**Dear Amazon Team,**

We appreciate the opportunity to address the issue with our product (ASIN: B000L77BQ8), identified as containing Minoxidil, which is classified as a prescription-only ingredient.

**Root Cause**: After reviewing our inventory, we understand that Minoxidil-containing products are categorized under Amazon's restricted products as prescription-only items.

**Corrective Actions**:

1. We have removed this ASIN from our listings and conducted a review to ensure no other restricted items remain.
2. We have educated our team on Amazon’s restricted product policy to avoid similar issues.

**Preventive Measures**:

1. We will implement a policy to verify that all products meet Amazon’s requirements before listing.
2. We have designated a compliance officer to review Amazon’s restricted product policy monthly to prevent future issues.

Thank you for your consideration, and we hope to resolve this matter promptly.

I am sorry to income to you this.

On Freelancer site, it is uncomfortable to communicate and make a payment, I think you can understand it.

So Can we discuss more on Skype?

My Skype id: live:.cid.d050b67aaaef2c8b

Phone number is:+1 6146267529