Overview of selected KPN Security Policies

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Requirement	Business Continuity Requirement Management
Description	Yearly, or in case of newly developed or significantly changed functionality, the services, service components and applications and their continuity requirements must be reviewed or determined by the service, service component or application owner. Business Continuity requirements must reflect customer, contractual, regulatory, internal quality requirements and social demands.
Supplement	The requirements for (critical) services, service components and applications regarding availability and maximum impact of severe incidents must be set by executive management. These requirements can be: maximum impacted customers from one failure, maximum unavailability, maximum dataloss, regional or nationwide impact.
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Version	1.2
Date	May 3, 2019
Rationale	Implementing changes
Rationale	BCM services
Rationale	BCM service components
Rationale	BCM applications