RugBot - Final Deliverable

ITSP300 - 2018



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1 Project Proposal

1.1 Group & Customer Information

The table below outlines, the group number, name and the members that make it up.

Group number:	2
Group name:	RugBot Development Team
Members:	Student number: XQ9X3WV31
	Name: Matthew
	Surname: Van der Bijl
	Student number: MB2015-0023
	Name: Tyler
	Surname: Gray
	Student number: PXHTJDCN5
	Name: Stefanus
	Surname: Buys
	Student number: MB2014-0695
	Name: Abongile
	Surname: Mdleleni

Customer:	Full Name: Angelo Nelson
	Company: WP Rugby Academy
	Industry: Sport Science

1.2 Project Introduction

We, the RugBot development team, have been tasked with the creation of a new and innovative system for Western Province Rugby Academy. This project will be delivered in eight deliverables. The document that follows outlines the Western Province Rugby Academy and the proposed system.

1.2.1 Background, Purpose & Scope

The sole purpose of the Western Province Rugby Academy is to facilitate the growth of young athlete so that they may reach their full potential. The Western Province Rugby Academy provides their athletes with an athlete development and high-performance rugby program to ensure that each individual athlete has the resources to complete successfully.

The rugby academy makes use of a functional strength and conditioning program with the purpose of transforming the young rugby boys into professional rugby men. This program which is implemented in their training is supported by a diet and an expert lifestyle management process.

The role of the Academy is to work on all athlete's skills, fitness progression, discipline on the field, coping with pressure and decision making. This is done to ensure that each individual athlete understands their role in the team as well as to develop them as well-rounded individuals.

The rugby academy works with Headstrong Consulting who provides their athletes with a sports psychology program which recognises the importance of providing structure, education and professional guidance.

The purpose of this project is to develop a new management application for the Western Province Rugby Academy. The system will include the creation of an application which will support mobile devices for management purposes. The application will allow the rugby coaches full control and easy communication over the day-to-day activities, training sessions, record keeping and management capabilities. The application system will include a section for the rugby players to view their weekly timetable, match fixtures and the teams which will be playing in the matches.

It is clear that the rugby academy would benefit from the development of the new management system. The new system would allow the coaches and management to apply full attention the athletes rather than struggling with an outdated paper-based system.

1.2.2 Aim & Objectives

The aim of this project is to develop and implement a Management System to support record keeping, access control, communication and management control. The primary objectives of the new system are:

- 1. Allow the user to manage their day-to-day administration;
- 2. Meet all user requirements; and
- 3. Allow all users to create, read, update and delete records where appropriate.

It is vital that the users find the final system easy to use, useful and provides with a holistic experience.

RugBot has the potential to change how the Western Province Rugby Academy functions on a fundamental level.

1.3 High-level Requirements

According to Sommerville (2001), high-level requirements specify what the system must do, but does not provide detailed explanations on how implementation should be done. System requirements should seek to describe the behaviour a system in the simplest manor possible as well as outline the system's operational restraints (Sommerville, 2001).

1.3.1 Functional Requirements

According to Sommerville (2001), functional requirements state the services that the system must provide and how the system should react to specific inputs and situations.

Table 1 Functional Requirements

Identifier	Requirement Description
FR01	Users must use a one-time login to log in to the application for authorization
11101	purposes.
FR02	Coaches must be able to take an attendance list of students at practice.
FR03	Coaches must be able to view a backlog of student's attendance for past
1100	dates.
FR04	Coaches must be able to view a list of all their students and their availability
1104	for practise sessions and matches.
FR05	Coaches and students must have a calendar with a practise match dates and
1100	times.
FR06	The physiotherapist must be able to mark a student as injured and not able to
11100	practise or play matches.
FR07	The physiotherapist must be able to add an estimated date of when a student
	will be able to practise again. If a student missed more than three practise sessions, the coach must receive
FR08	a notification of the student's absence.
FR09	The coach must be able to see the total of boys at practice.
FR10	The coach must be able to assign jersey numbers to players on match dates.

It is key that users are able the create, read, update and delete all data that they insert into the program.

1.3.2 Non-functional Requirements

According to Sommerville (2001), non-functional requirements do not directly describe what the system must do. Non-functional requirements define the properties that a system must have, for instance, performance, security etc.

Table 2 Non-functional Requirements

Identifier	Requirement Description	
Performance		
NFR01	Database response times must be very quick.	
NR02	Quick response times in applications.	
NFR03	GUI must be quick and responsive.	
Design		
NR04	The GUI design must be minimalist and simple.	
NFR05	Navigation of the application must be sensible and straight-forward.	
Security		
NFR06	The database must only be accessible by authenticated users.	
NR07	A user must be able to access only data specific to their authorization level.	
Reliability		
NR08	The application should never crash and be bug-free.	
NR09	The application must be able to operate even when connected to the database	
MACO	is lost.	
NR10	The database must be able to have multiple users access it at the same time.	
Scalability	Scalability	
NR11	The system must be able to grow in terms of active users.	

It is vital that the project conforms to the modern design and usability principles. Ultimately, the users need to be provided with the best experience possible.

1.3.3 Technical Requirements

The technical requirements specify what technologies will be used during the development of the system. This will include software that is used in development; languages and frameworks that will be used; and what platform the system will be developed for and tested on.

Table 3 Technical Requirements

Identifier	Requirement Description
TR01	Users will need a mobile device running either Android or iOS to use the application.
TR02	Users will need an internet connection to connect to the database.
TR03	Firebase will be used for the database needs.
TR04	The application will be developed on the Ionic framework.
TR05	HTML, Sass and TypeScript (a superset of JavaScript) are the languages that will be used for development.
TR06	Developers will need Android and iOS devices for testing.
TR07	WebStorm or any modern code editor with TypeScript support will be used for writing and editing code.

The project's technical requirements should adapt to new technology and market change. It is vital that the client is presented with a truly modern system.

1.4 Schedule

The Gantt charts below shows an outline for the first deliverable, their task and dependencies as well as task duration and allocated resources. Both charts were made using Microsoft Project and follow precedents set by Schwalbe (2012).

The project the project initiation date is the 5th of February 2018. The deliverables due dates are as indicated below:

- 1. Deliverable 1: 23/02/2018;
- 2. Deliverable 2: 11/04/2018;
- 3. Deliverable 3: 10/07/2018;
- 4. Deliverable 4: 07/09/2018;
- 5. Deliverable 5 (User manual): 12/10/018;
- 6. Deliverable 5 (Evaluation Report): 19/10/2018;
- 7. Deliverable 6: 02/11/2018; and
- 8. Demonstration: 09/11/2018.

Each deliverable needs to be completed, reviewed and submitted before the submission dates. It is key that all components are completed on time. The Gantt chart should be updated for each submission.

The Gantt chart below presents the proposed schedule for the first deliverable of this project.

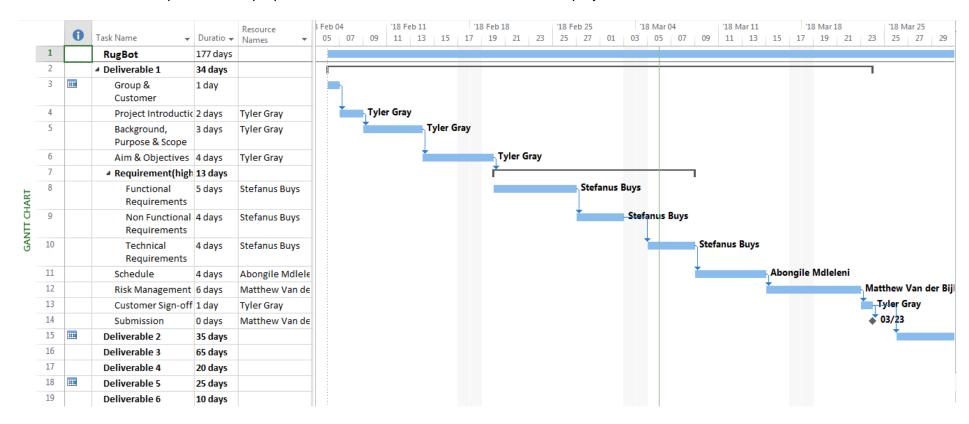


Figure 1 Gantt Chart showing Deliverable 1

As seen above, the project has been broken down into several logical chunks each with time allocated to them.

1.5 Risk Management

Risk concerns future happenings (Pressman & Maxim, 2015). Schwalbe (2012) defined a risk as the possibility for a future loss or injury to occur. The effective management of risks is paramount to the success of a project as highlighted by the appearance of risk management in the nine knowledge areas of project management proposed by Project Management Institute (2013). According to Buttrick (2009), actively monitoring risks is vital to good project management.

Project risk management is the process of identifying, analysing and accounting for risks during a project's lifecycle to ultimately ensure that the goals of the project are met (Schwalbe, 2012). Schwalbe (2012) states that the true importance of project risk management is often misunderstood. It is vital that project managers understand the nine knowledge areas to increase project success (Schwalbe, 2012). Unresolved risks may lead to late system delivery, budget depletion and other project problems (Sommerville, 2001).

However, it is important to note that Project Management Institute (2013) states that if a risk occurs it may have a positive impact on a given project. Botha and Musengi (2012) note that the ability to calculate and take risks may lead to greater finical success. As stated by Drucker (1975), though it is an act of futility to try and eliminate all risks is it essential that efforts are made to help mitigate them.

Risk identification is the ongoing process of spotting and documenting potential risks to a project (Project Management Institute, 2013; Pressman & Maxim, 2015). According to Schwalbe (2012) risks can be placed in one of five categories, namely:

- 1. People;
- 2. Technological;
- 3. Market;
- 4. Financial; and
- 5. Structural.

Buttrick (2009) states that risks need to be identified and evaluated in a consistent manner throughout the project's lifecycle. Pressman and Maxim (2015) suggest the construction of a risk management plan. All members of a project's team, including stakeholders, needs to actively participate in risk management (Pressman & Maxim, 2015).

Once a potential risk has been identified a response needs to be formulated. Project Management Institute (2013) defined risk response as the process of developing actions and

options to combat a risk. Schwalbe (2012) outlined four basic responses to negative risks, namely:

- 1. Acceptance;
- 2. Mitigation;
- 3. Avoidance; and
- 4. Transference.

Risk management is needed from the onset of any project (Buttrick, 2009). It is important to focus on the risks with the greatest probability of occurring and those with the greatest impact (Buttrick, 2009).

With effective risk management, any project can be completed successfully. The ongoing identification of risks ensures that the entire project team is aware of the project's status. The effective management of risks is project management. Ultimately, risk management ensures that the projects are delivered.

Risk management refers to the identification, analysis, and prevent potential issues that may occur with a project.

Table 4 Risk register for RugBot

No.	Ran k	Risk	Description	Category	Root Cause	Triggers	Potential Responses	Risk owner	Probabilit v	Impact	Status
R13	1	Poor project	Poor project		Poor team	Failing to	Meet with	RugBo			RugBot Team
		control	control may		managemen	monitor the	the client.	t			members will
			lead to late		t.	overall	Consult	Team			continue to
			project delivery	People		status of	objectives,		High	High	monitor and
			or failure to			the project.	requirement				control the
			deliver any				s and				project.
			system.				scope.				
R14	2	Impossible	The deadlines		Poorly	Failing to	Reevaluate	RugBo			RugBot Team
		targets	of deliverables		established	understand	project	t			will need to
			and milestones		requirement	what the	targets.	Team			evaluate the
			are	People	S.	client			High	High	project and
			unattainable.			requires.					set
											reasonable
											goals.

No.	Ran k	Risk	Description	Category	Root Cause	Triggers	Potential Responses	Risk owner	Probabilit y	Impact	Status
R0D	3	Scope creep	The client		Poorly	Failing to	Meet with	RugBo			RugBot Team
			requests		established	manage the	the client.	t			will need to
			additional		requirement	project and	Consult	Team			consult the
			features, to		S.	understand	objectives,				requirements
			increase the	Doonlo		what the	requirement		Lliada	Mediu	of the project.
			scope after the	People		client	s and		High	m	
			scope has been			requires.	scope.				
			established and								
			development								
			has begun.								
R0E	4	Unreliable	The system		Poorly	Falling to	Perform	RugBo			The projects
		operation	does not		constructed	effectively	thought	t			need to be
			operate as	Technologic	system.	test the	project	Team		Mediu	thoroughly
			intended dues	•		project.	testing and		High		tested and
			to logical errors	al			rectify any			m	bugs
			and bugs in the				errors that				corrected.
			system.				occur.				

No.	Ran k	Risk	Description	Category	Root Cause	Triggers	Potential Responses	Risk owner	Probabilit y	Impact	Status
R11	5	Operational	The system		Poorly	Falling to	Meet with	RugBo			Team
		issues	does not		constructed	effectively	the client.	t			members will
			operate as		system.	test the	Consult	Team			communicate
			intended and	Technologic		project.	objectives,		L Park	Mediu	with the client
			thus does not	al			requirement		High	m	and make
			meet the client's				s and				corrects
			business needs.				scope.				where
											necessary.
R12	6	Poor			Poor team	Failing to	Perform	RugBo			Team
		response time			coordination	operate	thought	t			members are
						together as	project	Team			meeting
				Doonlo		a team.	testing and		High	Low	regularly.
				People			rectify any		піgп	Low	
							errors that				
							occur as				
							they occur.				

No.	Ran k	Risk	Description	Category	Root Cause	Triggers	Potential Responses	Risk owner	Probabilit y	Impact	Status
R03	7	Overall	The quality of		Poorly	Falling to	Perform	RugBo			Team
		quality of the	the final product		constructed	understand	thorough	t			members are
		project is not	to the client is		system.	and	usability	Team			working hard
		up to	not acceptable			effective	testing and				to ensure that
		standard	resulting the	People		test the	make		Medium	High	their
			client refusing to			project.	corrections				development
			use the product.				where				skills are
							needed.				second to
											none.
R05	8	No clear	Dues to poor		Poorly	Failing to	Meet with	RugBo			Team
		vision of final	requirement		established	establish	the client.	t			members are
		project	analysis, poor		requirement	project	Consult	Team			meeting
			scope		S.	requirement	objectives,				regularly. The
			establishment			s and	requirement				client is being
			or the complete			understand	s and				consulted on
			misunderstandi	People		what the	scope.		Medium	High	a regular
			ng the client's			client					basis.
			needs to final			requires.					
			product								
			delivered does								
			not meet the								
			client's needs.								

No.	Ran k	Risk	Description	Category	Root Cause	Triggers	Potential Responses	Risk owner	Probabilit y	Impact	Status
R08	9	Risks are	Ignoring critical		Poor team	Failing to	Review the	RugBo			The status of
		ignored	risk will lead to		coordination	manage the	project and	t			the project is
			the failure of the			project and	team	Team			being
			project.			project	structure.				continuously
				People		team.	Make		Medium	High	evaluated and
							rectification				any risks
							s where				identified are
							needed.				being
											resolved.
R09	10	The client	If the final		Poorly	Failing to	Meet with	RugBo			The client is
		does not	product does		established	manage the	the client.	t			being
		accept the	not meet the		requirement	project and	Consult	Team			consulted on
		final product	client's needs		s and poorly	understand	objectives,				a regular
			the client, the	People	constructed	what the	requirement		Medium	High	basis.
			client won't		system.	client	s and				
			accept it.			requires.	scope.				
			Ultimately, the								
			project will fail.								

No.	Ran k	Risk	Description	Category	Root Cause	Triggers	Potential Responses	Risk owner	Probabilit V	Impact	Status
R0A	11	Poor interface	Poorly design		Poorly	Failure to	Meet with	RugBo			The project is
		design	interfaces will		constructed	effectively	client and	t			being
			have a		system.	develops	evaluate	Team			continuously
			detrimental			and testing	prototypes.				evaluated
			effect on the	Technologic		the system.	Refer to				
			use of the	al			design		Medium	High	
			product.	aı			principles				
							proposed				
							by Preece,				
							et. al.				
							(2015)				
R0C	12	Unfeasibly	The product		Poorly	Failing to	Reevaluate	RugBo			The project is
		implementatio	required by the		established	manage the	the project	t			being
		n	client cannot be		requirement	project and	and make	Team			continuously
			created		S.	understand	necessary				evaluated
			because of	Technologic		what the	corrections.				
			insurmountable	al		client	The client		Medium	High	
			technical	aı		requires.	may need				
			challenges.				to be				
							involved in				
							the				
							process.				

No.	Ran k	Risk	Description	Category	Root Cause	Triggers	Potential Responses	Risk owner	Probabilit y	Impact	Status
R10	13	Users change	The client		Poor client	Failure to	Meet with	RugBo			The client is
		their mind	decides that the		managemen	understand	the client.	t			being
			system is no		t.	what the	Consult	Team			consulted on
			longer needed.			client	objectives,				a regular
			This may be	People		requires.	requirement		Medium	High	basis.
			caused by				s and				
			changes in the				scope.				
			external								
			environment.								

No.	Ran k	Risk	Description	Category	Root Cause	Triggers	Potential Responses	Risk owner	Probabilit y	Impact	Status
R04	14	Unresolved	Intergroup		Poor team	Failing to	Elect a	RugBo			Team
		personal	conflict which		coordination	manage the	member of	t			members are
		disagreement	affects the			project and	the group to	Team			meeting
		s	productivity of			project	mediate				regularly.
			the group. This			team.	conflict				
			may lead to the				during a				
			late delivery of				group				
			the project,	Decade			meeting.		Mardina	Mediu	
			have a	People			Go for		Medium	m	
			detrimental				some				
			impact on the				coffee.				
			quality of the								
			project and								
			ultimately lead								
			to the failure of								
			the project.								

No.	Ran k	Risk	Description	Category	Root Cause	Triggers	Potential Responses	Risk owner	Probabilit y	Impact	Status
R06	15	Poor team	Poor team		Poor team	Failing to	Meet as a	RugBo			Team
		coordination	communication		coordination	manage the	team and	t			members are
			and			project and	work.	Team			meeting
			coordination will			project				Mediu	regularly.
			have a	People		team.			Medium		
			detrimental							m	
			effect the								
			productivity of								
			the team.								
R07	16	Poor	Poor integration		Poor client	Failure to	Consult the	RugBo			Team
		integration	management of		managemen	understand	client and	t			members are
		management	final product	Operation	t.	what the	make	Team	Medium	Mediu	meeting
			may lead to the	Operation		client	correction		Medium	m	regularly.
			client rejecting			requires.	where				
			it.				needed.				

No.	Ran k	Risk	Description	Category	Root Cause	Triggers	Potential Responses	Risk owner	Probabilit y	Impact	Status
R00	17	Incorrect	The user's		Poorly	Failure to	Review	RugBo			Team
X		requirements	requirements		established	understand	project	t			members are
		analyzed	are poorly		requirement	what the	objectives	Team			meeting
			analyzed or		S.	client	and				regularly. The
			misunderstood.			requires.	reanalyze				client is being
			This may result	People			project		Low	High	consulted on
			in the wrong	i copic			objectives.		LOW	1 11911	a regular
			problem being				The scope				basis.
			addressed				of the				
							project may				
							need to be				
							adjusted.				
R0B	18	Failure to	Due to		Poor team	Failure to	Consult the	RugBo			Team
		deliver the	unforeseen		coordination	understand	client and	t			members are
		system	consequences			what the	make	Team			meeting
			or the			client	correction				regularly. The
			investable			requires as	where				client is being
			failure of the	People		well as	needed to		Low	High	consulted on
			project, the			failing to	ensure that				a regular
			project gets			manage the	the final				basis.
			terminated			project and	system is				
			before the			project	delivered.				
			delivery of the			team.					
			final product.								

No.	Ran k	Risk	Description	Category	Root Cause	Triggers	Potential Responses	Risk owner	Probabilit y	Impact	Status
R00	19	Poorly	The scope of		Poor team	Failing to	Review	RugBo			Team
		defined scope	the project is		coordination	manage the	project	t			members are
			poorly		and client	project and	objectives,	Team			meeting
			established		managemen	project	reanalyze			Mediu	regularly. The
			resulting in the	People	t.	team.	requirement		Low	m	client is being
			wrong problem				s and			""	consulted on
			being				amend				a regular
			addressed.				project				basis.
							scope.				
R01	20	Poorly	The deadlines		Poorly	Failing to	Review	RugBo			Team
		defined	for key		established	manage the	project	t			members are
		scheduled	deliverables and		requirement	project and	objectives	Team			meeting
			project		S.	project	and scope.				regularly. The
			milestones are			team.	Reconstruct			Mediu	client is being
			poorly	Schedule			schedule		Low	m	consulted on
			established.				accordingly.			""	a regular
			This may result								basis.
			in late								
			deliverable								
			delivery.								

No.	Ran k	Risk	Description	Category	Root Cause	Triggers	Potential Responses	Risk owner	Probabilit y	Impact	Status
R02	21	Poorly	The overall		Poorly	Failing to	Review	RugBo			Team
		estimated	budget for the		established	manage the	project	t			members are
		budget	project is poorly		requirement	project and	objectives,	Team			meeting
			established or		S.	project	requirement				regularly. The
			misunderstood.	Financial		team.	s and		Low	Low	client is being
			This may lead				scope.				consulted on
			to the				Reconstruct				a regular
			misappropriate				budget				basis.
			of funds.				accordingly.				
R0F	22	Poor	Poor		Poor team	Failing to	Meet as a	RugBo			Team
		maintenances	documentation		coordination	manage the	team and	t			members are
		of	is developed			project and	get the	Team			meeting
		documentatio	and maintained	People		project	work done.		Low	Low	regularly to
		n	for the duration			team.					work on the
			of the project's								documentatio
			lifecycle.								n.

As seen in the table above, though there are many risks the RugBot the impact of all risks can be mitigated through effective risk management.

2 Methodology, Development Plan & Schedule

2.1 Methodology

Each element of the project is designed and constructed separately and delivered to the client for an overview. This technique allows the client to view individual components and makes room for feedback if any user requirements have changed. This is a benefit as it decreases the time of development, where an issue can be resolved quickly and efficiently.

2.1.1 Agile Approach

An Agile methodology is an approach to software development which supports all unpredictable mishaps during the development process. Unlike the waterfall methodology, the agile methodology makes use of an incremental approach. Ultimately, this means that the model is designed, implemented and thereafter tested as each element is added to the project. Ultimately, it involves both processes of development and maintenance. The iterative approach is focused on conducting development in cycles rather than a sequential step-by-step process. It allows developers to create a working prototype which is compiled against user requirements and offers users the ability to add features while the cycle of development is occurring (Ghahrai, 2018).

2.1.1.1 Advantages of Agile Methodology:

Using an agile methodology will have the following advantages:

- 1. Supports the change of user requirements to be inserted into the project during development;
- 2. Easy to manage and manipulate features in the system;
- 3. After each deliverable is completed, agile allows the client to have an overview of the system and therefore make changes if necessary;
- 4. Testing is done after each deliverable and therefore makes it easy to identify bugs in a specific section of the system; and;
- 5. Agile ensures that the schedule of the project is kept and therefore is more reliable to meet the due date.

As clearly shown, there are clear advantages in using an agile methodology.

2.1.2 Incremental Approach

The development phases of this approach are done in a linear format. A developer can only start the next phase of developing the project once the initial phase has been completed. This is since each phase is dependent on the next phase. The figure below is a diagrammatic representation of the incremental model as defined by Ghahrai (2017).

2.1.2.1 Advantages of Incremental

The usage of an incremental model has many advantages.

- 1. Allows working software to be developed early in the life cycle;
- 2. Scope and requirements changes will not have a huge cost impact;
- 3. Risk identification occurs early in development; and;
- 4. Testing and debugging happen during each iteration, therefore, saving time to debug and test the entire project once it is completed (Ghahrai, 2018).

As clearly show that is various advantages to an incremental approach.

2.1.3 Iterative Approach

The iterative approach does not contain any set number of phases and development process which a developer must follow to achieve a successful project. Instead, the approach deals with individual cycles which do not necessarily depend on information or development done in the previous cycle. All development and information are individually processed.

2.1.3.1 Advantages of an iterative approach

There numerous advantages associated with an iterative approach

- 1. Changes in user requirements can be facilitated;
- 2. Risks are identified during each iteration;
- 3. More time is spent on designing and developing rather than documentation; and;
- 4. Prototypes are created during each iteration (Ghahrai, 2018).

By initially creating prototypes for the project, the client can thereafter manage and manipulate the features on the system. Ultimately creating more development time to ensure the completion of a successful project, the

In conclusion, this project adopts a hybrid version of agile methodology which incorporates aspects of both incremental and iterative approaches.

2.2 Development Plan

The Development Plan shows the increments during which certain requirements will be implemented. The increments each have a timeframe during which it must be completed, and the development plan shows during which deliverable it will be completed. In this development, plan sprints have been called increments and are generally each 3-weeks long.

Table 5 Development plan for RugBot

D	I	Purpose	Requirements	Timeframe
	1	Create database and user profile data.		5 days
	2	Allow coaches to add or remove players;	FR02, FR03,	29 days
		functionality for coaches to do roll call;	FR06, FR07,	
		functionality for the physiotherapist to mark	FR21	
		players as unavailable for practise or matches		
		and when the player will be back in action.		
	3	Allows coaches to view player availability for	FR04, FR18,	21 days
		practice and matches; allow all users to update	FR19, FR20	
		or delete personal information.		
	4	Supplies players and coaches with a calendar	FR05, FR10,	26 days
		with match dates and times; functionality for	FR13, FR14	
		coaches to assign jersey numbers to players for		
		matches; coaches can schedule matches;		
		coaches and players can view match teams and		
		match times.		
	5	Login screen; authorization and access rights;	FR01, FR11,	21 days
		functionality for a physiotherapist to specify	FR12, FR22	
		player injuries; coaches can view injured player		
		details.		
	6	Player notifications about practice, lunch and	FR08, FR09,	24 days
		match information; coach notifications about	FR15, FR16,	
		upcoming matches, player injuries and player	FR17	
		absence; coaches can view total boys at a		
		practice session		

Key:

D – Deliverable

I - Increment

2.3 Schedule

The Gantt chart below was constructed by following examples presented by Buttrick (2009) and Schwalbe (2012). Deliverable 2 is due on the 11th of May 2018.

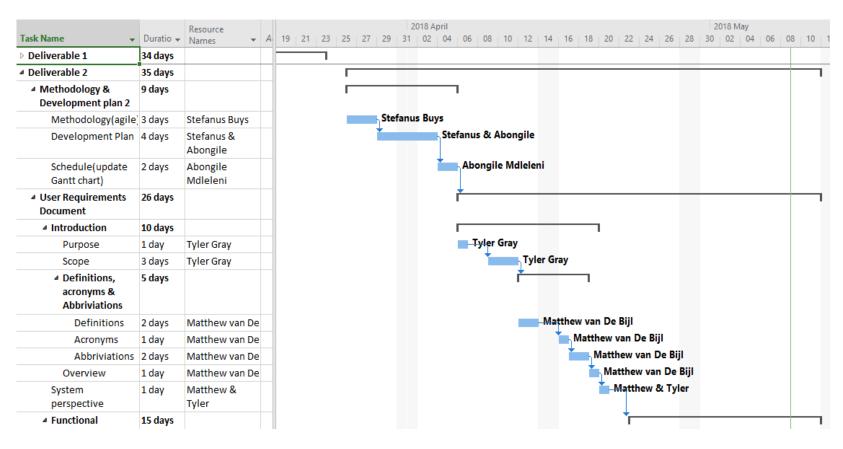


Figure 2 Gannt Chart part 1 of 3

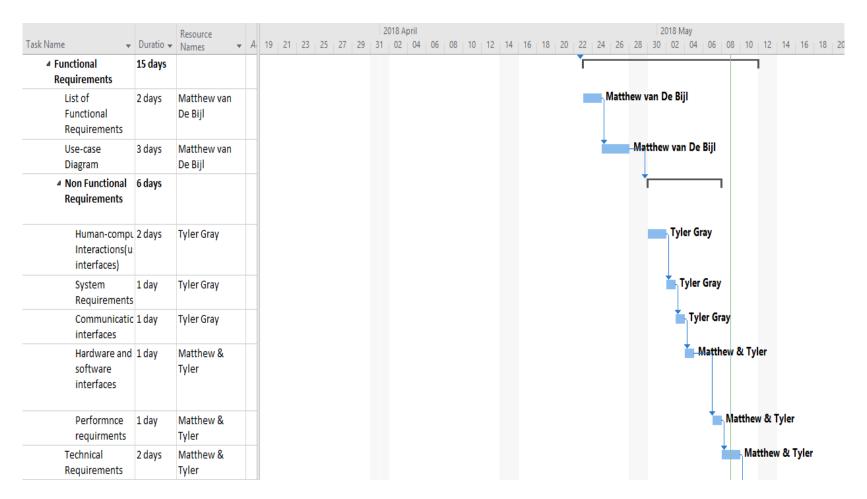
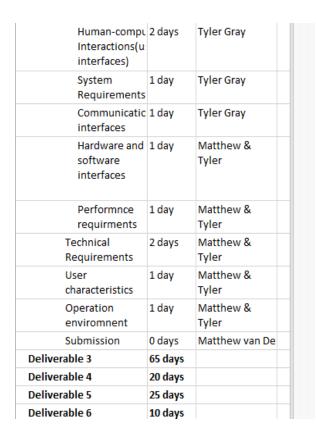


Figure 3 Gantt Chart part 2 of 3



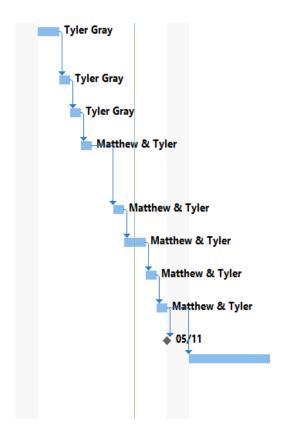


Figure 4 Gantt Chart part 3 of 3

As previously stated, each deliverable needs to be completed, reviewed and submitted before the submission dates. It is key that all components are completed on time. The Gantt chart should be updated for each submission. Add in here about Agile sprints vs Increments and Deliverables

2.4 User Requirements Document

2.4.1 Introduction

The following document will include necessary information concerning all user requirements needed for the system being produced.

2.4.1.1 Purpose

The type of system being produced is an application for mobile devices. The system will be supported by a database to hold all necessary information. A connection between the application and database will be established to retrieve and send information to the database. There will be three several types of readers for the system, as indicated in the table below.

Table 6 Table of Users

User	Description
Coaches	Coaches will have administrative privileges on the system.
Player	Players will only be able to see information displayed for them by the coaches.
Physiotherapist	The Physiotherapist will have certain administrative privileges.

All users will need to be able to interfaces with the system. All users will need to provide their own mobile devices.

2.4.1.2 Scope

RugBot is an application-based system. Rugbot will be supported on android and apple devices. A database will be included in the system to store and retrieve information. The main purpose of producing RugBot is to supply the Western Province Rugby Academy with an easy to use management system. The system has three parts which support the different administrative privileges for the intended users.

Coaches and physiotherapists would be provided with a username and password to login to their account. This is a once off sign in and Rugbot would not ask them for this information again unless the application is uninstalled.

Firstly, the coaches will have full administrative privileges on the system. They will be able to insert, delete and update all information stored in the database. They will also be granted access to retrieve information which is already stored in the database. The main issue which the Rugby Academy is currently dealing with will be doing admin duties in an easy manner. Rugbot will display a register of all the rugby players and allow the coaches the ability to click on a player's name if they are present at a match or a training session. This method of doing admin will provide efficient time management for the coaches. As soon as a coach clicks on a player name it will be saved into the database as being present on that specific day. Once the register has been completed, the coach will be provided with a "Done" button and thereafter all players name's which haven't been selected will be saved into the database as not present.

Another issue which the coaches are having is the ability to keep track of the jerseys being assigned to players on game day. Missing jerseys and nobody taking ownership of the responsibility has been a frequent matter. Rugbot will allow the coaches to assign the relative jersey to the player and store that information into the database until it is time to retrieve the information. This functionality will provide the coaches with concrete information on all jersey assigning to the players.

The weekly schedule of the players is not a fixed schedule. Therefore, the coaches would constantly need to provide a copy of the schedule to each of the players. This can be a time-consuming process and there may be players who do not receive the schedule. Rugbot will allow the coaches to update the weekly schedule on the mobile application and it will thereafter appear on the player's interface of the application. This functionality allows for a clear communication path between coaches and players.

Match fixtures and match results have also been a strain in the admin apartment. Assigning players to the different teams (first team, second team and third team) to a wide range number of matches has been a time-consuming effort on the coaches' part. For example; a player can

participate for the first time in an upcoming match but might not participate in that same team the following match. Assigning positions to players for games has also been a lengthy process. For example; a player might not play in the same position for every match. This can be due to the coach's decision or an injury occurrence. Therefore, RugBot will allow the coaches to update all match fixtures and results and it will be sent over to the player's end of the application. The positions of every player in every match will also be displayed for the player and therefore eliminates all confusion on game day.

Secondly, physiotherapists are a very important role in the rugby academy. They tend to the player's physical needs and ensures their capability out on the rugby field. Rugby is a contact sport and therefore injuries will occur. It is important that coaches and physiotherapists have a clear and open communication path. The issue at hand is that information about a player's health has not been forwarded to the coaches immediately which leaves a result of constant miscommunication. However, Rugbot will provide therapists with the ability to click on a player's name and insert any injuries or health issues which has occurred. They will have the option of stating whether and when the player can resume normal training and match games or if it is just a minor issue. They can also add any notes which will be relevant for the coaches to see. All this information will be displayed on the coaches' side of the application as soon as it has been inserted into the application.

Thirdly, the players will not have any administrative privileges on the application. Their side of Rugbot will only be viewing the weekly schedule, matches fixtures, match results and any other essential information which the coaches display.

2.4.1.3 Definitions, Acronyms & Abbreviations

The tables that follow outline all definitions, acronyms and abbreviations used in this document.

2.4.1.3.1 Definitions

Table 7 Definitions

Description
A Gantt chart is a diagram used to display a project's schedule (Schwalbe, 2012).
Member of staff who instructs player.
Rugby student.
Western Province Rugby Academy is to facilitate the growth of young athlete so that they may reach their full potential.
A high-level list of non-functional requirements presented by Nielsen (1994).

2.4.1.3.2 Acronyms & Abbreviations

Table 8 Acronyms and abbreviations

Term	Expansion
Арр	Application
API	Application Programme Interface
IDE	Integrated Development Environment
UI	User Interface
UX	User Experience
DBMS	Database Management System
JS	JavaScript
FR	Functional Requirements
NFR	Non-functional Requirements
GUI	Graphical User Interface

2.4.2 System Perspective

The system will take the form of a mobile application and a remote database. Users will interact with the database through the application. In order to achieve this configuration, the system will make use of a client-server model.

2.4.3 Functional Requirements

2.4.3.1 List of Functional Requirements

The table below outlines functional requirements that the final system needs to meet.

Table 9 Functional Requirements

Identifier	Requirement Description	Priority	Source
FR01	Users must use a one-time login to log in to the application for authorisation purposes.	High	RugBot Development Team
FR02	Coaches must be able to take an attendance list of students at practice.	High	Coaches
FR03	Coaches must be able to view a backlog of student's attendance for past dates.	High	Coaches
FR04	Coaches must be able to view a list of all their students and their availability for practise sessions and matches.	High	Coaches
FR05	Coaches and students must have a calendar with a practise match dates and times.	High	Coaches
FR06	The physiotherapist must be able to mark a student as injured and not able to practise or play matches.	High	Coaches
FR07	The physiotherapist must be able to add an estimated date of when a student will be able to practise again.	High	Coaches
FR10	The coach must be able to assign jersey numbers to players on match dates.	High	Coaches
FR11	All users need to be able to see the injury status of a player.	High	Coaches
FR18	Players must be able to update their personal information	High	RugBot Development Team
FR13	Coaches need to be able to schedule a match.	High	Coaches
FR14	Coaches and students need to be able to see match teams.	High	Coaches

Identifier	Requirement Description	Priority	Source
FR08	If a student missed more than three practise sessions, the coach must receive a notification of the student's absence.	Medium	Coaches
FR09	The coach must be able to see the total of boys at practice.	Medium	Coaches
FR12	Coaches and physio must be able to view the medical history of a player. A player must only be able to see their own data.	Medium	RugBot Development
FR15	Players must be notified when they are playing games.	Low	RugBot Development Team
FR16	Players must be notified when they have a physio appointment.	Low	RugBot Development Team
FR17	Players must be notified when they have missed a practice.	Low	RugBot Development Team

The table has been sorted by priority. All high priority requirements need to be completed before the delivery of the final system.

2.4.3.1.1 Use-case Diagram

Use-case diagram creation was informed by Bennet, et al. (2010).

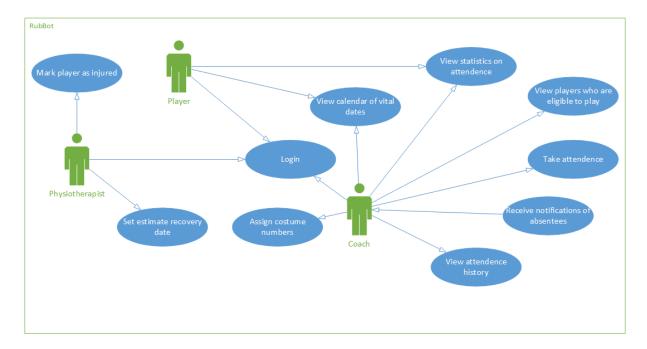


Figure 5 Use-case Diagram for RugBot

The system will consist of three users, or actors, namely: player, coach and physiotherapist. All users will need to be able to login to the system.

2.4.4 Non-functional Requirements

According to Chung, et al. (1996), non-functional requirements are also known as quality requirements. As previously stated, non-functional requirements do not directly describe what the system must do (Sommerville, 2001).

Table 10 Non-functional Requirements

Identifier	Requirement Description	Priority	Source
Performa	nce		
NFR01	Database response times must be very quick.	High	RugBot
INI IXO	Database response times must be very quiek.	riigii	Development Team
NR02	Quick response times in applications.	Medium	RugBot
1411.02	Quick response times in applications.	Wicalam	Development Team
NFR03	GUI must be quick and responsive.	Medium	RugBot
INI IXOS	Got must be quick and responsive.	Wicalam	Development Team
Design			
NR04	The GUI design must be minimalist and	Medium	RugBot
1411.04	simple.	Mediaiii	Development Team
NFR05	Navigation of the application must be sensible	High	RugBot
INI IXOS	and straight-forward.	riigii	Development Team
Security			
NFR06	The database must only be accessible by	High	RugBot
NI KOO	authenticated users.	riigii	Development Team
NR07	A user must be able to access only data	High	RugBot
111101	specific to their authorization level.	1 119.1	Development Team
Reliability	,		
NR08	The application should never crash and be	High	RugBot
MICO	bug-free.	riigii	Development Team
NR09	The application must be able to operate even	Low	RugBot
111100	when connected to the database is lost.	2011	Development Team
NR10	The database must be able to have multiple	High	RugBot
	users access it at the same time.	1 119.1	Development Team
Scalability			
NR11	The system must be able to grow in terms of	Low	RugBot
	active users.	2000	Development Team

In conclusion, User data needs to be kept confidential, as suggested by Chung, et al. (1996). The system must not waste the users time, as suggested by Chung, et al. (1996).

2.4.4.1 Human-Computer Interactions

All system interfaces should comply with design principles to provide users with a holistic user experience. All users facing interfaces should strictly comply with Nielsen's Usability Heuristics as suggested by Nielsen (1994). These include:

- 1. Users should be provided with feedback;
- 2. The system must comply with the user's model of reality;
- 3. The system's interfaces must remain consistent is designed;
- 4. Users must always be able to exit an unwanted state;
- 5. The system must protect against error-prone conditions;
- 6. Users should always be able to recognise what they need to do, rather than recall what they need to do.
- 7. The system needs to be efficient;
- 8. The GUI design must be minimalist and simple
- 9. The system must assist the user in overcoming errors; and;
- 10. Documentation, such as a user manual, must be available to the user (Nielsen, 1994).

The guidelines listed above should be a high-level set of non-functional (Preece, et al., 2015). Stair and Reynolds (2016) suggests that all user-facing interfaces should be tested against these guidelines.

2.4.4.2 System Requirements

The final system delivered will require end users to own their own mobile devices as well as a remote server for the database. A connection will need to be made between user devices and the database users will need to provide their own mobiles devices.

2.4.4.3 Communication Interfaces

The app will need to facilitate easy communication.

2.4.4.4 Hardware & Software Interfaces

Users will interact with the system through mobile devices. Users will need to provide their own mobile devices for the app to be installed on. The system will require a remote server. This server will need to host the database that mobile devices interact with.

2.4.4.5 Performance Requirements

The system will need to maintain a high-level of performance throughout the entire system. The performance of a system has a direct impact on the user experience.

2.4.5 Technical Requirements

The table below outlines the technical requirements of the system.

Table 11 Technical requirements

Identifier	Requirement Description	Priority	Source
TR01	Users will need a mobile device running either Android or iOS to use the application.	High	Coaches
TR02	Users will need an internet connection to connect to the database.	High	Coaches
TR03	Firebase will be used for the database needs.	Low	RugBot Development Team
TR04	The application will be developed on the Ionic framework.	Low	RugBot Development Team
TR05	HTML, Sass and TypeScript (a superset of JavaScript) are the languages that will be used for development.	High	RugBot Development Team
TR06	Developers will need Android and iOS devices for testing.	High	RugBot Development Team
TR07	WebStorm or any modern code editor with TypeScript support will be used for writing and editing code.	High	RugBot Development Team

As previously stated, the project's technical requirements should adapt to recent technology and market change. It is vital that the client is presented with a truly modern system.

2.4.6 User Characteristics

The table below outlines all users of the system.

Table 12 User characteristics

User Role	Level of computer literacy	Level of Experience	language	Technical Skills Required
Developer	Expert	Expert	English	Expert
Coach	Proficient	Novice	English	Literate
Player	Literate	Novice	English	Literate
Physio	Proficient	Novice	English	Literate

2.4.7 Operational Environment

The system will need to exist in two operational environments, a development environment and practical environment. The development environment will be used for developing and testing the system.

As RugBot is a mobile application, the final system will be deployed to mobile devices. The system will need to make use of a database. The database will need to reside on a remote server. The database will need to be secured to ensure that user data remain confidential.

3 Information System Design

3.1 Logical Design

The following three use-case diagrams model user various users will interact with the system. There is one use-case diagram for each user of the system, coach, physiotherapist and player respectively.

3.1.1 Use Case Diagrams

Coaches will use the system to track player attendance and view the status of injured players. A coach is able to take a register attendance with the app. Only coaches and physios will be able to view a list of all players. The use-case diagram below was created using a format suggested by Bennet, et al. (2010).

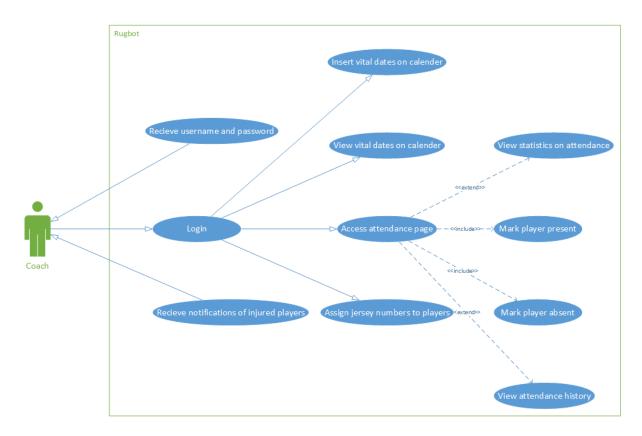


Figure 6 Coach User-case diagram

As seen above, once a coach registers they are able to login into the system. Coaches should be notified when a player's injury status is altered.

Through the rugby academy, players have access to a physiotherapist. These physiotherapists can mark players as injured if they are unable to endure in matches and training sessions. The use-case diagram below was created using a format suggested by Bennet, et al. (2010).

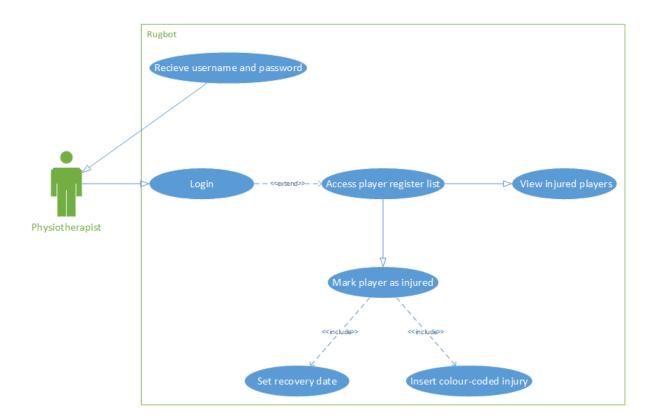


Figure 7 Physiotherapist Use-case diagram

Physiotherapists have access to a list of all registered players. They can mark a player as injured and set an estimated recovery date. Once a player has been marked as injured they are barred from competing.

Of all the users, players have the least functionality. Once registered, players are able to log in and view all the information that is relative to them. Once registered, the player should receive their login details. The use-case diagram below was created using a format suggested by Bennet, et al. (2010).

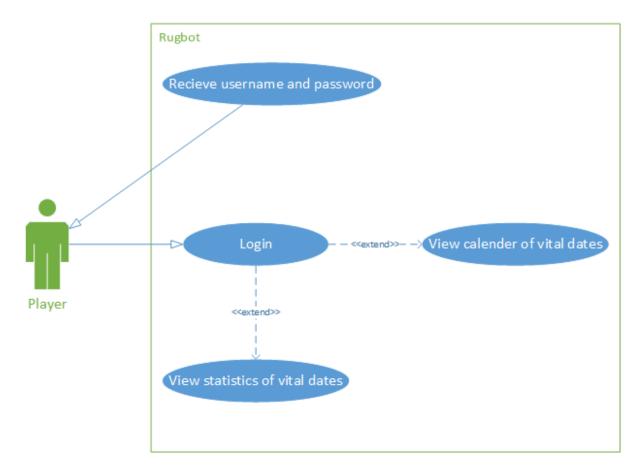


Figure 8 Player Use-case diagram

As seen above, once a player registers they are able to login into the system. Players should be notified when their injury status is altered. Players should be able to view a calendar of all upcoming match fixtures that they are participating in.

3.1.2 Class Diagram

The class diagram below depicts all classes that exist within the RugBot system was created using a format suggested by Pretorius and Erasmus (2012).

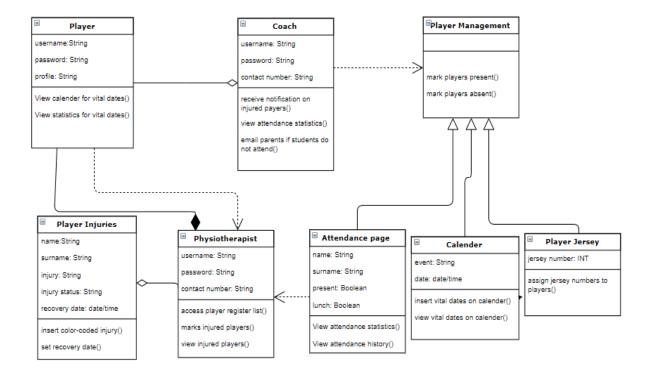


Figure 9 Class Diagram of RugBot System

The classes may change while developing the project.

3.1.3 Activity Diagrams

3.1.3.1 Login Activity Diagram

The activity diagram below illustrates how users will log in the system. The use-case diagram below was created using a format suggested by Bennet, et al. (2010).

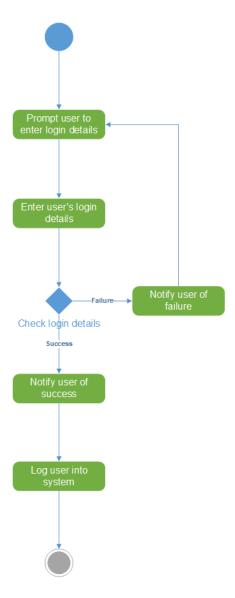


Figure 10 Login activity diagram

As seen above, four primary steps will be taken. Once the activities outlined above have been performed the user should be logged into the system.

3.1.3.2 Physiotherapist Marking Player as Injured Activity Diagram

The activity diagram below illustrates how physio will mark a player as injured using the system. The use-case diagram below was created using a format suggested by Bennet, et al. (2010).



Figure 11 Injured player activity diagram

As seen above, five primary steps will be taken. Once the activities outlined above have been performed a player should be marked as injured.

3.1.3.3 Registration Activity Diagram

The activity diagram below illustrates how users will be registered into the system. The usecase diagram below was created using a format suggested by Bennet, et al. (2010).

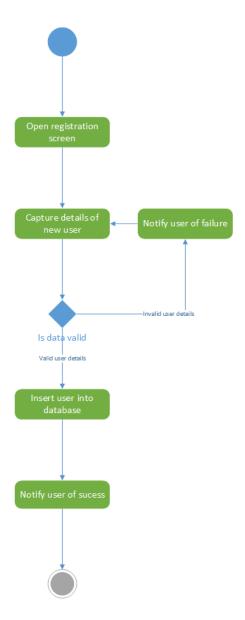


Figure 12 Registration activity diagram

As seen above, four main steps need to be taken. Once the activities illustrated above have been performed by a user, the user should be login into the system.

3.1.4 Sequence Diagrams

3.1.4.1 User Registration Sequence Diagram

The use-case diagram below was created using a format suggested by Bennet, et al. (2010).

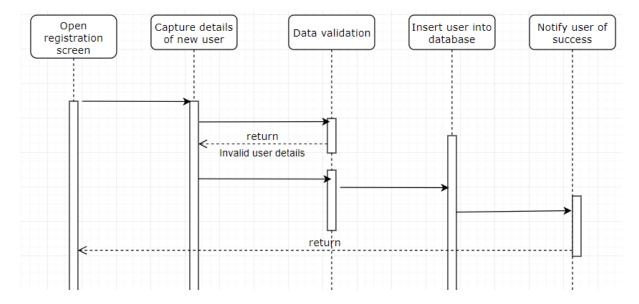


Figure 13 Registration sequence diagram

As seen above, five primary steps will be taken. Once the activities outlined above have been performed the user should be logged into the system.

3.1.4.2 User Login Sequence Diagram

The sequence diagram below illustrates how users will log in the system. The use-case diagram below was created using a format suggested by Bennet, et al. (2010).

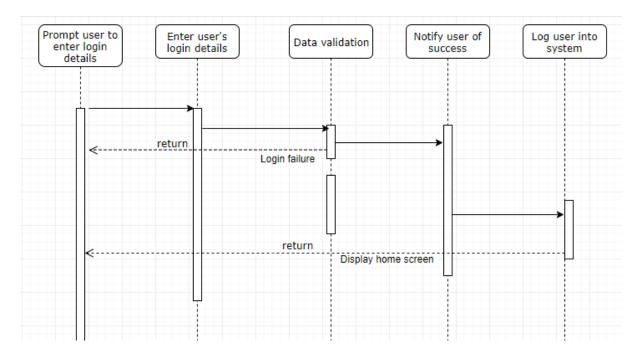


Figure 14 Login sequence diagram

As seen above, five primary steps will be taken. Once the activities outlined above have been performed the user should be logged into the system.

3.1.4.3 Physiotherapist Updating Player Injury Sequence Diagram

The sequence diagram below outlines how physio will mark a player as injured using the system. The use-case diagram below was created using a format suggested by Bennet, et al. (2010).

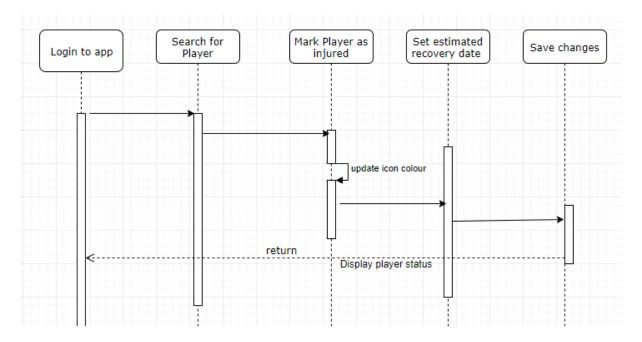


Figure 15 Injured player activity diagram

As seen above, five primary steps will be taken. Once the activities outlined above have been performed a player should be marked as injured.

3.2 Physical Design

3.2.1 Technologies

The RugBot application will be developed in different environments. The developers will use either Windows 10 or Linux for the development of the application. The operating system has no effect on the development as all the tools used for the development is available for Windows and Linux environments.

The application is developed using web technologies. The framework that the application is built on is Ionic and uses Cordova to deploy natively to any mobile operating system, or runs as a progressive web application, says Ionic (2018). Ionic is used to create hybrid mobile applications. According to Korf and Oksman (2016), a hybrid application is one that is built using web technologies that is wrapped in a thin native container. Ionic is built on Angular, which uses TypeScript as the scripting language. Ionic uses HTML5 and Sass for content and styling and uses Cordova plugins to use native APIs to run as a native web application on any operating system.

Since development is done with web technologies, any modern text editor with plugins can be used for development. The specific editor used by a developer will be by personal preference. Editors used include Visual Studio Code, Brackets, Atom, Sublime 3 or WebStorm which is an Integrated Development Environment (IDE) for creating web applications. All the abovementioned text editors, not including WebStorm, allows for the installation of third-party plugins to assist in development. Plugins include functionality for code highlighting, debugging and version control.

The developers will make use of WhatsApp, Discord and email to communicate with each other during the development phase. GitHub is used as the version control system during development. The database that will be used is Firebase. According to Google (2018), Firebase is a cloud-hosted no-SQL (non-relational) database. This means that the application will need an internet connection to read or write data to or from the database. This allows for easy sync between different users of the same data without having to run a privately hosted web server. Firebase has real-time syncing across devices and is backed by Google (Google, 2018).

3.2.2 System Testing

3.2.2.1 Testing Types

There are several types of tests that need to be performed (Deitel & Deitel, 2012). Testing is vital in the development of any information system (Whitman, et al., 2012). Testing helps to ensure that a system operates as expected and without any bugs or crashes (Connolly & Begg, 2015). requirements. There are several types of testing including, unit testing, system testing, user acceptance testing, usability testing, regressing testing specification-based testing and white-box testing and black-box testing (Testing Excellence, 2018).

Connolly and Begg (2015) provided the following table to help highlight the differences between testing types.

Table 13 Testing types

Testing Type	What is tested	Purpose	Tester
User	The entire,	According to Connolly and Begg	Users of the
Acceptance	complete, system	(2015), the purpose of user	system.
Testing	(Connolly & Begg,	acceptance testing is to test the	
	2015).	real-world operating of the final	
		system. User acceptance testing is	
		designed to ensure that the systems	
		meet the user's requirements	
		(Connolly & Begg, 2015).	
Volume	Testing the	Design for testing the performance	Development
Testing	performance of the	of the system under an intense	team.
	system when	workload (Connolly & Begg, 2015).	
	strained (Connolly	Volume testing should be done	
	& Begg, 2015).	throughout the development	
		process.	
System	The entire system.	System testing is done to ensure	Development
Testing		that the system operates as	team.
		expected (Connolly & Begg, 2015).	
		System testing should be done	
		throughout the development	
		process.	

Testing Type	What is tested	Purpose	Tester
Integration	All the Individual	Integration testing is performed to	Development
Testing	units that make up	ensure that each induvial module	team.
	the system.	that makes up the system operates	
	(Connolly & Begg,	as expected when used in	
	2015)	conjunction with other modules	
		(Connolly & Begg, 2015).	
Unit Testing	The Individual	The purpose of unit testing is to	Development
	units that make up	ensure that each individual module	team.
	the system	that makes up the system operates	
	(Connolly & Begg,	as expected (Connolly & Begg,	
	2015).	2015).	

As clearly shown in the above table, various forms of the test need to be performed throughout the development process. According to Sommerville (2001), testing is used to ensure that the final system meets the customers. If the client does not accept the final system, the entire project will be a waste (Weisfeld, 2013). It is for this reason that the clients and users should be involved in the testing process (Valacich, et al., 2015).

As clearly shown, there are several types of testing that need to be performed to ensure the overall quality of the system. Testing is vital in the development of any information system. The testing templates that follow further outline the process that will be taken in testing the system.

3.2.2.2 Testing Template

All test plan has been created using the following testing template. How successful a test is should be measured using a four-point Likert scale.

Page:	Test Date:
Description:	
Test for Type of User:	
Tested By:	Type of Test:
Signature:	

Table 14 Testing template

Home Page USER						
Test ID Requirement Successful* Comments						

^{*} Use a Likert scale

3.2.2.3 Test Plan

Page: Sign in Test Date:

Description: This is the landing page of the RugBot mobile application where users will be required to sign into the application to gain access to the whole application. There are three types of users for the RugBot application and therefore will be distinguished by their Sign in credentials.

Test for Type of User: Coach, Physiotherapist and Player

Tested By: Type of Test: Functionality

Signature:

Table 15 Sign in testing plan

	Sign In		
Test ID	Requirement	Successful*	Comments
SN001	A user is able to access the Sign In page as		
ONOO!	the landing page.		
SN002	A user will receive a validated username and		
ONOUZ	password.		
SN003	A user can insert the username in the		
Cittoo	username text field.		
SN004	A user can insert the password in the		
011004	password text field.		
SN005	A user can click on the Sign In button to Sign		
3.1003	in.		

^{*} Use a Likert scale

Sign in Test continued:

Table 16 Data validation sign in test

Data Validation			
Test ID	Requirement	Successful*	Comments
SN006	The text field Username is highlighted if an incorrect username is inserted.		
SN007	The text field Password is highlighted if an incorrect password is inserted.		
SN008	The Username and Password field will be required to be filled in before Signing In.		

^{*} Use a Likert scale

Page: Home Page	Test Date:

Description: This is the landing page after the Signing in the process has been successfully completed.

Test for Type of User: Coach

Tested By: Type of Test:

Functionality

Signature:

Table 17 Home page test plan

Home Page Coach			
Test ID	Requirement	Successful*	Comments
HPC001	A user can click on the menu button.		
HPC002	A user can access the following pages from the menu: 1. Calendar; 2. Attendance; 3. Injured Players and 4. Gameday administration.		

^{*} Use Likert scale

Page: Calendar Page Test Date:

Description: This page will allow coaches to insert important dates onto the calendar

Test for Type of User: Coach

Tested By: Type of Test: Functionality

Signature:

Table 18 Calendar page test plan

Calendar Page Coach			
Test ID	Requirement	Successful*	Comments
CPC001	A user can access the Calendar Page.		
CPC002	A user can view a calendar.		
CPC003	A user can select a date on the calendar.		
CPC004	A user can insert information on selected dates on the calendar.		
CPC005	A user can submit information which was inserted into the calendar		
CPC006	A user can modify information in the calendar.		

^{*} Use Likert scale

Page:	Attendance Page	Test Date:

Description: This page will allow coaches to take attendance.

Test for Type of User: Coach

Tested By: Type of Test: Functionality

Signature:

Table 19 Attendance page test plan

Attendance Page Coach			
Test ID	Requirement	Successful*	Comments
APC001	A user can access the Attendance Page.		
APC002	A user can view a register of all the players.		
APC003	A user can click on " " icon if a player is present.		
APC004	A user can add a comment next to a player's name.		
APC005	A user can access the search bar.		
APC006	A user can search for a player by first or last name.		
APC007	A user can view the attendance history		
APC008	A user can click on the submit button to save information inserted.		

^{*} Use a Likert scale

Page: Injury Page Test Date:

Description: This page will indicate to coaches the players who are injured. All information on this page is provided by the physiotherapists.

Test for Type of User: Coach

Tested By: Type of Test: Functionality

Signature:

Table 20 Injury page test plan

Injury Page Coach			
Test ID	Requirement	Successful*	Comments
IPC001	A user can access the Injury Page.		
IPC002	A user can view all players who are injured.		
IPC003	A user can view comments about a player's		
0000	injury.		
IPC004	A user can view when a player can resume		
11 0004	training.		
IPC005	A user can view when a player can resume		
3003	participating in matches.		

^{*} Use a Likert scale

Page: Game Administration Page Test Date:

Description: This page will allow coaches to do necessary game day administration.

Test for Type of User: Coach

Tested By: Type of Test: Functionality

Signature:

Table 21 Game admin page test plan

Game Administration Page Coach			
Test ID	Requirement	Successful*	Comments
GPC001	A user can access the game administration page.		
GPC002	A user can access an attendance form.		
GPC003	A user can allocate a jersey to a relative player.		
GPC004	A user can insert and allocate a player's position.		
GPC005	A user can save inserted information by clicking on the Save button		

^{*} Use a Likert scale

Page: Home Page Test Date:

Description: This is the landing page after the Signing in the process has been successfully

completed.

Test for Type of User: Physiotherapist

Tested By: Type of Test: Functionality

Signature:

Table 22 Homepage test plan for physio

Home Page Physiotherapist			
Test ID	Requirement	Successful*	Comments
HPP001	A user can click on the menu button.		
HPP002	A user can access the following pages from the menu: 5. Injuries		

^{*} Use a Likert scale

Page: Ini	uries Page	Test Date:

Description: This is the page where a user will be able to insert information about a player's injuries.

Test for Type of User: Physiotherapist

Tested By: Type of Test: Functionality

Signature:

Table 23 Injury page test plan for physio

Injuries Page			
	Physiotherapist		
Test ID	Requirement	Successful*	Comments
IPP001	A user can access the Injuries Page.		
IPP002	A user can access the player's register.		
IPP003	A user can insert the type of injury.		
IPP004	A user can insert the seriousness of an injury by colour-coding a player's name with either: Red or Orange.		
IPP005	A user can insert the colour-code green when a player has been cleared of all injuries.		
IPP006	A user can insert the date when a player can return to training.		
IPP007	A user can insert the date when a player can participate in games.		
IPP008	A user can insert any additional comments about the injury.		
IPP009	A user can save all inserted information by clicking on the Save button.		

^{*} Use a Likert scale

Page: Home Page Test Date:

Description: This is the landing page after the Signing in the process has been successfully

completed.

Test for Type of User: Players

Tested By: Type of Test: Functionality

Signature:

Table 24 Homepage test plan for players

Home Page Players			
Test ID	Requirement	Successful*	Comments
HPL001	A user can click on the menu button.		
HPL002	A user can access the following pages from the menu: 6. Calendar and 7. Game Day.		

^{*} Use a Likert scale

Page: Calendar Page Test Date:

Description: This page allows players to view important dates on the calendar which has been inserted by the coaches.

Test for Type of User: Players

Tested By: Type of Test: Functionality

Signature:

Table 25 Calendar page test plan for players

Calendar Page Players			
	Playe		_
Test ID	Requirement	Successful*	Comments
CPL001	A user can access the Calendar		
CFLOOT	Page.		
CDI 002	A user can view all important dates		
CPL002	on the calendar.		

^{*} Use a Likert scale

Page: Match Day Page Test Date:

Description: This page allows players to view important match information which has been

inserted by the coaches.

Test for Type of User: Players

Tested By: Type of Test: Functionality

Signature:

Table 26 Test plan for match day page for players

Match Day Page				
Players Players				
Test ID	Requirement	Successful*	Comments	
MDP001	A user can access the Match Day Page.			
MDP002	A user can view all information on the page.			

^{*} Use a Likert scale

4 Testing Results

4.1 System Interfaces

Various prototypes have been created throughout the development of the project. All prototypes have been created by following guidelines suggested by Nielsen (1994), Preece, et al. (2015) and Bennet, et al. (2010). Please note that the prototypes presented will differ from the designs that are present in the final deliverable. As suggested by Schwalbe (2012) Pressman and Maxim (2015) and Sommerville (2001) design and development will be done in iterations.

4.1.1 First Iteration Prototypes

The prototypes were created using a variety of programmes. Please refer to the caption of each image to see what it is.



Figure 16 Prototype welcome page

The image above is of a potential welcome page. The welcome page would be shown open. This feature may be removed in the final deliverable of the system.

The image below is of a potential registration frame. Users would use the registrations frame to create new users.



Figure 17 Prototype registration page

This feature may be removed in the final deliverable of the system.

The two images below are prototype login pages. Users would use the login page to open login in to the system.





Figure 18 Prototype login page

All users should be shown the same login page.

The prototype below is for the weekly planner, as indicated by the phrase 'weekly planner' appearing on the page multiple times.



Figure 19 Prototype weekly planner

Both coaches and players need to be able to view the weekly planner.

4.1.2 Second Iteration Prototypes

The following screens should bear a closer resealable to the final product.

4.1.2.1 Login screen

Before entering the application use they are required to enter their login credentials.

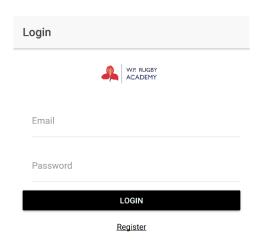


Figure 20 Login screen

Once users have entered their login credentials they should proceed to the home page. If a user does not have an account, by pressing the register button they are directed to the registration page.

Users are required to enter valid inputs. If a user enters data that is of an incorrect format the application will notify them.

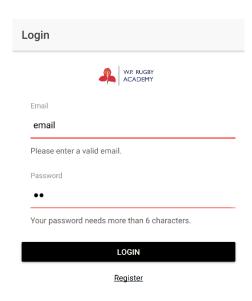


Figure 21 Login screen validate

As seen above, all user input is validated before they can proceed.

If the login button is pressed while invalid data is entered the users will be shown the following error message.

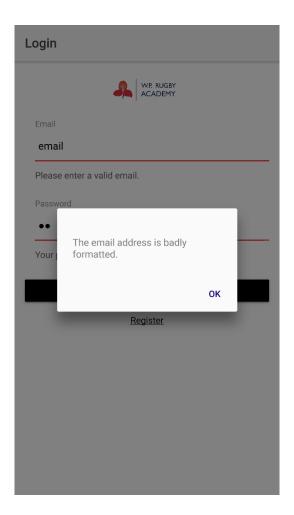


Figure 22 Login screen modal

Users are required to enter valid data before they proceed.

4.1.2.2 Registration screen

New users are able to register from the registration page. Users are prompted to entire their details. All inputs are validated.

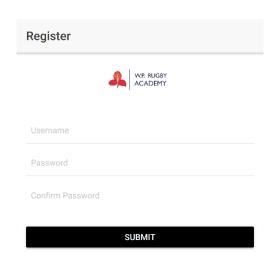


Figure 23 Registration screen

Once registered, new users are able to login. The registration process is completed by pressing the 'submit button.

4.1.2.3 Coach list screen

Coaches should be presented with the coach page. From this page coaches are able to view and edit the status of players and their marches.

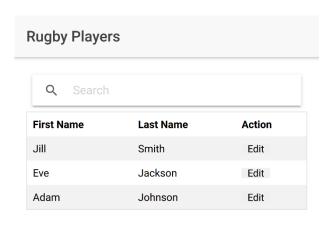




Figure 24 Coach list

Coaches are able to search for players. Once found, a coach should be able to view a player's information.

4.1.2.4 Physio list screen

The physio list is similar to the coach list. Physios are able mark players as injured

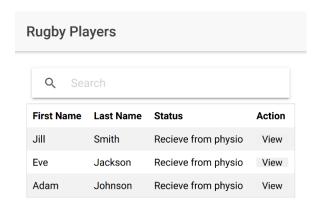




Figure 25 Physio list

Like to coach list, physios are able to search for players.

4.1.2.5 Physio form screen

Physios should use the following form to mark players as injured. All inputs are validated.

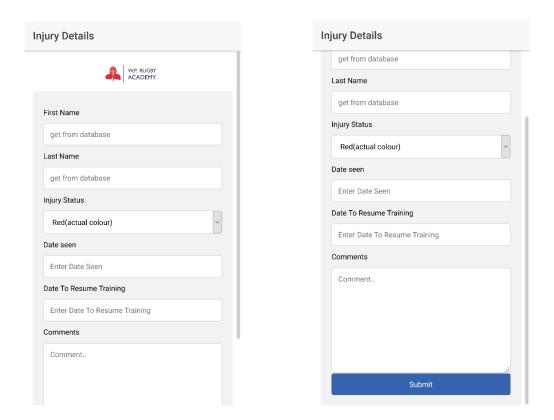


Figure 26 Physio form

Once a player is marked as injured the change needs to be reflected on the coaches list.

4.2 Test Results

Page: Sign in Test Date: 11/09/2018

Description: This is the landing page of the RugBot mobile application where users will be required to sign into the application to gain access to the whole application. There are three types of users for the RugBot application and therefore will be distinguished by their Sign in credentials.

Test for Type of User: Coach, Physiotherapist and Player

Tested By: Group 2 Type of Test: Functionality

Signature:

Table 27 Sign in testing plan

	Sign In				
Test ID	Requirement	Successful*	Comments		
SN001	A user is able to access the Sign In page as the landing page.	4	None		
SN002	A user will receive a validated username and password.	4	None		
SN003	A user can insert the username in the username text field.	4	None		
SN004	A user can insert the password in the password text field.	4	None		
SN005	A user can click on the Sign In button to Sign in.	4	None		

^{*} Use a Likert scale

Sign in Test continued:

Table 28 Data validation sign in test

Data Validation			
Test ID	Requirement	Successful*	Comments
SN006	The text field Username is highlighted if an incorrect username is inserted.	4	None
SN007	The text field Password is highlighted if an incorrect password is inserted.	4	None
SN008	The Username and Password field will be required to be filled in before Signing In.	4	None

^{*} Use a Likert scale

Page: Home Page Test Date: 11/09/2018

Description: This is the landing page after the Signing in the process has been successfully

completed.

Test for Type of User: Coach

Tested By: Group 2 Type of Test: Functionality

Signature:

Table 29 Home page test plan

Home Page Coach				
Test ID	Requirement	Successful*	Comments	
HPC001	A user can click on the menu button.	0	Incomplete	
HPC002	A user can access the following pages from the menu: 8. Calendar; 9. Attendance; 10. Injured Players and 11. Gameday administration.	0	Incomplete	

^{*} Use Likert scale

Page: Calendar Page Test Date: 11/09/2018

Description: This page will allow coaches to insert important dates onto the calendar

Test for Type of User: Coach

Tested By: Group 2 Type of Test: Functionality

Signature:

Table 30 Calendar page test plan

	Calendar Page			
	Coach			
Test ID	Requirement	Successful*	Comments	
CPC001	A user can access the Calendar Page.	1	Crashes on start	
CPC002	A user can view a calendar.	1	Crashes on start	
CPC003	A user can select a date on the calendar.	1	Crashes on start	
CPC004	A user can insert information on selected dates on the calendar.	1	Crashes on start	
CPC005	A user can submit information which was inserted into the calendar	1	Crashes on start	
CPC006	A user can modify information in the calendar.	1	Crashes on start	

^{*} Use Likert scale

Page: Attendance Page Test Date: 11/09/2018

Description: This page will allow coaches to take attendance.

Test for Type of User: Coach

Tested By: Group 2 Type of Test: Functionality

Signature:

Table 31 Attendance page test plan

Attendance Page					
	Coach				
Test ID	Requirement	Successful*	Comments		
APC001	A user can access the Attendance Page.	4			
APC002	A user can view a register of all the players.	4			
APC003	A user can click on "✓" icon if a player is	0	Incomplete		
All 0000	present.				
APC004	A user can add a comment next to a player's	0	Incomplete		
7.11 000 1	name.				
APC005	A user can access the search bar.	4			
APC006	A user can search for a player by first or last		1Put in code		
7.1 O000	name.				
APC007	A user can view the attendance history	1	In progress.		
A. 0007	A door can view the attendance motory		Make new page.		
APC008	A user can click on the submit button to save	0	Incomplete		
Ai 3000	information inserted.				

^{*} Use a Likert scale

Page: Injury Page Test Date: 11/09/2018

Description: This page will indicate to coaches the players who are injured. All information on this page is provided by the physiotherapists.

Test for Type of User: Coach

Tested By: Group 2 Type of Test: Functionality

Signature:

Table 32 Injury page test plan

	Injury Page Coach			
Test ID	Requirement	Successful*	Comments	
IPC001	A user can access the Injury Page.	0		
IPC002	A user can view all players who are injured.	0		
IPC003	A user can view comments about a player's	0	Put in search	
0000	injury.		status.	
IPC004	A user can view when a player can resume	0		
0001	training.			
IPC005	A user can view when a player can resume	0		
3003	participating in matches.			

^{*} Use a Likert scale

Additional Comments:

Basically, view button receiving information from the physio form.

Page: Game Administration Page Test Date: 11/09/2018

Description: This page will allow coaches to do necessary game day administration.

Test for Type of User: Coach

Tested By: Group 2 Type of Test: Functionality

Signature:

Table 33 Game admin page test plan

Game Administration Page Coach				
Test ID	Requirement	Successful*	Comments	
GPC001	A user can access the game administration page.	0	Incomplete	
GPC002	A user can access an attendance form.	0	Incomplete	
GPC003	A user can allocate a jersey to a relative player.	0	Incomplete	
GPC004	A user can insert and allocate a player's position.	0	Incomplete	
GPC005	A user can save inserted information by clicking on the Save button	0	Incomplete	

^{*} Use a Likert scale

Additional Comments:

List of jersey name

- → Click on field
- → Open list of players (modal with search bar)

Page: Home Page Test Date: 11/09/2018

Description: This is the landing page after the Signing in the process has been successfully

completed.

Test for Type of User: Physiotherapist

Tested By: Group 2 Type of Test: Functionality

Signature:

Table 34 Homepage test plan for physio

	Home Page Physiotherapist				
Test ID	Requirement	Successful*	Comments		
HPP001	A user can click on the menu button.	2	In progress		
HPP002	A user can access the following pages from the menu: 12. Injuries	2	In progress		

^{*} Use a Likert scale

Page: Injuries Page Test Date: 11/09/2018

Description: This is the page where a user will be able to insert information about a player's

injuries.

Test for Type of User: Physiotherapist

Tested By: Group 2 Type of Test: Functionality

Signature:

Table 35 Injury page test plan for physio

Injuries Page					
	Physiotherapist Physiotherapis				
Test ID	Requirement	Successful*	Comments		
IPP001	A user can access the Injuries Page.	4			
IPP002	A user can access the player's register.	4			
IPP003	A user can insert the type of injury.	4			
	A user can insert the seriousness of an	0	Automatic resume		
	injury by colour-coding a player's name with		training colour.		
IPP004	either:				
	Red or				
	Orange.				
	A user can insert the colour-code green	4			
IPP005	when a player has been cleared of all				
	injuries.				
IPP006	A user can insert the date when a player	4			
11 1 000	can return to training.				
IPP007	A user can insert the date when a player	4			
IFF007	can participate in games.				
IPP008	A user can insert any additional comments	4			
1111000	about the injury.				
IPP009	A user can save all inserted information by	4	Submit button		
11 1 009	clicking on the Save button.				

^{*} Use a Likert scale

Additional Comments:

Edit command.

Page: Home Page Test Date: 11/09/2018

Description: This is the landing page after the Signing in the process has been successfully completed.

Test for Type of User: Players

Tested By: Group 2 Type of Test: Functionality

Signature:

Table 36 Homepage test plan for players

Home Page Players				
Test ID	Requirement	Successful*	Comments	
HPL001	A user can click on the menu button.	0	Incomplete	
HPL002	A user can access the following pages from the menu: 13. Calendar and 14. Game Day.	0	Incomplete	

^{*} Use a Likert scale

Page: Calendar Page Test Date: 11/09/2018

Description: This page allows players to view important dates on the calendar which has been inserted by the coaches.

Test for Type of User: Players

Tested By: Group 2 Type of Test: Functionality

Signature:

Table 37 Calendar page test plan for players

Calendar Page Players					
Players					
Test ID	Requirement	Successful*	Comments		
CPL001	A user can access the Calendar Page.	0	Incomplete		
CPL002	A user can view all important dates on the calendar.	0	Incomplete		

^{*} Use a Likert scale

Page: Match Day Page Test Date: 11/09/2018

Description: This page allows players to view important match information which has been

inserted by the coaches.

Test for Type of User: Players

Tested By: Group 2 Type of Test: Functionality

Signature:

Table 38 Test plan for match day page for players

Match Day Page					
Players Players					
Test ID	Requirement	Successful*	Comments		
MDP001	A user can access the Match Day Page.	0	Incomplete		
MDP002	A user can view all information on the page.	0	Incomplete		

^{*} Use a Likert scale

5 User Manual

5.1 Introduction

The RugBot development team was tasked with the creation of the RugBot mobile application. The aim of the application was to develop a system to manage and support the record keeping of the Western Province Rugby Academy.

The final outcome of the system was what the RugBot development intended it to be. The system has met all customer requirements in an efficient manner.

Concerning the design point of view, the RugBot application is user-friendly with a clean minimalistic design for ease of application. The application is designed in such a way that every intended user has the ability to make use of the application without any difficulty or confusion.

5.2 Getting Started

Concerning the design point of view, the RugBot application is user-friendly with a clean minimalistic design for ease of application. The application is designed in such a way that every intended user has the ability to make use of the application without any difficulty or confusion.

5.3 How to Install

Users will first need to register with the rugby academy. Once registered users will be required to visit the appropriate app store. The mobile device should handle the installation of the application. Users should be provided with a link to the necessary download page upon registration with the academy.

Users are then required to a register an account. This process is covered later in this document.

5.4 Instructions

5.4.1 Register



Figure 27 Register

A user will need to register before they can access the RugBot mobile application. A user will need to:

- Enter Email;
- Enter Name;
- Enter Surname;
- Type;
- Password;
- Confirm Password and
- Click on the "Register" button.

Once the user has been successfully registered, the user will be redirected to the Login Page.

5.4.2 Login



Figure 28 Login

Once a user has registered successfully, the user will be required to login into the RugBot application.

The user will need to provide the following information:

- 1. Email and
- 2. Password.

To login into the application a user is required to click on the "login" button.

If a user has not yet registered on the RugBot mobile application, the register button can be clicked to do so.



Figure 29 Register Link

5.5 Users

5.5.1 Coach

5.5.1.1 Home Page



Figure 30 Coach Home Page

The landing page for the user coach is displayed as the home page.

A coach has three button options to click upon to navigate to the required page:

- 1. Players;
- 2. Attendance and
- 3. Calendar.

To view other pages from the Home page:

- 1. Click on the Menu Toggle Icon.
- 2.



Figure 31 Menu Icon

Once the menu icon has been clicked, the menu will appear by sliding across from the left side of the mobile application.

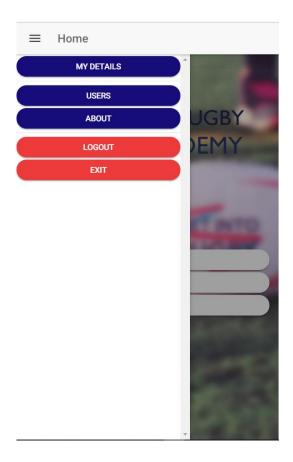


Figure 32 Menu bar

A coach can click on either button:

- 3. My Details;
- 4. Users;
- 5. About;
- 6. Logout; and
- 7. Exit.

5.5.1.2 Players Page

The purpose of the "Players" page is for coaches to conduct a quick and easy register attendance before a match day or practice day.

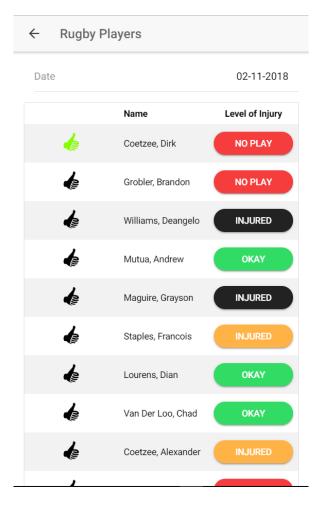


Figure 33 Coach Players Page

To select the date, click on the "Date" word or the current date displayed.

Date 02-11-2018

Figure 34: Date

Once the date has being clicked, a date picker will appear.

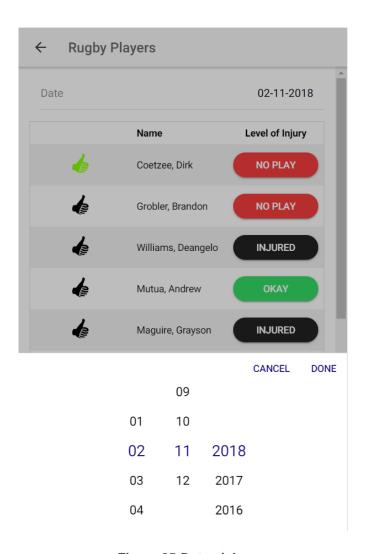


Figure 35 Date picker

The current date of the date picker being open will appear. However, if a different date is required a coach can:

1. Scroll through the day, month and year.

To finish this action, a coach can click on the:

- 2. "Cancel" button to discard the action or
- 3. "Done" button to save the action.

A coach will click on the "thumbs up" icon to register a player for attending on the said day.



Figure 36 Thumbs up icon

Once the icon has been clicked, it will turn green to indicate that the information has been saved.



Figure 37 Clicked upon Thumbs Up icon

If a player has sustained an injury, the injury will be displayed on a button and will be colour-coded against the level of seriousness of the injury.

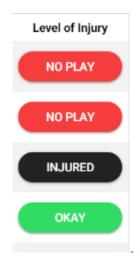


Figure 38 Level of Injury

If a coach wishes to view the type of injury sustained and the estimated date for recovery, the coach will click on the button to bring up a modal displaying the required information.

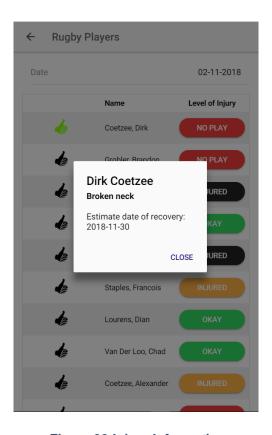


Figure 39 Injury Information

To close the modal, click on the "Close" button.

CLOSE

Figure 40 Close Button

To return to the Home page, click on the back-arrow icon.



Figure 41 Back Arrow

5.5.1.3 Attendance Page

The purpose of the Attendance page is to display a list of players and all the dates that they have attendant activities.

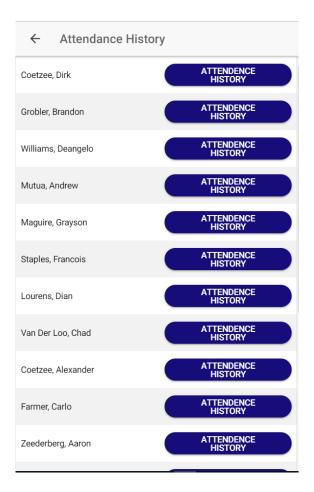


Figure 42 Attendance History Page

To view the attendance history to a player:

1. Click on the "Attendance History" button.



Figure 43 Attendance History Button

When the "Attendance History" button has been clicked, it will bring up the dates that the said player has attended activities.

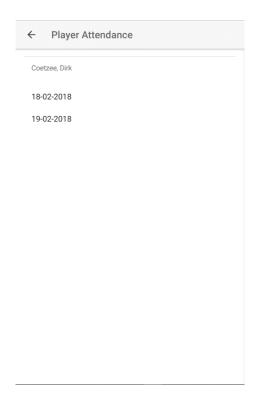


Figure 44: Player attendance history

To return to the Home page, click on the back-arrow icon.



Figure 45 Back Arrow

5.5.1.4 Calendar Page:

The purpose of this page is to allow a coach to insert the schedule of the day for the viewing of the rugby player.

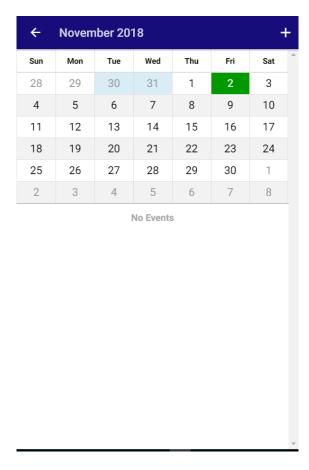


Figure 46 Calendar Page

The date of the calendar being opened will automatically appear.



Figure 47 Real-time date

To add an event to a day:

2. Click on the date required.



Figure 48 Date required

Thereafter, click on the "add" icon.



Figure 49 Add Icon

Once the "add" icon has been clicked, a coach will be redirected to the "Events Details" page.

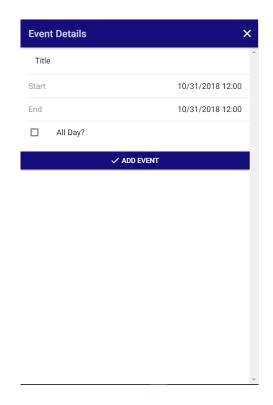


Figure 50 Add Event Page

To add an event:

3. Type the title or name of the event;

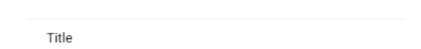


Figure 51 Add Title

4. Select the start date;

Start 10/31/2018 12:00

Figure 52 Start Date Picker

When the date has been clicked upon, a date picker will appear.

			CANCEL	DONE
	09			
01	10			
02	11	2018		
03	12	2017		
04		2016		

Figure 53 Date Picker

- 1. To save the date click on the "Done" button and
- 2. To cancel the date, click on the "Cancel" button.
- 5. Select the end date and time;

End 10/31/2018 12:00

Figure 54 End Date Picker

When the date has been clicked upon, a date picker will appear.

			CANCEL	DONE
	09			
01	10			
02	11	2018		
03	12	2017		
04		2016		

Figure 55 Date Picker

- 1. To save the date click on the "Done" button and
- 2. To cancel the date, click on the "Cancel" button.
- 6. If it is an all-day event, check the "All Day" box and
 - ☐ All Day?

Figure 56 All Day Event

- 7. Click the "Add Event" button.
- 8.



Figure 57 Add Event button

To return to the Calendar page and cancel the add event action, click on the "cross" icon.



Figure 58 Cancel icon

When an event has been added to the calendar, the date will turn a light blue colour to indicate to a coach that there is an event occurring on that specific date.

30

Figure 59 Event saved into date

To view all events occurring on a specific date:

9. Click on the required date.

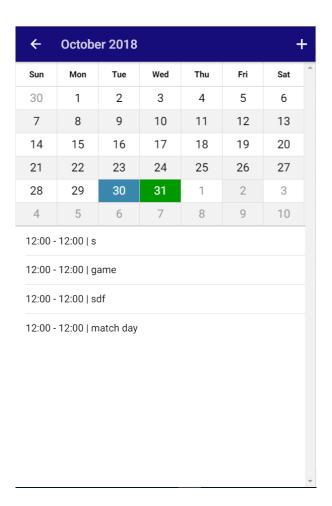


Figure 60 View Events on Date

To return to the Home page, click on the "back arrow" icon.



Figure 61 Back Arrow icon

To view the Match Day page:

10. Click on the "Match Day" event in the calendar.

12:00 - 12:00 | match day

Figure 62 Match day page link

5.5.1.5 Match Day Page:

The purpose of this page is to insert the jersey numbers of the players for a match.

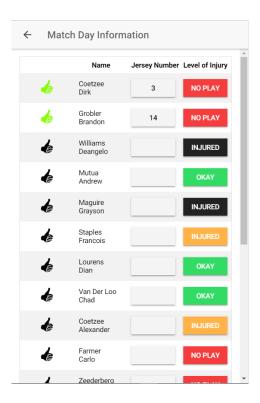


Figure 63 Match Day Page

To insert the jersey number of a player:

11. Click on the "Jersey Number" button and insert the jersey number.



Figure 64 Jersey Number button

To return to the Home page, click on the "back arrow" icon.



Figure 65 Back arrow icon

5.5.2 Physiotherapist

5.5.2.1 Home Page



Figure 66 Home Page Physio

The Home Page for the physiotherapist is the landing page after being logged in.

The physiotherapist has an option to redirect to the "Players" page by:

12. Clicking on the "Players' button.

To view other pages from the Home page:

8. Click on the Menu Toggle Icon.



Figure 67 Menu Icon

Once the menu icon has been clicked, the menu will appear by sliding across from the left side of the mobile application.

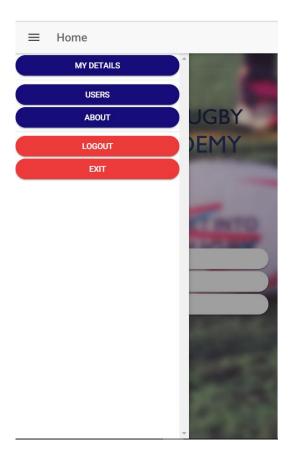


Figure 68 Menu bar

A physiotherapist can click on either button:

- 9. My Details;
- 10. Users;
- 11. About
- 12. Logout and
- 13. Exit.

5.5.2.2 Players Page

The purpose of this page is to view all players and insert an injury and recovery date where necessary.

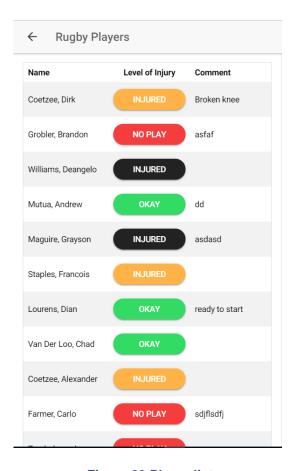


Figure 69 Player list

To insert the level of injury:

1. Click on the "Level of Injury" button.



Figure 70: Level of Injury button

Thereafter, a modal will appear.

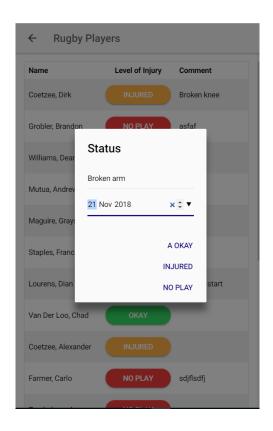


Figure 71 Injury edit details modal

To add a comment about the injury:

2. Click and type in the required text field.

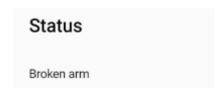


Figure 72: Edit type of injury

To insert the estimated recovery date:

- 3. Navigate the date arrows or
- 4. Click on the "down" arrow to display the date picker.



Figure 73 Recovery date picker

To add a quick note about the status of the injury click on either of the following buttons:

- 1. "A-okay";
- 2. "Injured" or
- 3. "No Play"

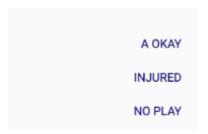


Figure 74 Quick note

5.5.3 Coach & Physiotherapist

To view the "Users" page:

13. Click on the "User" button in the menu.



Figure 75 Users button

5.5.3.1 Users Page

The purpose of this page is to view all players, coaches and physiotherapists who are registered on the RugBot mobile application.

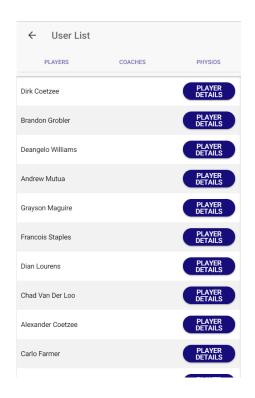


Figure 76 User List page

To view all coaches:

14. Click on the "Coaches" tab.

COACHES

Figure 77: Coaches tab

To view all physiotherapists:

15. Click on the "Physios" tab.

PHYSIOS

Figure 78: Physios tab

A coach has the ability to edit a player's details.

To edit a player's details:

16. Click on the "Player Details" button.



Figure 79 Payer Details button

5.5.3.2 Edit Player Details page

The purpose of this page is to allow a coach to edit the personal details of a player.



Figure 80 Edit Players Details page

The way in which you will edit your own details, is the same as editing a player's details. To return to the User list page, click on the "back arrow" icon.



Figure 81 Back arrow icon

5.5.4 All Users

To view the "About" page:

1. Click on the "About" button in the menu.



Figure 82 About button

5.5.4.1 Home Page



Figure 83 Home Page Player

The Home Page for the player is the landing page after being logged in. The player has an option to redirect to the "Calendar" page by:

2. Clicking on the "Calendar" button.

To view other pages from the Home page:

14. Click on the Menu Toggle Icon.



Figure 84 Menu icon

5.5.4.2 About Page

The purpose of this page is to read the background information on the Western Province Rugby Academy.

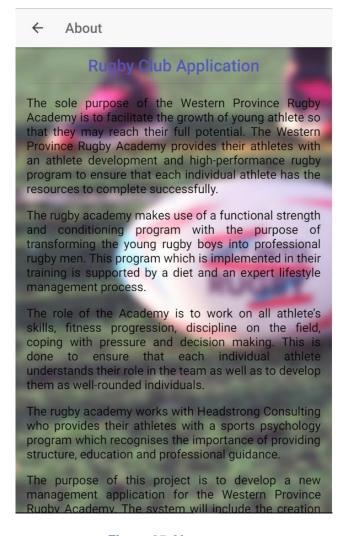


Figure 85 About page

To return to the menu bar, click on the "back arrow" icon.



Figure 86 Back arrow icon

To logout and redirect to the Login page:

3. Click on the "Logout" button in the menu.



Figure 87 Logout button

To exit the mobile application but not logout:

4. Click on the "Exit" button.



Figure 88 Exit button

5.5.4.3 Calendar Page

The purpose of this page is to allow a player to view the daily schedule and events.

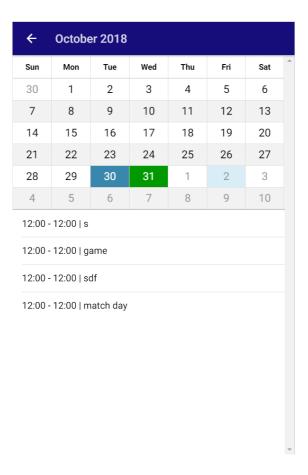


Figure 89 Calendar

To navigate to the "Match Day" page:

15. Click on the "match day" event.

12:00 - 12:00 | match day

Figure 90 Match Day event

Once the match day event has been clicked, the player will be redirected to the "match day" page.

5.5.4.4 Match Day Page

The purpose of this page is to allow a player to view their individual jersey numbers for a match.

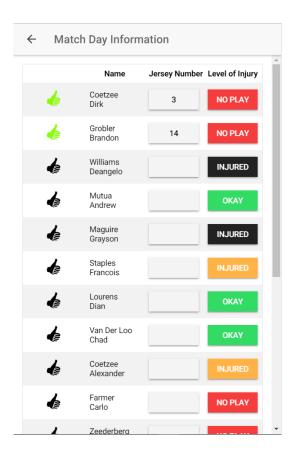


Figure 91 Match Day Page

A player will not be allowed to edit the Jersey Numbers.

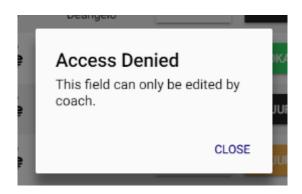


Figure 92 Access Denied

5.5.4.5 User List Page

The purpose of this page to allow a player to view all team mates, coaches and physiotherapists.

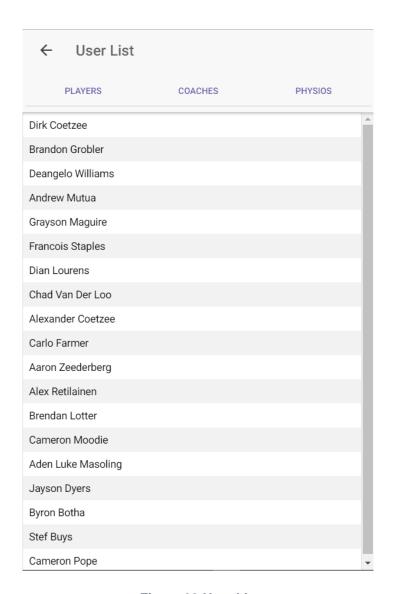


Figure 93 User List

5.5.4.6 User Details Page



Figure 94 User Details page

To edit personal details required:

17. Click and insert on the "First Name" text field;



Figure 95 First Name text field

18. Click and insert on the "Surname" text field;



Figure 96 Surname text field

19. Click and insert on the "Email" text field and



Figure 97 Email text field

20. Click on the "Edit Details" button to save changes made.



Figure 98 Edit Details button

To Contact the RugBot development team:

21. Click on the "Contact" button.



Figure 99 Contact button

To delete the user account:

22. Click on the "Delete" button.

DELETE

Figure 100 Delete button

To return to the menu bar, click on the "back arrow" icon.



Figure 101 Back arrow icon

6 Evaluation

The RugBot development team was tasked with the creation of the RugBot mobile application. The aim of the application was to develop a system to manage and support the record keeping of the Western Province Rugby Academy.

The following report will act as a final evaluation of the project. The report will contain an evaluation of the project, commentary of the design methodology, an evaluation of customer involvement, commentary of group involvement, time management review and personal thoughts of each group member.

6.1 The final system & Customer Requirements

The final outcome of the system was what the RugBot development intended it to be. The system has met all customer requirements in an efficient manner.

Concerning the design point of view, the RugBot application is user-friendly with a clean minimalistic design for ease of application. The application is designed in such a way that every intended user has the ability to make use of the application without any difficulty or confusion.

In relation with the function aspect of the system developed, RugBot has met all functional requirements intended for the application. All functionality operates the way it is intended to and operations occur without any delay time.

6.2 List of Functional Requirements

The table below displays functional requirements in order of priority.

Table 39 Functional Requirements

Identifier	Requirement Description	Priority	Source	Status
FR01	Users must use a one-time login to log in to the application for authorisation purposes.	High	RugBot Development Team	Met
FR02	Coaches must be able to take an attendance list of students at practice.	High	Coaches	Met
FR03	Coaches must be able to view a backlog of student's attendance for past dates.	High	Coaches	Met
FR04	Coaches must be able to view a list of all their students and their availability for practise sessions and matches.	High	Coaches	Met
FR05	Coaches and students must have a calendar with a practise match dates and times.	High	Coaches	Met
FR06	The physiotherapist must be able to mark a student as injured and not able to practise or play matches.	High	Physiotherapist	Met
FR07	The physiotherapist must be able to add an estimated date of when a student will be able to practise again.	High	Physiotherapist	Met
FR10	The coach must be able to assign jersey numbers to players on match dates.	High	Coaches	Met
FR11	All users need to be able to see the injury status of a player.	High	Coaches and Physiotherapist	Met
FR13	Coaches need to be able to schedule a match.	High	Coaches	Met
FR14	Coaches and students need to be able to see match teams.	High	Coaches and Player	Met

Identifier	Requirement Description	Priority	Source	Status
FR18	Players must be able to update their personal information	High	RugBot Development Team	Met
FR19	Coaches must be able to update their personal information	High	RugBot Development Team	Met
FR20	Physios must be able to update their personal information.	High	RugBot Development Team	Met
FR21	Coaches must be able to add and remove players.	High	RugBot Development Team	Met
FR09	The coach must be able to see the total of boys at practice.	Medium	Coaches	Met
FR12	Coaches and physio must be able to view the medical history of a player. A player must only be able to see their own data.	Medium	RugBot Development Team	Met
FR15	Players must be notified when they are playing games.	Low	RugBot Development Team	Met

6.3 Iterative & Incremental Development in Agile

The RugBot development made use of the Agile Methodology, making use of iteration and incremental development style to produce the RugBot application. When compared to more traditional development methodologies, like those suggested by Sommerville (2001) and Pressman & Maxim (2015), there are clear advantages is making use of an agile development methodology (Schwalbe, 2012). Agile supports four main principles for developers, namely:

- 1. Customer collaboration;
- 2. Response to client requirement changes;
- 3. Software development over documentation; and
- 4. Interactions over processes and tools (Sacolick, 2018).

The term incremental is defined as the ability to add new functionality in small parts. This allows developers to focus on perfecting sections of a system simultaneously. The advantage of this methodology is to allow developers to conduct testing after increments have been completed. This allows bugs to be fixed during the early stages of development (Ghahrai, 2018).

The term Iterative is defined as adding new functionality in a repetitive manner. This allows developers to stick to a constructive time management schedule and ensures that deliverables are completed when due (Ghahrai, 2018).

By making use of this methodology, developers are exposed to learn how to grow from the initial and early sections of the work which has been completed. Learning objectives could include better time management skills, communication amongst team members and work ethic in general. It allows developers to learn and evolve from their mistakes (Ghahrai, 2018).

The agile methodology was the best-suited method to mobile development (Pearlson & Saunders, 2013), such as the RugBot application. The application contains three users with various amount of different functions for each user. By making use of this methodology, it allowed the RugBot development team to work on each user separately but simultaneously and eventually cohesively bringing together the mobile application as one working software.

6.4 Customer Evaluation

The RugBot development team had an open and clear communication pathway with our customer. Angelo Nelson is a coach for the Western Province Rugby Academy and has been our correspondent during the development of the RugBot mobile application.

In the beginning stages of development, namely planning and gathering requirements, we had regular meetings with our customer to ensure that they knew exactly what they wanted the application to achieve. The reason for conducting regular meeting was to ensure that we as developers had a clear understanding of our customer and the business, to development exactly what they had envisioned.

The Western Province Rugby Academy is situated on the same premises as our development team's working space. We had constant access to our customer at all times. We also had our customer on the WhatsApp mobile application which made instant messaging frequent and easy for both parties. If there was a situation where any party was no sure about an aspect of the application being developed, it was resolved and cleared immediately.

During meetings, the RugBot team recorded what was verbally stated to ensure that there was no miscommunication between developers and the customer. The customer has expressed concerns where he did not initially have a clear idea of what was needed and wanted from the mobile application but the RugBot team provided ideas and concepts that allowed the customer to tell us exactly what was wanted.

Overall, the customer felt comfortable with the RugBot team and new that what he wanted was going to be delivered. Communication between the customer and the RugBot team was constantly open which resulted in a good customer relationship situation.

6.5 Group Dynamics and Team Collaboration

The RugBot development team performed well as a cohesive unit. Communication was always kept open during the development process of the RugBot application. A WhatsApp group was created to ensure instant messaging was possible. When it came to sharing information, documents and code, GitHub and email were used.

All group members had a chance to browse through every deliverable to ensure that all work was correctly conducted. There was always room for input and advice to be given.

6.6 Time Management

Time management is always a difficult task to accomplish successfully, especially when individuals are faced with numerous other tasks simultaneously with the one at hand. With that being said, during the development of the RugBot mobile application, every individual in the team had their own time to consider against other subjects and their own personal lives.

During the initial stages of development, the RugBot team was on top of time. All work is completed for deliverables was done well ahead of time. However, when it came to the actual development of the mobile application, time started to creep upon the team. One of the main reasons for this was the frustrating task of learning how to deal with the framework at hand namely; Ionic Framework.

lonic was fairly new to all members of the group and therefore simple tasks seemed to take up more time than expected. You would assume a task would take a certain amount of time but at the end realising it has taken more time than expected because of the constant learning of how to use the framework.

Another factor that contributed to the time creep up was all the other work which needed to be done simultaneously to the development of the mobile application. It would be fair to say that the final semester of the final year in our studies has been the most workload every team member has dealt with.

Overall, the RugBot development team had fairly good time management when it came to development, communication and contribution. However, we lacked when identifying which tasks needed more concentration and therefore found ourselves scrunching for time to complete certain functionality.

6.7 Lessons Learnt

6.7.1 Stefanus Buys

Developing the Rugbot application has been a challenge, although mostly a good one. It was the first time our group members collaborated and getting to know each other has been interesting. I am quite introverted, and communication is not my strongest skill. I learnt the importance of keeping in contact with my team members during development. We had our differences, but we were successful in resolving personal issues. I learnt that having a leader and knowing one's place is important in the development process. There was quite a lot of technical skills that I picked up during the development of the application, but the most important lessons I learnt are about group dynamics and relationships within a professional environment.

6.7.2 Tyla Grey

The RugBot development team decided to make use of the Ionic framework to develop the mobile application. During the course of the year, I have learnt many new languages and frameworks that needed to complete certain modules. Ionic has been the most annoying and difficult to get comfortable with. I found myself constantly struggling to get functionality to work and design to view the way in which I wanted it to. However, this does not mean that I did not learn anything. Through the struggle, I have managed to get used to the Ionic framework and deliver what I needed to. It was frustrating but that is where patience was learnt to. Also, I learnt to ask for input and suggestion were needed to ensure that I understand every aspect of the mobile application.

Time management was not conducted in the way I had liked it to be. All work which my responsibility was completed when needed to be, but I would have liked it to be completed much early than required. This was due to the workload of the entire semester.

Working in a group is always difficult due to every individual's different work ethic. I have realised that individuals proceed with completing tasks in different ways that I would. Therefore, I have learnt that communication is a key component in group work. When confused about a specific task or statement; clarify what you are confused about, when needing to know something specific about anything during development; communicate by asking group members and when miscommunication occurs; communicate your thoughts and opinions to your team members.

Overall, I do believe that every team member had a lot of learning to accomplish when building this application and struggled through frustration. However, in the end, we managed to complete all tasks required with a satisfactory end product.

6.7.3 Abongile Mdleleni

In this group project, I have learnt quite a few things through the development of our App. It has been a rollercoaster of emotions and a great learning experience. I have learned to use lonic Framework, ionic is a cross-platform development tool used to develop phone applications. In our app, we have used frameworks, plugin and hard-coded some of the functionality in the app. I have learned to code in TypeScript, we are using it as the main programming language in our development as well as HTML and SASS. Since the beginning of development, it has been an interesting journey facing multiple challenges. Debugging abilities have grown quite a bit, with each successful completion and testing we integrate a new feature which breaks everything. That requires countless hours to fix before moving on to the next task. This repetition of events has sharpened my debugging abilities.

I have been reminded of the importance of time management and teamwork, with everyone doing their part has allowed progress to be much quicker and swifter as we achieve more by working together. I have also learnt how to use Firebase, which is what we are using for our database. It has been quite an experience with some challenges as a first-time user being and being nominated as one of the database administrators for this project. I am grateful for the nomination, challenging it is but I have gained a new skill in the process.

6.7.4 Matthew Van der Bijl

Frameworks are more trouble than they are worth. This is something that I had heard of but never fully understood until I started to work on this project. Compared to last year's project where native Android was used, this year was a significant jump in complexity and energy required to complete simple tasks. I feel that the framework was not only not helping me develop the system but actively preventing me from doing so. Don't take this point as me not wanting to learn a new system only that the amount of learning required was disproportional to the task that needed to be completed.

As with all projects, time management could have been better. I am happy that I managed to stay on top of my other work which allowed to put more work into the projected when needed. I feel that the project will be completed within the allocated time and the client will be satisfied. In conclusion, I learnt a lot working on this project.

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