Route 2 – the unmatched property route | Electoral Commission Delivering the annual canvass - England You are in the Delivering the annual canvass - England section Home Delivering the annual canvass - England View the navigation tree Go to main guidance section: Delivering the annual canvass - England Developing plans for the annual canvass Data matching for the annual canvass Allocating properties to canvass routes Route 1 – the matched property route Route 2 - the unmatched property route What is Route 2 and when can I use it? What are the communications options for the first contact attempt? What constitutes a visit to a property? How should I carry out the first contact attempt? Which response channels can be used for Route 2? What are the communication options for the second contact attempt? How should I carry out the second contact attempt? How should I carry out the third contact attempt? Route 2 responses Route 3 - the defined property route Processing canvass responses Elections during the annual canvass Publication of the revised register Elections immediately following the canvass How should I evaluate the success of the annual canvass? What are the data protection considerations for an Electoral Registration Officer? Resources for Electoral Registration Officers Department for Levelling Up, Housing and Communities resources for Electoral Registration Officers Route 2 – the unmatched property route Route 2 – the unmatched property route When you have completed your data matching and allocated properties to canvass routes, you can begin to deliver your canvass plan. This section covers Route 2 and includes guidance on when you can use Route 2, the contact rules for Route 2, what canvass communications you can use and how to process responses. DLUHC Worksheet 4 - Route 2 canvass rules (PDF) DLUHC Worksheet 5 - Route 2 Permutation decisions pages 1 & DLUHC Worksheet 6 - Route 2 process (PDF) Last updated: 21 March 2022 Book traversal links for Route 2 – the unmatched property route Responses to Canvass Communication A (CCA) What is Route 2 and when can I use it?