Lab - 10 Fine-tuning BERT with PyTorch for Telecom Text Analysis

Objective

This laboratory session focuses on fine-tuning BERT (Bidirectional Encoder Representations from Transformers) using PyTorch for telecomspecific text analysis tasks. We'll work with a customer service conversations dataset to develop practical skills in applying transformer-based models to real-world telecom problems.

Dataset Description

We'll be working with an Email Spam Classification dataset containing:

Text - Email subject lines and body text

Spam - Binary classification labels (spam/ham)

Tasks

Task 1: Data Preparation

- · Review data distribution
- Analyze text lengths
- · Split data into train and test split

Task 2: Create data loaders

- Configure BERT tokenizer
- Build custom Dataset class
- Implement batch processing
- Set up train and test data loaders

Task 3: BERT model Configuration

- Initialize pre-trained BERT
- · Configure classification head
- · Set up optimizer and loss function

Task 4: Training Implementation

Create training loop

Task 5: Model Evaluation

- · Prediction on test dataset
- Calculate accuracy, precision, recall

Double-click (or enter) to edit

```
# ! pip install torch --quiet
# ! pip install transformers --quiet
# ! pip install pandas --quiet
# ! pip install scikit-learn --quiet
# ! pip install pyarrow --quiet
# ! pip install fastparquet --quiet
```

Importing libraries

```
import pandas as pd
from sklearn.model_selection import train_test_split
# from transformers import BertForSequenceClassification
from transformers import AutoTokenizer
import torch
import torch.nn as nn
```

```
from torch.utils.data import Dataset, DataLoader
from torch.optim import AdamW
import numpy as np
from transformers import BertTokenizer, BertModel, AdamW
from sklearn.metrics import classification_report, confusion_matrix, accuracy_score
```

Loading dataset

```
data = pd.read_parquet(r'D:\Nokia_DL_L3_lab\NLP\email_spam_train.parquet')
data.head()
```

```
\rightarrow
                                               Text Spam
      O Subject: aiesec polska - eurolds 2000 jarek ....
      1 Subject: vince and stinson, i got this resum...
      2
            Subject: re: many helyette, sorry for not ...
                                                         0
          Subject: re: replacement of stolen chairs fy...
                                                         0
         Subject: fw : mark boland - cv vince : tony v...
                                                         0
data.info()
     <class 'pandas.core.frame.DataFrame'>
      RangeIndex: 4556 entries, 0 to 4555
     Data columns (total 2 columns):
      # Column Non-Null Count Dtype
         Text 4556 non-null object
```

4556 non-null int64

Splitting it into train and test dataset

dtypes: int64(1), object(1)
memory usage: 71.3+ KB

```
# train_X, test_X, train_Y, test_Y = train_test_split(data['Text'], data['Spam'], train_size = 0.7, random_state = 42)
train_data, test_data = train_test_split(data, test_size=0.2, random_state=42)
```

→ bert model

1 Spam

```
model_checkpoint = "bert-base-uncased"
```

Making Pytorch dataset

```
class TokenData(Dataset):
    def __init__(self, data, tokenizer):
        self.data = data
        self.tokenizer = tokenizer
        self.max\_length = 256
    def __len__(self):
        return len(self.data)
    def __getitem__(self, index):
        text = self.data.iloc[index]['Text']
        labels = self.data.iloc[index][['Spam']].values.astype(int)
        encoding = self.tokenizer(text, return_tensors='pt', padding=True, truncation=True, max_length=self.max_length)
        input_ids = encoding['input_ids'][0]
        attention_mask = encoding['attention_mask'][0]
        # resize the tensors to the same size
        input_ids = nn.functional.pad(input_ids, (0, self.max_length - input_ids.shape[0]), value=0)
        attention_mask = nn.functional.pad(attention_mask, (0, self.max_length - attention_mask.shape[0]), value=0)
        return input_ids, attention_mask, torch.tensor(labels)
batch_size = 64
tokenizer = BertTokenizer.from_pretrained(model_checkpoint)
device = torch.device('cuda' if torch.cuda.is_available() else 'cpu')
```

```
train_dataset = TokenData(train_data, tokenizer)
test_dataset = TokenData(test_data, tokenizer)
```

Train and test loader

```
batch_size = 64
train_loader = DataLoader(train_dataset, batch_size=batch_size, shuffle=True)
test_loader = DataLoader(test_dataset, batch_size=batch_size, shuffle=False)
# num_epochs = 3
device = "cuda" if torch.cuda.is_available() else "mps" if torch.backends.mps.is_available() else "cpu"
     'cuda
   Creating BERT model
class BertClassifier(nn.Module):
    def __init__(self, num_labels):
        super(BertClassifier, self).__init__()
        self.bert = BertModel.from_pretrained(model_checkpoint)
        self.classifier = nn.Sequential(
            nn.Linear(self.bert.config.hidden_size, 300),
            nn.ReLU(),
            nn.Linear(300, 100),
            nn.ReLU(),
            nn.Linear(100, 50),
            nn.ReLU(),
            nn.Linear(50, num_labels)
        )
    def forward(self, input_ids, attention_mask):
        outputs = self.bert(input_ids=input_ids, attention_mask=attention_mask)
        x = outputs['last_hidden_state'][:, 0, :]
```

Setting up some parameters

x = self.classifier(x)

return x

```
num_labels = 2
model = BertClassifier(num_labels).to(device)
criterion = nn.CrossEntropyLoss()
optimizer = torch.optim.Adam(model.parameters(), lr = 2e-5)
num_epochs = 3
n_total_steps = len(train_loader)
```

Model architecture

```
print(model)
→ BertClassifier(
       (bert): BertModel(
         (embeddings): BertEmbeddings(
           (word_embeddings): Embedding(30522, 768, padding_idx=0)
           (position_embeddings): Embedding(512, 768)
           (token_type_embeddings): Embedding(2, 768)
           (LayerNorm): LayerNorm((768,), eps=1e-12, elementwise_affine=True)
           (dropout): Dropout(p=0.1, inplace=False)
         (encoder): BertEncoder(
           (layer): ModuleList(
             (0-11): 12 x BertLayer(
               (attention): BertAttention(
                 (self): BertSdpaSelfAttention(
                   (query): Linear(in_features=768, out_features=768, bias=True)
                   (key): Linear(in_features=768, out_features=768, bias=True)
                   (value): Linear(in_features=768, out_features=768, bias=True)
                   (dropout): Dropout(p=0.1, inplace=False)
```

```
(output): BertSelfOutput(
                   (dense): Linear(in_features=768, out_features=768, bias=True)
                   (LayerNorm): LayerNorm((768,), eps=1e-12, elementwise_affine=True)
                   (dropout): Dropout(p=0.1, inplace=False)
                 )
               (intermediate): BertIntermediate(
                 (dense): Linear(in_features=768, out_features=3072, bias=True)
                 (intermediate_act_fn): GELUActivation()
               (output): BertOutput(
                 (dense): Linear(in_features=3072, out_features=768, bias=True)
                 (LayerNorm): LayerNorm((768,), eps=1e-12, elementwise_affine=True)
                 (dropout): Dropout(p=0.1, inplace=False)
               )
             )
           )
         (pooler): BertPooler(
           (dense): Linear(in_features=768, out_features=768, bias=True)
           (activation): Tanh()
         )
       (classifier): Sequential(
         (0): Linear(in_features=768, out_features=300, bias=True)
         (1): ReLU()
         (2): Linear(in_features=300, out_features=100, bias=True)
         (3): ReLU()
         (4): Linear(in_features=100, out_features=50, bias=True)
         (5): ReLU()
         (6): Linear(in_features=50, out_features=2, bias=True)
     )
# len(train_loader)
→ 57
   Training loop
for epoch in range(num_epochs):
 for i, batch in enumerate(train_loader):
   input_ids, attention_mask, labels = batch
    input_ids = input_ids.to(device)
    attention_mask = attention_mask.to(device)
   labels = labels.type(torch.LongTensor)
    labels = labels.view(-1)
    labels = labels.to(device)
   optimizer.zero_grad()
   logits = model(input_ids, attention_mask)
   loss = criterion(logits, labels)
    loss.backward()
    optimizer.step()
    if (i+1) % 10 == 0:
        print(f'epoch {epoch + 1}/ {num_epochs}, batch {i+1}/{n_total_steps}, loss = {loss.item():.4f}')
\rightarrow epoch 1/3, batch 10/57, loss = 0.5535
     epoch 1/ 3, batch 20/57, loss = 0.4974
     epoch 1/ 3, batch 30/57, loss = 0.4135
     epoch 1/3, batch 40/57, loss = 0.3820
     epoch 1/3, batch 50/57, loss = 0.3428
     epoch 2/ 3, batch 10/57, loss = 0.2331
     epoch 2/ 3, batch 20/57, loss = 0.1798
     epoch 2/ 3, batch 30/57, loss = 0.1532
     epoch 2/ 3, batch 40/57, loss = 0.1364
     epoch 2/ 3, batch 50/57, loss = 0.1209
     epoch 3/ 3, batch 10/57, loss = 0.1023
     epoch 3/ 3, batch 20/57, loss = 0.0706
     epoch 3/ 3, batch 30/57, loss = 0.1050
     epoch 3/ 3, batch 40/57, loss = 0.0517
     epoch 3/3, batch 50/57, loss = 0.0438
```

Testing on test loader

```
all_labels = []
all_preds = []
with torch.no_grad():
 n_correct = 0
 n_samples = 0
 for i, batch in enumerate (test_loader):
   input_ids, attention_mask, labels = batch
   input_ids = input_ids.to(device)
   attention_mask = attention_mask.to(device)
   labels = labels.view(-1)
   labels = labels.to(device)
   outputs = model(input_ids, attention_mask)
   _, predictions = torch.max(outputs, 1)
   all_labels.append(labels.cpu().numpy())
   all_preds.append(predictions.cpu().numpy())
all_labels = np.concatenate(all_labels, axis=0)
all_preds = np.concatenate(all_preds, axis=0)
```

Classification report

print(classification_report(all_labels, all_preds))
print(accuracy_score(all_labels, all_preds))

→	precision	recall	f1-score	support
0	1.00	0.95	0.98	676
1	0.88	1.00	0.94	236
accuracy			0.97	912
macro avg	0.94	0.98	0.96	912
weighted avg	0.97	0.97	0.97	912

0.9660087719298246

Start coding or $\underline{\text{generate}}$ with AI.