

MUGO CONSOLATA WAMBUI

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SUMMARY

Tech-oriented professional with a background in Supply Chain Management and procurement, now transitioning into the fintech industry. Eager to apply data analysis, problem-solving, and digital innovation skills to develop impactful solutions in financial technology.

EXPERIENCE

- 09/2023 - Present

Kenya

Relationship Officer Operations

Equity Bank Kenya

 - Proficient in analyzing banking transactions, customer data, and operational metrics to improve customer experience and optimize internal processes.
 - Skilled in reviewing operational workflows to identify inefficiencies, suggest improvements, and streamline processes to enhance productivity and service delivery.
 - Experienced in assessing customer portfolios and identifying potential risks, proposing mitigation strategies to safeguard the bank's interests.

Ability to identify banking trends from transaction data, enabling proactive decision-making and strategic planning.

I have been doing an average of 120 transactions per day.

EDUCATION

- 2025 - Present

Location

Data Analytics

ALX Africa
- 01/2024 - Present

Kenya

Software Engineering

Power Learn Project
- 2019 - 2023

Kenya

BSc (Supply Chain Management)

Jomo Kenyatta University of Agriculture and Technology Kenya
- 2015 - 2018

Kenya

Kenya Certificate of Secondary Education (KCSE)

St Angela Girls Highschool

LANGUAGES

English

Advanced

Kiswahili

Advanced

SKILLS

HTML

JavaScript

MYSQL

Finacle

Microsoft Excel

Microsoft Power BI

Python

Teamwork

Collaboration

Communication