBoard	19-May-25	1	Thức	Completed
16	FAQ/FEEDBACK	19-May-25	1	Minh	Completed
17	CRUD-post, post_comment	19-May-25	1	Minh	Completed
18	CRUD-brand, Category, image_item,detail, of gearshop	19-May-25	1	Thức	Completed
19	Admin send mail	19-May-25	1	Thức	Completed
Prepared by: All members			Approved by : Lê Mộng Thúy		

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Project Group: No.4

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	functions				
20	CRUD- booking service, timeslot,	19-May-25	1	Đạt	Completed
21	CRUD - User pets	19-May-25	1	Đạt	Completed
22	UI/UX testing	19-May-25	1	Đạt/thức/Đăng	Completed
23	CRUD-USER ID	19-May-25	1	Thức	Completed
24	My order	19-May-25	1	Đăng	Completed
25	Report Writing	19-May-25	3	Đạt	Completed
26	Final presentation	19-May-25	1	Thức	Completed
DATE: 29-May-25					
Signature of Instructor: Signature of Team Leader:			eader:		
Ms. LE MONG THUY		NGUYEN MINH THUC			

Prepared by: All members	Approved by : Lê Mộng Thúy
Project Group: No.4	Version 1.0