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YVONNE YEN

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Objective

Seeking a fulfilling career that can utilize my personal growth to make a positive impact through learning and pushing for mutual success.

Education

Republic Polytechnic
Apr 2022 – 2025

Digital Design and Development

Beacon International College
Mar 2021 – Oct 2021

Hospitality Management

Institute of Technical Education (College Central)
2018 – 2020

Higher Nitec in Accounting

Institute of Technical Education (College East)
2015 – 2016

Nitec in Hair Services, Hair & Scalp Care

Institute of Technical Education (College Tampines / Central)
2012 – 2013

Nitec in Interactive Media Design

Experience

Tech Solution Engineering, Intern (Oracle)
Apr 2024 – Mar 2025

Assist in preparing demos for customers, e.g.: for a regulated gaming provider by tapping into oracle's comment column feature. Utilize PLSQL, JavaScript, HTML, CSS on APEX to create an events management system that utilizes tabular cards, charts visuals and interactivity to help users organize and manage their customer/invite details. Build and maintain documentation

Service Crew & Manager, Part Time (Kiwami Ramen and Gyoza Bar)
Sep 2021 – Jan 2023

Develop positive relationships with customers and address their questions and feedback effectively. Provide guidance to staff on shift procedures and recommended menu items. Perform daily sales reconciliation on top of server duties.

Digital Ambassador, Contract (IMDA)
Jun 2020 – Jan 2021

Provide educational sessions for seniors on mobile phone functionality and addressing their tech related inquiries. Encourage e-payment adoption among hawkers and coffee shops. Support administrative tasks such as data entry and post event emails.

Skills

Adobe Creative Suite(XD, photoshop, illustrator), **Web Development**(HTML, CSS, JavaScript, PHP, Java), **Database management**(MySQL, PL/SQL), **App Development**(Android Studio[Basic Apps]), **Game Development**(Unity[3D VR Game Development]), **CMS & Website builders**(WordPress, Wix), **Graphic Design & Content Creation**(Canva)