

Blake Reeves

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Professional Profile

Enthusiastic developer with experience in software development and client relations who is dedicated to succeeding at the task at hand.

- Quick learner with comprehensive knowledge of coding languages as well as Microsoft Office, Mac OS, and Outlook
- Proven hard worker with a drive for excellence, as shown through success in studies and with Terminix

Education

Covalence, Full Stack Developer Certification

March 2019

Union University, B.A. in Biblical Studies & Languages, Minor in History

May 2018

Awards: Dean's List (2014, 2015), Presidents List (2016, 2017)

Skills

- Languages - HTML5 | CSS3 | JavaScript (ES5/ES6)
- Libraries - Bootstrap | Sass | jQuery | ReactJs | React Native
- 3rd party APIs - Stripe | Mailgun
- Others - NodeJS | Express | TypeScript | MySQL | MySQL Workbench | Heroku | GitHub | CLI | Basic Scrum
- Authentication process on front-end and back-end
- Microsoft Word and PowerPoint, Pages, and Keynote Windows OS and Mac

Work Experience

Terminix

Pest Control Technician

May 2018-December 2018

Performed regular pest control services for customers on assigned route. Managed and communicated with 500+ customers to ensure satisfaction.

- Earned 100% in satisfaction ratings from customer surveys by managing customer expectations and providing excellent customer service
- Achieved highest department sales for November and December
- Solved problems for customers, assessing individual situations and providing appropriate solutions

O'Charley's

Host

December 2017- March 2018

Welcomed all guests, seating incoming guests and helping to clean tables.

- Multi-tasked and provided help to colleagues during busy peak hours
- Delivered excellent customer service by attending to their concerns and providing a pleasant experience
- Created effective seating charts to keep customers and servers happy, making certain to place guests according to number of people in the party

Casey Jones Village

Barista

May 2016-August 2016

Fulfilled customer drink orders, made a variety of coffee drinks, and ensured high-quality customer service.

Volunteer Experience

Mob Squad (Union University)

Event Planner

2017

Planned events for university mission trips.

- Organized promotional events, including materials, speakers, food, Q&A sessions, and performances
- Collaborated with entire events team to delegate tasks and lead successful events

Go Trip (Union University)

Mission Trip Participant

2016

Assisted with the North American Mission Board (NAMB) at the University of Connecticut.

- Organized events and distributed promotional materials on campus
- Helped with church needs, participating in events and get-togethers