

# Frequently Asked Questions on OpenWebStart

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<this documentation is work in progress>

## General

### What is OpenWebStart?

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## Subscription and Premium Support

### Is there a subscription for OpenWebStart?

Basic subscription provided by Karakun is the cost-effective way to support OpenWebStart. With this option, you may report bugs using a dedicated communication channel and your bug reports will have a higher priority. If you wish, we will add your company logo to our sponsor list for free. And you'll get a 10% discount for development of individual features.

### Is there a premium support for OpenWebStart?

With premium support provided by Karakun you may report bugs or issues using the premium communication channel. Your bug reports will have the highest priority. Karakun will guarantee reaction times depending on the severity of bugs (during business hours). Plus, you'll get a 25% discount for the development of individual features. Upon your wish, your company logo will be listed as a premium sponsor on our website.

## What are the costs for subscription and premium support?

To figure out which support model fits best to your needs, you should contact [openwebstart@karakun.com](mailto:openwebstart@karakun.com).

# Subscription and Premium Support

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# Installation

## Is there a MSI installer for OpenWebStart?

Currently we do not provide a MSI installer. More details on the reasons can be found at <https://github.com/karakun/OpenWebStart/issues/98>

# Functionality

## Does OpenWebStart support Applets?

Applets are not supported and there are no plans to support them in the future. We also do not consider this as a deviation from the JNLP-standard as this is an optional feature according to the JSR-56 specs.

## How can I define a server whitelist for OWS?

This field is currently not editable in the UI. Edit the deployment properties file `${userHome}/.config/icedtea-web/deployment.properties` file with a text editor by adding a new

line:

```
deployment.security.whitelist=10.10.10.10, google.com, some.server.net
```

The different servers are listed as a comma separated string. Localhost is implicitly always in the white list. If you delete the line again then no whitelisting is applied and all servers are reachable.

Note that whitelisting only applies while downloading resources (jars and jnlps) and not while an application is running. Thus an application can open a connection to a server which is not in the white list.

It is also possible to specify the content of the whitelist when installing OWS (unattended installation), see <https://openwebstart.com/installation/> and <https://openwebstart.com/configuration/> for further details