Processing canvass responses | Electoral Commission Delivering the annual canvass - England You are in the Delivering the annual canvass -England section Home Delivering the annual canvass - England View the navigation tree Go to main guidance section: Delivering the annual canvass - England Developing plans for the annual canvass Data matching for the annual canvass Allocating properties to canvass routes Route 1 – the matched property route Route 2 – the unmatched property route Route 3 - the defined property route Processing canvass responses What action should you take when you receive a successful canvass response? What are the penalties for failing to respond to a canvass communication or providing false information? Elections during the annual canvass Publication of the revised register Elections immediately following the canvass How should I evaluate the success of the annual canvass? What are the data protection considerations for an Electoral Registration Officer? Resources for Electoral Registration Officers Department for Levelling Up, Housing and Communities resources for Electoral Registration Officers Processing canvass responses This section of the guidance covers how to process canvass responses. Your registration plans should address how you will deal with each type of canvass response and any follow-up activity that you will need to take. Responses to canvass communications will fall into the following broad categories: all of the information is complete and accurate provides new information regarding who is resident at the property provides new information regarding changes required to an elector's details provides new information indicating an existing elector is no longer resident at the property a combination of the above information that the property has no residents who are eligible to be registered Last updated: 11 June 2020 Book traversal links for Processing canvass responses Maintaining regular contact with responsible persons What action should you take when you receive a successful canvass response?