

Blackbaud CRM™ Developer Resources

1. INFINITY DEVELOPMENT GUIDE

<https://www.blackbaud.com/files/support/guides/infinitydevguide/infSDK-developer-help.htm>

WHAT IS IT?

- a. A guide to the CRM SDK and API
- b. Describes how to write features, extend them, use page designer, and more!
- c. Has lots of examples

2. INFINITY TECHNICAL REFERENCE

<https://www.blackbaud.com/files/support/guides/infinitytechref/infrefversions-developer-help.htm>

WHAT IS IT?

- a. Entity relationship diagrams for each functional area and version of CRM
- b. List of database changes by version and service pack
- c. Also includes Blackbaud UI API Reference
 - i. Covers functions you can call when using JavaScript actions

3. CRM USER GUIDE

<https://www.blackbaud.com/howto/crm.aspx>

WHAT IS IT?

- a. A guide to using and understanding the features in Blackbaud CRM
 - i. Good for helping you understand how each feature works and what some features mean
 - ii. Also contains information on topics like administration and page designer
- b. Highlights new features for each version

4. DEVELOPER DISCUSSIONS

<https://community.blackbaud.com/forums/viewcategory/511>

WHAT IS IT?

- a. A forum for asking questions about CRM
 - i. How to customize
 - ii. How to integrate
 - iii. Best practices

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5. CODE REPOSITORY

<https://github.com/blackbaud-community>

WHAT IS IT?

- a. A repository of code samples for use in CRM
- b. Presentation materials from the Developers' Conference are posted here
- c. Anyone can contribute code samples or complete customizations