

**Class**

**Name**

### PART 1 Picture Description

Listen and choose the statement that best describes what you see in the picture.

1.



(A) (B) (C) (D)

2.



(A) (B) (C) (D)

### PART 2 Questions and Responses

Listen and choose the best response to each question.

3. (A) (B) (C)
4. (A) (B) (C)
5. (A) (B) (C)
6. (A) (B) (C)
7. (A) (B) (C)
8. (A) (B) (C)

### **PART 3 Short Conversations**

**Questions 9 through 11 refer to the following conversation with three people.**

9. Where are the speakers?

- (A) A café
- (B) An employment agency
- (C) A shopping center
- (D) A factory

10. What happened last month?

- (A) A new coffee was introduced.
- (B) A new employee was hired.
- (C) A new schedule began.
- (D) A new shopping center opened.

11. What does Jane recommend doing?

- (A) Going shopping
- (B) Hiring another employee
- (C) Wearing a different outfit
- (D) Closing a store

**Questions 12 through 14 refer to the following conversation.**

12. What did the man forget to do?

- (A) Turn on a machine
- (B) Stock an ingredient
- (C) Deliver a product
- (D) Call a customer

13. What does the woman offer to do?

- (A) Purchase an item
- (B) Cook some food
- (C) Speak with a customer
- (D) Make a dish

14. What will the woman do next? (speak to a manager)

- (A) Bring a friend
- (B) Call a delivery service
- (C) Speak to a manager
- (D) Go to the market

## PART 4 Short Talks

Questions 15 through 17 refer to the following excerpt from a meeting.

15. What kind of product does the speaker sell?
- (A) Clothing
  - (B) Signs
  - (C) Food
  - (D) Computers
16. What does the speaker emphasize about the shifts?
- (A) They will be paid extra.
  - (B) They will be very short.
  - (C) They are available to certain people only.
  - (D) They are at another location.
17. What does the speaker say will be provided to workers?
- (A) Chairs
  - (B) Coupons
  - (C) Uniforms
  - (D) Meals

Questions 18 through 20 refer to the following telephone message and work schedule.

Monday	Tuesday	Wednesday	Thursday
12:00 p.m. – 8:00 p.m.	8:00 a.m. – 4:00 p.m.	12:00 p.m. – 8:00 p.m.	2:00 p.m. – 10:00 p.m.

18. Where does the speaker most likely work?
- (A) A medical clinic
  - (B) A clothing store
  - (C) A distribution center
  - (D) A travel agency
19. What problem does the speaker mention?
- (A) A machine has broken down.
  - (B) An employee is unable to come in.
  - (C) A doctor is stuck in traffic.
  - (D) A delivery truck has broken down.
20. Look at the graphic. Which shift will the speaker most likely sign up for?
- (A) Monday
  - (B) Tuesday
  - (C) Wednesday
  - (D) Thursday