



# SINOTHILE PRINCETON KHUMALO

## OBJECTIVE

I am eager to join a collaborative work environment and learn everything I can about the latest in design and technology. As a fast learner and team player, I believe I would thrive anywhere.

## WORK EXPERIENCE

### Junior Electronic Technician

*Self Employed / 16 May 2023 - Present*

- Test, diagnose, troubleshoot and repair smartphones, tablets, computer and laptops.
- Provide repair and replacement estimates for the customer.
- Communicate with the customer to explain technical issues in an easy to understand, helpful manner.
- Open and close duties, as well as regular cleaning and dusting.

### IT Support Technician / Web Developer (Intern)

*Africa learn / 16 May 2022 – 27 February 2023*

- Assisted employees with concerns regarding their computers problems, resolving technical issues in an efficient and timely manner.
- Install, configure and manage software packages and their functions according to specifications.
- Provide technical assistance and resources on a regular basis.
- Experience working on HTML, CSS, JQuery, Bootstrap, Javascript, php and database management.
- Planned, developed, tested, deployed, and maintained web applications.
- Delivering internal web application according to business requirements and needs.
- Worked well independently and within the team.
- Successfully identified, diagnosed and fixed website problems, including broken links, typographical errors, and formatting issues.

## CONTACTS

### Email:

[sinothileprinceton@gmail.com](mailto:sinothileprinceton@gmail.com)

**Phone:** 063 772 3596 /  
0747811455

**Address:** 41 ST  
Andrews Street, Nova  
Natalia, Durban, 4001,  
KwaZulu-Natal

### Website:

[www.spkhumalo.co.za](http://www.spkhumalo.co.za)

## SOCIAL MEDIA

[www.linkedin.com/in/sinothile-princeton-khumalo-869265199](https://www.linkedin.com/in/sinothile-princeton-khumalo-869265199)

## SOFT SKILLS

- Attention to details,  
Team Player &  
Accuracy.
- Strong troubleshooting &  
analytical abilities.
- Strong ability in problem  
solving.
- Good verbal & written  
communication.
- Excellent interpersonal  
and leadership skills.

## TECHNICAL SKILLS

- Troubleshooting, Customer  
Support, Linux & Repairs.
- Html5, Css3, Bootstrap,  
Jquery, JavaScript's,  
Php, Java, WHM,  
Wordpress, MySQL  
PostgreSQL, Laravel,  
Firebase & Docker.
- UX Design,  
Dart & Flutter  
Framework.
- Adobe XD, Figma,  
Photoshop, Illustrator  
and Canva.

## Software Developer

*SikephiApp/ March 2019 – December 2021*

- Developed native android applications and framework using java.
- Defined and implemented robust app architectures and complex user interfaces.
- Applied expert knowledge of android system frameworks to solve novel problems.
- Upholds technology procedures in coordination with framework technology teams.
- Involved in application testing and validating procedures.
- Worked with the SDLC processes.
- Technologies that we worked on it Android developments, Html, Css, Bootstrap, JQuery, JavaScript, php.
- Worked well independently and within the team.

## UX/UI Designer / Assistant Administrator

*Tokiso IT/ April 2018 – February 2019*

- Examined previous design feedback and briefs for new projects, and collaborate with the team.
- Investigate various topics, from the web or mobile usage analytics to trend spotting.
- Examine what works and what doesn't with the users. Every piece of information that can aid in improving the product is critical.
- Analyze questionnaires responses, field studies, interviews, and so on to understand users better.
- Use the insights as input for design decisions.
- Create the user experience and interface with the user's needs in mind.
- Conduct observation research by observing the interactions of sample users with the product.
- Attend design and business strategy meetings and presentations.
- Answering incoming calls, taking messages and re-directing calls as required.
- Dealing with email enquiries and Data entry.
- Taking minutes
- Diary management and arranging appointments, booking meeting rooms and conference facilities.
- General Office management.
- Maintaining company social media accounts

## EDUCATION

### Smartphones & Laptop Repairs

Zenotha IT Solutions,  
2023

### System Development

Africalearn,  
2022

### Technical Support

Careers IT,  
2019

### Diploma Information Technology.

Oval International College,  
2018

### Matriculation

Mbopha High School,  
2012

## REFERENCE

### Mr Zenzele Mbatha

Zenotha IT Solutions,  
067 205 8371

### Mr Sibonelo Phoswa

Africalearn,  
078 634 1191

### Mr Mxolisi Doncabe

SikephiApp Developer,  
071 570 8569

### Mr Siphamandla Chere

Tokiso IT,  
084 712 5428