

ANF-8A

APPLICATION FOR REGISTRATION OF QUALITY COMPLAINTS AND TRADE DISPUTES¹

Please note: This is a print preview copy of the draft application to be submitted. The DGFT File number shall be generated only after signature and payment of the requisite fees. Please do not consider this draft as a submitted file.

Applicant Details			
Name of the Firm/Company	B K EXPORTS	E-mail Id	jainalpesh4781@gmail.com
Address of the Firm/Company	90, JASODANAGAR CHAR RASTA, NEAR CANAL	City	AHMADABAD
State	GUJARAT	Country	India
Pin Code	380026	Contact No	+91-9825665125
IEC	AGQPJ1643Q	Name of the person filing the complaint	JAIN
Designation	PROPRITOR		

Details of the party against which complaint is being made			
Type	Importer	Sub Type	Merchant
Name of the Firm/Company	TRANG LONG CONSTRUCTION AND TRADING COMPANY LIMITED	E-mail Id	tranglong@gmail.com
Address of the Firm/Company	No. 1261 Pham Van Dong street, Tan Thanh Ward, Duong Kinh District, Hai Phong City	City	Hai Phong City
State	Hai Phong City	Country	VIET NAM
Zip Code	NA	Contact No. (with area/country code)	+84-978614733
Summary of complaint	I am Shivendra Sharma, representing BK Export, engaged in the export-import business. On 24 April 2023, TRANG LONG CONSTRUCTION AND TRADING COMPANY LIMITED, an importer based in Vietnam, placed an order with our company for Polished Granite Slabs (HSN ? 68022390), agreeing to pay the entire amount in port against documents. We shipped the goods accordingly, and the container has arrived at the port in Vietnam. However, upon arrival, the importer has refused to release the container, despite our adherence to the terms of our agreement. This has led to unjust deprivation of payment owed to us and significant financial losses due to fines imposed by port authorities. Despite repeated attempts to resolve this matter directly with the importer, we have faced non-cooperation. Additionally, our previous outreach to the Indian Embassy in Vietnam has not yielded any response or support. We humbly request the Indian Embassy s intervention and assistance in resolving this dispute with TRANG LONG CONSTRUCTION AND TRADING COMPANY LIMITED at the earliest. We urge the Embassy to prioritize our case, provide necessary guidance, and support enforcement of our contractual rights. Attached are pertinent details of the importer, including contact information, and relevant documentation regarding the transaction.		

Category of Dispute	
Poor Quality of products supplied	NA
Non-Supply of goods	NA
Partial supply of goods	NA

Non Payment for goods supplied	I supplied good to company, but company not made payment to us.
Partial Payment for goods supplied	NA
Non-Payment of commission	NA
Partial Payment of commission	NA
Non-adherence to Delivery Schedules	NA
Any other issue	NA

Item Wise Details			
Sr. No	1		
Description of the item(s)	Polished Granite Slabs (Tan Brown)		
Date of arrival of goods at destination point	13/05/2023	INCO terms	CIF (Cost Insurance and Freight)
Bill Type	Bill of Lading	Bill Number	COAU7243995790
Total Quantity of consignment	997.81	Unit	SQUARE METER (SQM)
Total Value of consignment	14,468.25	Currency	US Dollars
Quantity/Quality under dispute /claim	997.81	Unit	SQUARE METER (SQM)
Amount under dispute/claim	14,468	Currency	US Dollars
Payment Contract Type	Others	Date of Payment Contract	27/04/2023
Contract details	997.81 SQM at the Price 14.50\$ and 1000\$ Advance remain on his port on viet nam		
Condition of the goods at destination point	all materials are fresh.		
Quality under dispute/claim	14468		
Any other details of the Quality complaint, if available	NA		
Whether any sample was approved?	Yes	Whether quality defects were also covered by insurance(for perishable goods)?	No
Whether consignment was in sealed condition ?	Yes	Whether exporter forwarded copy of inspection certificate?	Yes
Whether any independent survey of the goods was done?	Yes	Whether survey was carried out with or without the consent of supplier?	Yes
Attachment			
BL 34.pdf			
SHIPPING BILL.pdf			
Invoice 4.pdf			
SHIPPING BILL.pdf			

Invoice 5.pdf

Transaction History	
Whether imports were effected from this supplier/exporter in the past	NO
Complaint on the past dealing with this trader (if any) and mode of their settlement.	no
Whether further orders have been placed with the same trader subsequently	NO
Any other relevant information that may be assistance in investigation of the complaint	they already pay advance custom duty so i can not have other option to surrender the container
DGFT Reference Number, if any such complaint is made earlier on this portal	NA

Concerned Offices	
Concerned Embassy of India	Embassy of India Hanoi
Concerned DGFT Regional Authority (RA)	RA AHMEDABAD
Concerned Department of Commerce Division	ASEAN

Declaration			
I hereby declare that the particulars and the statements made in this application are true and correct to the best of my knowledge and brief and nothing has been concealed or held there from.			
Place	Ahmadabad	Date	22/03/2024
Name	JAIN ALPESH	Designation	PROPRITOR
Email	jainalpesh4781@gmail.com	Mobile	9825665125
Office Address	90, JASODANAGAR CHAR RASTA, NEAR CANAL		
Residential Address	AHMADABAD, AHMADABAD, GUJARAT, 380026		