

# Cody Lee

### **Professional Summary**

Goal-oriented Developer with strong commitment to collaboration and solutions-oriented problem-solving. Exposure to various programming languages and workflows. Committed to high standards of web design, user experience, usability and speed for multiple types of end-users. Experience leading teams via the Agile workflow using several standard collaboration software solutions.

Work History

Mercer University Foreign Language Department - IT Assistant Macon, GA

11/2018 - 05/2019

• Resolved common issues with office equipment

Mercer University IT - IT Field Support Technician Macon, GA 10/2017 - 02/2018

- Gained knowledge of standard computer equipment, including standard university repair guidelines.
- Diagnosed and troubleshot problems, repairing and restoring machines to peak performance.
- Documented all changes and actions in computer-based tracking system.
- Investigated and resolved customer complaints to foster satisfaction.
- Adhered to established policies, and procedures.

# Additional Information

- Able to rapidly learn and adapt to new programming languages
- Basic HSK 2 Chinese proficiency
- Basic N5 Japanese proficency

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• http://blacktarkus.github.io/index.html

#### Skills

- Web development
- Software development
- Troubleshooting and debugging
- Shell scripting
- Software testing
- Project management
- Advanced problem solving skills
- Technical writing
- Team leadership
- Skill development
- Agile workflow processes
- Web user interfaces
- Programming Languages

## **Education**

Expected in 05/2020 Mercer University

Macon, GA

Bachelor of Arts: Computer Science

- Minored in Technical Communication
- Coursework in Data Structures & Algorithms, Web Development and Programming Languages