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## VPN: Installing and using VPN on a Macintosh computer

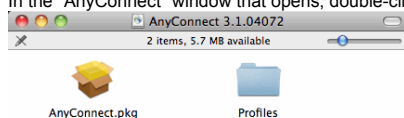
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VPN (Virtual Private Network) is software that provides password-protected access to NYU's network (NYU-NET) and Internet services from an location that is as secure as being connected directly to NYU-NET on campus. VPN is required to access some secure NYU services when using outside NYU-NET.

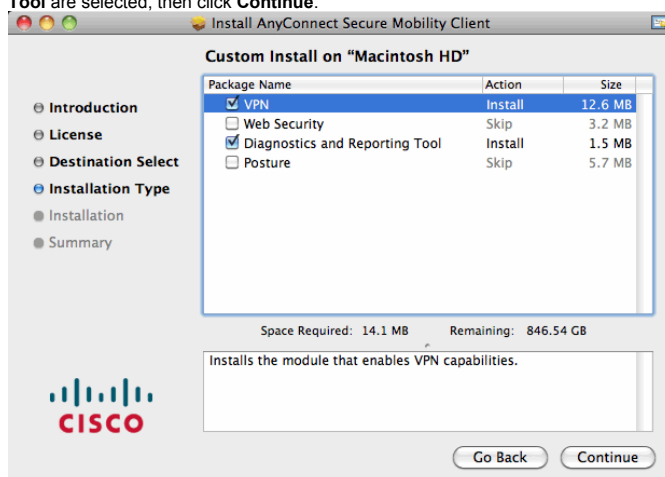
### Installing the Cisco AnyConnect VPN client on a Macintosh computer

To install the Cisco AnyConnect VPN client for a Macintosh OS X computer:

1. Click here to [download the Mac OS X AnyConnect client](#). (Note: Unlike in the past, it is now necessary to use the Cisco AnyConnect client built-in Mac OS X VPN software.)
2. If the downloaded .dmg file doesn't open automatically, double click it to open it.
3. In the "AnyConnect" window that opens, double-click the "AnyConnect.pkg" file to launch the installer.



4. On the "Introduction" screen, click **Continue**.
5. On the "License" screen, click **Continue**, then, in the window that opens, click **Read License**, then **Agree**.
6. If prompted with the "Destination Select" screen, click **Continue** to accept the default location.
7. On the "Installation Type" screen, de-select "Web Security" and "Posture" so that only the checkboxes next to **VPN** and **Diagnostics and Tool** are selected, then click **Continue**.



8. On the "Standard Install" screen, click **Install**.
9. Type in your administrative password, if prompted, and click **OK**.
10. The software will install. When complete, click **Close**, and move the installer files to the Trash.

### Setting up AnyConnect on a Macintosh computer

1. Any time you want to establish a VPN connection to NYU-NET, open the "Applications" folder on your computer, open the "Cisco" folder, click the **Cisco AnyConnect Secure Mobility Client** icon to launch the client.
2. In the window that opens, type the appropriate server address for your location (the text in bold, below) into the text box, then click **Connect**.  
**Note:** Some of the below server addresses were updated in March 2014. Be sure to use the exact addresses listed below.
  - o New York and NYU global sites not listed below: **vpn.nyu.edu**
  - (Note: The above address can be used at all NYU sites, but the below addresses are more efficient when used to access local resources)
  - o Abu Dhabi: **vpn.abudhabi.nyu.edu**
  - o Berlin: **vpn.berlin.nyu.edu**
  - o China:
    - Inside mainland China: **vpn-ct.shanghai.nyu.edu**
    - Outside mainland China: **vpn-ce.shanghai.nyu.edu**

- Florence: [vpn.florence.nyu.edu](https://vpn.florence.nyu.edu)
  - London: [vpn.london.nyu.edu](https://vpn.london.nyu.edu)
  - Prague: [vpn.prague.nyu.edu](https://vpn.prague.nyu.edu)
  - Sydney: [vpn.sydney.nyu.edu](https://vpn.sydney.nyu.edu)
  - Tel Aviv: [vpn.telaviv.nyu.edu](https://vpn.telaviv.nyu.edu)
3. In the login window that opens, enter your [NYU NetID and password](#) in the "Username" and "Password" fields, then click **OK**.
  4. A banner message with NYU support information information will appear; click **OK**.
  5. Once connected, you will see the below Cisco icon appear with a lock in the taskbar at the top of your screen. This confirms connectivity AnyConnect VPN services.



## Establishing a VPN connection on a Macintosh computer

Each time you want to connect to NYU-NET using the AnyConnect VPN client, you can follow the steps in the setup instructions above, or, after successful connection, you can save time by clicking the AnyConnect icon in the task bar at the top of your screen, clicking **Connect** under the ' heading, then logging in with your NetID and password.

## Ending a VPN connection on a Macintosh computer

When you are ready to terminate your VPN connection, follow these steps:

1. Click the **Cisco AnyConnect** icon in the taskbar at the top of your screen.
2. Click **Disconnect** under the "VPN" heading.
3. When the connection is successfully terminated, the Cisco AnyConnect icon will no longer display the lock icon that appears in step 5 in the instructions above.

For additional VPN support information, please contact the [IT Service Desk](#).

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Audiences: Public

Related Services: [NYU-NET Remote Access \(VPN\) \(ITS\)](#)

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**Permalink:** <http://www.nyu.edu/servicelink/KB0011175>

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