COSAM

Service Bulletin

Quality Assurance Division

Model #		No.	Date
Neptune r1.3 (Sept 2024)		**002**	**10/06/25**

SUBJECT:

While using the Neptune r1.3 (Sept 2024) and earlier, the console may hang with a black screen after displaying the TMSS message when powered on.

REASON:

It has been found that the values of capacitors C12 and C14 may be too high to allow a proper power-on reset in some edge case situations.
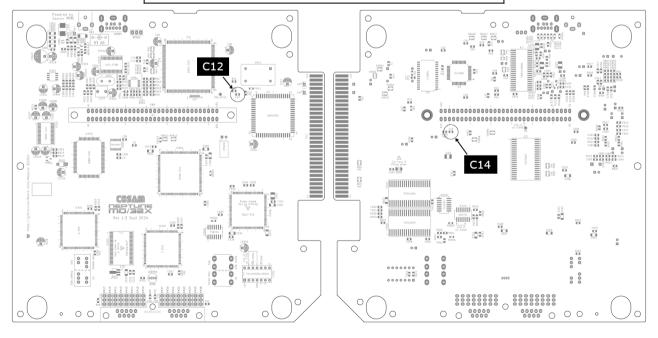
MODIFICATION:

Capacitors C12 and C14 must be replaced with value 1nF to fix this problem, see COMPONENT LOCATIONS below.

DETAILS:

1.	Remove capacitors C12 and C14 (see diagram).
2.	Fit size 0805 capacitors with value 1nF at C12 and C14.

Component Locations

Credit: Consoles4You