

Joana Greer
Production Supervisor
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Summary

Driven production supervisor with 10+ years of experience managing an advanced plastic and rubber polymer technology plant. Efficient at creating growth while reducing costs. At PCLastics, increased productivity by 60% through implementing Industry 4.0 principles, simultaneously reducing employee costs by a third. Seeking to join PurpleProd to secure stable supply chains, bolster product flow, and lead by example.

Work Experience

Production Supervisor

PCLastics, Deerfield, NJ

March 2013–Present

- Hired, trained, and supervised 50+ full- and part-time employees, with full adherence to company's safety guidelines and quality assurance standards.
- Consistently sought opportunities to tweak business practices to increase quality, achieving an overall customer base growth of 230% over 8 years.
- Maintained close cooperation (weekly team meetings) with HR to resolve employee relation issues and stay on top of concerns and questions.
- Voted in as Most Respected Supervisor in an in-house employee satisfaction survey.

Key Achievement: Ensured consistent 97% timely shipment delivery and retained 95% of established clientbase.

Shift Supervisor

Dietrich LLC, Cumberland, NJ

June 2009–September 2012

- Anticipated customer and store needs by constantly evaluating environment and customers for cues.
- Conducted interviews, helped hire a total of 12 new employees and assisted in their onboarding.
- Directly managed a small crew of 4–6 employees, delegating daily work tasks.

Education

Bachelor in Business Management

St. Peter's University, Jersey City, NJ

Graduated: 2007

Skills

- Leadership

- Kaizen
- Supply chain management
- Decision-making
- Problem-solving
- Budgeting
- Active listening
- Organization

Certifications

Supervisory Leadership Certificate

Rutgers Center for Leadership, 2016

Languages

American English: Native

Spanish: Advanced