#### Direct Care participating hospitals

Addison Gilbert Hospital, Gloucester Beth Israel Deaconess Hospital, Milton Beth Israel Deaconess Hospital, Plymouth (formerly Jordan Hospital) Beverly Hospital, Beverly Brigham and Women's Faulkner Hospital, Boston Charlton Memorial Hospital, Fall River Emerson Hospital, Concord Harrington HealthCare at Hubbard, Webster Harrington Memorial Hospital, Southbridge HealthAlliance Hospital, Fitchburg HealthAlliance Hospital, Leominster Lahey Clinic, Burlington Lawrence General Hospital, Lawrence Lowell General Hospital, Main Campus, Lowell Massachusetts Eye and Ear Infirmary, Boston MetroWest Medical Center, Framingham MetroWest Medical Center, Natick Milford Regional Medical Center, Milford Mount Auburn Hospital, Cambridge New England Baptist Hospital, Boston Saint Luke's Hospital, New Bedford Saint Vincent Hospital, Worcester Signature Healthcare Brockton Hospital, Brockton South Shore Hospital, Weymouth Tobey Hospital, Wareham Tufts Medical Center, Boston Winchester Hospital, Winchester

### Direct Care Peace of Mind Program™ facilities

Beth Israel Deaconess Medical Center, Boston Brigham and Women's Hospital, Boston Children's Hospital, Boston Dana-Farber Cancer Institute, Boston Massachusetts General Hospital, Boston

### Direct Care medical groups

Acton Medical Associates Allied Pediatrics of Greater Brockton, Inc.\* Brockton Area Primary Care, LLC \* Cape Ann Medical Center Cape Ann Pediatrics Central Massachusetts Independent Physician Association, LLC Charles River Medical Associates Greater Lawrence Family Health Center Harrington PHO HealthCare South\* HealthFirst Family Care Center (Fall River) Highland Healthcare Associates IPA Jordan Physician Associates Lahey Clinic Physicians Lawrence General IPA Lowell General PHO Mass Bay Medical Associates, LLC\* Merrimack Valley IPA\* Metrowest Quality Care Alliance\* Milton Primary Care, LLC\* Mount Auburn Cambridge IPA Northeast PHO Pediatric Associates of Brockton, Inc.\* Pentucket Medical Plymouth Bay Primary Care, LLC\* Primary Care Medical Associates, LLC\* Reliant Medical Group Saint Vincent Medical Group Signature Healthcare Bridgewater Goddard Park Medical Associates Signature Healthcare Brockton Hospital and affiliated providers South Shore PHO Southboro Medical Group Southcoast Physicians Network Tufts Medical Center Physicians Organization, Inc.\*

Woburn Pediatric Associates, LLC\*

# Your Network

Direct Care gives you more for less.



This plan provides access to a network that is smaller than the Select Care provider network. In this plan, members have access to network benefits only from the providers in Direct Care. Please consult the Direct Care provider directory—a paper copy can be requested by calling our Customer Service Department at 1-800-868-5200—or visit the provider search tool at fallonhealth.org to determine which providers are included in Direct Care.



## What you get

- Care from doctors and hospitals close to home and work—while spending less money out of your own pocket.
- Access to doctors and community-based hospitals you know and trust providers who are carefully chosen for their medical excellence, patient access and innovation.
- Plus, guaranteed access for a second opinion and treatment for specialty services at select Boston teaching hospitals with Fallon's Peace of Mind Program™.

Please see the back of this insert for a full listing of participating hospitals in Direct Care, and for participating Boston teaching hospitals in the Peace of Mind Program.

## Find your doctor

Just visit fallonhealth.org and follow these simple steps:

- Click on "Find a doctor" in the members section, or on the home page.
- Click on "Search our regional networks" for Direct Care.
- If you are **looking for a specific provider, type his/her last name** (once you start typing, you will be given a list of providers to choose from).
- If you don't have a particular provider in mind, you can use the advanced search option to search by ZIP code to find a provider convenient to you. You can use this advanced search option for specialists as well as for PCPs.

We update the provider listing on fallonhealth.org every day, so you can trust that you are seeing the most up-to-date information. You can also call our Customer Service Department at 1-800-868-5200 to have a representative help you find the doctor you're looking for.



