

# Contact

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Location:

Tampere, Finland (open to relocation or remote opportunities)

## Profile

*Results-driven professional*

*combining analytical thinking, strong problem-solving skills, and a collaborative mindset with a creative, big-picture approach.*

## Language

Finnish: Native

English: Excellent

## IT skills

- PC user since 1999
- Experience with production and project management systems: Jira, Zendesk, Odoo
- Experience working in Lean-oriented, process-optimized operations
- Frontend basics: HTML, CSS, JavaScript
- Backend basics
- Databases: Basic SQL and data handling
- Web fundamentals: Client-server architecture, REST APIs
- Version control: Basic Git workflow (commit, push, pull)
- Operating systems: Comfortable with Windows, Linux and macOS environments
- Quick learner of new frameworks, libraries, and tools
- Strong problem-solving and debugging abilities
- Effective communication and teamwork skills
- Remote work experience

# Johannes Seitalahti

## Experience

2024

S-Group Pirkanmaa

### Sales Associate

Prisma Lielähti – Grocery Department, Night Team

- Assisted customers with product selection and inquiries during night shifts
- Managed inventory, stocking, and merchandise displays
- Ensured smooth operations of the grocery department during off-peak hours
- Maintained high standards of customer service and store presentation

2022 - 2024

Tuomi Logistics Oy

### Customer Service Advisor

Passenger and Service Transport Dispatch Center

- Coordinated and managed passenger and service transport operations through phone, email, SMS and live chat.
- Monitored schedules and ensured timely communication with drivers and clients
- Provided efficient customer support and problem resolution

2020 - 2022

Murata Electronics Oy

### Process Operator

Testing and Assembly Unit

- Conducted audits of the testing and assembly unit to ensure compliance with standards
- Performed production tasks in the semiconductor and electronics industry, including testing and manufacturing processes
- Ensured quality control of components, production processes, and finished products at various stages
- Supported continuous improvement initiatives to maintain high production efficiency and product quality

2013 - 2015

Tampere Disability Services

### Personal Assistant

- Assisted an individual with severe disabilities in daily activities
- Provided personalized support tailored to the client's needs and preferences
- Ensured safety, comfort, and well-being while promoting independence
- Adapted work tasks flexibly according to changing requirements

## Internships

Gardener | Various Employers | 2018–2020

- Worked in greenhouse, seedling, and open-field production alongside studies

Boatbuilder Apprentice | Väätä Puit Oy, Estonia | 2011–2012

- Performed winter maintenance on wooden boats and workshop tasks
- Represented the company at Turku Fair Center

Sales Representative | MediApex Oy | 2010

- Sold magazine subscriptions and periodicals

Intern | Parketti Herala Oy | 2008

- Parquet/laminate installation and tool maintenance

## Education

2017 - 2020

Kiipula Vocational College

### Production Gardener

Specialized in greenhouse horticultural production using modern farming technologies.

2010 - 2013

Ikaalinen Handicraft and Art School

### Wooden Boat Artisan

Trained as a wooden boat artisan, specializing in handcrafted construction and restoration.