

Recommender Systems: Latent Factor Models

CS246: Mining Massive Datasets
Jure Leskovec, Stanford University
<http://cs246.stanford.edu>



The Netflix Prize

■ Training data

- 100 million ratings, 480,000 users, 17,770 movies
- 6 years of data: 2000-2005

■ Test data

- Last few ratings of each user (2.8 million)
- Evaluation criterion: Root Mean Square Error (**RMSE**)
- Netflix's system RMSE: **0.9514**

■ Competition

- 2,700+ teams
- **\$1 million** prize for 10% improvement on Netflix

The Netflix Utility Matrix R

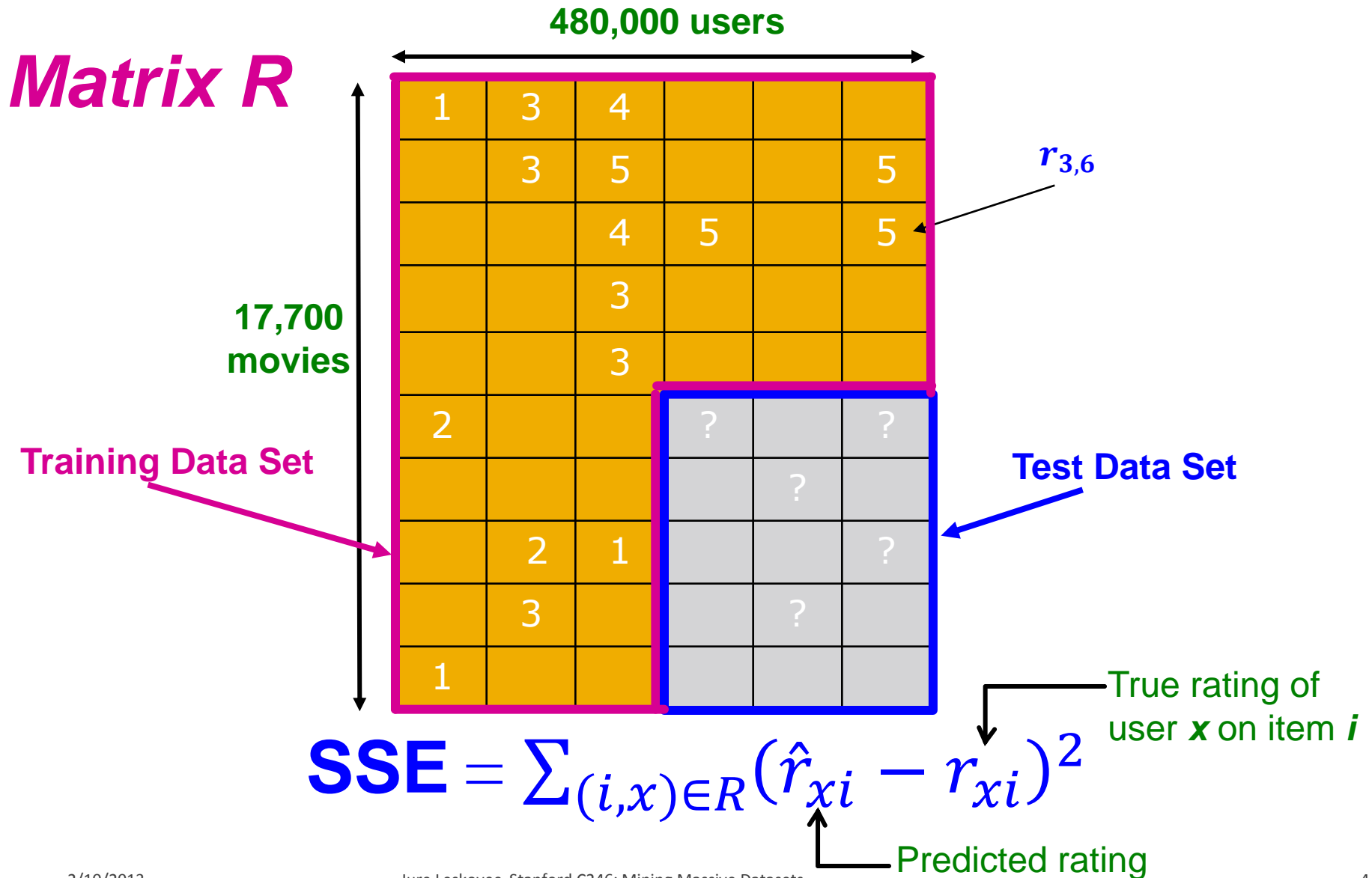
Matrix R

480,000 users

17,700 movies

1	3	4			
	3	5			5
		4	5		5
		3			
		3			
2			2		2
				5	
	2	1			1
	3			3	
1					

Utility Matrix R : Evaluation



BellKor Recommender System

- **The winner of the Netflix Challenge**

- **Multi-scale modeling of the data:**

Combine top level, “regional” modeling of the data, with a refined, local view:

- **Global:**

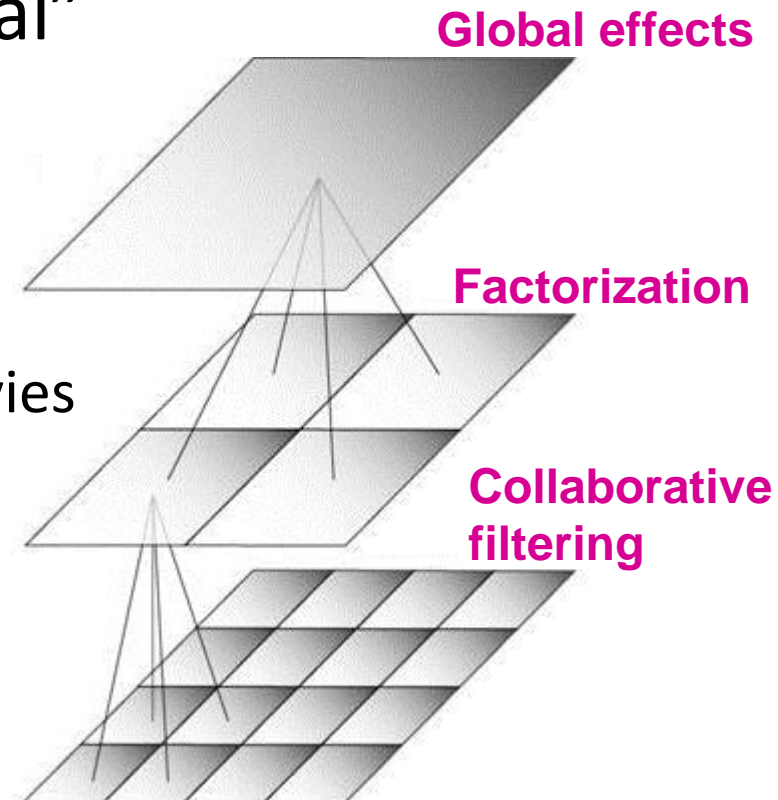
- Overall deviations of users/movies

- **Factorization:**

- Addressing “regional” effects

- **Collaborative filtering:**

- Extract local patterns



Modeling Local & Global Effects

■ Global:

- Mean movie rating: **3.7 stars**
- *The Sixth Sense* is **0.5** stars above avg.
- Joe rates **0.2** stars below avg.

⇒ **Baseline estimation:**

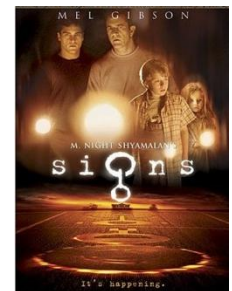
Joe will rate The Sixth Sense 4 stars

■ Local neighborhood (CF/NN):

- Joe didn't like related movie *Signs*

⇒ **Final estimate:**

Joe will rate The Sixth Sense 3.8 stars



Recap: Collaborative Filtering (CF)

- Earliest and most popular **collaborative filtering method**
- Derive unknown ratings from those of “similar” movies (item-item variant)
- Define **similarity measure** s_{ij} of items i and j
- Select k -nearest neighbors, compute the rating
 - $N(i; x)$: items most similar to i that were rated by x

$$\hat{r}_{xi} = \frac{\sum_{j \in N(i; x)} s_{ij} \cdot r_{xj}}{\sum_{j \in N(i; x)} s_{ij}}$$

s_{ij} ... similarity of items i and j
 r_{uj} ... rating of user x on item j
 $N(i; x)$... set of items similar to item i that were rated by x

Modeling Local & Global Effects

- In practice we get better estimates if we model deviations:

$$\hat{r}_{xi} = b_{xi} + \frac{\sum_{j \in N(i;x)} s_{ij} \cdot (r_{xj} - b_{xj})}{\sum_{j \in N(i;x)} s_{ij}}$$

baseline estimate for r_{xi}

$$b_{xi} = \mu + b_x + b_i$$

μ = overall mean rating

b_x = rating deviation of user x
= (avg. rating of user x) - μ

b_i = (avg. rating of movie i) - μ

Problems/Issues:

- 1) Similarity measures are “arbitrary”
- 2) Pairwise similarities neglect interdependencies among users
- 3) Taking a weighted average can be restricting

Solution: Instead of s_{ij} use w_{ij} that we estimate directly from data

Idea: Interpolation Weights w_{ij}

- Use a **weighted sum** rather than **weighted avg.**:

$$\widehat{r_{xi}} = b_{xi} + \sum_{j \in N(i;x)} w_{ij} (r_{xj} - b_{xj})$$

- A few notes:
 - We sum over all movies j that are similar to i and were rated by x
 - w_{ij} is the interpolation weight (some real number)
 - We allow: $\sum_{j \in N(i,x)} w_{ij} \neq 1$
 - w_{ij} models interaction between pairs of movies (it does not depend on user x)
 - $N(i; x)$... set of movies rated by user x that are similar to movie i

Idea: Interpolation Weights w_{ij}

- $\hat{r}_{xi} = b_{xi} + \sum_{j \in N(i,x)} w_{ij} (r_{xj} - b_{xj})$
- **How to set w_{ij} ?**
 - Remember, error metric is **SSE**: $\sum_{(i,u) \in R} (\hat{r}_{ui} - r_{ui})^2$
 - Find w_{ij} that minimize **SSE** on **training data!**
 - Models relationships between item i and its neighbors j
 - w_{ij} can be **learned/estimated** based on \mathbf{x} and all other users that rated i

Why is this a good idea?

Recommendations via Optimization

- Here is what we just did:

- Goal: Make good recommendations

- Quantify goodness using **SSE**:

So, **Lower SSE means better recommendations**

- We want to make good recommendations on items that some user has not yet seen. Can't really do this. Why?

- Let's set values w such that they work well on known (user, item) ratings

And **hope** these w s will predict well the unknown ratings

- This is the first time in the class that we see **Optimization methods**

1	3	4			
	3	5			5
		4	5		5
		3			
		3			
2				?	?
				?	
	2	1			?
	3			?	
1					

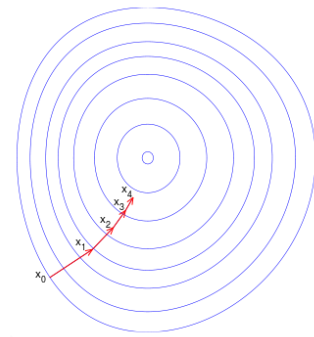
Recommendations via Optimization

- **Idea:** Let's set values w such that they work well on known (user, item) ratings
- **How to find such values w ?**
- **Idea:** Define an objective function and solve the optimization problem
- Find \mathbf{w}_{ij} that minimize **SSE on training data!**

$$\min_{w_{ij}} \sum_x \left(\left[b_{xi} + \sum_{j \in N(i;x)} w_{ij} (r_{xj} - b_{xj}) \right] - r_{xi} \right)^2$$

- Think of \mathbf{w} as a vector of numbers

Interpolation Weights



- We have the optimization problem, now what?
- Gradient descent

$$\boxed{?} \quad \min_{w_{ij}} \sum_x \left(\left[b_{xi} + \sum_{j \in N(i;x)} w_{ij} (r_{xj} - b_{xj}) \right] - r_{xi} \right)^2$$

- Iterate until convergence: $w \leftarrow w - \eta \nabla w$ $\eta \dots$ learning rate
- where ∇w is gradient (derivative evaluated on data):

$$\nabla w = \left[\frac{\partial}{\partial w_{ij}} \right] = 2 \sum_x \left(\left[b_{xi} + \sum_{k \in N(i;x)} w_{ik} (r_{xk} - b_{xk}) \right] - r_{xi} \right) (r_{xj} - b_{xj})$$

for $j \in \{N(i; x), \forall i, \forall x\}$

else $\frac{\partial}{\partial w_{ij}} = 0$

- **Note:** we fix movie i , go over all r_{xi} , for every movie $j \in N(i; x)$, we compute $\frac{\partial}{\partial w_{ij}}$

while $|w_{new} - w_{old}| > \epsilon$:

$w_{old} = w_{new}$

$w_{new} = w_{old} - \eta \cdot \nabla w_{old}$

Interpolation Weights

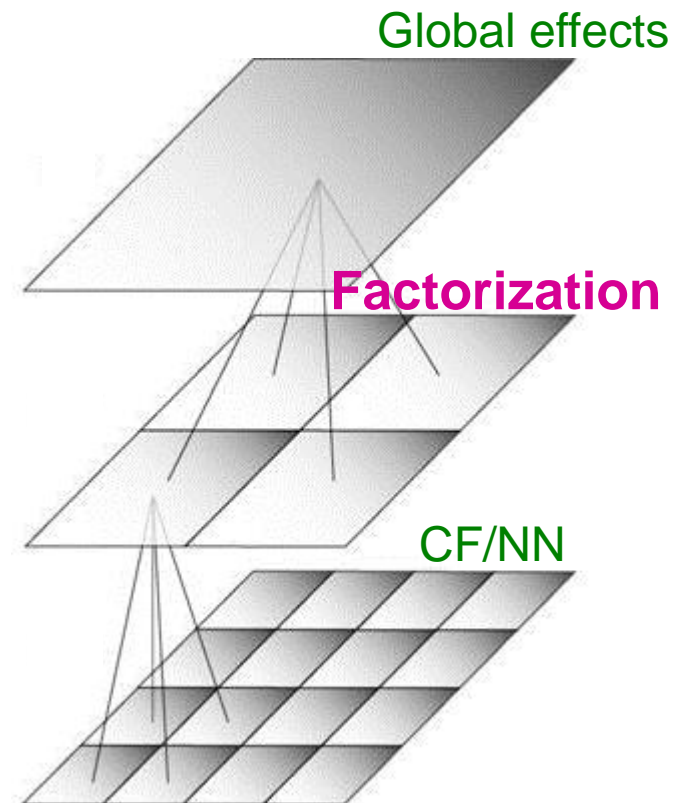
■ So far: $\widehat{r}_{xi} = b_{xi} + \sum_{j \in N(i;x)} w_{ij} (r_{xj} - b_{xj})$

- Weights w_{ij} derived based on their role; **no use of an arbitrary similarity measure** ($w_{ij} \neq s_{ij}$)

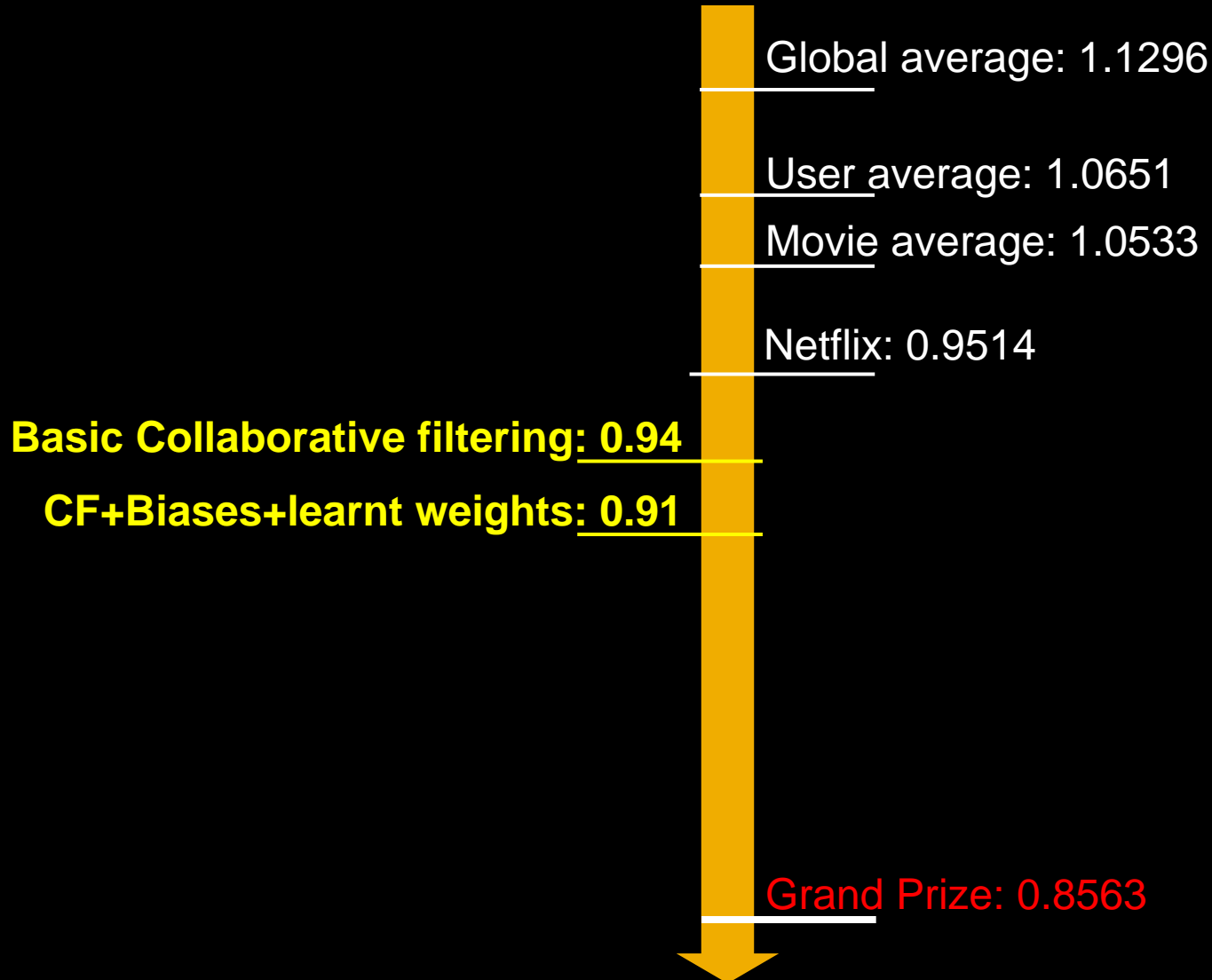
- Explicitly account for interrelationships among the neighboring movies

■ **Next: Latent factor model**

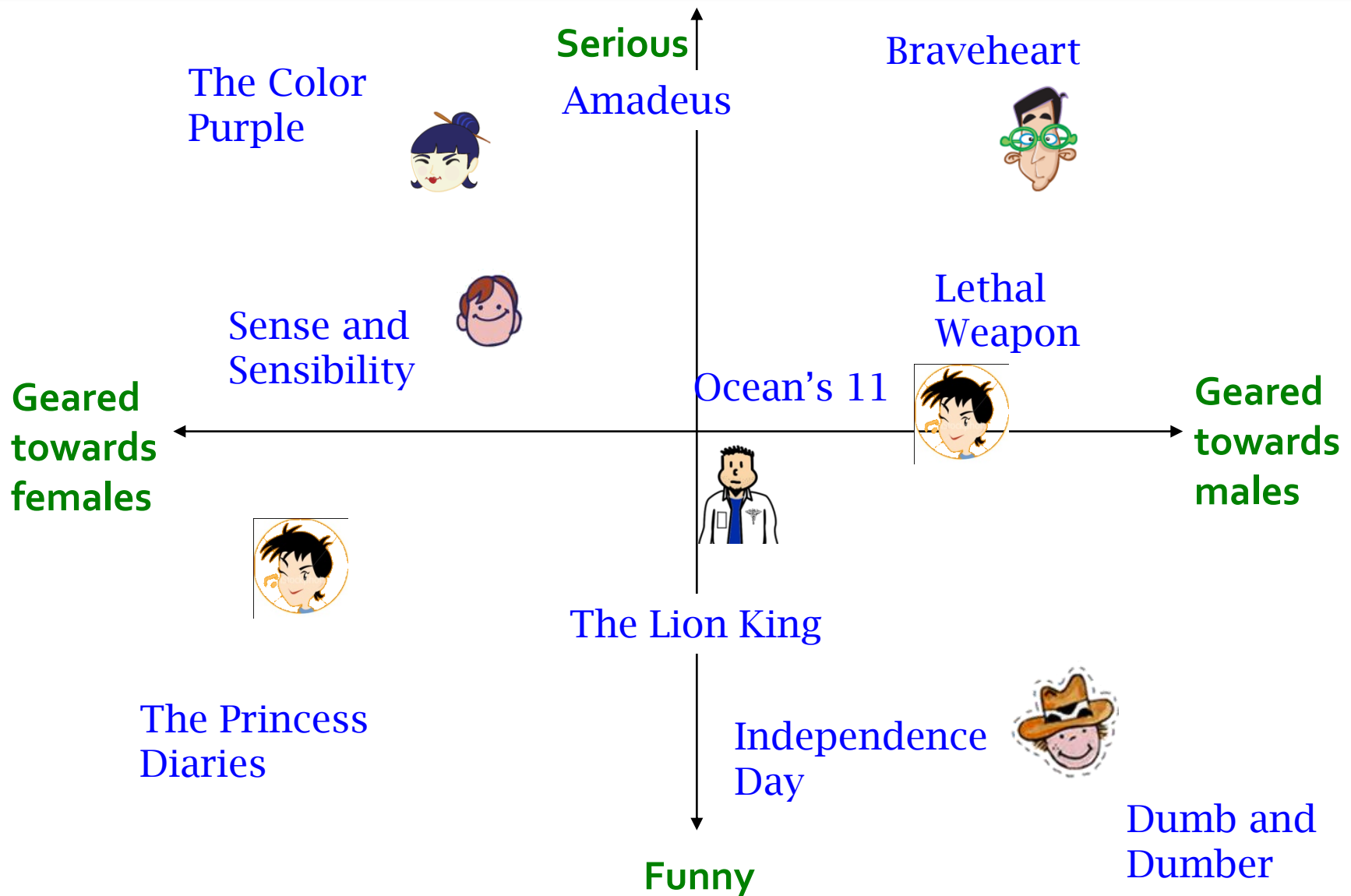
- Extract “regional” correlations



Performance of Various Methods



Latent Factor Models (e.g., SVD)



Latent Factor Models

$$\text{SVD: } A = U \Sigma V^T$$

- “SVD” on Netflix data: $R \approx Q \cdot P^T$

users

items

1		3			5			5		4	
		5	4			4			2	1	3
2	4			1	2		3		4	3	5
	2	4			5			4			2
		4	3	4	2					2	5
1		3		3			2			4	

R

f factors

.1	-.4	.2
-.5	.6	.5
-.2	.3	.5
1.1	2.1	.3
-.7	2.1	-2
-1	.7	.3

Q

≈

items

users

1.1	-.2	.3	.5	-.2	-.5	.8	-.4	.3	1.4	2.4
-.8	.7	.5	1.4	.3	-1	1.4	2.9	-.7	1.2	-.1
2.1	-.4	.6	1.7	2.4	.9	-.3	.4	.8	.7	-.6

P^T

f factors

Ratings as Products of Factors

- How to estimate the missing rating of user x for item i ?

users

items

1		3			5			5		4	
		5	4	?	4			2	1	3	
2	4		1	2		3		4	3	5	
	2	4		5			4			2	
		4	3	4	2					2	5
1		3		3			2			4	

≈

$$\hat{r}_{xi} = q_i \cdot p_x^T$$

$$= \sum_f q_{if} \cdot p_{xf}$$

q_i = row i of Q
 p_x = column x of P^T

items

f factors

Q

.1	-.4	.2
-.5	.6	.5
-.2	.3	.5
1.1	2.1	.3
-.7	2.1	-2
-1	.7	.3

users

f factors

P^T

1.1	-.2	.3	.5	-2	-.5	.8	-.4	.3	1.4	2.4	-.9
-.8	.7	.5	1.4	.3	-1	1.4	2.9	-.7	1.2	-.1	1.3
2.1	-.4	.6	1.7	2.4	.9	-.3	.4	.8	.7	-.6	.1

Ratings as Products of Factors

- How to estimate the missing rating of user x for item i ?

users

items

1		3			5			5		4	
		5	4	?	4			2	1	3	
2	4		1	2		3		4	3	5	
	2	4		5			4			2	
		4	3	4	2					2	5
1		3		3			2			4	

≈

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items

f factors

Q

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-.5	.6	.5
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1.1	2.1	.3
-.7	2.1	-2
-1	.7	.3

f factors

users

P^T

1.1	-.2	.3	.5	-2	-.5	.8	-.4	.3	1.4	2.4	-.9
-.8	.7	.5	1.4	.3	-1	1.4	2.9	-.7	1.2	-.1	1.3
2.1	-.4	.6	1.7	2.4	.9	-.3	.4	.8	.7	-.6	.1

Ratings as Products of Factors

- How to estimate the missing rating of user x for item i ?

users

items

1		3			5			5		4	
		5	4	2.4	4			2	1	3	
2	4		1	2		3		4	3	5	
	2	4		5			4			2	
		4	3	4	2					2	5
1		3		3			2			4	

≈

$$\hat{r}_{xi} = q_i \cdot p_x^T$$

$$= \sum_f q_{if} \cdot p_{xf}$$

q_i = row i of Q
 p_x = column x of P^T

items

f factors

Q

.1	-.4	.2
-.5	.6	.5
-.2	.3	.5
1.1	2.1	.3
-.7	2.1	-2
-1	.7	.3

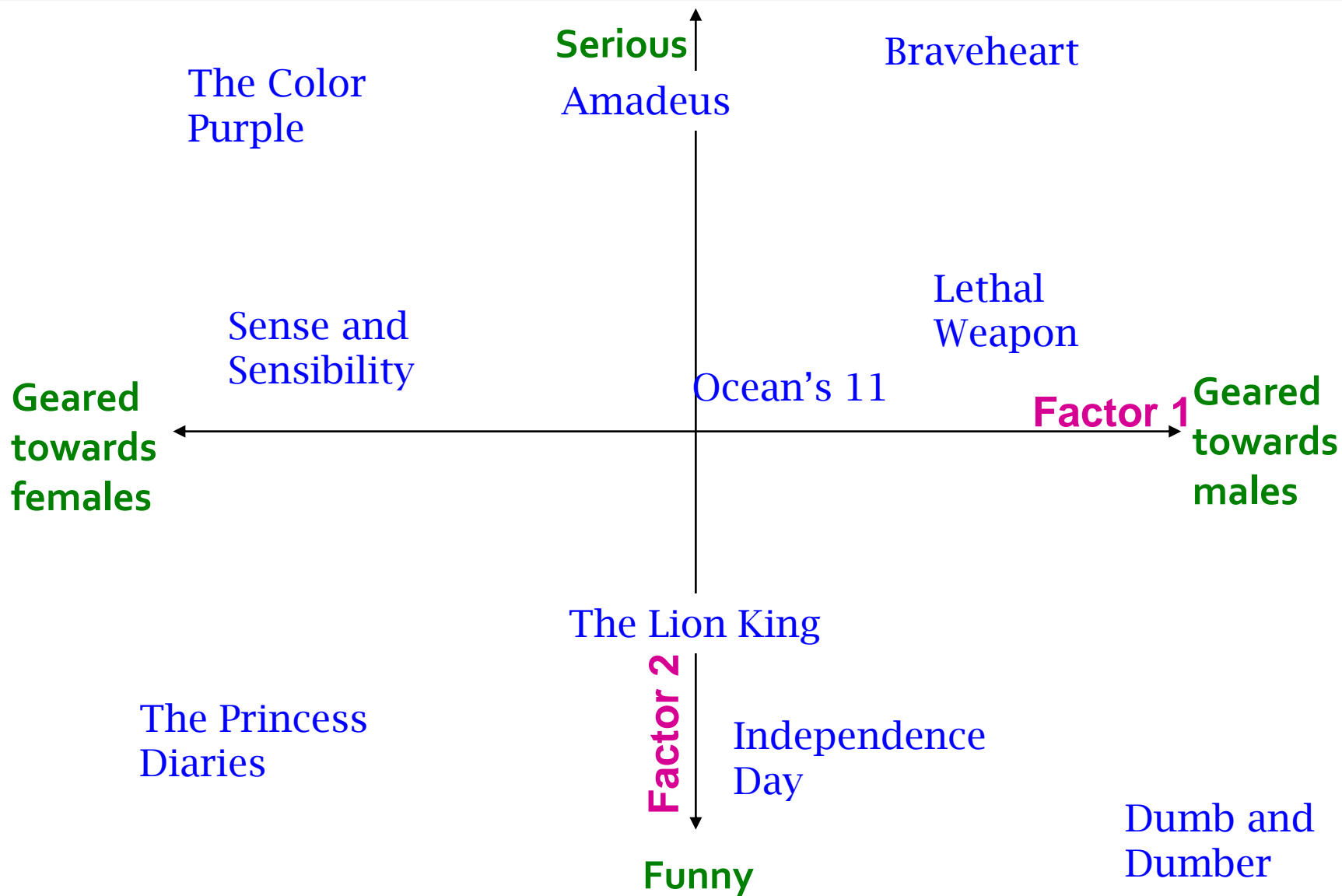
f factors

users

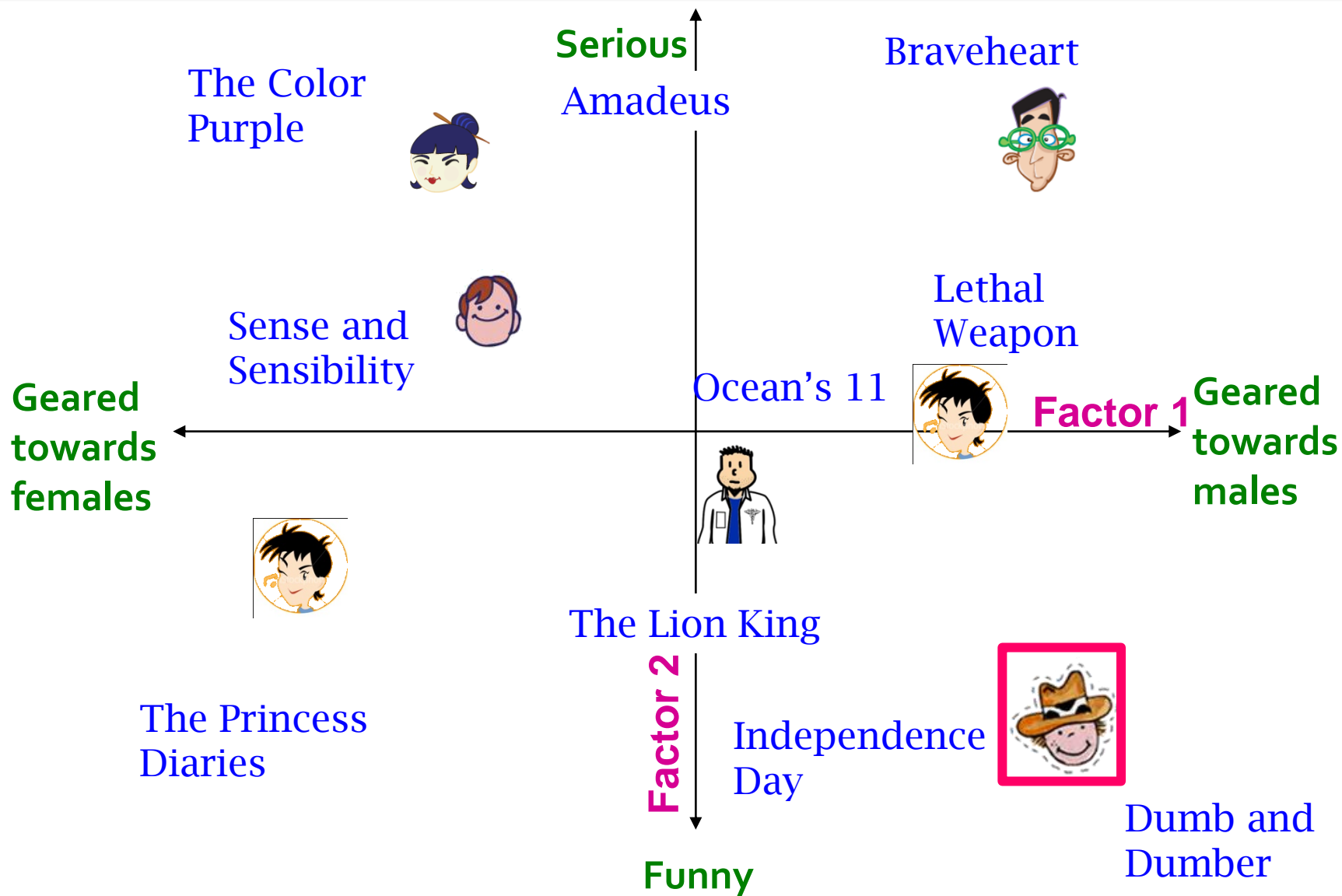
P^T

1.1	-.2	.3	.5	-2	-.5	.8	-.4	.3	1.4	2.4	-.9
-.8	.7	.5	1.4	.3	-1	1.4	2.9	-.7	1.2	-.1	1.3
2.1	-.4	.6	1.7	2.4	.9	-.3	.4	.8	.7	-.6	.1

Latent Factor Models



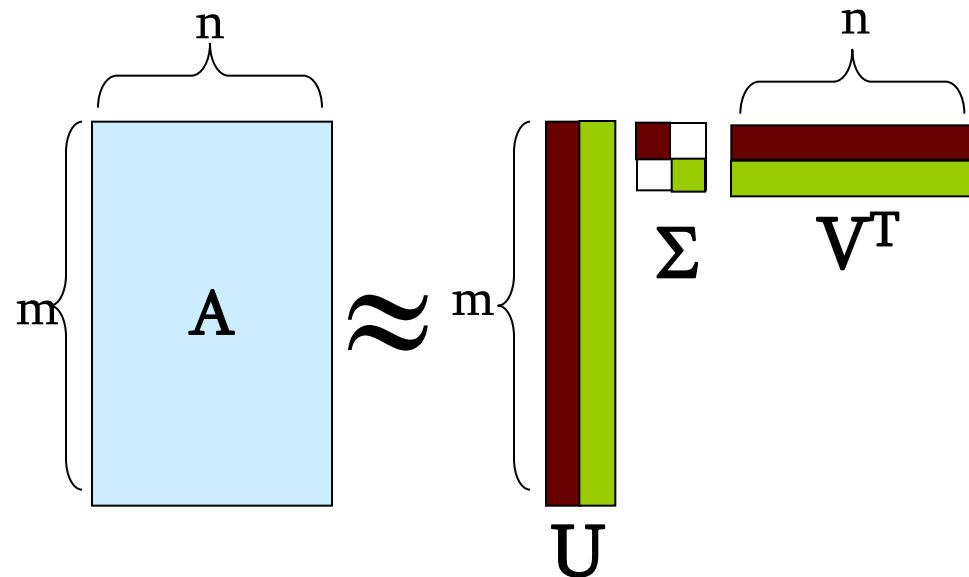
Latent Factor Models



Recap: SVD

Remember SVD:

- **A**: Input data matrix
- **U**: Left singular vecs
- **V**: Right singular vecs
- Σ : Singular values



- **SVD gives minimum reconstruction error (SSE!)**

$$\min_{U, V, \Sigma} \sum_{ij} (A_{ij} - [U \Sigma V^T]_{ij})^2$$

The sum goes over all entries.
But our **R** has missing entries!

- So in our case, “SVD” on Netflix data: **$R \approx Q \cdot P^T$**

$$A = R, \quad Q = U, \quad P^T = \Sigma V^T$$

$$\hat{r}_{xi} = q_i \cdot p_x^T$$

- But, we are not done yet! **R has missing entries!**

Latent Factor Models

users

1		3			5			5		4	
		5	4			4			2	1	3
2	4		1	2		3		4	3	5	
	2	4		5			4			2	
		4	3	4	2					2	5
1		3		3			2			4	

items

f factors

.1	-.4	.2
-.5	.6	.5
-.2	.3	.5
1.1	2.1	.3
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-1	.7	.3

items

users

1.1	-.2	.3	.5	-2	-.5	.8	-.4	.3	1.4	2.4	-.9
-.8	.7	.5	1.4	.3	-1	1.4	2.9	-.7	1.2	-.1	1.3
2.1	-.4	.6	1.7	2.4	.9	-.3	.4	.8	.7	-.6	.1

f factors

Q

P^T

- SVD isn't defined when entries are missing!
- Use specialized methods to find P , Q

$$\min_{P, Q} \sum_{(i, x) \in R} (r_{xi} - q_i \cdot p_x^T)^2$$

$$\hat{r}_{xi} = q_i \cdot p_x^T$$

Note:

- We don't require cols of P , Q to be orthogonal/unit length
- P , Q map users/movies to a latent space
- The most popular model among Netflix contestants

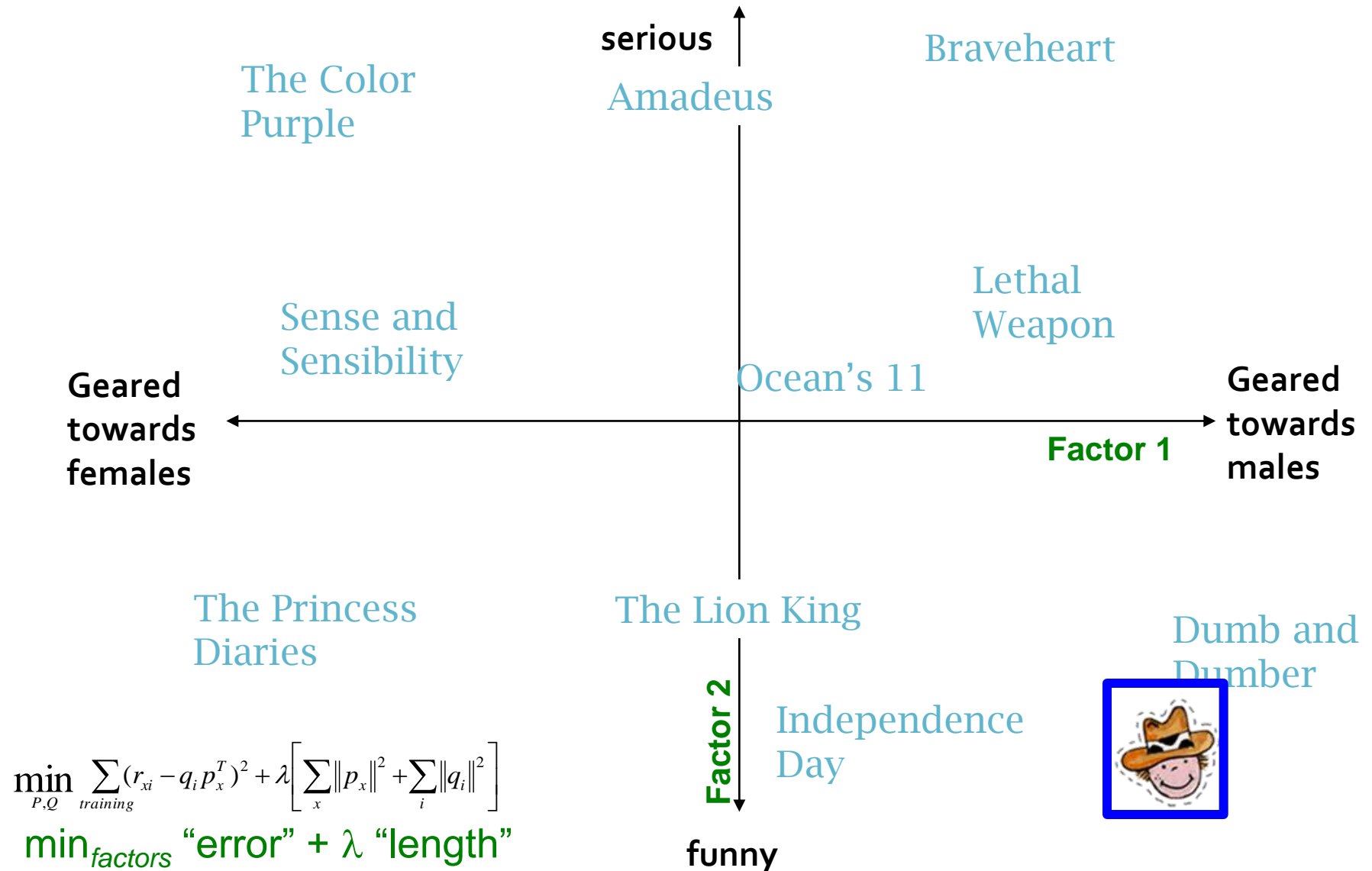
Dealing with Missing Entries

- Want to minimize SSE for unseen test data
- Idea: Minimize SSE on training data
 - Want large f (# of factors) to capture all the signals
 - But, SSE on test data begins to rise for $f > 2$
- Regularization is needed!
 - Allow rich model where there are sufficient data
 - Shrink aggressively where data are scarce

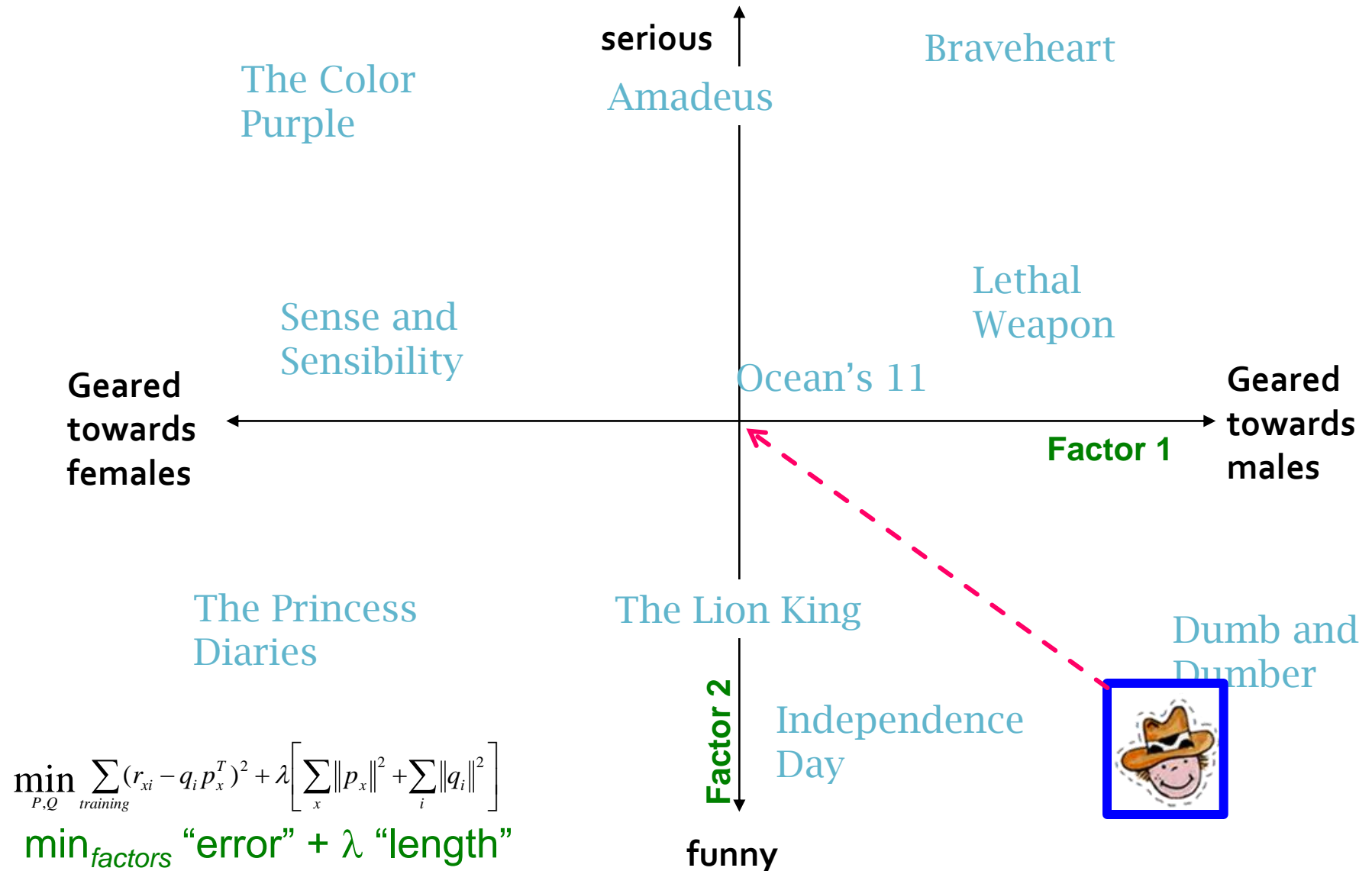
$$\min_{P, Q} \underbrace{\sum_{\text{training}} (r_{xi} - q_i p_x^T)^2}_{\text{"error"}} + \lambda \underbrace{\left[\sum_x \|p_x\|^2 + \sum_i \|q_i\|^2 \right]}_{\text{"length"}}$$

λ ... regularization parameter

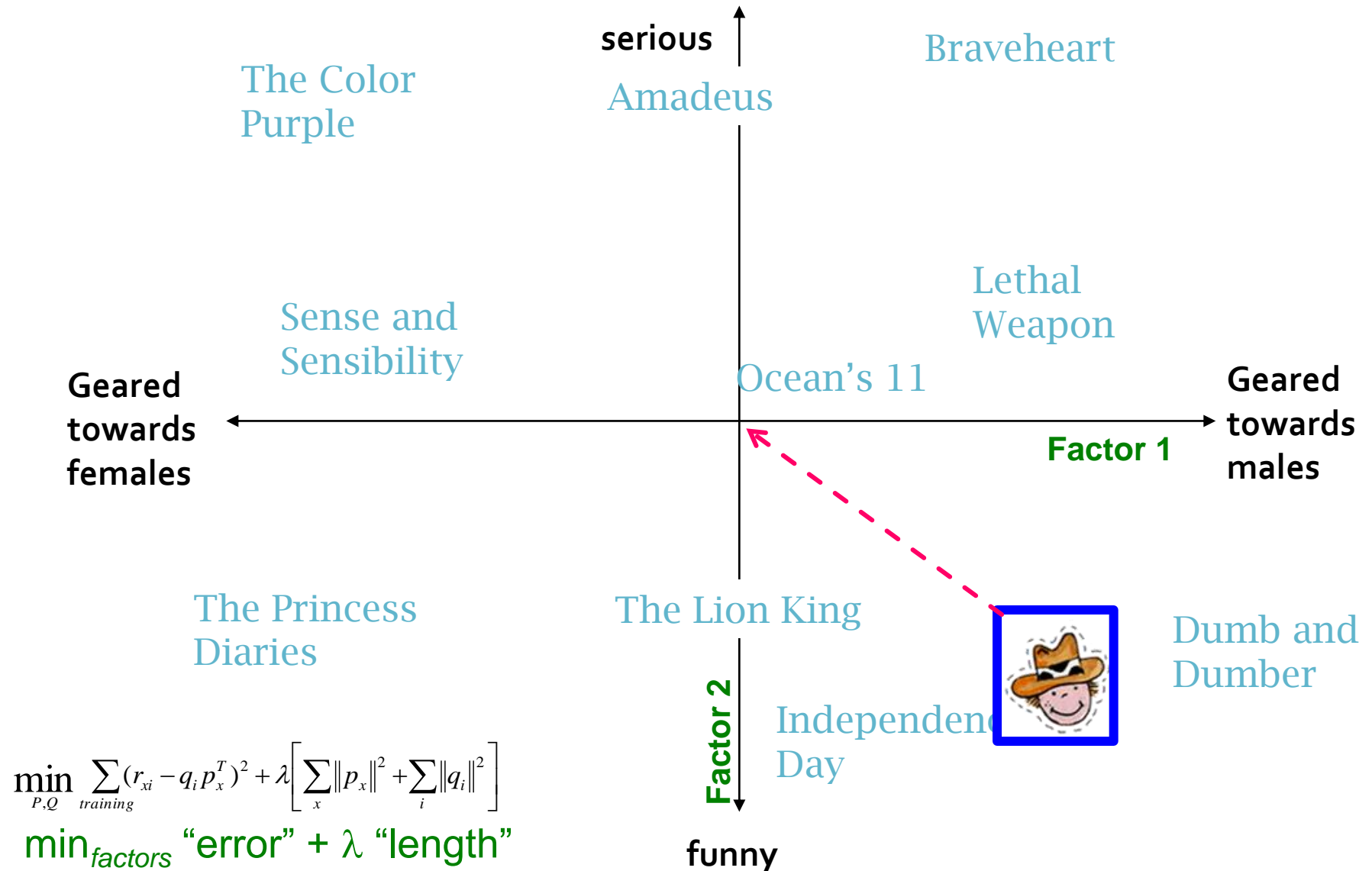
The Effect of Regularization



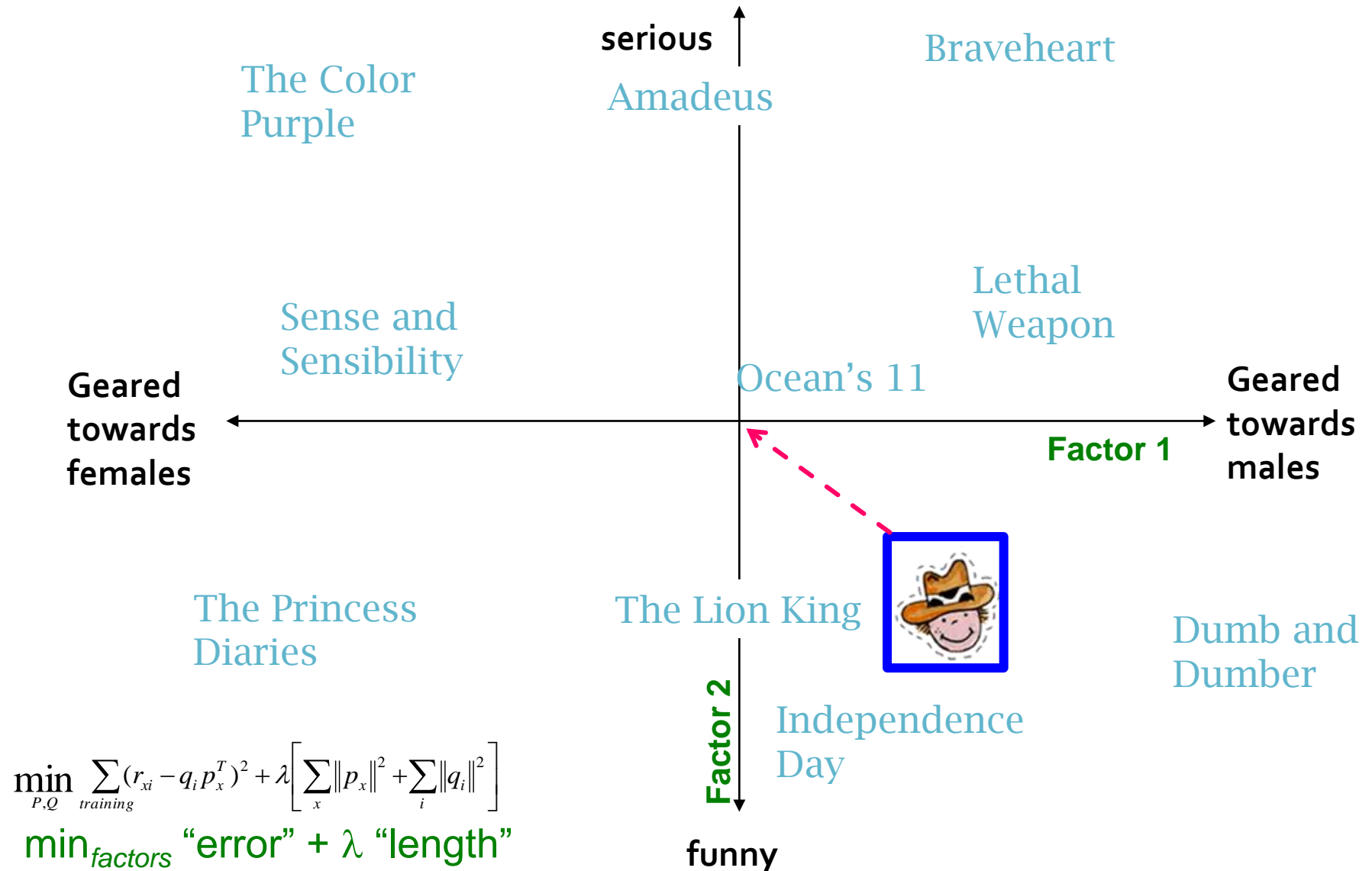
The Effect of Regularization



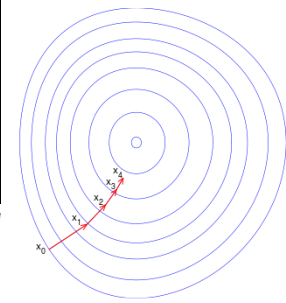
The Effect of Regularization



The Effect of Regularization



Stochastic Gradient Descent



- Want to find matrices P and Q :

$$\min_{P, Q} \sum_{training} (r_{xi} - q_i p_x^T)^2 + \lambda \left[\sum_x \|p_x\|^2 + \sum_i \|q_i\|^2 \right]$$

- Gradient decent:

- Initialize P and Q (using SVD, pretend missing ratings are 0)

- Do gradient descent:

- $P \leftarrow P - \eta \cdot \nabla P$

- $Q \leftarrow Q - \eta \cdot \nabla Q$

- Where ∇Q is gradient/derivative of matrix Q :

$$\nabla Q = [\nabla q_{if}] \text{ and } \nabla q_{if} = \sum_{x,i} -2(r_{xi} - q_i p_x^T) p_{xf} + 2\lambda q_{if}$$

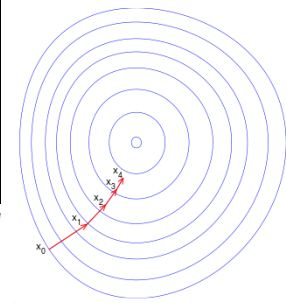
- Here q_{if} is entry f of row q_i of matrix Q

- Observation: Computing gradients is slow!

How to compute gradient
of a matrix?

Compute gradient of every
element independently!

Stochastic Gradient Descent



■ Gradient Descent (GD) vs. Stochastic GD

- **Observation:** $\nabla Q = [\nabla q_{if}]$ where

$$\nabla q_{if} = \sum_{x,i} -2(r_{xi} - q_{if}p_{xf})p_{xf} + 2\lambda q_{if} = \sum_{x,i} \nabla Q(r_{xi})$$

- Here q_{if} is entry f of row q_i of matrix Q

- $Q = Q - \eta \nabla Q = Q - \eta [\sum_{x,i} \nabla Q(r_{xi})]$

- **Idea:** Instead of evaluating gradient over all ratings evaluate it for each individual rating and make a step

- **GD:** $Q \leftarrow Q - \eta [\sum_{r_{xi}} \nabla Q(r_{xi})]$

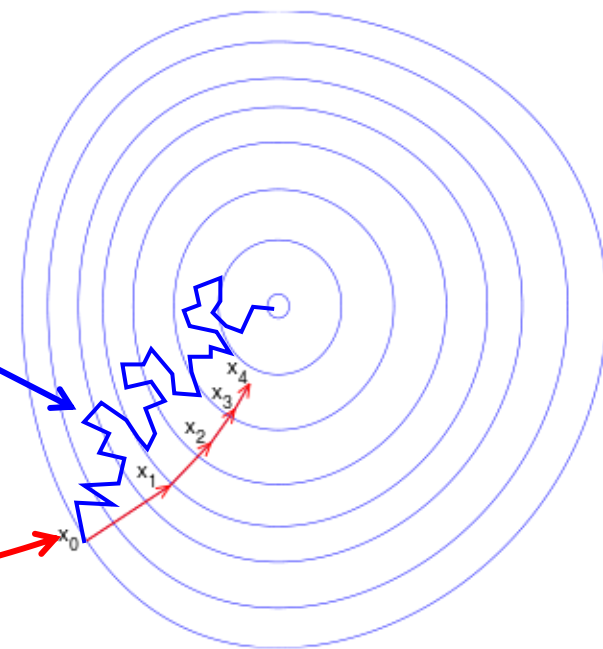
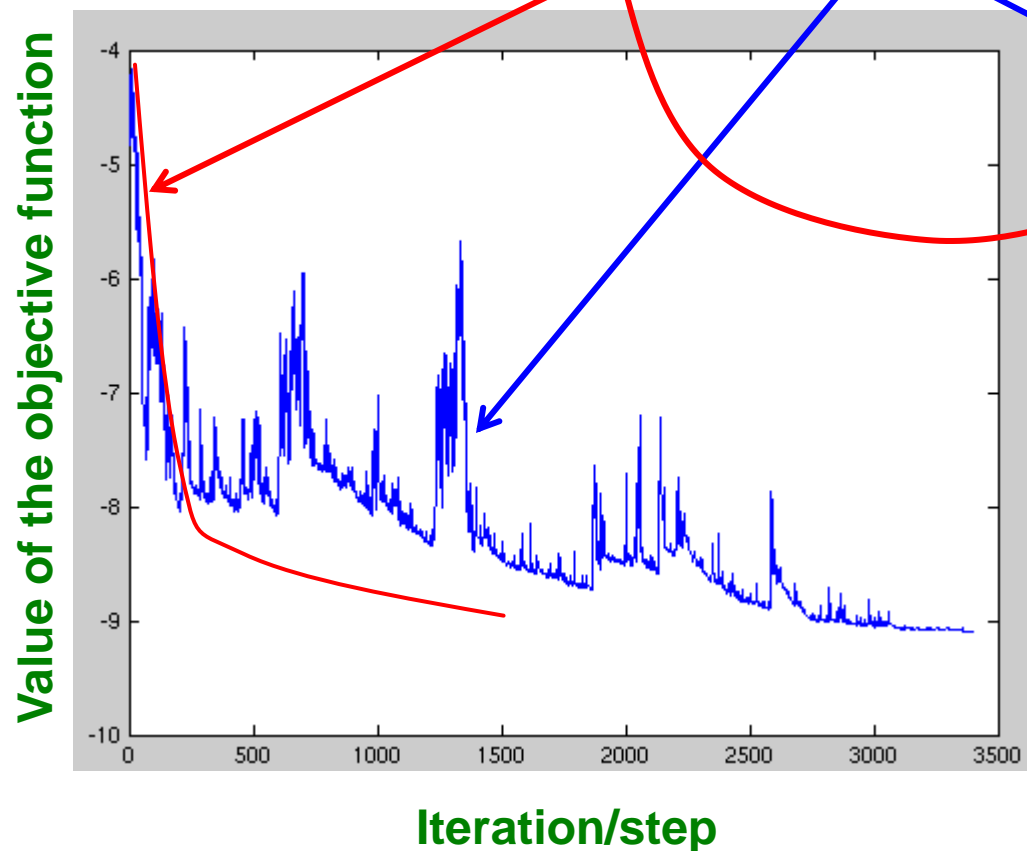
- **SGD:** $Q \leftarrow Q - \eta \nabla Q(r_{xi})$

- **Faster convergence!**

- Need more steps but each step is computed much faster

SGD vs. GD

■ Convergence of **GD** vs. **SGD**



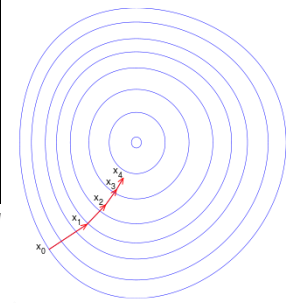
GD improves the value of the objective function at every step.

SGD improves the value but in a “noisy” way.

GD takes fewer steps to converge but each step takes much longer to compute.

In practice, **SGD** is much faster!

Stochastic Gradient Descent



■ Stochastic gradient decent:

- Initialize \mathbf{P} and \mathbf{Q} (using SVD, pretend missing ratings are 0)
- Then iterate over the ratings (multiple times if necessary) and update factors:

For each r_{xi} :

- $\varepsilon_{xi} = r_{xi} - q_i \cdot p_x^T$

(derivative of the “error”)

- $q_i \leftarrow q_i + \eta (\varepsilon_{xi} p_x - \lambda q_i)$

(update equation)

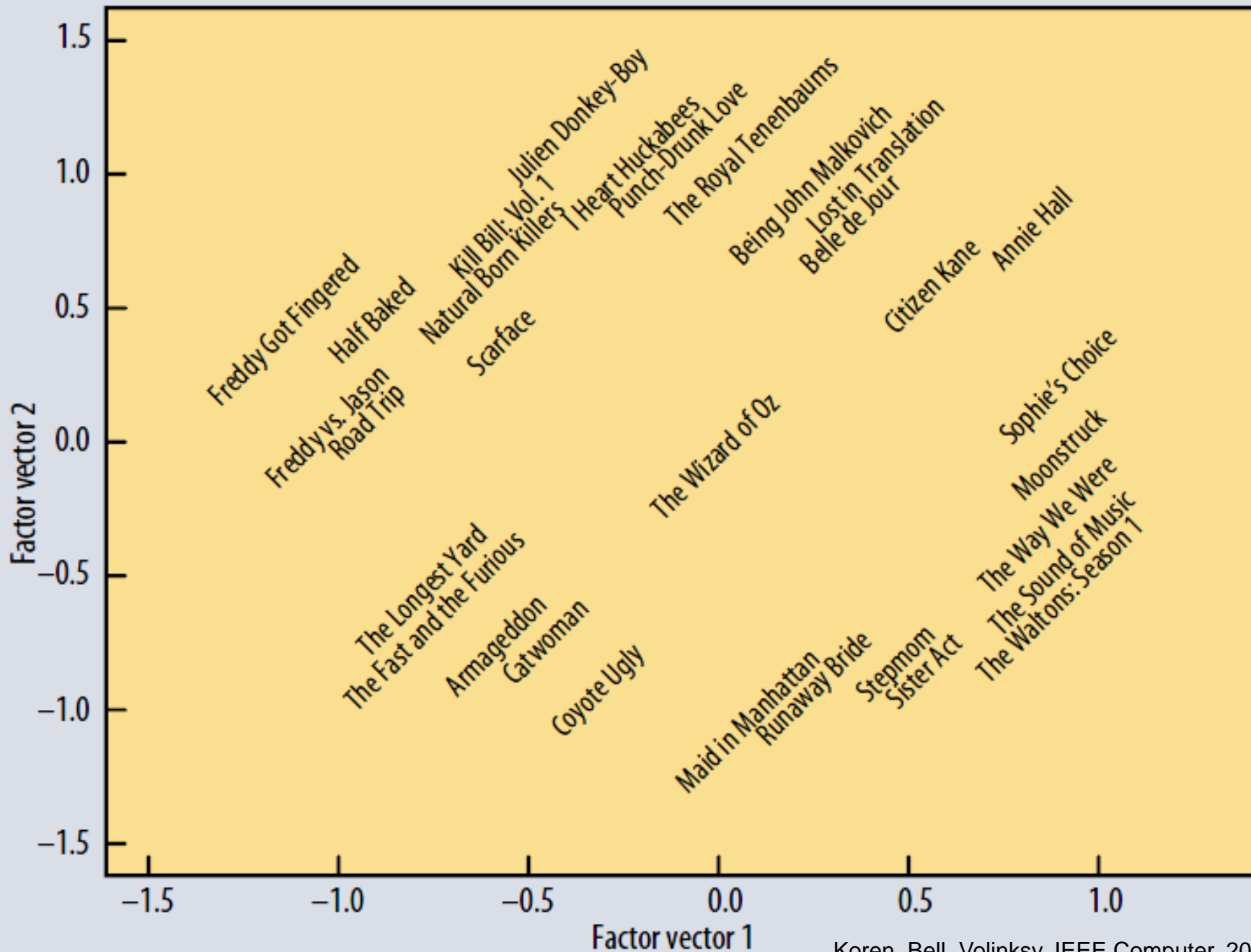
- $p_x \leftarrow p_x + \eta (\varepsilon_{xi} q_i - \lambda p_x)$

(update equation)

η ... learning rate

■ 2 for loops:

- For until convergence:
 - For each r_{xi}
 - Compute gradient, do a “step”



Koren, Bell, Volinsky, IEEE Computer, 2009

Extending Latent Factor Model to Include Biases

Modeling Biases and Interactions

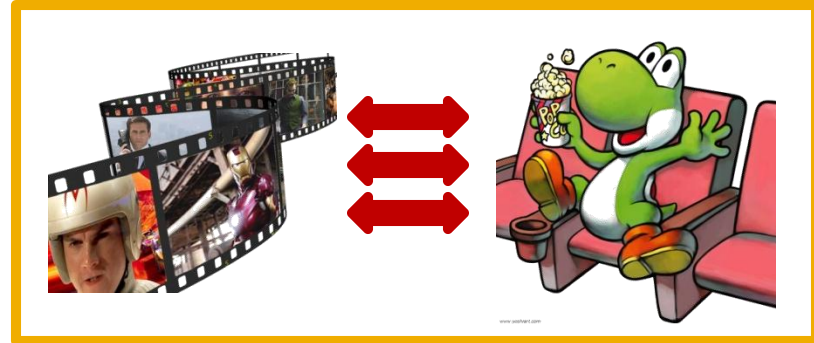
user bias



movie bias



user-movie interaction



Baseline predictor

- Separates users and movies
- Benefits from insights into user's behavior
- Among the main practical contributions of the competition

User-Movie interaction

- Characterizes the matching between users and movies
- Attracts most research in the field
- Benefits from algorithmic and mathematical innovations

- μ = overall mean rating
- b_x = bias of user x
- b_i = bias of movie i

Baseline Predictor

- We have expectations on the rating by user x of movie i , even without estimating x 's attitude towards movies like i



- Rating scale of user x
- Values of other ratings user gave recently (day-specific mood, anchoring, multi-user accounts)

- (Recent) popularity of movie i
- Selection bias; related to number of ratings user gave on the same day (“frequency”)

Putting It All Together

$$r_{xi} = \underbrace{\mu}_{\text{Overall mean rating}} + \underbrace{b_x}_{\text{Bias for user } x} + \underbrace{b_i}_{\text{Bias for movie } i} + \underbrace{q_i \cdot p_x^T}_{\text{User-Movie interaction}}$$

■ Example:

- Mean rating: $\mu = 3.7$
- You are a critical reviewer: your ratings are 1 star lower than the mean: $b_x = -1$
- Star Wars gets a mean rating of 0.5 higher than average movie: $b_i = +0.5$
- Predicted rating for you on Star Wars:
 $= 3.7 - 1 + 0.5 = 3.2$

Fitting the New Model

- **Solve:**

$$\min_{Q,P} \sum_{(x,i) \in R} \left(r_{xi} - (\mu + b_x + b_i + q_i p_x^T) \right)^2$$

goodness of fit

$$+ \lambda \left(\sum_i \|q_i\|^2 + \sum_x \|p_x\|^2 + \sum_x \|b_x\|^2 + \sum_i \|b_i\|^2 \right)$$

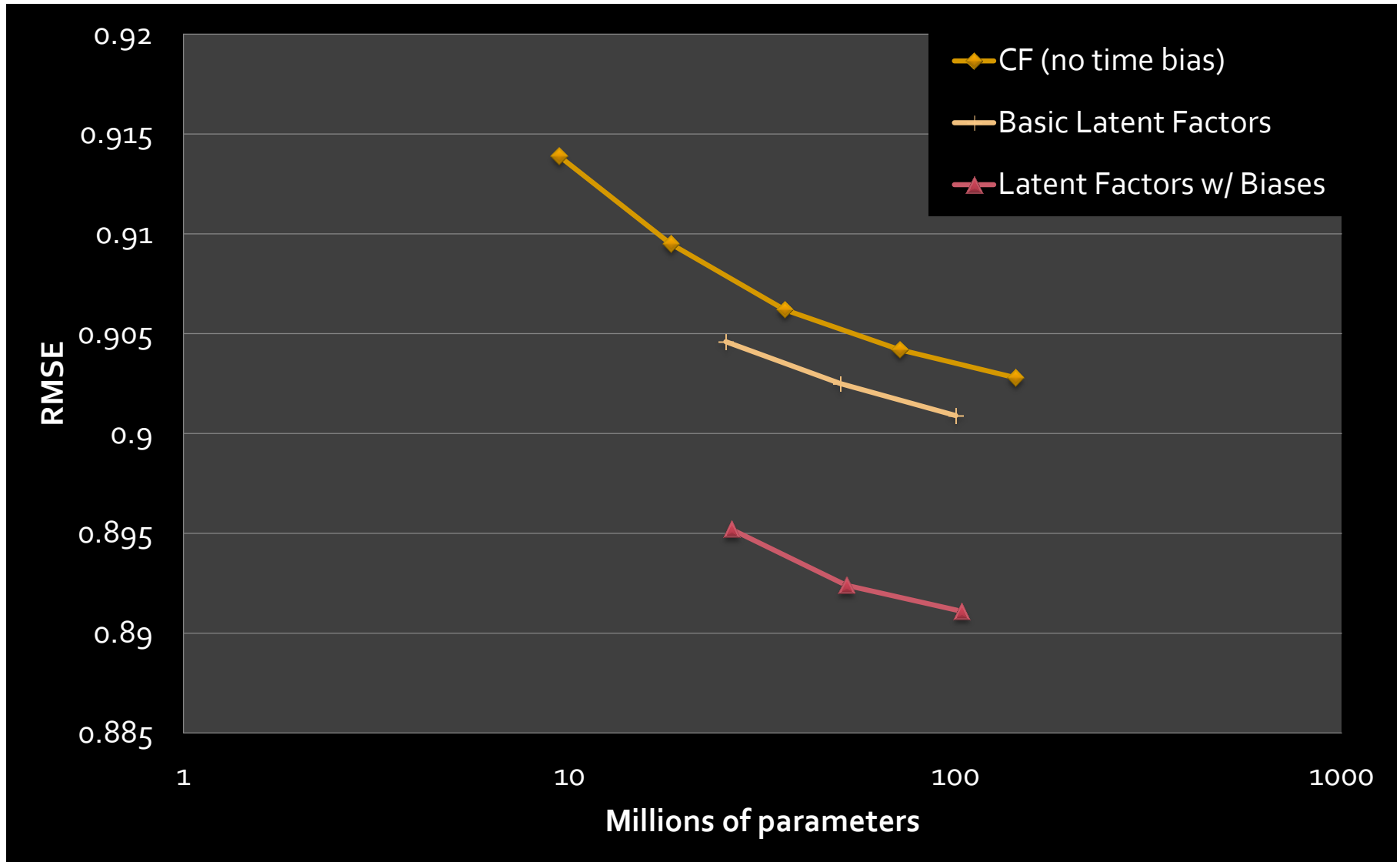
regularization

λ is selected via grid-search on a validation set

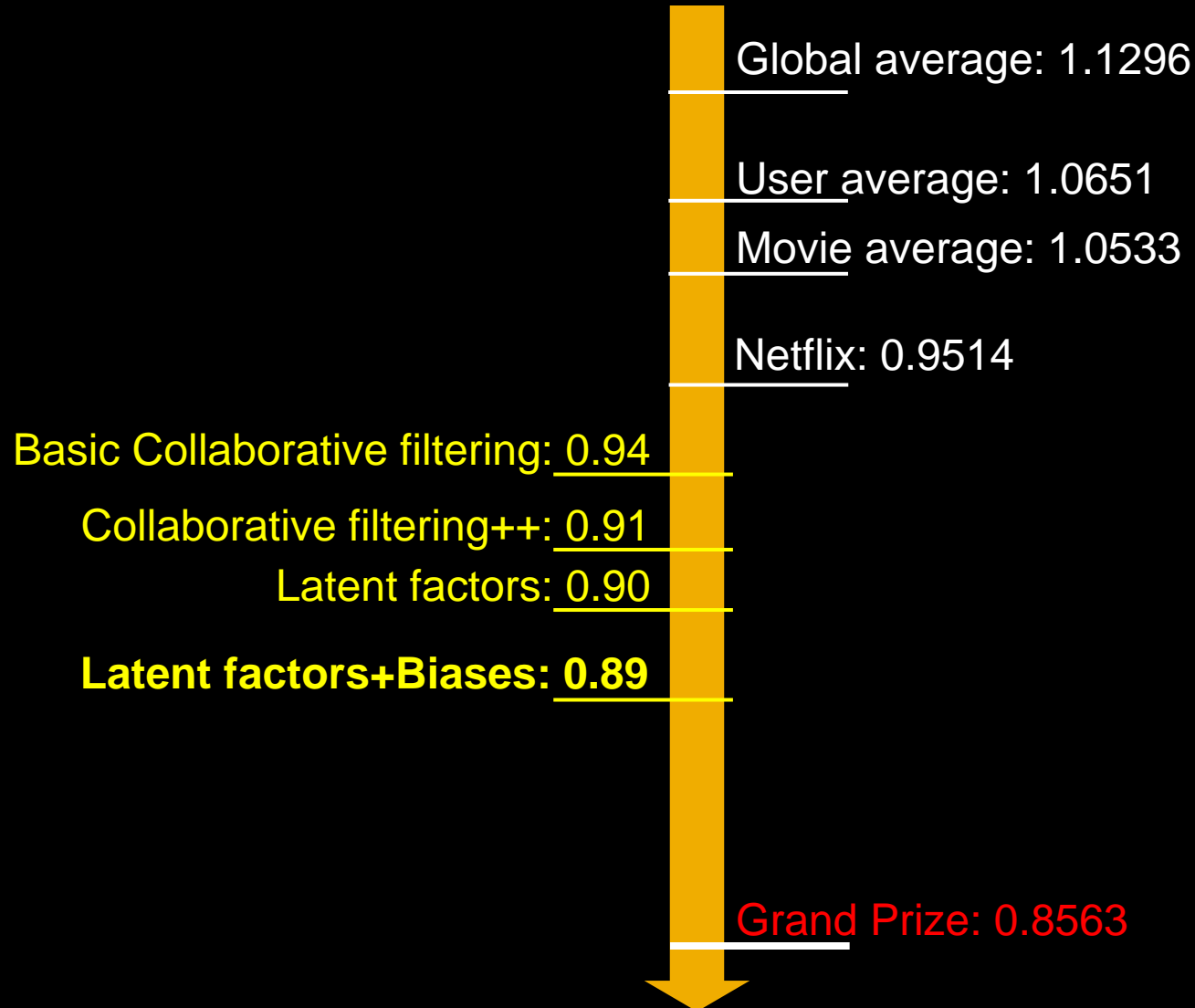
- **Stochastic gradient decent to find parameters**

- **Note:** Both biases b_u, b_i as well as interactions q_i, p_u are treated as parameters (we estimate them)

Performance of Various Methods



Performance of Various Methods

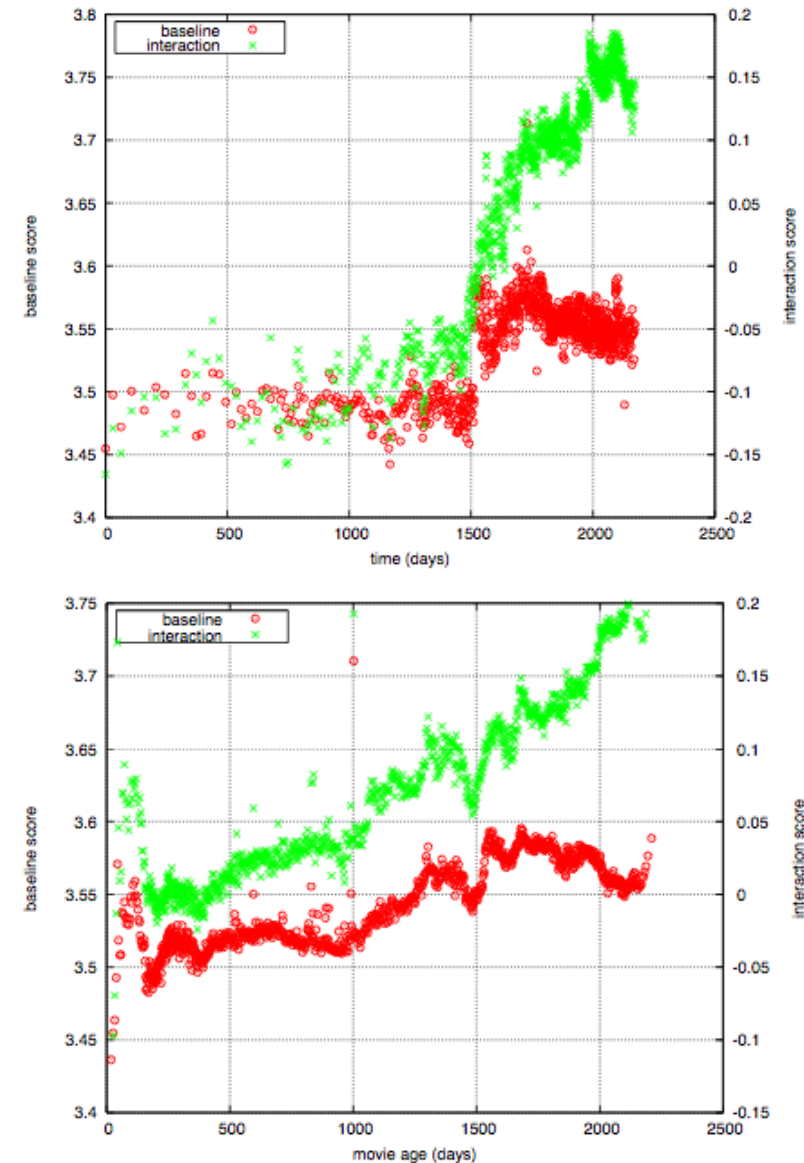


The Netflix Challenge: 2006-09

Temporal Biases Of Users

- Sudden rise in the average movie rating (early 2004)
 - Improvements in Netflix
 - GUI improvements
 - Meaning of rating changed
- Movie age
 - Users prefer new movies without any reasons
 - Older movies are just inherently better than newer ones

Y. Koren, Collaborative filtering with temporal dynamics, KDD '09



Temporal Biases & Factors

- **Original model:**

$$r_{xi} = \mu + b_x + b_i + q_i \cdot p_x^T$$

- **Add time dependence to biases:**

$$r_{xi} = \mu + b_x(t) + b_i(t) + q_i \cdot p_x^T$$

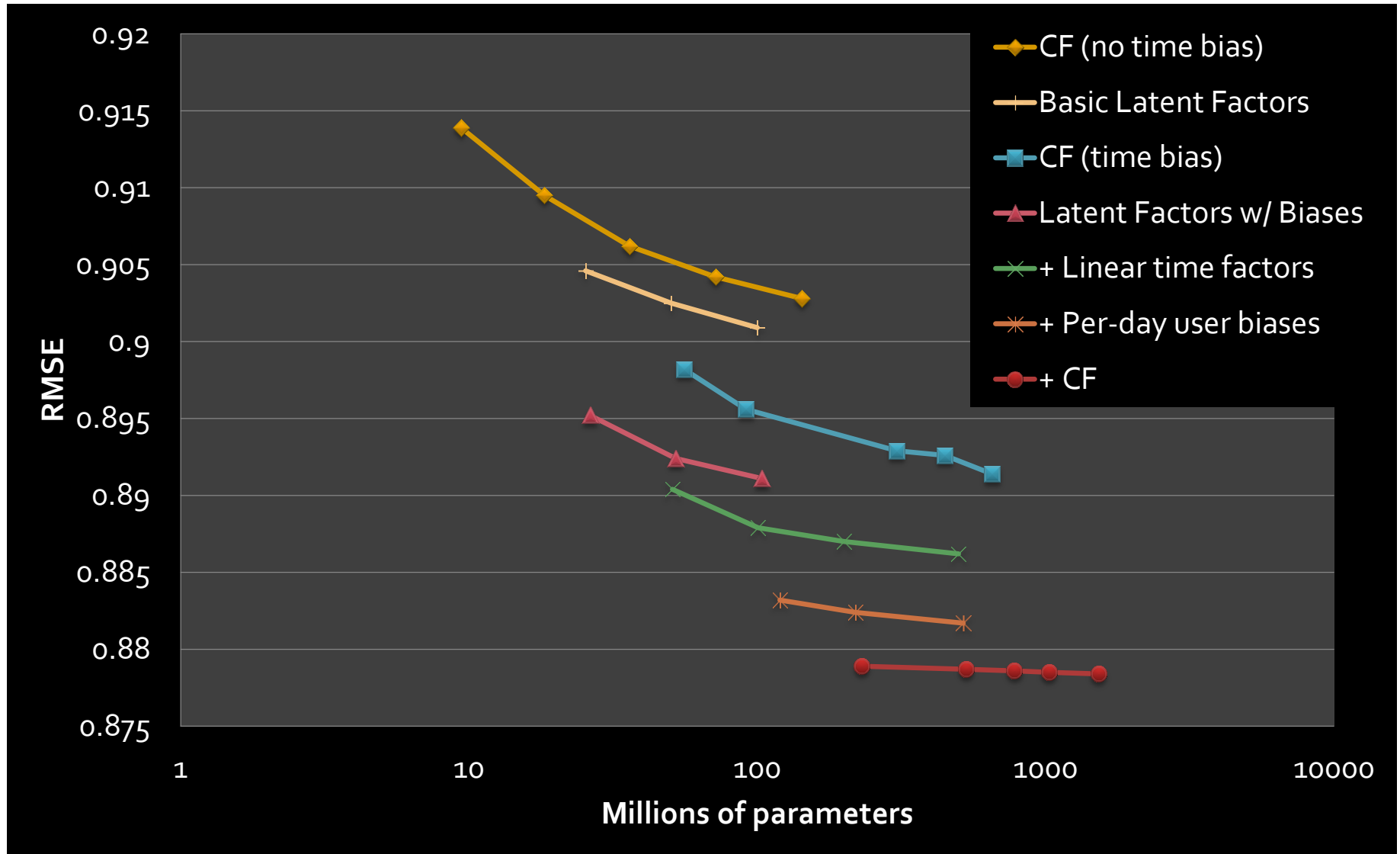
- Make parameters b_u and b_i to depend on time
- (1) Parameterize time-dependence by linear trends
- (2) Each bin corresponds to 10 consecutive weeks

$$b_i(t) = b_i + b_{i,\text{Bin}(t)}$$

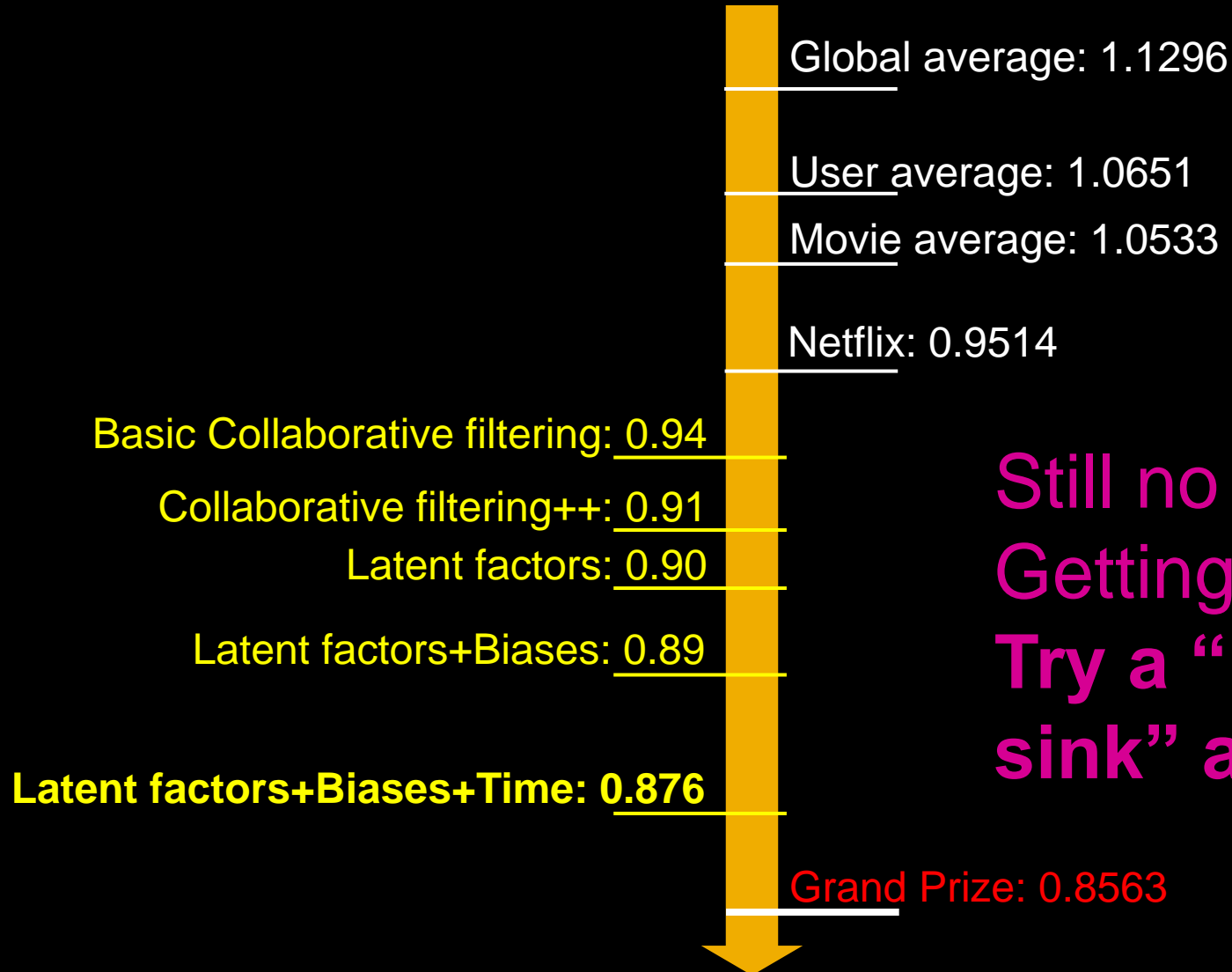
- **Add temporal dependence to factors**

- $p_x(t)$... user preference vector on day t

Adding Temporal Effects

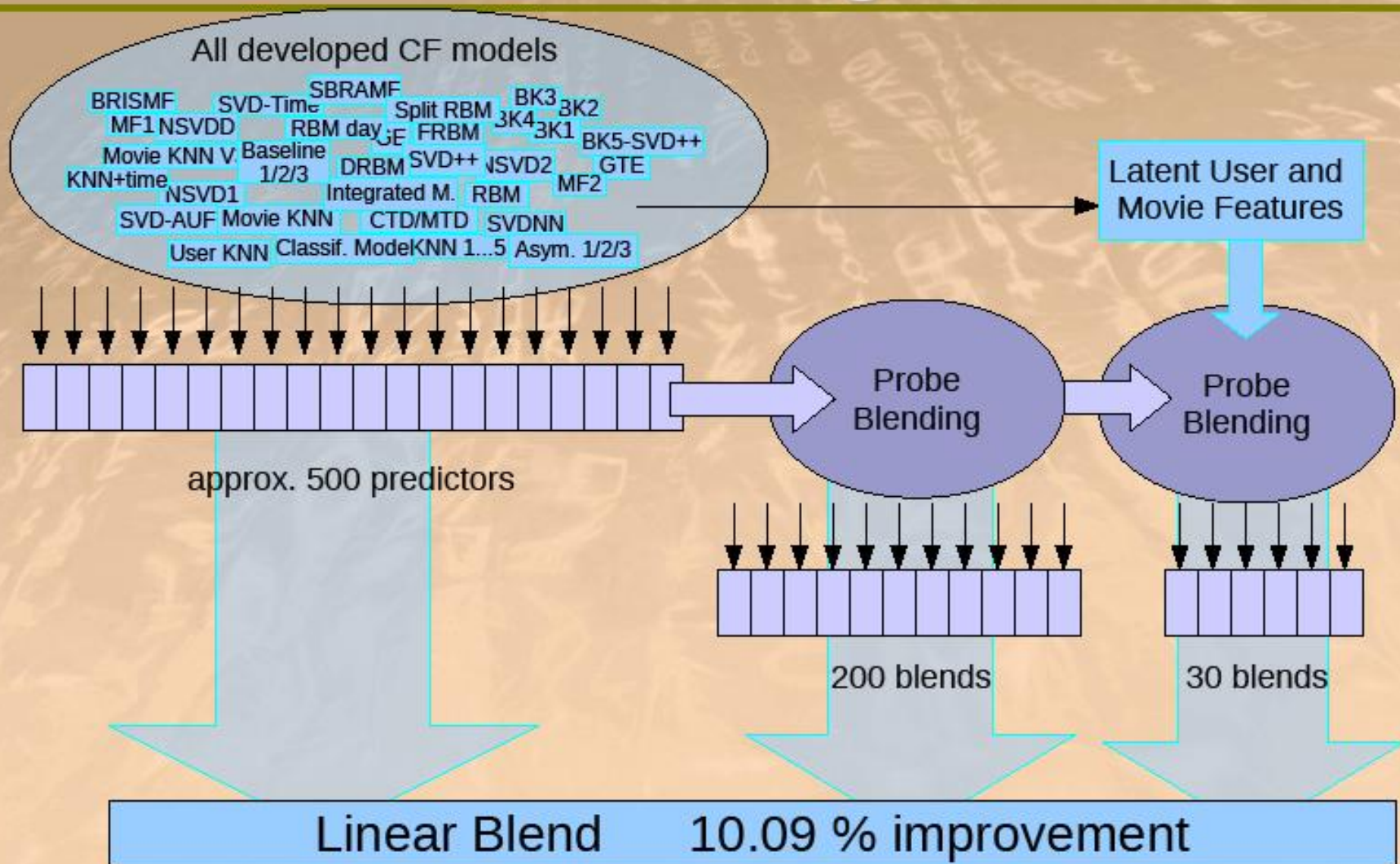


Performance of Various Methods



Still no prize! ☹️
Getting desperate.
Try a “kitchen
sink” approach!

Solution of BellKor's Pragmatic Chaos



Standing on June 26th 2009

NETFLIX

Netflix Prize

HomeRulesLeaderboardRegisterUpdateSubmitDownload

Leaderboard

Display top 20 leaders.

Rank	Team Name	Best Score	% Improvement	Last Submit Time
1	BellKor's Pragmatic Chaos	0.8558	10.05	2009-06-26 18:42:37
Grand Prize - RMSE <= 0.8563				
2	PragmaticTheory	0.8582	9.80	2009-06-25 22:15:51
3	BellKor in BigChaos	0.8590	9.71	2009-05-13 08:14:09
4	Grand Prize Team	0.8593	9.68	2009-06-12 08:20:24
5	Dace	0.8604	9.56	2009-04-22 05:57:03
6	BigChaos	0.8613	9.47	2009-06-23 23:06:52
Progress Prize 2008 - RMSE = 0.8616 - Winning Team: BellKor in BigChaos				
7	BellKor	0.8620	9.40	2009-06-24 07:16:02
8	Gravity	0.8634	9.25	2009-04-22 18:31:32
9	Opera Solutions	0.8638	9.21	2009-06-26 23:18:13
10	BruceDengDaoCiYiYou	0.8638	9.21	2009-06-27 00:55:55
11	pengpengzhou	0.8638	9.21	2009-06-27 01:06:43
12	xlvector	0.8639	9.20	2009-06-26 13:49:04
13	xiangliang	0.8639	9.20	2009-06-26 07:47:34

June 26th submission triggers 30-day “last call”

The Last 30 Days

■ Ensemble team formed

- Group of other teams on leaderboard forms a new team
- Relies on combining their models
- Quickly also get a qualifying score over 10%

■ BellKor

- Continue to get small improvements in their scores
- Realize that they are in direct competition with Ensemble

■ Strategy

- Both teams carefully monitoring the leaderboard
- Only sure way to check for improvement is to submit a set of predictions
 - This alerts the other team of your latest score

24 Hours from the Deadline

- **Submissions limited to 1 a day**
 - Only 1 final submission could be made in the last 24h
- **24 hours before deadline...**
 - **BellKor** team member in Austria notices (by chance) that **Ensemble** posts a score that is slightly better than BellKor's
- **Frantic last 24 hours for both teams**
 - Much computer time on final optimization
 - Carefully calibrated to end about an hour before deadline
- **Final submissions**
 - **BellKor** submits a little early (on purpose), 40 mins before deadline
 - **Ensemble** submits their final entry 20 mins later
 -and everyone waits....

Netflix Prize

COMPLETED

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Leaderboard

Showing Test Score. [Click here to show quiz score](#)Display top leaders.

Rank	Team Name	Best Test Score	% Improvement	Best Submit Time
Grand Prize - RMSE = 0.8567 - Winning Team: BellKor's Pragmatic Chaos				
1	BellKor's Pragmatic Chaos	0.8567	10.06	2009-07-26 18:18:28
2	The Ensemble	0.8567	10.06	2009-07-26 18:38:22
3	Grand Prize Team	0.8582	9.98	2009-07-10 21:24:48
4	Opera Solutions and Vandelay United	0.8588	9.84	2009-07-10 01:12:31
5	Vandelay Industries!	0.8591	9.81	2009-07-10 00:32:20
6	PragmaticTheory	0.8594	9.77	2009-06-24 12:06:56
7	BellKor in BigChaos	0.8601	9.70	2009-05-13 08:14:09
8	Dace	0.8612	9.59	2009-07-24 17:18:43
9	Feeds2	0.8622	9.48	2009-07-12 13:11:51
10	BigChaos	0.8623	9.47	2009-04-07 12:33:59
11	Opera Solutions	0.8623	9.47	2009-07-24 00:34:07
12	BellKor	0.8624	9.46	2009-07-26 17:19:11

Progress Prize 2008 - RMSE = 0.8627 - Winning Team: BellKor in BigChaos

13	xiangliang	0.8642	9.27	2009-07-15 14:53:22
14	Gravity	0.8643	9.26	2009-04-22 18:31:32
15	Ces	0.8651	9.18	2009-06-21 19:24:53
16	Invisible Ideas	0.8653	9.15	2009-07-15 15:53:04
17	Just a guy in a garage	0.8662	9.06	2009-05-24 10:02:54
18	J Dennis Su	0.8666	9.02	2009-03-07 17:16:17
19	Craig Carmichael	0.8666	9.02	2009-07-25 16:00:54
20	acmehill	0.8668	9.00	2009-03-21 16:20:50

Progress Prize 2007 - RMSE = 0.8773 - Winning Team: Yoda

Million \$ Awarded Sept 21st 2009



Acknowledgments

- Some slides and plots borrowed from Yehuda Koren, Robert Bell and Padhraic Smyth
- **Further reading:**
 - Y. Koren, Collaborative filtering with temporal dynamics, KDD '09
 - <http://www2.research.att.com/~volinsky/netflix/bpc.html>
 - <http://www.the-ensemble.com/>