HUNTER R. JOHNSON

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Current Secret/Interim Top-Secret Clearance

Professional Summary

Highly skilled, results-driven, and detail-oriented DevOps Engineer and IT professional with a robust background in information technology, combining strengths in software development, networking, virtualization, and troubleshooting. Proficient in software development, including backend services, API integrations, and front-end interfaces. Certified ScrumMaster with a foundation in servant leadership, experience realigning programs with an Agile methodology. Skilled in program management, thrives in high-stress environments, maintaining a calm demeanor and exhibiting excellent relationship skills by making complex technical processes easily understandable. Outstanding time management, multitasking within professional settings, adept at writing detailed reports.

Key Skills

Docker	JavaFX	VMWare
Kubernetes	Bash	Microsoft Exchange
AWS	PostgreSQL	Computer Administration
Grafana	MongoDB	Technical Support
OpenShift	Project Management	Microsoft Office
GitLab / GitHub	Risk Management / Mitigation	Linux
Java	Agile Scrum	Change Management
Python	Server Administration	Conflict Resolution

Professional Experience

DevOps Engineer, BigBear.ai, August 2023 – Present
Contracted with the Department of Veterans Affairs to configure and deploy PIPlanning.io, a web-based application, within their secure environment and developing custom monitoring solutions.

- Orchestrated deployment of containerized applications using Docker and Kubernetes across AWS and OpenShift platforms, ensuring compliance with government security standards.
- Pioneered a first-of-its-kind Grafana Integration for advanced logging and monitoring within the application, pivoting to the development of a custom Python application following its success.
- Authored comprehensive implementation plans, detailing application usage and deployment strategies, facilitating seamless transitions and operations.
- Functioned as an assistant project manager, leveraging Scrum Master expertise to drive project timelines, maintain alignment with objectives, and foster agile practices among teams.

Project Technician, Bridgehead IT, May 2023 – August 2023
Managed the physical installations and virtual configurations for the project engineers providing custom IT solutions to our clients.

- Promoted under three months, ahead of schedule and peers, in recognition of exceptional performance and leadership in delivering high-quality solutions.

- Managed cabling and hardware for four companies' server moves, consisting of over $250,000 in equipment, coming in under time and budget expectations.
- Installed and configured voice over IP phone migrations, resolving connection, and porting issues, and troubleshooting with clients and company technical support.
- Created and maintained full documentation on newly created virtual environments for 3 different company environments in VMWare Horizon.
- Configured PC's, iPads, and Servers within company specifications ensuring accuracy and enrollment in device management software through Azure AD, Apple MDM, and ConnectWise Automate.

IT Systems Intern, SWBC, May 2022 – May 2023
Serviced tickets and assisted with various systems projects for the IT Systems team managing the exchange mailboxes as well as physical and virtual server environments.
- Managed creation and deletion of on premise and online Exchange mailboxes for over 5k users.
- Maintained installations, updates, and configurations of physical and virtual infrastructure across three data centers.
- In coordination with IT Security team remediated efforts of identified critical vulnerabilities, to include APACHE LOG4J patching, Remote Code Execution, and other high-level vulnerabilities.
- Efficiently resolved 10+ tickets weekly, ensuring SWBC had a stable server environment, worked closely with Application Development teams, Internal Apps, and Cloud Operations.

Private Lesson Instructor, June 2020 – May 2022
Led teams of java developers to develop training applications while instructing students utilizing custom training plans and coaching.
- Developed and instructed over 500 hours of Java and Python course work for 60 students while maintaining effective training plans and customer relations.
- Lead a team of four developers to develop JavaFX applications coming ahead of schedule.
- Built and maintained Java applications using principles of object-oriented programming (OOP) such as inheritance, polymorphism, and encapsulation managing version control with GitHub.

Education

- Bachelor of Computer Science, University of Texas San Antonio, May 2023
  - Concentration in NSA Certified Cyber Operations Track
  - Minor in Business Administration

Certifications and Accomplishments

- Agile Certified ScrumMaster
- Six-Sigma, White-Belt

- AFROTC Advanced Leadership Training
- Boy Scouts of America Eagle Scout