

Program Modules

Major: Data Analytics & Machine Learning

Module 1

Weeks 1-5
Data Analytics: Understanding Customers

In the first project, you work as a **data analyst** for an aerospace company. Your mission is to use data mining and machine-learning techniques to investigate patterns in the company's bookings data and provide insight into **customer buying trends** and preferences. The conclusions drawn from the **patterns in the data** will help the business make **data-driven decisions** about sales and marketing activities and understand the relationship between **customer demographics** and **purchasing behavior**. All this will be achieved using RapidMiner, a powerful Data Mining tool.

You will collect your **insights into a presentation** that must make a convincing argument for adopting your recommendations, and then deliver it in front of your fellow students, the mentors and the **Data Analytics Program Owner** playing the role of the client's CEO.

Module 2

Weeks 6-10 Predicting Profitability and Customer Preferences

Continuing in your role as a data analyst at the aerospace company, your new job is to extend the company's application of **data mining methods** to **develop predictive models**.

The company's engineering team is considering safety measures to their current operations. You will use the **R statistical programming language** augmented with machine **learning packages** to develop various risk management models and strategies to prevent future passengers from facing the negative impact of catastrophes. Next, you will **create a model** to forecast weather patterns, plan fuel loans, and make necessary changes to the flights before delays occur. As in Module 1, this project concludes with your **presentation to management**, explaining your **insights** and **suggestions** for **data mining process improvements**.

Module 3

Weeks 11-16 Deep Analytics and Data Visualization

Increasingly, technology companies across Africa are applying data analytics techniques to the masses of data generated by devices such as **smartphones**— the "FinTechs," "'mCommerce," "Logistics" etc. The ability to deal with data of these types will prove to be a high-demand skill for data analysts.

In Module 3 you work for a high-growth technology **start-up** that wants to use Data Analytics to **solve two difficult problems**, depending on the industry. Examples include:

- **Fintech**: Using predictive analytics to conduct a risk analysis of potential borrowers and improve the credit score of borrowers.
- **mCommerce**: Monitoring market trends and creating spending profiles based on transaction data.

You will use **R**, and its libraries **dplyr** and **ggplot**, to **perform visualizations**, then to generate descriptive statistics and predictive models using time series regression techniques and statistical classifiers. You will **present your results** to the start-up's **management**, explaining the **strengths and weaknesses** of the **approaches** that were implemented and making suggestions for further improvement.

Module 4

Weeks 17-19 Big Data & Web Mining

You will learn the **algorithmic and organizational** skills required to scale data analysis to **large server farms**, **computing clouds**, and **the web**, including an understanding of the design and implementation differences between **single-computer** and **cloud-scale programs**, analytics, and **data processing**. You will also gain a deep knowledge of predictive data analysis, ranging from discovering patterns and correlations in data to making predictions and estimating their accuracy.

As part of this process, you will master fundamentals of scaling up data analysis to a large cloud computing platform (AWS EC2) where you will become proficient in working with mapreduce-based systems and leveraging the computing power of the cloud to prepare very large data sets for deep analysis, as well as learn how to train and apply modern machine learning algorithms to large processed datasets. You will also learn how to identify the types of business questions for which Big Data analyses can provide significant insights in support of business decision-making.

Module 5

Weeks 20-23 Final Project

In the final module, you will apply what you've learned in the first four modules to **design and execute your own project**. Typically there are three projects types our students choose:

- A project that allows them to further apply and reinforce the skills they've learned in the program
- A project that **forces them to learn something entirely new**; most often this involves some use of the coding language **Python**
- Partner with a local company on an actual business analysis. This often serves as a test for future employment with the partner company.