Dellano Blake

(876) 424-8825 | Dellano.blake@outlook.com | www.dellanoblake.com

PROFESSIONAL SUMMARY

Technically proficient, articulate & coachable **Frontend Software Engineer** with extensive industry experience. Results oriented with a proven track record of working collaboratively with team members to achieve goals.

SKILLS

Proficient: HTML | CSS (+BEM) | JavaScript ES6 | ReactJS (+hooks) | React dev tools | Redux | Firebase | Git | GitHub

Familiar: NextJS | Node.js | Typescript | Axios | Tailwind | SASS | NPM | Bootstrap

Personal: Articulate, Autonomous, Empathic, Coachable, Communicative, Insightful, Interpersonal, Analytical, Organized

EXPERIENCE

Frontend Software Engineer

Freelance | (Remote)

Developed web pages and applications that met user goals. **Improved user satisfaction** by an average of 23%

- Communicated with **stakeholders** to convert business requirements into high quality solutions.
- Engineered scalable, responsive, multi-platform and SEO friendly websites for clients using HTML5, CSS3, JavaScript ES6 and React.

Programming Tutor Dec. 2021 - Present

Freelance | (Remote)

- Tutored clients in HTML, CSS, **Flexbox**, JavaScript and React.
- Developed lesson plans and simplified difficult programming concepts to clients.
- Taught debugging best practices for Design Time and Run Time using Google Chrome inspect element tooling.
- Simplified difficult concepts including responsive website development, CSS layout, Promises, and API requests.

Technical Support Engineer

SUTHERLAND GLOBAL SERVICES | (Remote)

Jan. 2020 - Dec. 2021

Dec. 2021 - Present

- Provided chat, email and voice based client support. Inclusive of troubleshooting, digital marketing, billing & payments, debt collection, data entry, and other services for business' clientele.
- Maintained current knowledge and understanding of regulations, industry trends, current practices, new developments, and applicable laws regarding best business practices.
- Developed and cultivated lucrative relationships with both new and existing clients through effective communication and exemplary interpersonal skills.
- Oversaw and directed the quality assurance review of key performance metrics and validation of results.

Sales Development Representative

Jan. 2018 - Nov. 2019

KALLS GROUP OF COMPANIES LLC | Kingston, Jamaica

- Provided inbound/outbound call services and lead generation for business' clients.
- Performed best business practices for sales, marketing and financing online services available for purchase by residential and commercial clientele.
- Architected and implemented solutions that addressed data storage and processing requirements.
- Coordinated new hire management, training, mentorship programme and on-boarding processes.

PROJECTS

E-Portfolio | www.dellanoblake.com

- Designed, developed, and **hosted** my e-portfolio using **semantic** HTML5 and CSS3 (+BEM).
- Provided support for **search engine optimization** for higher indexing through Google's search engine crawler.
- Included **responsive** and **multi-platform support**. **Increased** recruiter response rate by 30%.

Social Media App (Twitter Clone) | (View project)

- Included a real-time storage database (Firestore) and functional tweets.
- Integrated a real-time twitter feed for Elon Musk.
- Built using React, Firestore, JavaScript, HTML and CSS.

Search Engine | (View project)

- Fetched data from Google Search API to return authentic search results and statistics.
- Built using React, Firebase, JavaScript, HTML and CSS.

Disney Plus Clone | (View project)

- Fetched data from TMDB API to allow users to view information about movies and TV shows.
- Implemented Google Sign-In user authentication using Firebase to display user's name and profile picture.
- Created fully responsive movie app using **React**, **Redux**, **JavaScript**, **HTML**, **and CSS**.

E-Commerce Site | (View project)

- React E-commerce app that displays data about popular and recommended movies.
- Included the ability to filter movies and add them to cart for purchase.
- Created using **React**, **JavaScript**, **HTML**, **and CSS** best practices.

Hulu App | (View project)

- Fetched data from TMDB API to allow users to view information about movies and series.
- Features include filtering by genre and animated User Interface.
- Created using Next.js, Tailwind CSS, JavaScript, and HTML.

CERTIFICATIONS & COURSES

Certificate F	rontendSimplified.com
Frontend Software Engineering	

Sydney, Australia Jan. 2022 – Apr. 2022

Certificate | Udemy - The Complete 2021 Web Development Boot Camp Frontend Web Development

San Francisco, CA July 2021 – Dec. 2021

Certificate | Udemy - The Web Developer Boot Camp 2021 Frontend Web Development

San Francisco, CA August 2021 – Dec. 2021

EDUCATION

Associate of Science (A.S.) in Engineering | Excelsior Community College

2013 - 2015

• Relevant Coursework: Information Technology, Entrepreneurship & Business Management

High School Diploma | Excelsior High School

2008 - 2013

• Relevant Coursework: Mathematics, English Language

REFERENCES

Available Upon Request