

## **Benjamin R. Milner**

(435-224-3588)

bmilner88@gmail.com

### **Skills and Training**

#### General:

- Utilize diagnostic software to repair Windows/Mac computers
- Installing and upgrading Windows OS and MacOS
- Downloading drivers and software for hardware requirements
- CompTIA Certified
- A+ Computer Repair
- Mobile device diagnosis and repair
- Microsoft Office
- Windows 7/8/10
- Macintosh systems
- Excellent communication skills, both in person and on the phone
- Computer repair tools
- Ability to multi-task
- Excellent organization and time-management skills
- Setup of new devices, computers and mobile
- Adobe CC
- Genetec Systems
- Jamf Pro Management Software
- Mosyle Management Software
- JumpCloud Management Software
- Printer setup, troubleshooting and maintenance

#### Coding:

- HTML
- JavaScript
- CSS
- NodeJS
- Express.js
- React
- SQL
- NoSQL
- MongoDB
- ORM
- MVC
- MERN
- State

## **Benjamin R. Milner**

(435-224-3588)

bmilner88@gmail.com

### **Employment History**

September 2020 - June 2022

IT Professional, *Perfectly Posh*

- Utilize diagnostic software to repair Apple computers
- Installing and upgrading Mac OS
- Downloading drivers and software for hardware requirements and printers
- Microsoft Office
- Windows 7/8/10
- MacOS systems
- JumpCloud
- SFCC

May 2019 - September 2020

IT Specialist, *American Preparatory Academy*

- Utilize diagnostic software to repair Apple computers
- Installing and upgrading Mac OS
- Downloading drivers and software for hardware requirements and printers
- Microsoft Office
- Windows 7/8/10
- MacOS systems
- Jamf Pro
- Mosyle
- Manage Ubiquiti NVR
- Unifi Cloud Controller
- Assist teachers and other staff with technical issues
- Set up speakers and other audio equipment regularly
- Set up and diagnose server systems
- Ethernet termination
- Printer troubleshooting

April 2018 - May 2019

REPAIR TECHNICIAN, *iPhixit*

- Assist customers with their phone and iPad repairs and other phone or tablet related issues
- Cleaned and organized the store and equipment regularly
- Cash register

November 2017 - January 2018

REPAIR TECHNICIAN/SALES, *Cellairis*

- Assist customers with their phone and iPad repairs and other phone or tablet related issues
- Cleaned and organized the store and equipment regularly
- Cash register

## **Benjamin R. Milner**

(435-224-3588)

bmilner88@gmail.com

June 2015 - June 2017

SEASONAL GROUNDS CREW, *Tooele City - Oquirrh Hills Golf Course, Tooele City Cemetery*

- Mowing, trimming, weeding, etc. General landscape maintenance of golf course
- Driving golf carts to various locations
- Equipment maintenance

### **Education**

Graduated May 2017- Stansbury High School, Stansbury Park, UT

U of U Web Development Bootcamp - January 2022 to June 2022

### **Honors**

- Eagle Scout
- Stansbury High School Honor Roll
- CTE Pathway Medal

### **Personal Projects**

- Built personal system
  - Installed HDD's, and SSD's
  - Installed AIO Water Cooling Block
  - Wired main case wires to motherboard
  - Cable management
  - Regular cleaning and maintenance
  - GPU and CPU installation
- Regularly repair and troubleshoot various electronic equipment

Link to GitHub profile:

<https://github.com/Bmilner88>

### **Professional Qualities**

- Teachable, eager to learn new skills
- Trustworthy
- Punctual
- Friendly and cheerful
- Able to manage stressful situations professionally

**Benjamin R. Milner**

(435-224-3588)

bmilner88@gmail.com

**References**

**Amanda Williams**

808-520-1333

amanda.williams@perfectlyposh.com

Former manager

**Tyson Hamren**

801-819-8763

thamren@apamail.org

Former manager

**Chris Guerrero**

801-809-9973

cguerrero@apamail.org

Former co-worker

**Stan Crepeaux**

435-224-6595

stanford.crapo@gmail.com

Former co-worker