



# SAUL MATTHEW REYES

## ABOUT

A Software Developer with experience in providing technical assistance to clients and end-users, creating and improving SQL queries for precise data retrieval, developing web applications and utilizing AI technologies mainly Chatbots. Motivated to improve oneself and committed to deliver quality solutions.

## EDUCATION

Bachelor of Science in Computer Science  
Cavite State University - Silang Campus  
2014 - 2018

## PROFESSIONAL SKILLS

Java  
Javascript  
AngularJS  
ReactJS  
NodeJS  
Jest  
MongoDB  
SQL (MySQL)  
Google Dialogflow  
Amazon Lex

## CONTACT

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## ADDRESS

011 Paredes st., San Vicente I,  
Silang, Cavite

## WORK EXPERIENCE

### TECHNICAL SUPPORT ENGINEER

Oracle NetSuite (Philippines) Corp. | 2022 - 2023

- Troubleshoot and provided technical assistance to client's issues and concerns via call and email.
- Documented detailed records of issues, resolutions, and client interactions.

### QUERY DEVELOPER

Jarvis Analytics Philippines OPC | 2021 - 2022

- Develop and modify SQL queries to retrieve and manipulate data from databases.

### APPLICATION DEVELOPMENT ANALYST

Accenture Inc. | 2019 - 2021

- Developed and designed web applications based on client requirements.
- Experienced in both Front-end and Back-end side of web development.
- Created and implemented unit testing for applications.
- Performed bug fixes for applications.
- Created functioning Chatbot conversation flows.
- Extensive experience working in an Agile development environment.
- Presented team updates and accomplishments during application release demos.
- Created documentations such as User Guides and Developer Setup.

## CERTIFICATES

AWS CLOUD PRACTITIONER  
Apr 2021 - Apr 2024

OCI FOUNDATIONS 2021 ASSOCIATE  
Feb 2022 - Feb 2024