Overview of selected
KPN Security Policies

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Requirement	Defining KPN Critical Processes and related requirements
Description	KPN Critical Processes are internal business processes with a major risk of damage with regard to its own operations (income, repair costs), contractual aspects (fines, refunding) and public impact (reputation, social disruption) and/or must comply to legal or regulated obligations and/or personal data. Every 2 years a KWAS (Dutch: KWetsbaarheden Analyse Spionage, English: Vulnerability Analysis Industrial Security) must be executed for the KPN Critical Processes, unless major changes or a specific incidents require a direct review. The confidential list KPN Critical Processes is prepared annually by the CISO Office for approval by KPN topmanagement, and is maintained by the CISO Office.
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