Shianne Hollins

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SUMMARY

Detail-oriented customer service professional with over ten years of experience. Strong communication skills and a quick learner. Currently attending a 14-week full-stack coding bootcamp, acquiring 800+ hours of development education. Eager to pursue a career in software engineering.

TECHNICAL SKILLS

Spring Boot | Java | JavaScript | Vue.js | Responsive Design | IntelliJ | GitHub | Unit Testing (JUnit) | E/R diagrams | Integration Testing | PostgreSQL | HTML | CSS

PROJECT

Vending Machine Management System:

For this pair-programming project, we developed a program for managing a vending machine's inventory, customer balances, and sales transactions using command line programs (Java), object oriented programming, and file.io.

Tenmo:

Developed a RESTful API server and client-side application. The program allows users to send and request money transfers as well as view transactions histories and pending transactions requests.

Medical Scheduling/Patient Chart Program

Currently working on this Full-Stack Java Program

WORK EXPERIENCE

Columbus Aesthetics and Plastic Surgery | Columbus,OH   June '22 - Sept '23

Location Supervisor

- Operated check-in for around 100 clients, daily, at the front desk
- Integrated data, scheduled appointments using Nextech software, for over 60 patients, daily
- Gathered insurance information for around 30 patients, daily
- Conducted five office walk-throughs, weekly, to make sure the office was in good condition
- Assembled payment from over 70 patients, daily, for current/outstanding bills
- Managed schedules for four physicians and six nurse injectors

Kenneth's Hair Salons and Day Spas | Columbus,OH   May '19 - Jun '22

Salon Manager

- Administered check-in for around 100 clients, daily, at the front desk
- Prepared four inventory orders, a month, for salon products used by stylists and estheticians
- Collected 100% of payments from patients for their current bills
- Supervised four reports, weekly, on stylist retention, retail, and usage numbers from internal POS system

EDUCATION

Tech Elevator | National Live Remote   Sep '23 - Present

Full-stack bootcamp designing software systems and solutions with 800+ hours of education and application

Kent State University | Kent,OH   Dec '17

Bachelor's Degree, Fashion Merchandising