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[Registration Officers \(EROs\) in planning for and delivering well-run electoral](#)

[registration services. It has been developed in close consultation with colleagues](#)

[across the electoral community including the Society of Local Authority Chief](#)

[Executives \(SOLACE\), the Association of s \(AEA\), the Scottish Assessors Association](#)

[\(SAA\), the UK Electoral Coordination and Advisory Board \(ECAB\), the Elections,](#)

[Registration and Referendums Working Group \(ERRWG\) and the Welsh Electoral](#)

[Practitioners Working Group \(WEPWG\). It reflects the ERO's legal obligations and what](#)

[we, and colleagues across the electoral community, believe that EROs should expect of](#)

[their staff in planning for and delivering well-run electoral registration services.](#)

[The guidance is directed towards the ERO and the duties they carry out. As these](#)

[duties may, in practice, be carried out by deputies and/or appointed staff, we use](#)

[the term 'you' throughout this guidance to mean the ERO and whoever is carrying out](#)

[the ERO's functions on their behalf. Throughout this guidance we use 'must' to refer](#)

[to a specific legal requirement and 'may / should' for recommended practice. To help](#)

[you use this guidance we have produced a Q&A document that should answer any initial](#)

[queries you may have. Questions and answers document for the new style ERO guidance](#)

[Updates to our guidance](#) [Change log](#) [Date of update](#) [Description of change](#) [November 2022](#)

[Voter Authority Certificates and Anonymous Elector's Documents guidance added.](#)

[February 2023 Updates to: The requirement to Notify anonymous electors with Anonymous](#)

[Elector's Documents about a replacement document](#) [Guidance on the Availability of](#)

[Voter Authority Certificate application forms](#)■ [The determination of an application](#)

[for a Voter Authority Certificate](#) [The issuing and collection of temporary Voter](#)

[Authority Certificates](#) [The list of accepted documents for an application for](#)

[anonymous registration](#)■ [The retention and inspection requirements for the BPRL and](#)

[VIDEF](#) [March 2023 Update to guidance on the management of photos submitted for Voter](#)

[Authority Certificate and Anonymous Elector Document applications](#) [April 2023 Updates](#)

[to: Guidance on the ■ use of voter ID data on and after polling day](#) [Guidance on the](#)

[use of information supplied as part of an application for a Voter Authority](#)

[Certificate or Anonymous Elector's Document](#) [Removal of provisions to apply for an](#)

[emergency proxy on the grounds of covid the ■processing of Crown Servant applications](#)

[September 2023 Updated guidance on Absent Voting \(Post commencement of Elections Act](#)

[measures\) added](#) [Book traversal links for Running electoral registration - England](#)

[Your role and responsibilities as Electoral Registration Officer](#)