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# **Executive Summary**

### Overview:

This database is designed for a video game retailer system to keep track of the stocks, rentals or orders of video games and membership program for gamers.

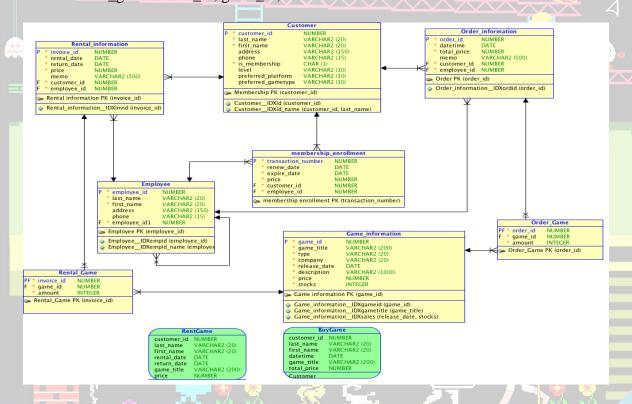
## Purpose and Objective:

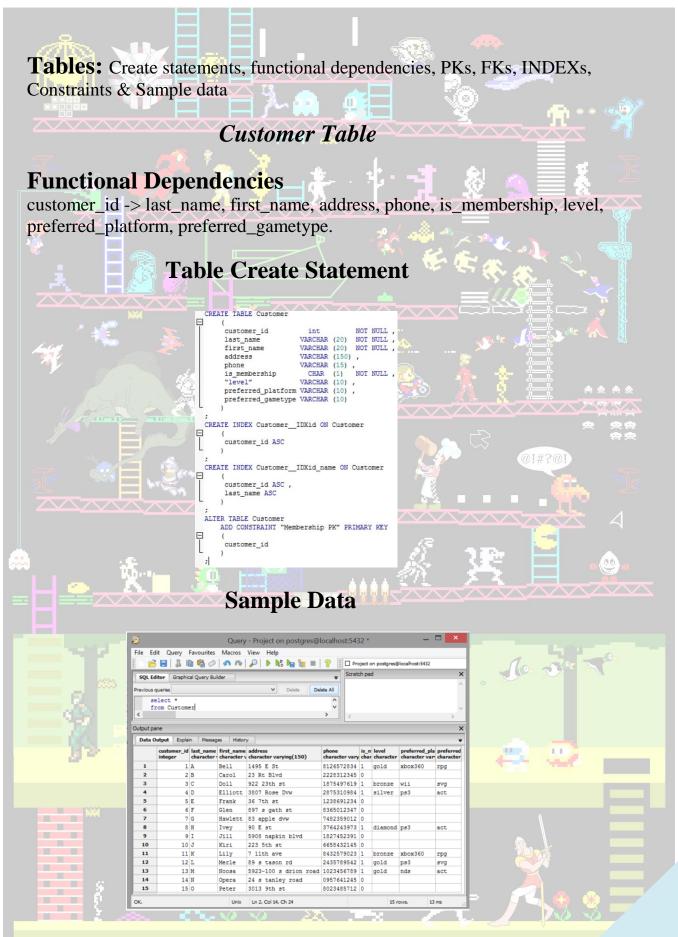
The database will enable the game retailer to list video games information of different platforms for keeping tracking with their release dates, stocks and prices. This will also house rental information such as renter's name, credit card information, rental date and return date. This database will have information about customers, memberships, employees, video game information, benefits sold and rental information etc. The database will have checks to keep information about the games and if any games' stocks are of high value (say > 100) meanwhile they are out-dated (more than half a year). It will be creating for sale needs.

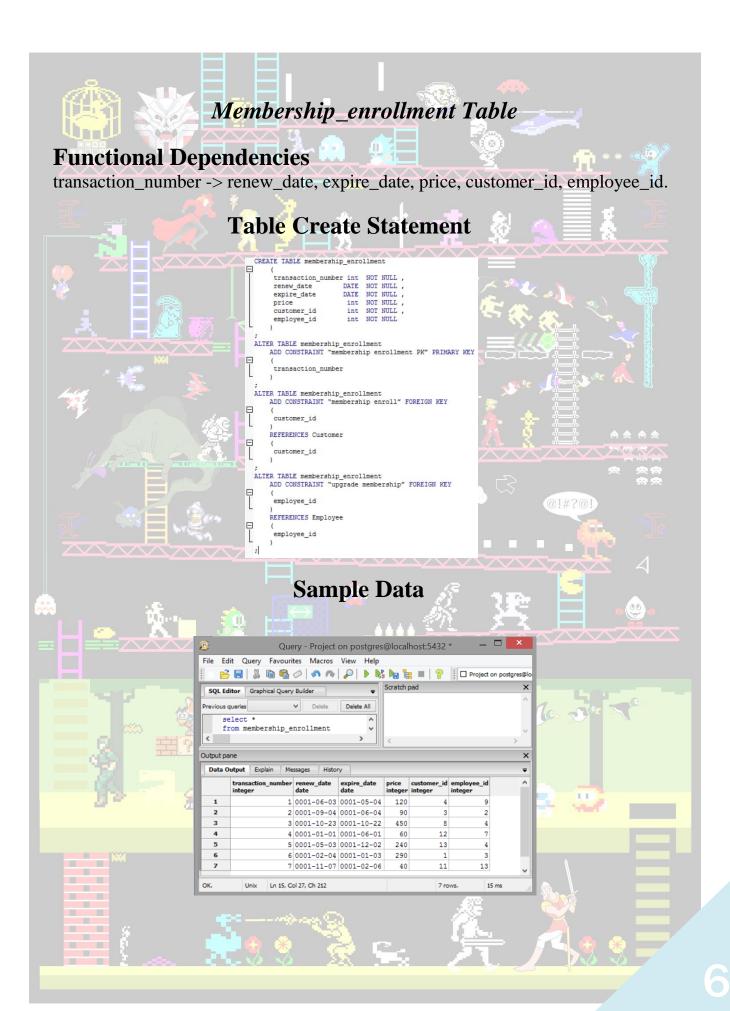
# **Entity Relationship Diagram**

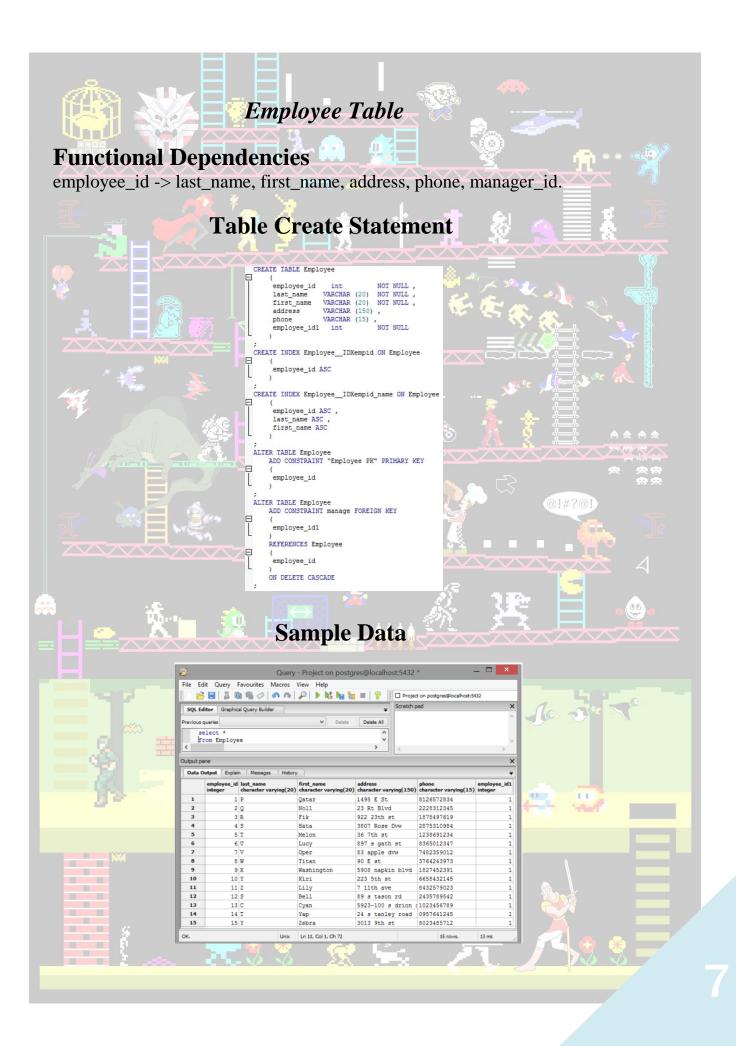
### Major Entities and their descriptions

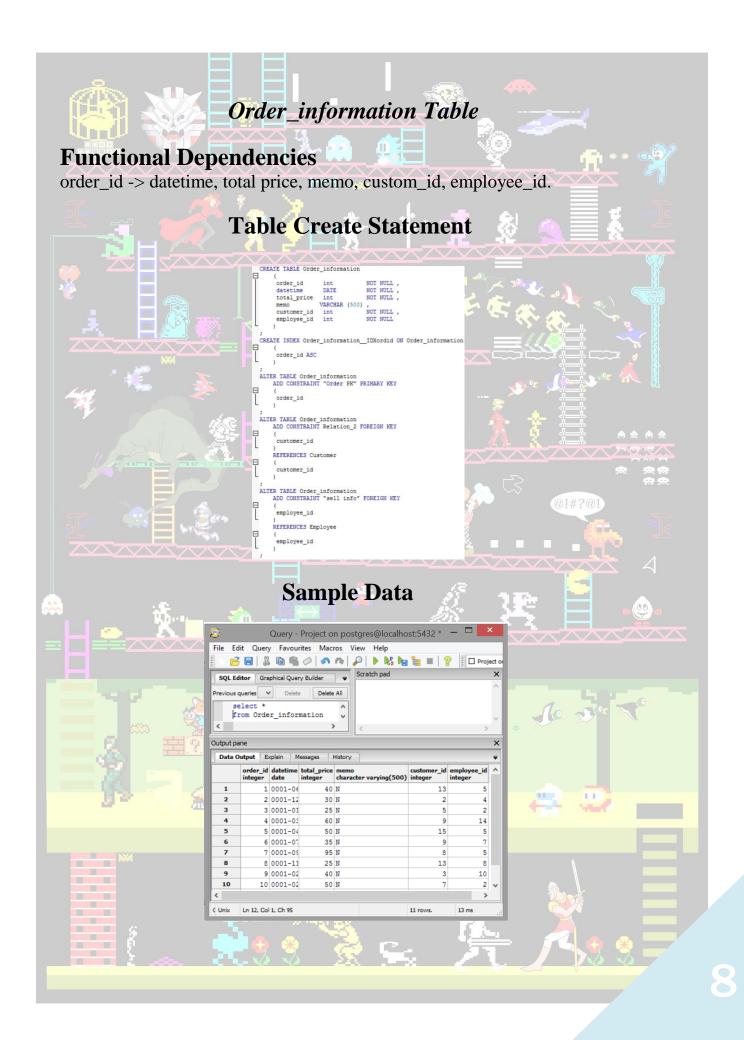
- Customer: customer\_id, last\_name, first\_name, address, phone, is\_membership, level, preferred\_platform, preferred\_gametype.
- Membership\_enrollment: transaction\_number, renew\_date, expire\_date, price, customer\_id, employee\_id.
- Employee: employee\_id, last\_name, first\_name, address, phone, manager\_id.
- Game\_information: game\_id, game\_title, type, company, release date, description, price, stocks.
- Rental\_information: invoice\_id, rental\_date, return\_date, price, memo, customer\_id, employee\_id.
- Rental\_game: invoice\_id, game\_id, amount.
- Order\_information: order\_id, datetime, total price, memo, custom\_id, employee\_id.
- Order game: order id, game id, amount.













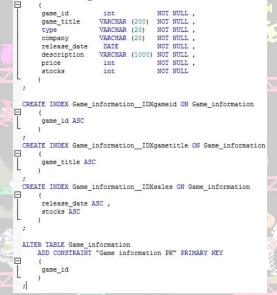
### Game\_information Table

### **Functional Dependencies**

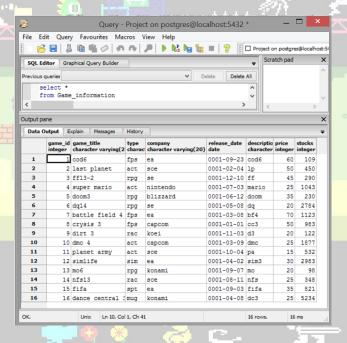
game\_id -> game\_title, type, company, release date, description, price, stocks.

### Table Create Statement

CREATE TABLE Game information



### Sample Data



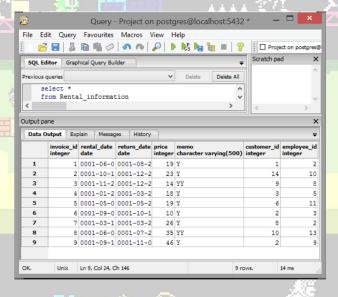


invoice\_id -> rental\_date, return\_date, price, memo, customer\_id, employee\_id.





### Sample Data



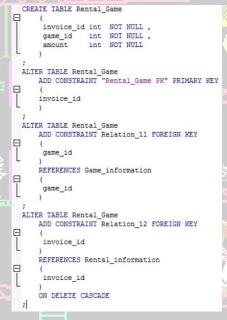


### Rental\_Game Table

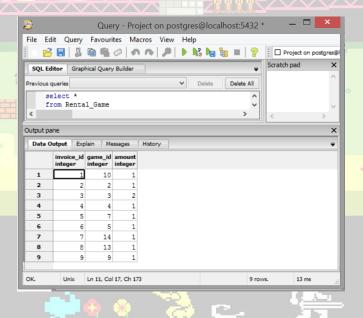
### **Functional Dependencies**

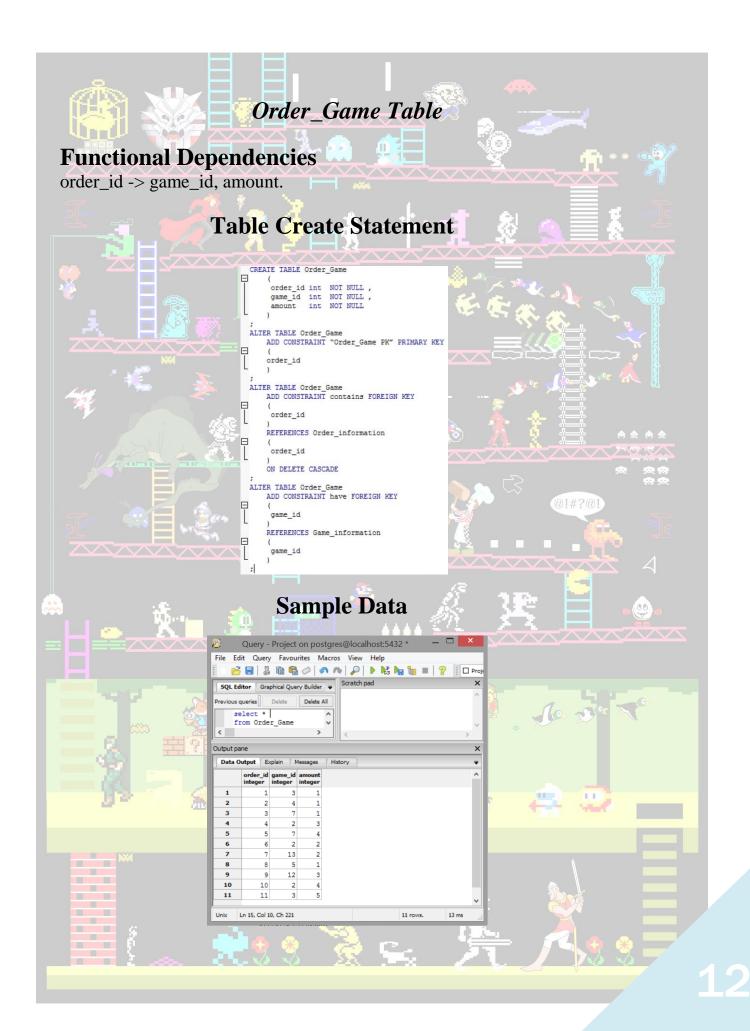
invoice\_id -> rental\_date, return\_date, price, memo, customer\_id, employee\_id.

### Table Create Statement



### Sample Data







### Reports and their queries

#### MEMBERSHIP ENROLLMENT INFORMATION

**Purpose**: Displays all records for customers who have a membership, and the date it will expire. References order\_information table.

#### Code

----MEMBERSHIP ENROLLMENT INFORMATION
SELECT LAST\_NAME, FIRST\_NAME, EXPIRE\_DATE
FROM customer
RIGHT JOIN membership\_enrollment
ON customer.customer id=MEMBERSHIP ENROLLMENT.CUSTOMER ID;

#### Sample

	last_name character varying(20)	first_name character varying(20)	expire_date date
1	D	Elliott	0001-05-04 BC
2	С	Doll	0001-06-04 BC
3	H	Ivey	0001-10-22 BC
4	L	Merle	0001-06-01 BC
5	M	Noosa	0001-12-02 BC
6	A	Bell	0001-01-03 BC
7	K	Lily	0001-02-06 BC

#### **CUSTOMER NO.13**

**Purpose**: Displays all records on orders made by customer no. 13. References customer and order information table.

#### Code

----SHOW ALL ORDERS FOR CUSTOMER NO.13
SELECT FIRST\_NAME, ORDER\_ID
FROM CUSTOMER, ORDER\_INFORMATION
WHERE CUSTOMER.CUSTOMER\_ID=ORDER\_INFORMATION.CUSTOMER\_ID
AND CUSTOMER.CUSTOMER\_ID=13;

	first_name character varying(20)	order_id integer
1	Noosa	1
2	Noosa	8



**Purpose**: Displays all records on orders made by 3 customers that are greater than \$50. References order\_information table.

#### Code

----INFORMATION ABOUT ORDERS THAT'S GREATER THAT \$50 SELECT CUSTOMER\_ID, SUM(TOTAL\_PRICE)

FROM ORDER\_INFORMATION GROUP BY CUSTOMER\_ID

HAVING SUM(TOTAL PRICE) >50;

#### Sample

	customer_id integer	sum bigint		
1	8	95		
2	13	65		
3	9	95		

#### EMPLOYEE SALES WITH DESCEND

**Purpose**: Displays all the total sales made by 8 employees. This helps us know who deserves to be employee of the month. References order\_information table.

#### Code

---SHOW EMPLOYEE SALES WITH DESCEND SELECT EMPLOYEE ID, SUM(TOTAL\_PRICE) AS "EMPLOYEE TOTAL SELLS" FROM ORDER\_INFORMATION GROUP BY EMPLOYEE\_ID ORDER BY "EMPLOYEE TOTAL SELLS" DESC;

	employee_id integer	EMPLOYEE TOTAL SELLS bigint
1	5	185
2	2	75
3	14	60
4	10	40
5	7	35
6	4	30
7	8	25
8	1	20





**Purpose:** Displays all the data for a customer who made a specific purchase at a specific time.

#### Code

CREATE OR REPLACE VIEW BuyGame AS

SELECT Customer.customer\_id,

Customer.last\_name,

Customer.first\_name,

Order\_information.datetime,

Game\_information.game\_title,

Order\_information.total\_price

FROM Customer

INNER JOIN Order\_information

ON Customer.customer\_id = Order\_information.customer\_id

INNER JOIN Order\_Game

ON Order\_information.order\_id = Order\_Game.order\_id

INNER JOIN Game\_information

ON Game\_information.game\_id = Order\_Game.game\_id;

	customer_id integer		first_name character varying(20)	datetime date	game_title character varying(200)	total_price integer
1	13	M	Noosa	0001-06-23 BC	ff13-2	40
2	2	В	Carol	0001-12-05 BC	super mario	30
3	5	E	Frank	0001-01-04 BC	battle field 4	25
4	9	I	Jill	0001-03-09 BC	last planet	60
5	15	0	Peter	0001-04-12 BC	battle field 4	50
6	9	I	Jill	0001-07-23 BC	last planet	35
7	8	H	Ivey	0001-09-04 BC	mo6	95
8	13	M	Noosa	0001-11-19 BC	doom3	25
9	3	С	Doll	0001-02-18 BC	simlife	40
10	7	G	Hawlett	0001-02-23 BC	last planet	50
11	11	K	Lily	0001-04-04 BC	ff13-2	20



### Rent\_Game

**Purpose:** Displays all the data for a customer who rented a specific game, when the game was rented and when it was returned.

### Code

CREATE OR REPLACE VIEW RentGame AS

SELECT Customer.customer\_id,

Customer.last\_name,

Customer.first\_name,

Rental\_information.rental\_date,

Rental\_information.return\_date,

Game\_information.game\_title,

Rental\_information.price

FROM Customer

INNER JOIN Rental\_information

ON Customer.customer\_id = Rental\_information.customer\_id

INNER JOIN Rental\_Game

ON Rental\_information.invoice\_id = Rental\_Game.invoice\_id

INNER JOIN Game\_information

ON Game\_information.game\_id = Rental\_Game.game\_id;

		tomer_id eger		first_name character varying(20)	rental_date date	return_date date	game_title character varying(200)	price integer
1		1	A	Bell	0001-06-03 BC	0001-08-23 BC	dmc 4	19
2	!	14	N	Opera	0001-10-14 BC	0001-12-23 BC	last planet	23
3		9	I	Jill	0001-11-23 BC	0001-12-20 BC	ff13-2	14
4		3	С	Doll	0001-01-20 BC	0001-03-24 BC	super mario	18
5		6	F	Glen	0001-05-03 BC	0001-05-29 BC	battle field 4	19
6		2	В	Carol	0001-09-09 BC	0001-10-13 BC	doom3	10
7		8	H	Ivey	0001-03-13 BC	0001-03-29 BC	nfs13	26
8		10	J	Kiri	0001-06-03 BC	0001-07-23 BC	mo6	35
9		2	В	Carol	0001-09-14 BC	0001-11-03 BC	dirt 3	46



The triggers below gives a good idea of the actors involved and what is needed for a transaction to be made. Also benefits apply to those who have a membership. That is if you are a serious gamer!

```
---New Customer
create TRIGGER NEW CUSTOMER
 BEFORE UPDATE ON CUSTOMER
 FOR EACH ROW EXECUTE PROCEDURE suppress redundant updates trigger();
 ---Customer Update
 CREATE TRIGGER UPD CUSTOMER
 BEFORE UPDATE ON CUSTOMER
 FOR EACH ROW EXECUTE PROCEDURE suppress redundant updates trigger();
  ---New Employee
 CREATE TRIGGER NEW EMPLOYEE
 BEFORE INSERT ON EMPLOYEE
 FOR EACH ROW EXECUTE PROCEDURE suppress redundant updates trigger();
  --Employee Update
  CREATE TRIGGER UPD EMPLOYEE
 BEFORE UPDATE ON CUSTOMER
 FOR EACH ROW EXECUTE PROCEDURE suppress redundant updates trigger();
  --- Membership Enrollment
 CREATE TRIGGER ACTIVE MEM
 AFTER INSERT ON MEMBERSHIP ENROLLMENT
 FOR EACH ROW EXECUTE PROCEDURE suppress redundant updates trigger();
---Rented Item
CREATE TRIGGER SUB RENT STOCK
 AFTER INSERT ON RENTAL GAME
 FOR EACH ROW EXECUTE PROCEDURE suppress redundant updates trigger();
  ---Sold Item
 CREATE TRIGGER SUB SOLD STOCK
 AFTER INSERT ON ORDER GAME
 FOR EACH ROW EXECUTE PROCEDURE suppress redundant updates trigger();
```



### Store Procedure

Helping your customers save a few dollars can always lead to customer satisfaction. The store procedure shown below is exactly what we intended to implement because our customers deserve the best service possible. The stored procedure returns all the video games that are on sale ranging from \$70 and below. Furthermore we know that money is well spent when items go on sale.





### Security

We need the customer's information and their membership enrollment data to be secured; therefore the employee will be granted that right to make transactions, keep track of the stocks, rentals or orders of video games and membership program for gamers.

REVOKE ALL PRIVILEGES ON employees FROM customer; REVOKE ALL PRIVILEGES ON employees FROM membership enrollment REVOKE ALL PRIVILEGES ON membership\_enrollment FROM customer; REVOKE ALL PRIVILEGES ON Order\_game FROM customer; REVOKE ALL PRIVILEGES ON Rental\_game FROM customer; REVOKE ALL PRIVILEGES ON employee FROM Game information; REVOKE ALL PRIVILEGES ON employee FROM Order\_information; REVOKE ALL PRIVILEGES ON employee FROM Rental\_information; GRANT SELECT, INSERT ON customer TO employee; GRANT SELECT, INSERT, UPDATE ON employee TO membership enrollment; GRANT SELECT, INSERT, ON membership \_enrollment TO customer; GRANT SELECT, INSERT, ON Order\_game TO customer; GRANT SELECT, INSERT, ON Rental game TO customer; GRANT SELECT, INSERT, UPDATE ON employee TO Game\_information; GRANT SELECT, INSERT, UPDATE ON employee TO Order\_information; GRANT SELECT, INSERT, UPDATE ON employee TO Rental\_information;



### **Implementation Notes**

• If I had more time on my hands the database could have been constructed much better. Nevertheless I was still able to implement a functional database that is mainly designed for a video game retailer system to keep track of the stocks, rentals or orders of video games and membership program for gamers.

### **Known Problems**

• I had trouble implementing a store procedure that will let us know when certain games are ready to be sold. Despite the trouble and to get the weight off my back I decided to create a table called CHECK\_SALES\_READY. I then wrote a store procedure to retrieve video games that are on sale from the database, because there are those who would rather wait for a video game to go on sale than buy it at its released price. Generally speaking, "helping our customers save a few dollars can always lead to customer satisfaction."

### **Future Enhancements**

- Improve Customer Care
- Speed up transactions. Suggest used product for renting instead of new in order to increase our profit margins. Have a quick, accurate lookup to see if an item is in stock. Make our customers feel as though they've gotten the highest quality of service possible!
- Our current customers are most likely our future customers. We should keep a mailing
  list of them. Keep accounts for a credit line, or for store credit from trade-ins.
   Furthermore we should also try occasional mailings of special offers to bring them back
  to the store.
- Track and add customers. View their history, see what they're buying or renting. Keep addresses and shipping addresses for their convenience and for their compliance.
- A complete retail solution for stores handling new and used products. Ring up sales, trade-ins, and rental items on the same invoice!