**Music Player & Streaming App Feedback Questionnaire**

We are researching to improve your music listening experience. Please take a few minutes to answer the following questions. Your feedback is highly valuable!

**Section 1: Problems | Current Experience**

**1. What are the most common issues you encounter when using Music Players (offline or local music)?**

*(Please check all that apply and feel free to add any additional problems you face.)*

* User Interface (UI) or Navigation issues (e.g., confusing menus, hard-to-find features)
* Sound quality issues (e.g., poor audio fidelity, distortion)
* App crashes or performance issues (e.g., slow loading, freezing)
* Limited file format support (e.g., unable to play certain audio files like FLAC, MP3, etc.)
* Playback controls or customization limitations (e.g., no repeat, shuffle problems, playlist management)
* Syncing issues across devices (e.g., unable to sync music or playlists between devices)
* Other (please specify) *(open-ended response)*

**2. What are the most common issues you encounter when using Streaming Music Apps (e.g., Spotify, Apple Music, YouTube Music)?**

***(Please check all that apply and feel free to add any additional problems you face.)***

* Connectivity problems (e.g., buffering, playback interruptions)
* Sound quality issues (e.g., low-quality audio, issues with bitrate)
* Limited music library or song availability (e.g., missing tracks or albums)
* Subscription/payment issues (e.g., billing errors, difficulty canceling subscription)
* App crashes or performance issues (e.g., slow loading, freezing)
* Ads or interruptions during playback (e.g., too many ads in free versions)
* Other (please specify) *(open-ended response****)***

**3. On a scale of 1-5, how satisfied are you with the overall experience of the Music Players (offline or local music) you currently use?**

***(1 = Not Satisfied, 5 = Very Satisfied)***

* Rating scale from 1 to 5
* Please briefly explain why you gave this rating *(open-ended)*

**4. On a scale of 1-5, how satisfied are you with the overall experience of the Streaming Music Apps you currently use?**

*(1 = Not Satisfied, 5 = Very Satisfied)*

* Rating scale from 1 to 5
* Please briefly explain why you gave this rating *(open-ended)*

**5. What features or functionalities do you believe need improvement in existing Music Players?**

***(Please list any areas where you think improvements can be made, such as new features, better performance, or improved usability.)***

* **Examples to consider:**
  + Improved sound quality (e.g., higher bitrate, better equalizer options)
  + Better file format support (e.g., compatibility with more formats)
  + Better syncing across devices (e.g., sync music playlists, etc.)
  + Easier playlist management (e.g., bulk editing, sorting options)
  + More intuitive user interface (e.g., clearer navigation)
  + Other suggestions *(open-ended response)*

**6. What features or functionalities do you believe need improvement in existing Streaming Music Apps?**

***(Please list any areas where you think improvements can be made, such as new features, better performance, or improved usability.)***

* **Examples to consider:**
  + Smarter music discovery (e.g., better recommendations based on user behavior)
  + Offline playback improvements (e.g., easier download or more offline options)
  + Better playlist and library management (e.g., grouping, sorting, filtering)
  + Enhanced audio quality control (e.g., custom EQ, better sound options)
  + Fewer ads or interruptions in free version
  + Other suggestions *(open-ended response)*

**Section 2: Desired Features**

1. **If you were a developer, what features would you implement in a music player or streaming app?**  
   (E.g., offline listening, advanced search filters, personalized recommendations, etc.)
2. **Do you prefer a minimalist or feature-rich interface for your music player/streaming app?**  
   (Choose one: Minimalist / Feature-Rich / Both)
3. **Would you prefer a music player that allows customization (themes, skins, layout adjustments)?**  
   (Yes / No / Maybe)
4. **How important is sound quality to you in a music player or streaming app?**  
   (Rate on a scale of 1-5, where 1 = Not Important and 5 = Very Important)

**Section 3: Music Preferences**

1. **What music genre(s) do you love the most?**  
   (Choose as many as apply: Pop, Rock, Hip-Hop, EDM, Classical, Jazz, Country, R&B, Indie, Other – Please Specify)
2. **Who is your favorite music artist or band?**  
   (Please list your top artist or band)
3. **Do you prefer listening to music based on specific moods or occasions (e.g., workout music, chill vibes)?**  
   (Yes / No / Sometimes)

**Section 4: Usage Habits**

1. **Which type of music service do you use most frequently?**  
   (Choose one: Music Player (local files) / Music Streaming App (e.g., Spotify, Apple Music, etc.) / Both)
2. **How often do you use a music player versus a streaming service?**  
   (Daily / Weekly / Rarely / Never)
3. **When using a streaming app, do you typically use free or premium subscriptions?**  
   (Free / Premium / I don’t use streaming apps)
4. **Do you primarily listen to music on mobile, desktop, or another device?**  
   (Mobile / Desktop / Smart Speaker / Other)
5. **What device do you use most often to listen to music?**  
   (Phone / Laptop / Desktop / Smart Speaker / Headphones / Other)

**Section 5: Music Discovery & Recommendations**

1. **How do you discover new music?**  
   (E.g., Playlist recommendations, social media, friends, algorithm-based suggestions, etc.)
2. **Would you like the music player to provide music recommendations based on your listening habits?**  
   (Yes / No / Maybe)
3. **How important is it for you to have curated playlists (e.g., daily mixes, themed playlists)?**  
   (Rate on a scale of 1-5, where 1 = Not Important and 5 = Very Important)

**Section 6: Feedback & Suggestions**

1. **What other features or functionalities would you like to see in a music player or streaming app?**  
   (Please feel free to suggest any additional ideas or feedback.)
2. **Is there anything that currently frustrates you with your music player or streaming service that you wish could be fixed?**  
   (Please explain)
3. **Would you be interested in a music player that combines both local music files and streaming services in one app?**  
   (Yes / No / Maybe)
4. **Would you prefer an ad-free experience or are you okay with occasional ads in a free version of a music app?**  
   (Ad-Free / Occasional Ads / Doesn't Matter)

**Thank you for your time and valuable feedback!**