

Jesus Ramon Macias, Jr.

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High-performing Technology Management and Human Resource Development double major eager to join a lively information technology department, where I can apply my technological skills and human resources knowledge in a customer service environment to continue advancing my IT experience

Education

Bachelor of Science in Technology Management and Human
Resources Development, Minor in Business
Texas A&M University, College Station, TX
Expected to graduate in 2023

High School Diploma
Mumford High School, Mumford, TX
2013 - 2017

Relevant Experience

Freelance IT Assistance
Franklin, TX
August 2020 - Present
Served as the main source of technology assistance for older couples in the Franklin, TX, area. Involved in giving advice for the purchase of new equipment, set up and installed upgrades, configured IT equipment, provided orientation to new systems, and was available for any other task required.

Ranch Hand
Franklin, TX
June 2013 - March 2020
Supported various estates with older residents in the upkeep of the grounds and with their animal and plant life. Assisted in the cleaning of a home and property of a woman with dementia.

Church Volunteer
St. Francis of Assisi Catholic Church, Franklin, TX
August 2013 - Present
Assisted with various office tasks, such as photocopying, mailing, and filing. Contributed to the cleaning and upkeep of the church buildings. Repaired various items throughout the campus whenever necessary.

Skills

- Experience in the troubleshooting of computer and software issues, as well as with the task of building and repairing computers
- Intermediate Spanish proficiency
- Fast learner with great attention to detail and a readiness to use skills and knowledge to problem solve