

MOKOENA TLHONOLOFATSO BLESSING

| 0655625954 |

| www.linkedin.com/in/mokoenablessing-it |

| mtee658@gmail.com |

| [BlessingMokoena \(Blessing \)](#) |

OBJECTIVE

Motivated and detail-oriented IT professional seeking to launch a career in networking and cybersecurity. Eager to apply foundational knowledge of network protocols, system administration, and security best practices to protect digital infrastructure and support secure, scalable IT environments. Committed to continuous learning and contributing to a proactive security culture.

SKILLS AND ABILITIES

Technical Skills:

- Network configuration (LAN/WAN, TCP/IP, DNS, DHCP)
- Firewall and router setup (e.g., Cisco, pfSense)
- Operating systems (Windows Server, Linux, macOS)
- Cybersecurity tools (Wireshark, Nessus, Metasploit, Snort)
- VPN and remote access configuration
- Active Directory and Group Policy management
- Endpoint protection and antivirus solutions
- Network monitoring (e.g., Nagios, SolarWinds)
- Cloud platforms (Azure, AWS basics)
- Scripting (PowerShell, Bash, Python basics)
- Backup and disaster recovery planning

Soft Skills:

- Problem-solving and analytical thinking
- Attention to detail and accuracy
- Communication and user support
- Time management and prioritization
- Adaptability in fast-changing environments
- Team collaboration and cross-functional support
- Initiative and self-learning mindset
- Ethical judgment and confidentiality
- Patience and empathy when assisting users
- Documentation and reporting clarity

EXPERIENCE

IT Manager/Facilitator

Chieta Free State Smart Skills Centre

[09/25] – [Current]

- **Strategic Planning:**
Aligning the organization's IT strategy with its overall objectives and recommending new technologies to improve efficiency and productivity.
- **IT Operations:**
Managing the day-to-day operations of the IT department, such as maintaining hardware, software, and network infrastructure.
- **Team Management:**
Leading and supervising IT staff, including coaching and mentoring , performance evaluations, and professional development.
- **Project Management:**
Overseeing IT projects, from planning and implementation to upgrades and system updates.
- **Upgrading IT Resource and Management:**
Developing and managing the IT needs, and handling procurement of hardware and software.
- **Security and Risk Management:**
Developing and implementing IT policies, security measures, and best practices to protect the company's data and systems.
- **Digital Communication**
Ensuring excellence digital communication and representation for Free State Smart Skills Centre.

IT Administrator

Lerato Primary School

[02\25] – [08/25]

- Provided technical support for staff and students, resolving hardware, software, and connectivity issues.
- Managed school network, Wi-Fi, and system performance including servers and user accounts.
- Installed and maintained devices, operating systems, and educational software across the school.
- Ensured cybersecurity through firewalls, antivirus, backups, and compliance with data protection policies.
- Supported digital learning by training staff and helping integrate technology into classroom activities.

IT Support Intern

Vaal University of Technology

[08/24] – [12/24]

- Provided technical support to users, troubleshooting hardware and software issues.
- Assisted with data entry, documentation, and user training.

EDUCATION

Vaal University of Technology

2022-2025

Diploma In Information Technology

Rantsane Secondary School

2017-2021

Matric

CERTIFICATES

- Diploma in Information Technology
- CodeCamp: Responsive Web Design
- CCNA: Introduction to Networks
- CCNA: Switching, Routing, and Wireless Essentials
- IT Essentials 8
- Matric

LEADERSHIP

- Appointed head facilitator at Chieta Free State Smart Skills Centre
- Graduated with a Diploma in Information Technology.
- Consistently recognized for reliability, teamwork, and a positive attitude in academic and internship settings.
- Volunteered as a treasurer for a student club, managing small budgets and record-keeping.

REFERENCES

- **Chieta Free State Smart Skills Centre Manager**
Kheswa NE
073 805 2225
- **Lerato Primary School Principal**
Tshabalala NR
084 589 2195
- **Vaal University of Technology IT Manager**
Naidu Y
063 692 1577