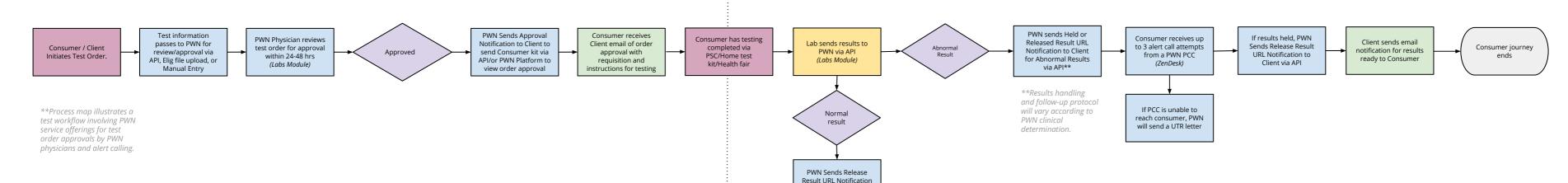
PWNHEALTH ORDER WORKFLOW



to Client for Normal

Results via API

Client sends email notification for results

to Consumer

Consumer journey

ends

KEY	
	Consumer
	PWNHealth
	Client

Program-Specific Considerations:

If STD Reporting Required: After alert call outreach, PWN PCD team members will complete a state-specific or PWN standard STD reporting form and send to the appropriate state office within 7 business days.

If Prescriptive Consult or Referral Service Provided: Certain programs include prescriptive consult or physician referral service offering which is facilitated via the Telehealth Platform. If program include prescriptive consult, PWN physicians reach out to appropriate consumers within 4 hours and send prescription to the consumer's pharmacy.

<u>PALS/Virtual Consults:</u> Certain programs offer pre-and-post consultation service offering, allowing patients to setup a pre-or-post-test physician consult by calling into the PCD or via scheduling link.

PRE-TEST ORDER