BRENDAN MORRISSEY

Midtown, Atlanta, GA

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EDUCATION

- B.Sc. in Information Technology Software Development (Expected December 2025)
 Georgia Gwinnett College | Lawrenceville, GA
- MERN Stack Certification | Georgia Tech | Feb 2022

PROFESSIONAL SUMMARY

IT professional with expertise in AI training, software development, and network administration. Skilled in optimizing AI capabilities, solving complex technical challenges, and delivering high-quality solutions.

KEY SKILLS

- Technical: JavaScript, SQL, NoSQL, VM Management, AI Model Training
- Soft Skills: Analytical thinking, problem-solving, effective communication, adaptability, teamwork

PROFESSIONAL EXPERIENCE

AI TRAINER - SOFTWARE DEVELOPMENT

Outlier | Remote | May 2024 - Present

- Enhance AI model accuracy through refined training datasets focused on software debugging and optimization.
- Conduct training sessions on modern coding standards, improving model understanding of new programming languages.
- Monitor AI model performance and adjust training protocols to align with industry best practices.

IT LAB ASSISTANT

Georgia Gwinnett College | Lawrenceville, GA | Dec 2022 - Present

- Serve as a dependable point of contact for faculty, staff, and student tech-related queries.
- Efficiently manage the IT Lab's web-based ticketing system for handling and assigning work order tickets.
- Conduct meticulous management and cataloging of physical and virtual inventory via Microsoft Suites.

GENERAL CONTRACTOR & TERRITORY MANAGER

Pronto Home Repairs | Atlanta, GA | 2020 - 2022

- Managed diverse projects and led operations in West Atlanta, ensuring high client satisfaction.
- Specialized in installations and repairs, delivering projects on time and within budget.