1.CUSTOMER SEGMENT(S)

CS

Who is your customer?

DefineCS, fit intoCC

Predicting that whether the customer who is a patient has to know they are at risk for heart disease.

6.CUSTOMER CONSTRAINTS



What constraints prevent your customers from taking action or limit their choices Of solutions?

The patient need to physically visit hospital, undergo various tests, obtain test results and consult doctor.

5.AVAILABLE SOLUTIONS



Which solutions area valuable to the customers when they face the problem

Or need to get the job done? What have they tried in the past? What pros & cons do these solutions have?

It can be predicted using data exploratory data analysis, data mining techniques etc.

2.JOBS-TO-BE-DONE/PROBLEMS



iob?

regulations.

Which jobs-to-be-done (or problems) do you address for your customers? There could be more than one; explore different sides.

- Difficulty in finding the dataset
- Difficulty in maintaining the security of data

9.PROBLEM ROOT CAUSE

What is the real reason that this

story behind the need to do this

problem exists? What is the back



7.BEHAVIOUR

What does your customer do to address the problem and get the job done?

i.e., directly related: find the right solar panel installer, calculate usage and benefits; indirectly associated: customers spend free time on volunteering work (i.e. Greenpeace)

- Physical tiredness
- Time consuming process

i.e., customers have to do it because of the change in

- High cholesterol
- Diabetes
- **Smoking**

Stress, unhealthy eating, and physical inactivity were the behaviors of the patients, which predict the risk factors for heart disease.

3.TRIGGERS

Identify strong TR&EM



What triggers customers to act? i.e., seeing their neighbors installing solar panels, reading about a more efficient solution in the news.

> Patients to spend more time in hospitals. Patients feel physically and mentally tired.

10.YOUR SOLUTION



If you are working on an existing business, write down your current solution first, fill in the canvas, and check how much it fits reality.

Our idea is to propose an interactive dashboard for visualizing and forecasting cardiac issues, where the user may view the evaluation of individuals' medical reports and the projected outcome. It will be visualized using IBM Cognos and

8. CHANNELS OF BEHAVIOUR



8.1 **ONLINE**

What kind of actions do customers take online? Extract online channels from #7

The user will provide their data using aninteractive dashboard to get precise predictions.

8.2 OFFLINE

What kind of actions do customers take offline? Extract offline channels from #7 and use them for customer development.

shown in a dashboard. We will first review

4.EMOTIONS: BEFORE/AFTER

EM

How do customers feel when they face a problem or a job and afterwards?

Before

There is no reliable technique to detect cardiovascular disease in its early stages.

After

An interactive dashboard that displays the severity and stages of heart disease along with appropriate advice and suggestions



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The user can decide whether or not consult a doctor based on the predictionthey receive and prepare the data set. To

forecast cardiac disease, a number of machine learning methods can be utilized.

