

Jennifer Tran

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Education	University of Arizona Computer Science, B.S. (3.35 GPA)	Jan. 2014 - May 2016
Skills	<i>Languages:</i> Java, ES6 JavaScript, Python, HTML, CSS <i>Frameworks:</i> Spring Boot, Express.js, Angular 2 <i>Technologies:</i> React, Node.js, Jenkins, Maven, XLR, PaaS, Docker, Axios	
Work Experience	American Express - Software Engineer I <ul style="list-style-type: none">▪ Collaborate with business and customers to enhance user experience.▪ Deploy in a CI/CD pipeline.▪ Supplier Portal: Jul. 2020 - Jun. 2021<ul style="list-style-type: none">◦ <i>Environment:</i> Java, ES6 JavaScript, React◦ Built a new portal to manage suppliers and their payments.▪ Agent Servicing Portal: Aug. 2018 - Jul. 2020<ul style="list-style-type: none">◦ <i>Environment:</i> Java, ES6 JavaScript, React, Node.js, Express.js, Spring Boot, Axios◦ Maintained portal for agents that manage merchant loans.◦ Updated codebase to use newer technologies on a new website.▪ Corporate Card Portal: Jan. 2017 - Jul. 2018<ul style="list-style-type: none">◦ <i>Environment:</i> Java, JavaScript, Angular 2, JQuery, Spring Boot, Docker◦ Maintained card portal for global corporate customers.◦ Created a script to reduce production installations to one hour.◦ Directed weekend product installs enabling thousands of user transactions.◦ Extended corporate card platform to over twenty markets.◦ Integrated chat assistance so customer care representatives can help navigate users through the portal.◦ Developed an in-application help forum to decrease calls and emails.▪ Global Apply for Card: Aug. 2016 - Dec. 2016<ul style="list-style-type: none">◦ <i>Environment:</i> Pegasystems◦ Assisted in the initial rollout of the feature in two markets.	Aug. 2016 - Jun. 2021
	IBM - Software Developer & Storage Performance Analyst, Co-Op <ul style="list-style-type: none">▪ Designed and implemented new features for an internal performance analysis tool.▪ Refactored tools that reflect actual client usage patterns.▪ Understood how the performance of storage systems are analyzed.▪ Converted to JavaFX and MVC pattern in the existing internal tool.▪ Implemented integrated chart generation feature to migrate away from Microsoft Excel.	Apr. 2015 - May 2016
Projects	Geocaching Website <i>Environment:</i> HTML, CSS, JavaScript, MySQL, Google Maps, Flickr <ul style="list-style-type: none">▪ Designed and created a website that searches for geocaches globally.	Jan. 2015 - May 2015
	Settlement Management Game <i>Environment:</i> Java, Eclipse <ul style="list-style-type: none">▪ Designed and created a farming game using Object-Oriented patterns.	Aug. 2014 - Dec. 2014