BlueFire API Issue Report

1. Report Date
    a. The date of reporting the issue.
2. Report Contact
    a. Company name
    b. Reporter name
    c. Email address
    d. Phone number
3. API Version
    a. Android xx.x
    b. Xamarin xx.x
4. Adapter Firmware Version
    a. 3.1.x
    b. 2.1.x
    c. 1.1.x
5. Adapter Hardware Version
    a. 9 Pin
    b. 6 Pin
    c. Both
6. Truck/Vehicle Info (list specific if applicable)
    a. Year
    b. Make
    c. Model
    d. VIN (if available)
7. Log File
    a. A log file of the API and Adapter messages is crucial to helping determine the cause of the issue.
8. Detail Description
    a. Give a very detail description of the issue including timeline steps. The more information that can be provided the better chance there is to discover the cause.
9. Steps to Replicate
    a. Provide steps to replicate the issue so potential resolutions can be tested and verified. Include both simulator and real life replication steps.
10. Attempted Resolution
    a. Describe any attempts to resolve the issue, both successfully and unsuccessfully.
11. Workarounds
    a. Describe any workarounds that bypass the issue.
12. API Demo / BlueFire for Trucks
    a. Does the issue present itself in the API Demo and/or the BlueFire for Trucks app?
    b. If so, send the BlueFire for Trucks app's Event Log (Settings/System/Send Event Log).