Benjamin R. Milner
(435) 224-3588
bmilner88@gmail.com

Objective
I am seeking employment as a Junior Software Developer. I am well qualified for this position, having recently completed a Full-Stack Web Development Boot Camp through the University of Utah in addition to my professional and personal experience. I am a fast learner, a reliable employee, and I work well with others both as part of a team and in assisting clients and fellow employees.

Education
Graduated May 2017- Stansbury High School, Stansbury Park, UT
University of Utah Web Development Bootcamp - January 2022 to June 2022

Professional Qualities
- Teachable, able to accept correction and training
- Passionate about learning new technical and programming skills
- Dependable, punctual
- Able to maintain confidentiality
- Friendly and cheerful
- Able to manage stressful situations in a professional manner
- Achieve consistently high-quality results
- Excellent communication skills, both verbal and written
- Able to competently diagnose and solve problems
- Detail-oriented and organized

Skills and Training
Coding:
- HTML
- JavaScript
- CSS
- NodeJS
- Express.js
- React
- SQL
- MySQL
- NoSQL
- MongoDB
- ORM
- MVC
- MERN
- JSON
- Cookies, LocalStorage
- Bootstrap
- jQuery
- User stories and Acceptance Criteria
- Daily scrum
- Iterative Development
- Minimum Viable Product
- Heroku
- GitHub Pages
- Git
- Data Structures
- Algorithms
- Design Patterns
- Jest
- Unit Testing

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Skills and Training
General:

- Utilize diagnostic software to repair Windows/Mac computers
- Installing and upgrading Windows OS and MacOS
- Downloading drivers and software for hardware requirements
- CompTIA Certified
- A+ Computer Repair
- Mobile device diagnosis and repair
- Microsoft Office
- Windows 7/8/10
- Macintosh systems
- Excellent communication skills, both in person and on the phone
- Computer repair tools
- Ability to multi-task
- Excellent organization and time-management skills
- Setup of new devices, computers and mobile
- Adobe CC
- Genetec Systems
- Jamf Pro Management Software
- Mosyle Management Software
- JumpCloud Management Software
- Printer setup, troubleshooting and maintenance

Employment History
September 2020 - June 2022
IT Professional, *Perfectly Posh*

- Utilize diagnostic software to repair Apple computers
- Installing and upgrading Mac OS
- Downloading drivers and software for hardware requirements and printers
- Microsoft Office, Windows 7/8/10, MacOS systems, JumpCloud, SFCC
- Manage G Suite user accounts

May 2019 - September 2020
IT Specialist, *American Preparatory Academy*

- Utilize diagnostic software to repair Apple computers
- Installing and upgrading Mac OS
- Downloading drivers and software for hardware requirements and printers
- Microsoft Office, Windows 7/8/10, MacOS systems
- Jamf Pro, Mosyle, Manage Ubiquiti NVR, Unifi Cloud Controller
- Assist teachers and other staff by troubleshooting a variety of technical issues
- Set up speakers and other audio equipment regularly
- Set up and diagnose server systems, ethernet termination, printer troubleshooting
- Manage G Suite user accounts

April 2018 - May 2019
Repair Technician, *iPhixit*

- Assist customers with their phone and iPad repairs and other phone or tablet related issues
- Cleaned and organized the store and equipment regularly
- Cash register

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November 2017 - January 2018
Repair Technician, *Cellairis*
- Assist customers with their phone and iPad repairs and other phone or tablet related issues
- Cleaned and organized the store and equipment regularly, ran cash register, etc.

Honors
- Eagle Scout
- Stansbury High School Honor Roll
- CTE Pathway Medal

Personal Projects
- Built personal system
  - Installed HDD's, and SSD's
  - Installed AIO Water Cooling Block
  - Wired main case wires to motherboard
  - Cable management
  - Regular cleaning and maintenance
  - GPU and CPU installation
- Regularly repair and troubleshoot various electronic equipment

Links
- Professional Portfolio - https://bm-professional-portfolio.onrender.com/
- GitHub - https://github.com/Bmilner88
- LinkedIn - https://www.linkedin.com/in/bmilner88/