Cold Jet® CONNECT®

Getting Started with CONNECT® & CONNECT® Analytics

① Getting Started

Everything in Cold Jet CONNECT® begins with the QR code on your machine. Scan it to jump to the CONNECT® site for your machine:
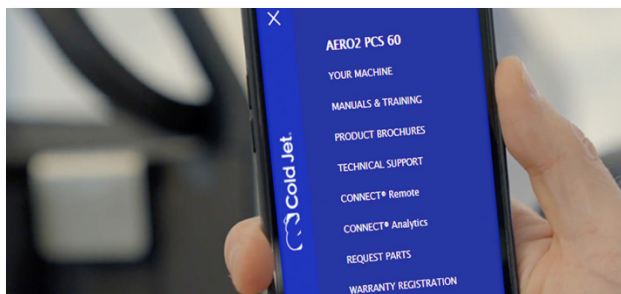
On your mobile device:
1. Open the camera app or other QR code scanner
2. Place the QR code within the camera's view
   - If the QR code does not immediately register, tap the screen where you see the QR code to refocus
   - Once it registers the code, a link will pop up
3. Click the link to bring you to the custom CONNECT® page for your machine

Note: Your machine shipped with its QR code in 3 locations: near the display screen, inside the hopper, and inside the maintenance panel.

Instructions can also be found at www.coldjetconnect.com
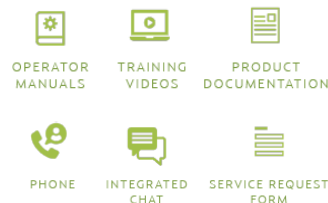
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② Your Cold Jet CONNECT® Site

After scanning your QR code, you will be taken to your main CONNECT® page for either your model or your machine.

Note: If you have an IoT connected machine (Aero2, Microclean2) your CONNECT® site is specific to your unique serialized machine.

On your CONNECT® site you can:
- Access machine documentation such as Operator Manuals, Training videos and more
- Access Customer Support via Chat, Email or phone
- Request parts & service
- Register your Cold Jet warranty
- Access CONNECT® Analytics through the secure link

OPERATOR MANUALS   TRAINING VIDEOS   PRODUCT DOCUMENTATION

PHONE   INTEGRATED CHAT   SERVICE REQUEST FORM
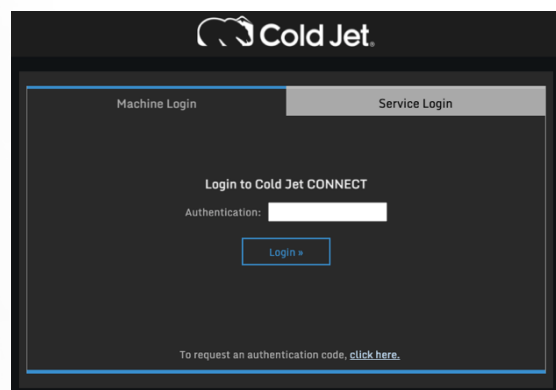
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③ CONNECT® Analytics

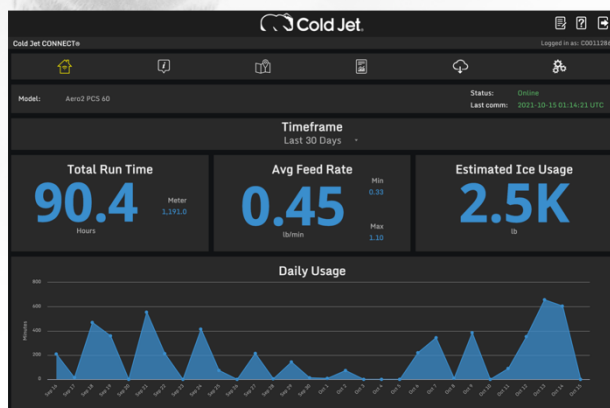Your subscription to Cold Jet CONNECT® Analytics provides access to:

- Analytics dashboard for smartphone, tablet, or PC
- Real-time machine data & analytics
- Monthly usage reports & custom reports
- Data exports for easy import into any business intelligence platform
- Preventative maintenance service reminders & historical service records

To access CONNECT® Analytics, do the following

- Click on the CONNECT® Analytics link on your machine's CONNECT® Site (accessed in step 2)
- The Analytics Machine Login screen will appear
- Enter your machine's unique Authentication code
- You will then enter your Machine's Analytics Home

Note: If you don't have your machine's Authentication Code, please use the "To request an authentication code, click here" link.

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④ Getting to Know Analytics

Click on the Help icon (?) at the upper right corner of the CONNECT® window to open the User Guide for Cold Jet CONNECT® Analytics.

The guide walks you through each screen and area of CONNECT® Analytics including:

- Home: Summary KPIs
- Information page with Warranty & Service
- Monthly, Annual and Custom Usage Reports
- Data Export (for use in other BI systems)
- Settings & Notifications

When you're done exploring CONNECT® Analytics, click the Logout icon. Or, click the feedback icon and let us know your thoughts or suggestions on CONNECT® Analytics. Thank You again for using Cold Jet CONNECT®!