



EARL J. LUCKETT

Memphis, TN 38125

(504) 405-2881

eyodd@yahoo.com

Professional Competencies

- *Pc Troubleshooting/Repair*
- *Java*
- *Python*
- *HTML/CSS/Bootstrap*
- *Illustrator/Photoshop/ClipStudio Paint*
- *MYSQL*
- *40 WPM Typing*
- *MS Office/ Pages*
- *SpringBoot*
- *IntelliJ/Visual Studio Code*

Experience

Computer Technician Best Buy, Houston, TX

04/2009-01/2012

- Served as the first point of contact for customers seeking technical assistance.
- Performed proper diagnosis to troubleshoot/ repair computers by deadline.
- Installed hardware upgrades, software installations, virus/ spyware removals.
- Responsible for processing all warranty claims; supported supervisor in training and coaching associates.

Tech Supervisor Circuit City, Sugar Land, TX

08/2007-02/2009

- Oversaw computer repairs as Firedog Supervisor; confirmed correct processed warranty claims for damaged computers.
- Performed hardware upgrades, software OS installations, virus spyware removals, data backup/recovery, and system optimization.
- Supported supervisor with inventory control, scheduling, and staff development.

Education

1993-1997 George P. Butler High School

1998-1999 Augusta Technical College Computer Assisted Design

2019-2019 LaunchCode

