BRIAN KIBIWOT KIBET

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43-30705, Kapsowar, Elgeyo Marakwet County.

Profile and Career Objective

I am an IT graduate with strong passion for technology and a commitment to continuous learning. As a quick learner and attentive listener, I am eager to develop my skills in a collaborative environment. I approach challenges with an open mind and focus on finding effective solutions. My goal is to grow into a proficient technologist in the dynamic ICT field, contributing to innovative projects and driving continuous improvement.

Academic Qualifications

- ❖ **September 2017 to December 2021:** Bachelor of Science (Information Systems and Knowledge Management) at Masinde Muliro University of Science and Technology, Kakamega, (www.mmust.ac.ke). Attained Second Class honours Lower Division Degree.
- ❖ **2012 - 2016:** Kenya Certificate of Secondary Education (KCSE) at St Peter's Marakwet Boys Secondary School, Elgeyo Marakwet County. Attained a mean grade of C+(plus)
- ❖ **2009 -2011:** Kenya Certificate of Primary Education (KCPE) at St. Marcel Rayfarm Academy, Elgeyo Marakwet County. Attained KCPE 311/500 Marks
- ❖ **2002-2008:** Sunrise Academy, Elgeyo Marakwet County (Nursery to Class 5)

Professional Trainings

- ❖ **April 2021 to Date:** Training in Google IT Support Professional Certificate

Skills and Competencies

- ❖ IT helpdesk technical support
- ❖ Web development (Html, CSS and JavaScript)
- ❖ Network design, implementation and administration.
- ❖ Data protection and security of IT systems
- ❖ Databases management and updating using SQL
- ❖ Microsoft windows OS, server and office applications
- ❖ Computer hardware and software maintenance and upgrading
- ❖ Data analysis using Microsoft EXCEL applications

Work Experience

April 2023 to April 2024: Public Service Internship Programme
Company: Lake Victoria North Water Works Development Agency, Kakamega.

- ❖ Ensure availability and reliability of the ICT infrastructure, applications and connectivity.
- ❖ Increase user ICT proficiency through the transfer of skills to staff.
- ❖ Provide first line support, advice and solutions to ICT users, ensuring all issues are resolved in a timely manner.
- ❖ Ensure that system security and organizational compliance, processes and procedures are in place and properly maintained.
- ❖ Setting up and managing user accounts on Windows 10 Server environment and outlook email accounts.
- ❖ Assisted in performing daily backup process and system uptime tracking.
- ❖ Assisted in servicing ICT equipment's.

May 2021 to July 2021: ICT Attachment at Elgeyo Marakwet Huduma Centre

- ❖ Provided IT helpdesk support to staff.
- ❖ Network installation and maintenance
- ❖ Software and hardware installations.