# WORKFORCE ADMINISTRATION SOLUTION

**BY: RAKSHITA BHATNAGAR** 

Email: 21052016@kiit.ac.in

SKILL WALLET ID: SWUID20240014201

# **Project Abstract**

The Workforce Administration Solution is a comprehensive software application or platform developed to enhance the management of employees and their assignments within an organization. This solution aims to streamline and automate various tasks related to workforce management, ensuring efficiency and accuracy in handling employee data and project assignments. It serves as a centralized system that consolidates information about employees, their project workloads, asset allocations, and performance metrics.

The platform allows organizations to manage employee records, track the number of projects each employee is assigned to, and monitor their progress and performance in real time. It facilitates efficient resource allocation by providing insights into individual workload distribution, enabling managers to optimize assignments based on employee availability and skills.

Additionally, the system ensures that asset management is seamlessly integrated into the workflow. Employees can be assigned specific assets (such as hardware, software, or other resources), and the system keeps detailed records of asset ownership, usage, and maintenance schedules. This helps organizations keep track of their resources, prevent misuse, and ensure timely updates or replacements when necessary.

By providing an all-in-one platform for managing workforce data, project assignments, and asset tracking, the Workforce Administration Solution enhances operational efficiency, reduces manual errors, and supports better decision-making in human resource and project management processes. It can be customized to suit the specific needs of organizations across different industries, offering flexibility and scalability to meet varying workforce management challenges.

#### **INTRODUCTION**

A software program or platform called Workforce Administration Solution is made to automate and simplify different parts of employees' project work and asset assignment procedures inside of a company. It functions as a centralized system for measuring employee performance, keeping track of the assets they are allocated to, maintaining employee data, and determining how many projects a person is working on. Workforce Administration Solution is moving to Salesforce, a new cloud platform, in an attempt to improve data security and performance while streamlining system administration.

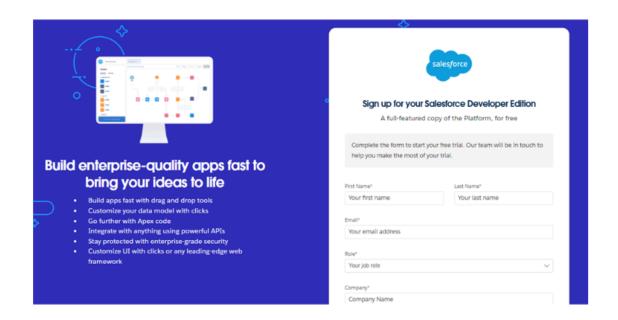
Through the use of this cutting-edge platform, the business can guarantee the secure storage of important data by implementing proactive backup procedures and strong encryption. The automated data replication features of the cloud offer more security and effective disaster recovery options. Possessing scalable resources at hand,

Workforce Administration Solutions can improve efficiency and provide dependable and quick data access. By streamlining administrative procedures and lowering complexity, this move to new cloud technologies frees up system administrators to concentrate on higher-value work, which boosts productivity and improves overall operational efficiency.

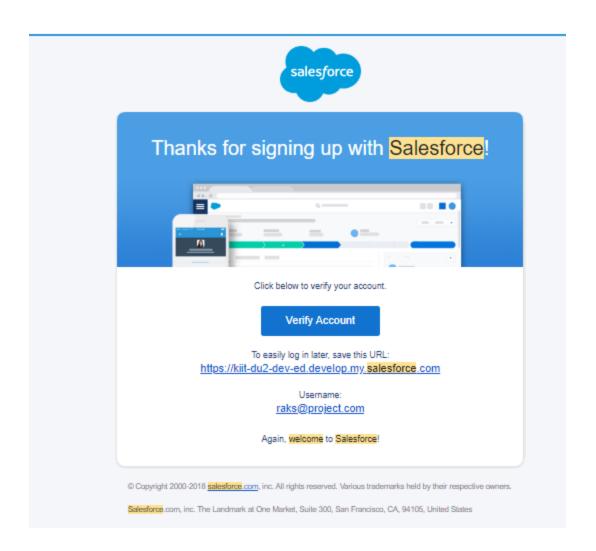
# **INDEX**

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#### **TOPIC 1 - SALESFORCE**



**ACT 1 - CREATING DEV ACCOUNT** 



# **ACT 2 - ACCOUNT ACTIVATION**

# **TOPIC 2 - OBJECT**

# ACT 1 - CREATE 5 OBJECTS

LABEL	API NAME	ТҮРЕ	DESCRIPTION	LAST MODIFIED	DEPLOYED	
Asset Service	Asset_Service_c	Custom Object		25/08/2024	<b>✓</b>	•
Asset	Asset_c	Custom Object		25/08/2024	<b>✓</b>	•
ProjectTask	ProjectTask_c	Custom Object		25/08/2024	<b>✓</b>	•
Project	Project_c	Custom Object		25/08/2024	<b>✓</b>	•
Employee	Employee_c	Custom Object		25/08/2024	<b>✓</b>	•

# **TOPIC 3 - TABS**

# ACT 1 - CREATING 5 CUSTOM TABS

Custom C	bject Tabs	New What Is This?
Action	Label	Tab Style
Edit   Del	<u>Assets</u>	Insect
Edit   Del	Asset Services	Castle
Edit   Del	Employees	Building
Edit   Del	<u>Projects</u>	Leaf
Edit   Del	<u>ProjectTasks</u>	Diamond

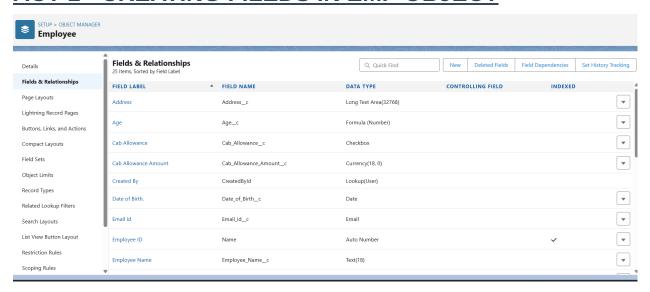
# **TOPIC 4 - THE LIGHTNING APP**

# ACT 1 - CRETAING A LIGHTNING APP - WORKFORCE ADMINISTRATIVE SOLUTIONS

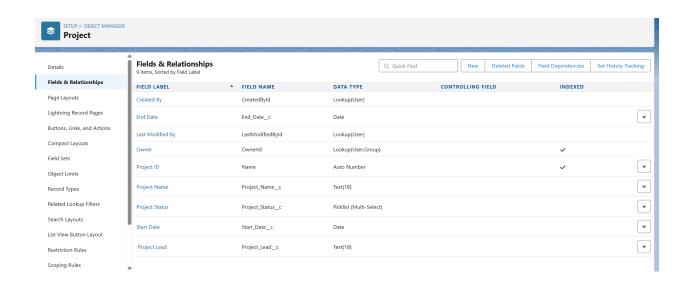
14	3dlf2	Jditz	The world's filost popular sales force adjointation (sray solution	2J/00/2024, 12:33 dill	CIG22IC		▼
15	Sales	LightningSales	Manage your sales process with accounts, leads, opportunities, and more	25/08/2024, 12:33 am	Lightning	<b>✓</b>	₹
16	Sales Console	LightningSalesConsole	(Lightning Experience) Lets sales reps work with multiple records on one screen	25/08/2024, 12:33 am	Lightning	<b>✓</b>	₹
17	Salesforce Chatter	Chatter	The Salesforce Chatter social network, including profiles and feeds	25/08/2024, 12:33 am	Classic	<b>✓</b>	₹
18	Salesforce Scheduler Setup	LightningScheduler	Set up personalized appointment scheduling.	25/08/2024, 12:36 am	Lightning	<b>✓</b>	₹
19	Service	Service	Manage customer service with accounts, contacts, cases, and more	25/08/2024, 12:33 am	Classic	<b>✓</b>	v
20	Service Console	LightningService	(Lightning Experience) Lets support agents work with multiple records across customer service channels on one screen	25/08/2024, 12:33 am	Lightning	<b>✓</b>	₹
21	Site.com	Sites	Build pixel-perfect, data-rich websites using the drag-and-drop Site.com application, and manage content and published sites.	25/08/2024, 12:33 am	Classic		₹
22	Subscription Management	RevenueCloudConsole	Get started automating your revenue processes	25/08/2024, 12:33 am	Lightning	<b>✓</b>	v
23 ng.force	Workforce Administrator Solut com/lightning/setup/Navigatio	Workforce_Administrator_So onMenus/home	Workforce Administration Solution is a software application or platform designed to streamline and automate various aspects of employee's working on projects and Asset Assignment processes within an organization.	27/09/2024, 12:02 am	Lightning	<b>✓</b>	V

#### **TOPIC 5 - FIELDS AND RELATIONSHIPS**

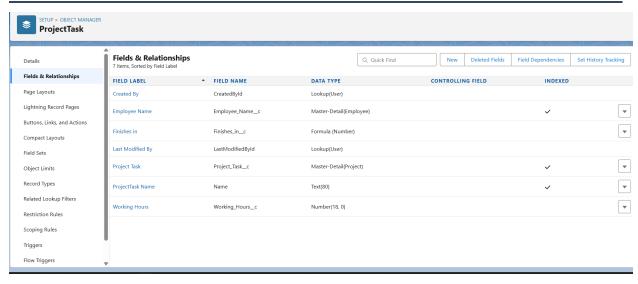
#### **ACT 1 - CREATING FILEDS IN EMP OBJECT**



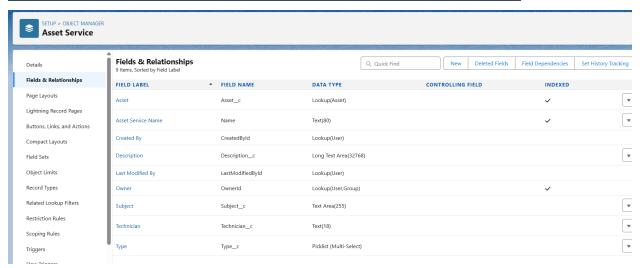
#### **ACT 2 - CREATING FILEDS IN PROJ OBJECT**



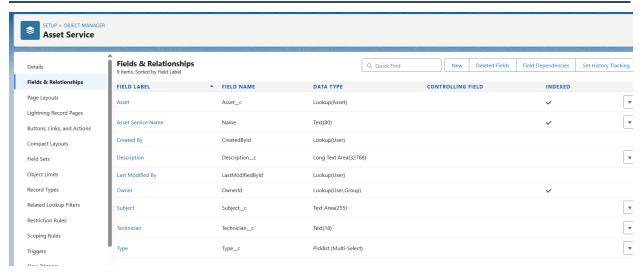
#### **ACT 3 - CREATING FILEDS IN PROJECT TASK OBJECT**



#### **ACT 4 - CREATING FILEDS IN ASSET OBJECT**



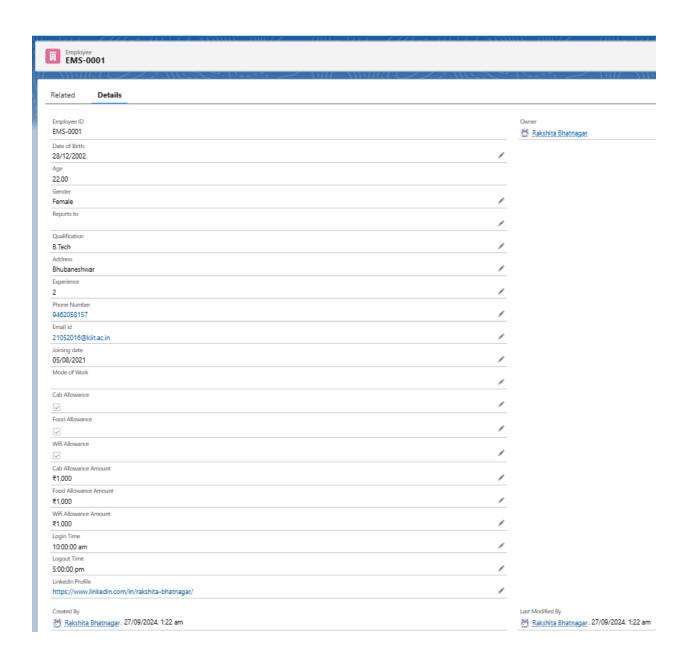
# **ACT 5 - CREATING FILEDS IN ASSET SERVICE OBJECT**



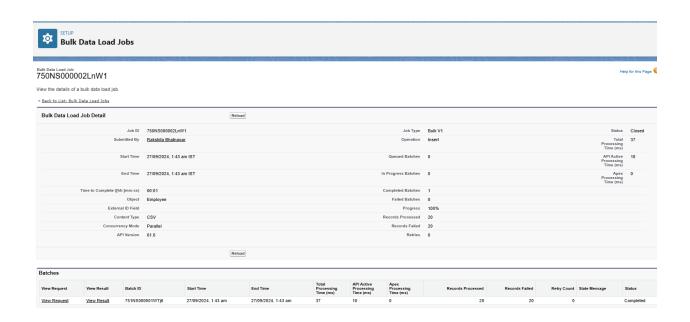
# **TOPIC 6 - SETTING OWD**

Asset	Public Read/Write	Private	<b>Y</b>
Asset Service	Private	Private	$\checkmark$
Employee	Private	Private	✓
Project	Private	Private	✓
ProjectTask	Controlled by Parent	Controlled by Parent	

# **TOPIC 7 - USER ADOPTION**



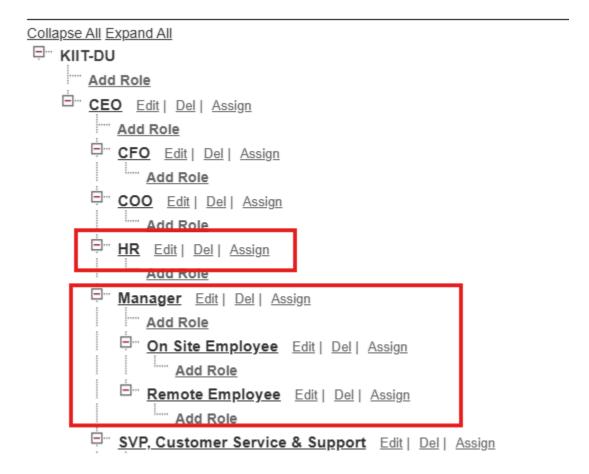
# **TOPIC 8 - IMPORT DATA**



# **TOPIC 9 - PROFILES**

		ll
☐ Edit   Del   <u>HR</u>	Salesforce	✓
Edit   Clone Identity User	Identity	
☐ Edit   Del   <u>Manager</u>	Salesforce Platform	✓
Edit   Clone Marketing User	Salesforce	
Edit   Clone Minimum Access - API Only Integrations	Salesforce Integration	
Edit   Clone Minimum Access - Salesforce	Salesforce	
Edit   Del   On Site Employee	Salesforce Platform	√
Edit   Clone Partner App Subscription User	Partner App Subscription	
Edit   Clone Partner Community Login User	Partner Community Login	
Edit   Clone Partner Community User	Partner Community	
Edit   Del   Read Only	Salesforce	<b>√</b>
Edit   Del   Remote Employee	Salesforce Platform	√
Edit   Del   Salesforce API Only System Integrations	Salesforce Integration	✓
Edit   Clone Silver Partner User	Silver Partner	

# **TOPIC 10 - ROLES**

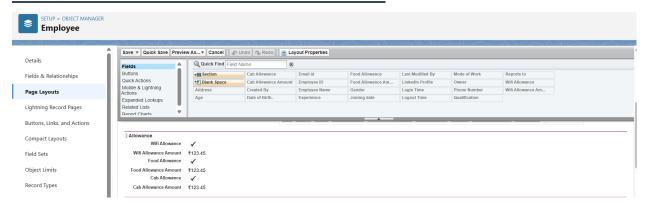


# **TOPIC 11 - USERS**

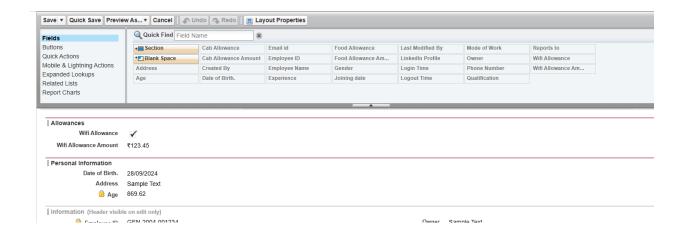
		New User         Reset Password(s)         Add Multiple Users			
☐ Action Full Name ↑	Alias	Username	Role	Active	Profile
Edit Bhatnagar, Raks	shita <u>RBhat</u>	raks@project.com		✓	System Administrator
☐   Edit	<u>Chatter</u>	chatty.00dns000002ox6u2aw.hocecciwsm4r@chatter.salesforce.com		✓	<u>Chatter Free User</u>
☐   Edit <u>Gogoi, Amlan</u>	<u>agogo</u>	abhat@aggreen.com	On Site Employee	✓	On Site Employee
☐   Edit <u>Mikaelson, Kol</u>	<u>kmika</u>	kbhat@kmpink.com	<u>Manager</u>	✓	<u>Manager</u>
Edit <u>Mikaelson, Nikla</u>	us <u>nmika</u>	nbhat@mnblack.com	<u>HR</u>	✓	<u>HR</u>
☐   Edit <u>Raj, Vaibhav</u>	<u>vraj</u>	vbhat@vrred.com	Remote Employee	✓	Remote Employee
Edit <u>User, Integration</u>	<u>integ</u>	integration@00dns000002ox6u2aw.com		✓	Analytics Cloud Integration User
Edit <u>User, Security</u>	<u>sec</u>	insightssecurity@00dns000002ox6u2aw.com		✓	Analytics Cloud Security User
		$\fbox{ New User } \ \fbox{ Reset Password(s) } \ \fbox{ Add Multiple Users}$			

#### **TOPIC 12 - PAGE LAYOUTS**

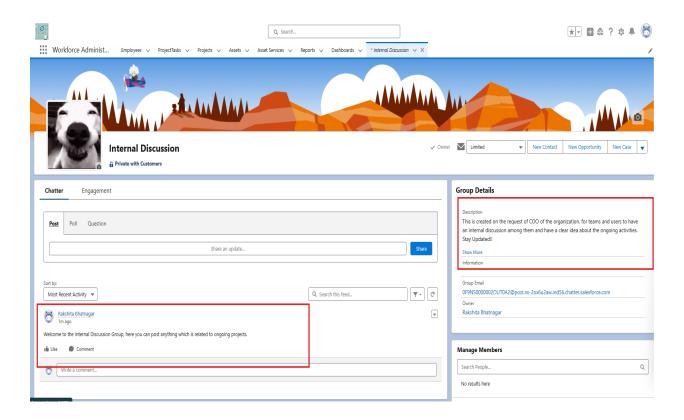
#### **ACT 1 - FOR ON SITE EMPLOYEE**



#### **ACT 2 - FOR REMOTE EMPLOYEE**

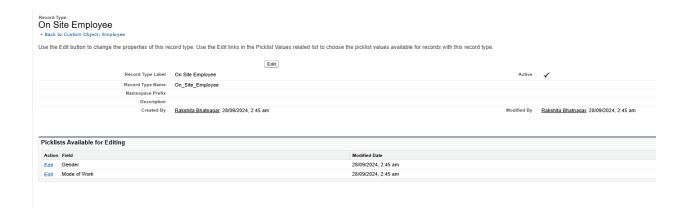


# **TOPIC 13 - CHATTER GROUP**

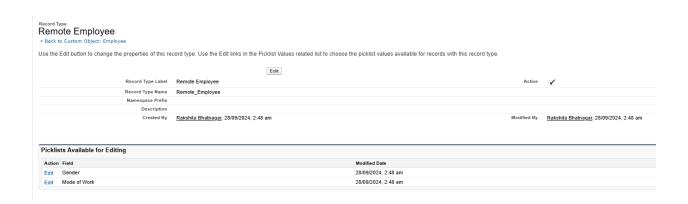


#### **TOPIC 14 - RECORD TYPES**

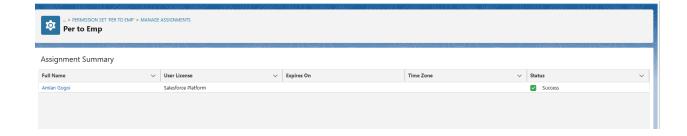
#### **ACT 1 - ON SITE EMPLOYEE**



#### **ACT 2 - REMOTE EMPLOYEE**

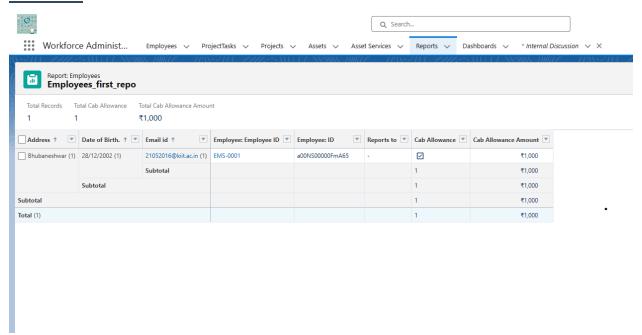


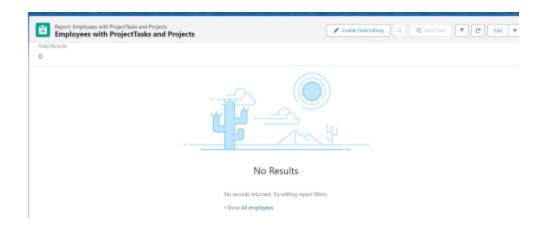
# **TOPIC 15 - PERMISSION SETS**

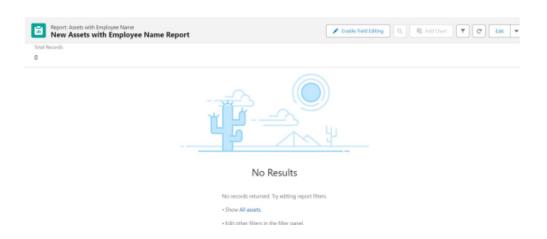


# **TOPIC 16 - REPORTS**

#### ACT 1







# **TOPIC 17 - DASHBOARDS**



