



CONNECT® Analytics

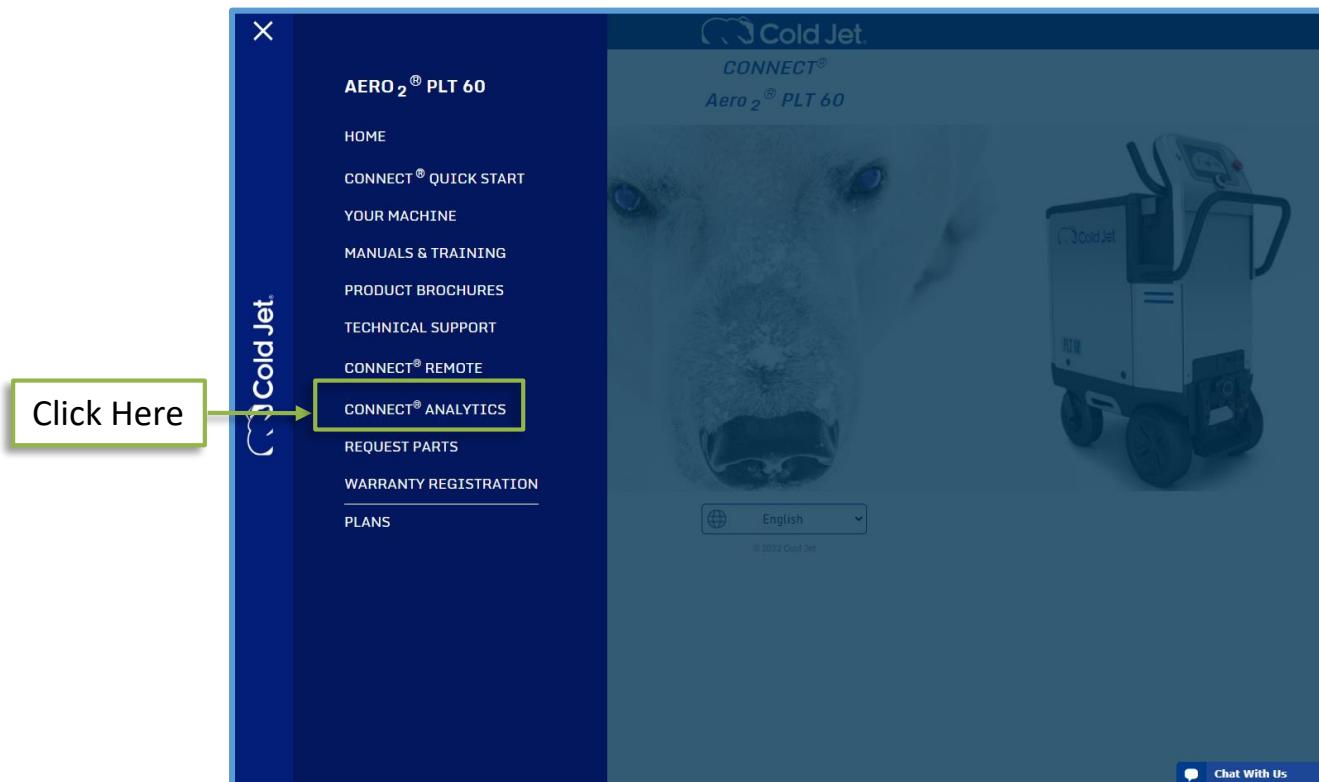
Customer User Guide

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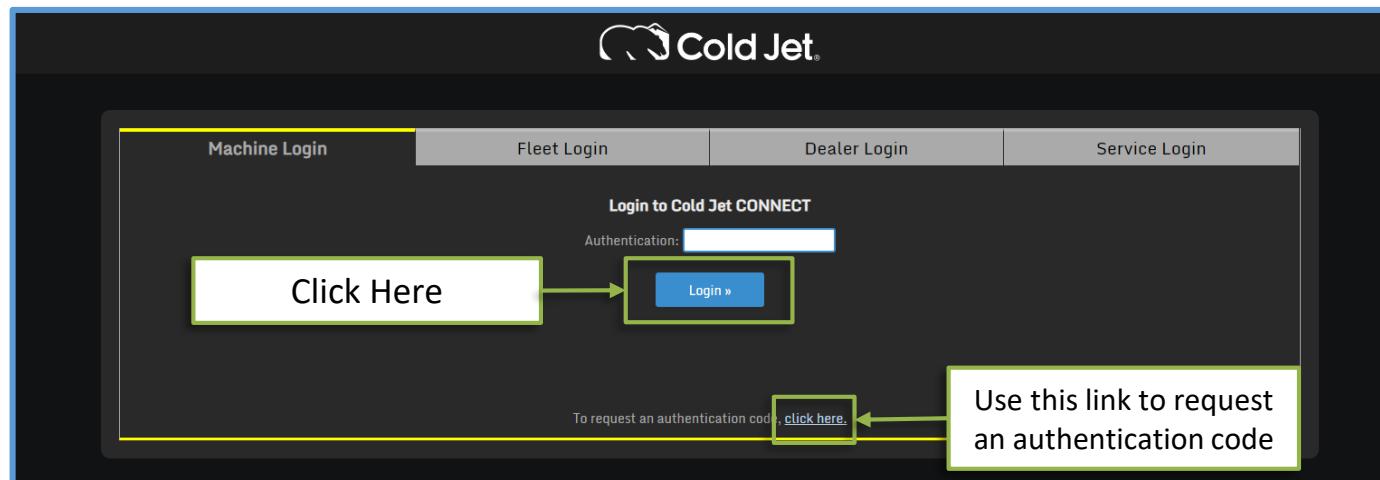
Introduction to CONNECT® Analytics

- The CONNECT® Analytics portal allows owners of Cold Jet's Aero2 series of dry ice blasting equipment to see information about how their machine is being used.
- To access this page, select CONNECT® Analytics on the menu panel from your personalized Cold jet CONNECT® page.



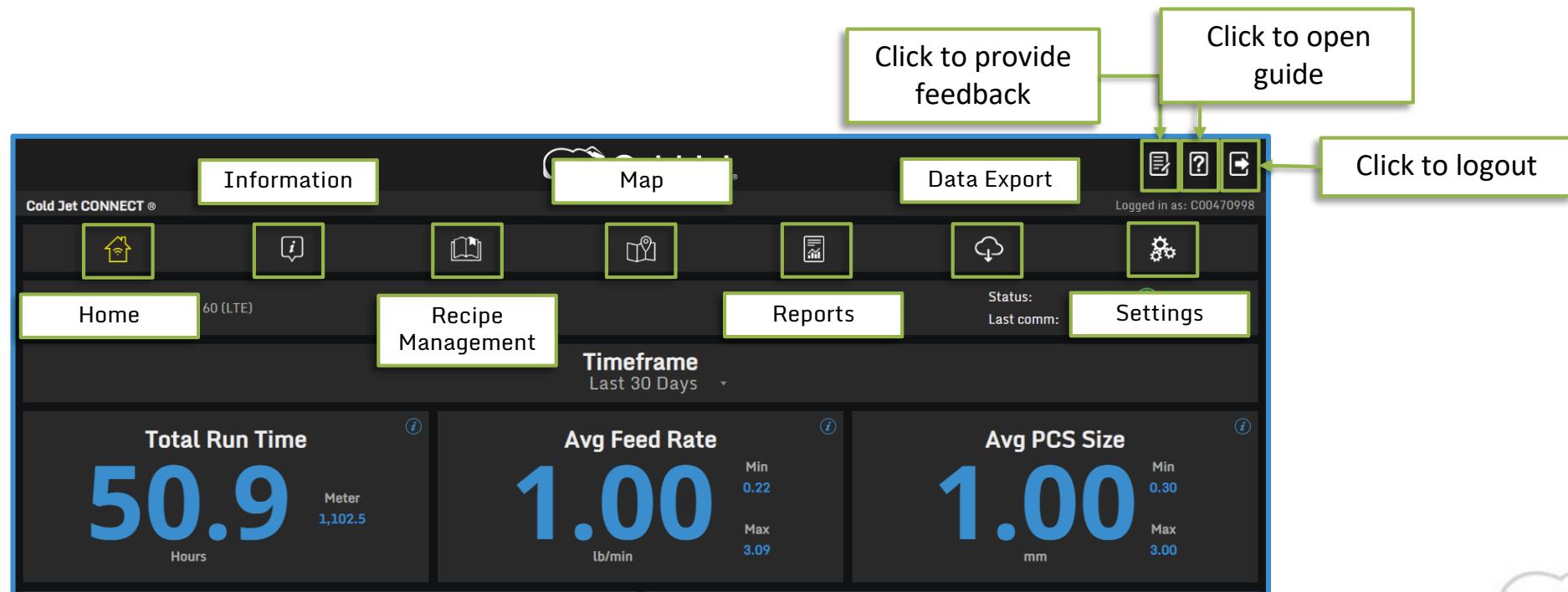
How to Login

- **Machine Login** is for machine owners to sign into their CONNECT® Analytics account using an authentication code.
 - If you do not have an access code, use the **click here** link at the bottom of the page.
- **Fleet Login** is for fleet-enabled customers.
- **Dealer Login** is for Cold Jet authorized dealers.
- **Service Login** is for Cold Jet employees.



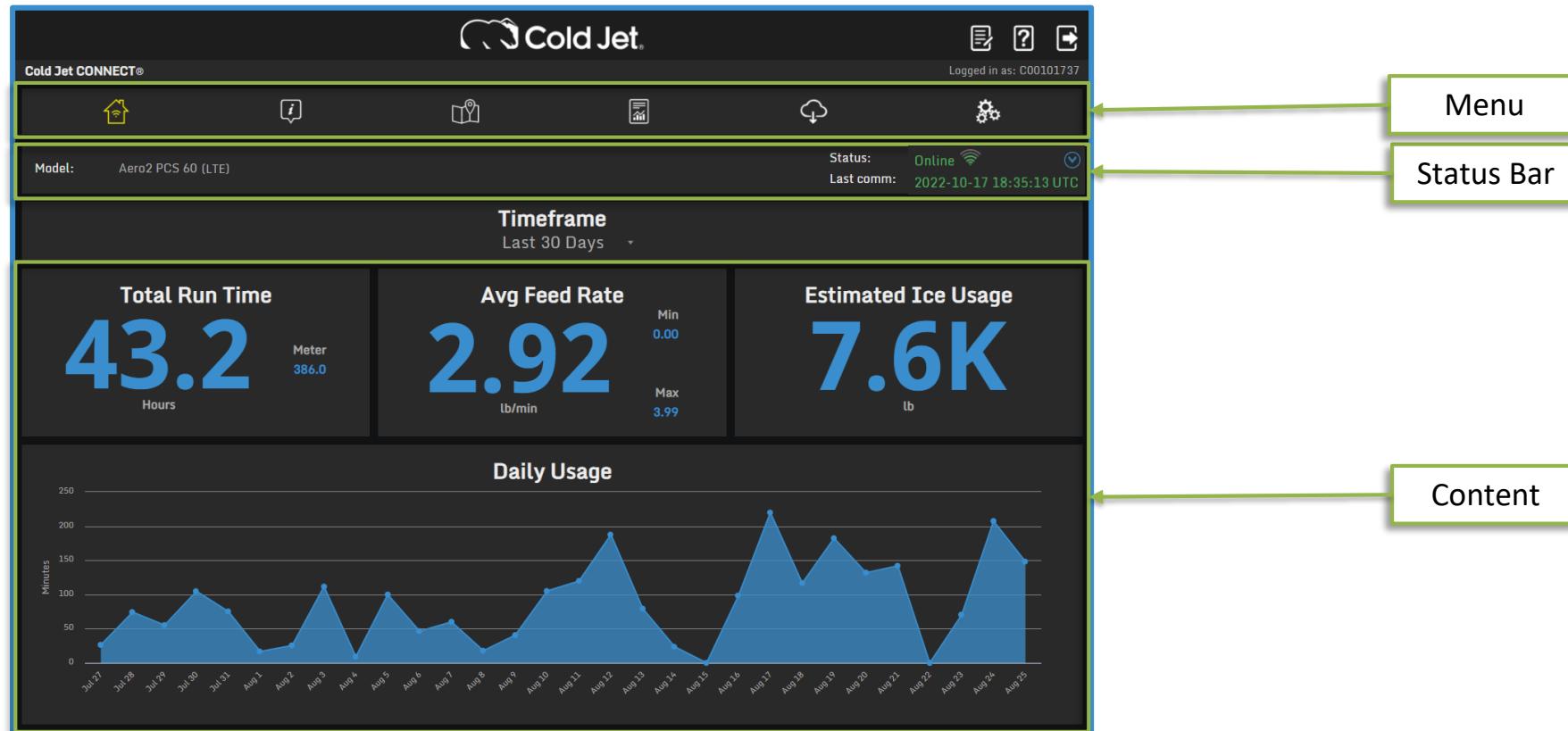
Navigation

- You can navigate between pages by clicking on the page's corresponding menu icon.
- Clicking the **logout** icon will log you out and return you to the login page.
- Clicking the **?** icon will open the user guide.
- Selecting an icon will change the page and its content.



Page Overview

- There are 3 main components of the page:
 - The **menu** is used to navigate through different sections of CONNECT® Analytics.
 - The **status bar** shows basic machine information.
 - The **content** of the page, which changes dependent on the menu and submenu values.



Status Bar

- The status bar can be seen on most pages. It shows:
 - Model** displays the model of the machine
 - Status** is whether the machine has been online within a given amount of time.
 - The time period value is configurable under the **Show as Online Timeframe** section on the **General Settings** page. See [General Settings](#) for more information.
 - If the machine is at least version 8.36, a radio signal strength indicator will be shown. Clicking this will bring up a chart of all reported radio signal strengths from the machine using either the selected timeframe or your default timeframe in your settings.
 - Last comm** is the last time the machine communicated with the server in Coordinated Universal Time (UTC).

The screenshot shows a user interface with a dark header bar. On the left, a modal window titled "Radio Signal Strength" displays a line graph of signal strength over time. The graph has "Number of Bars" on the y-axis (0 to 5) and a timestamped x-axis. A legend indicates "Timeframe: Today" and "Click and drag in the plot area to zoom in". A "Close" button is at the bottom right of the modal. On the right, the main interface features a "Status Bar" with the following information:

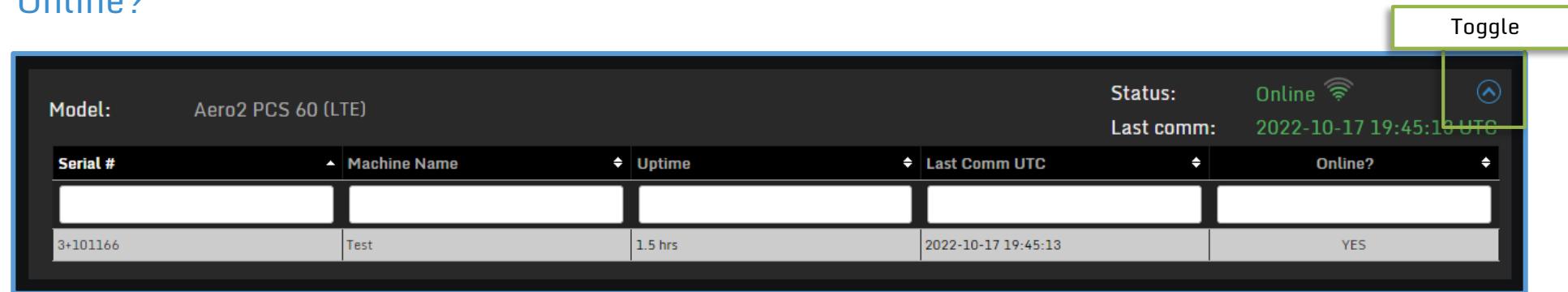
- Model:** Aero2 PLT 60 (LTE)
- Status:** **Online** (with a signal icon)
- Last comm:** 2022-10-17 18:35:13 UTC

Below the status bar is a "Timeframe" dropdown set to "Last 30 Days". A green arrow points from the "Status Bar" label to the status indicators, and another green arrow points from the "Timeframe" label to the "Timeframe" dropdown.

Cold Jet. the force of nature.

Status Bar (cont.)

- The status bar can be expanded by selecting the arrow at the top right. Data shown in the collapsible table includes:
 - Serial #
 - Machine Name (if you are a Fleet subscriber)
 - Uptime (if the machine is at least ver. 8.36)
 - Last Comm
 - Online?

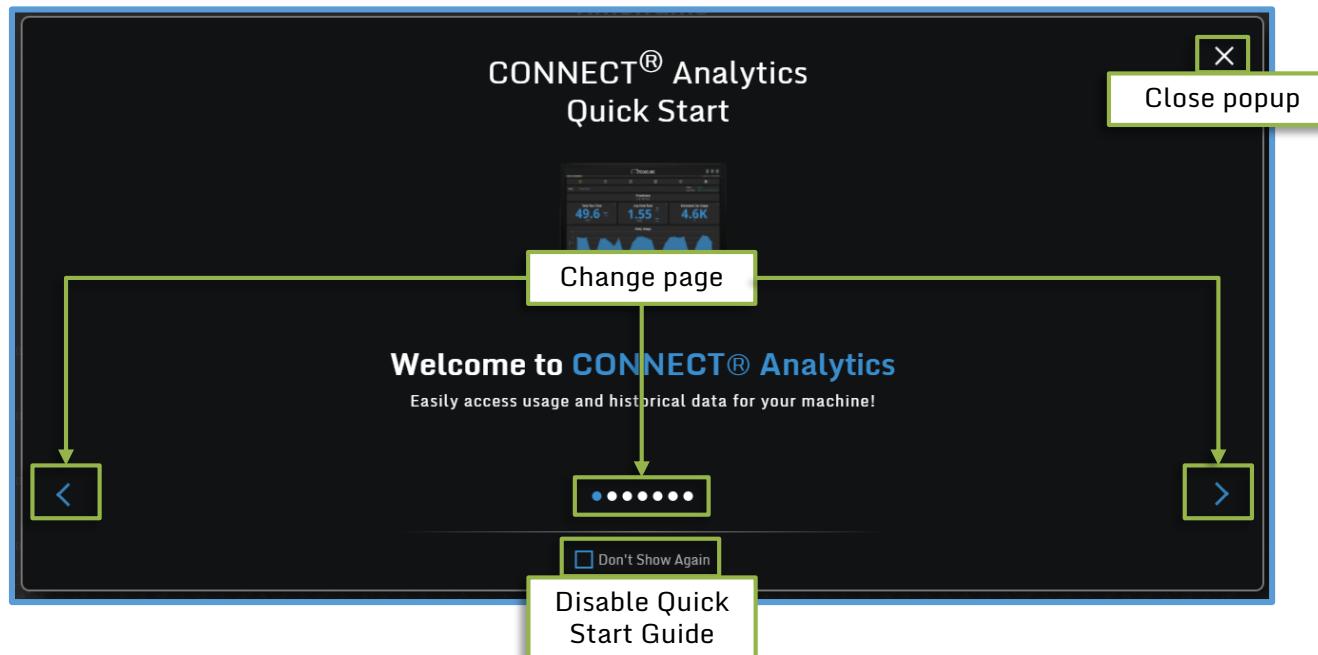


A screenshot of a mobile application interface. At the top, there's a header with the text "Model: Aero2 PCS 60 (LTE)". To the right of the header are two status indicators: "Status: Online" with a signal icon, and "Last comm: 2022-10-17 19:45:13 UTC". Below the header is a green rectangular button labeled "Toggle". The main area features a collapsible table with five columns. The columns are labeled "Serial #", "Machine Name", "Uptime", "Last Comm UTC", and "Online?". The table contains the following data:

Serial #	Machine Name	Uptime	Last Comm UTC	Online?
3+101166	Test	1.5 hrs	2022-10-17 19:45:13	YES

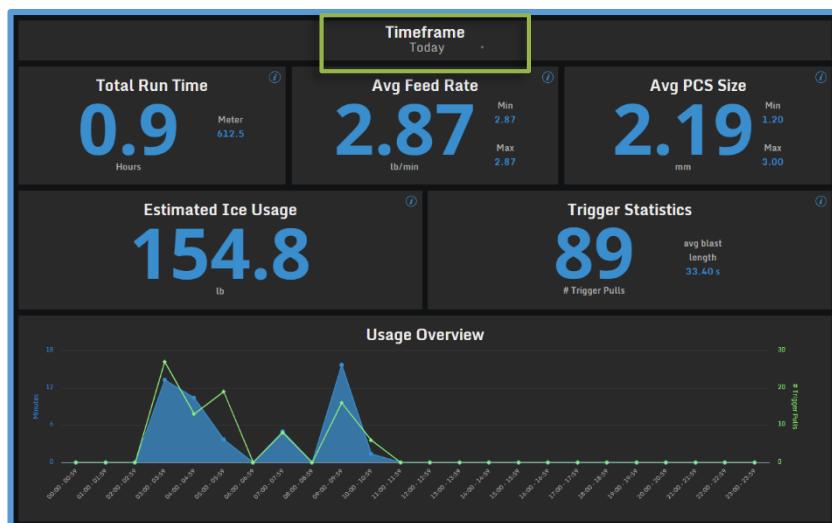
Quick Start

- When visiting the single machine home page, a Quick Start Guide will popup. This guide will present information about multiple topics on CONNECT® Analytics.
- You can change the page you are viewing using either the left dots or the right arrows.
- The guide may be closed by using the ‘X’ in the top right corner.
- If you check “Don’t Show Again”, the Quick Start Guide will no longer popup. You can re-enable the Quick Start Guide by changing it in the Settings page.



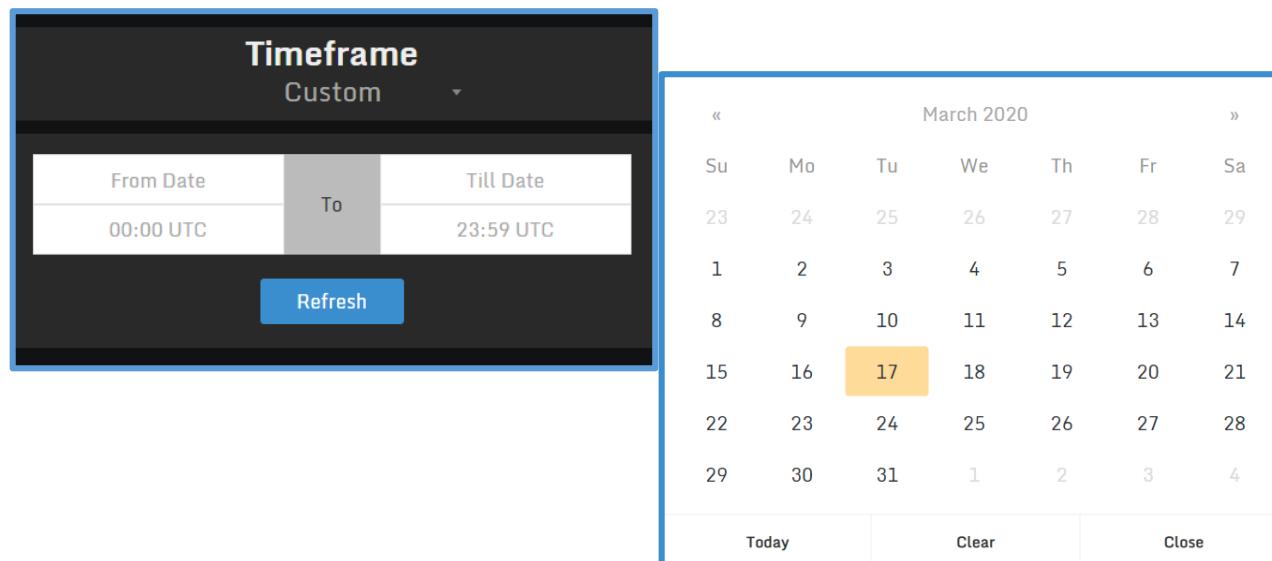
Home

- The **Home** page displays usage information about your machine.
- The timeframe of the data can be adjusted by selecting the **Timeframe** dropdown. You can view:
 - Today
 - Yesterday
 - Last 7 Days
 - Last 30 Days
 - Year to Date (YTD)
 - Last Year
 - All Time
 - Custom
- The default dropdown value is configurable under the **Default Home Timeframe** section on the **General Settings** page. See [**General Settings**](#) for more information.



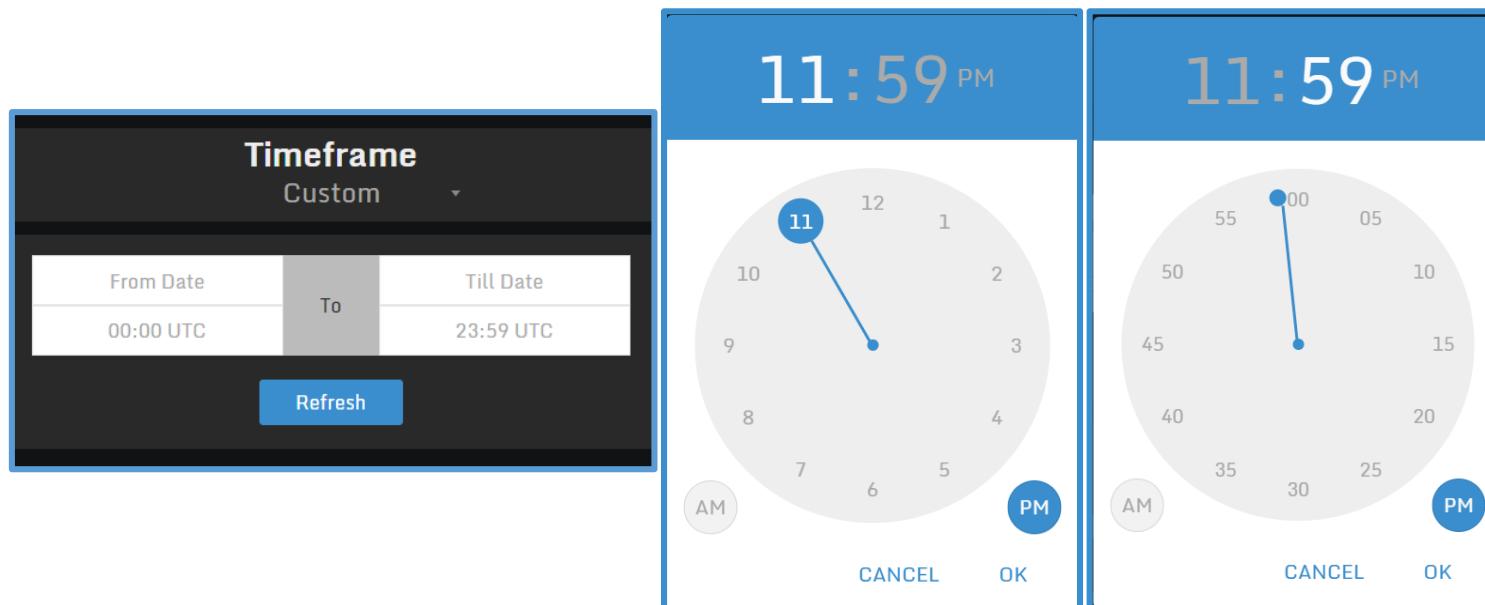
Home (cont.)

- If you select ‘Custom’ as your timeframe, you will be given a date and time picker to select your timeframe.
- To enter a date, select the white box labeled **From Date** or **Till Date**. This will pull up a calendar.
 - **Today** selects the current date.
 - **Clear** removes all date information.
 - **Close** cancels all changes on the calendar.



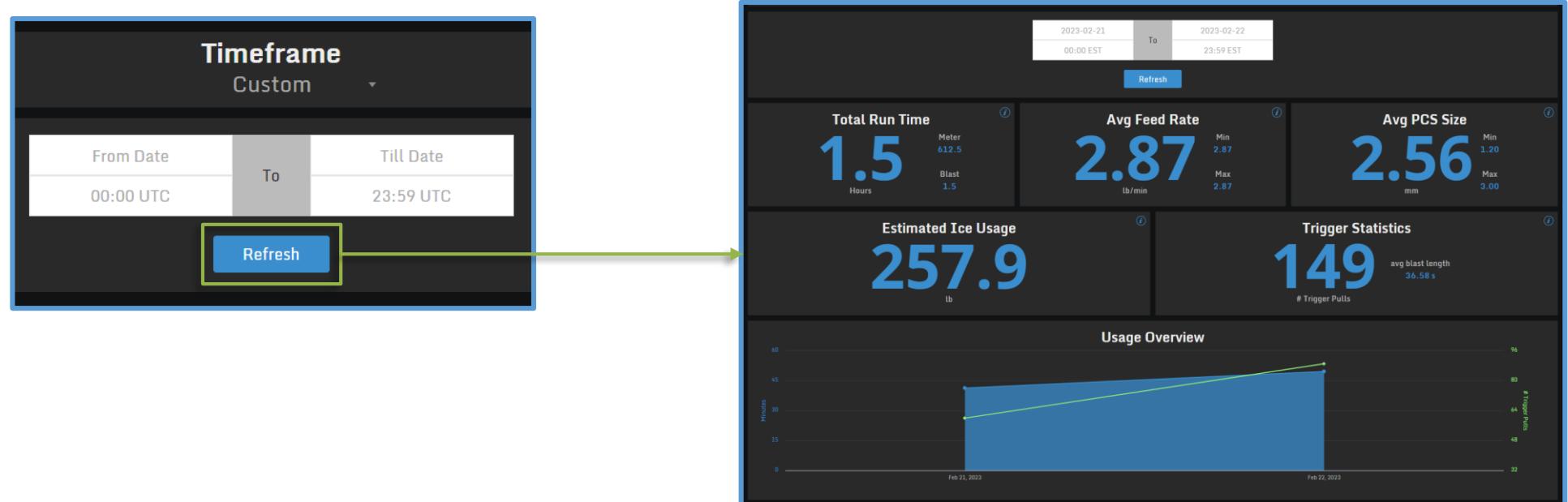
Home (cont.)

- Once you have chosen your desired dates, you may select a **From Time** and **Till Time** to accompany your chosen dates.
 - First, choose your hour value. Then, choose the minutes. Finally, select “AM” or “PM”
- The time picker is in 12-hour format, but your choices appear in 24-hour format once selected.
 - Note - the selected times are in UTC, not local time
- You must select “OK” to save your changes.



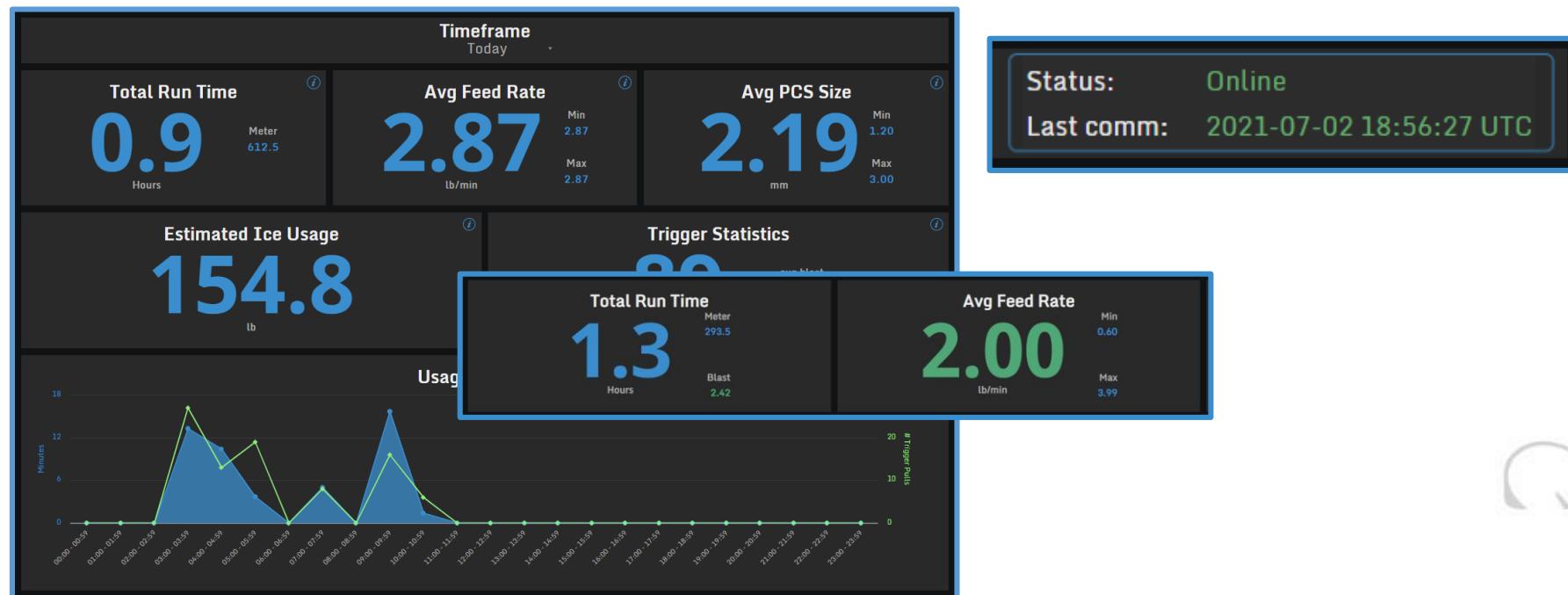
Home (cont.)

- Once you have chosen your desired dates and times, press the refresh button to generate the graph and data.
 - Note - If the start and end times are within the same day, the chart will reflect an hourly breakdown of the entire day.



Home (cont.)

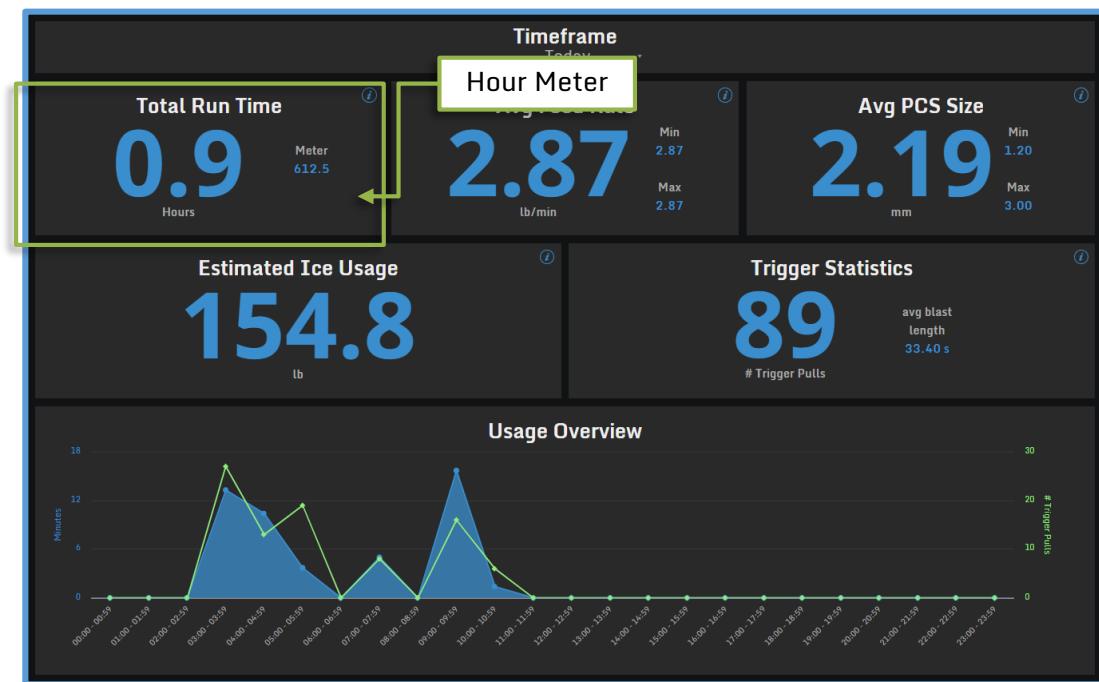
- Data on the page is automatically refreshed based on your selected “Home Refresh Interval” found in the **Settings**. You can have the page refresh every:
 - 30 seconds
 - 1 minute
 - 5 minutes
 - 10 minutes
 - 30 minutes
- A small animation will play to alert you that values have changed.



Home (cont.)

- **Total Run Time**

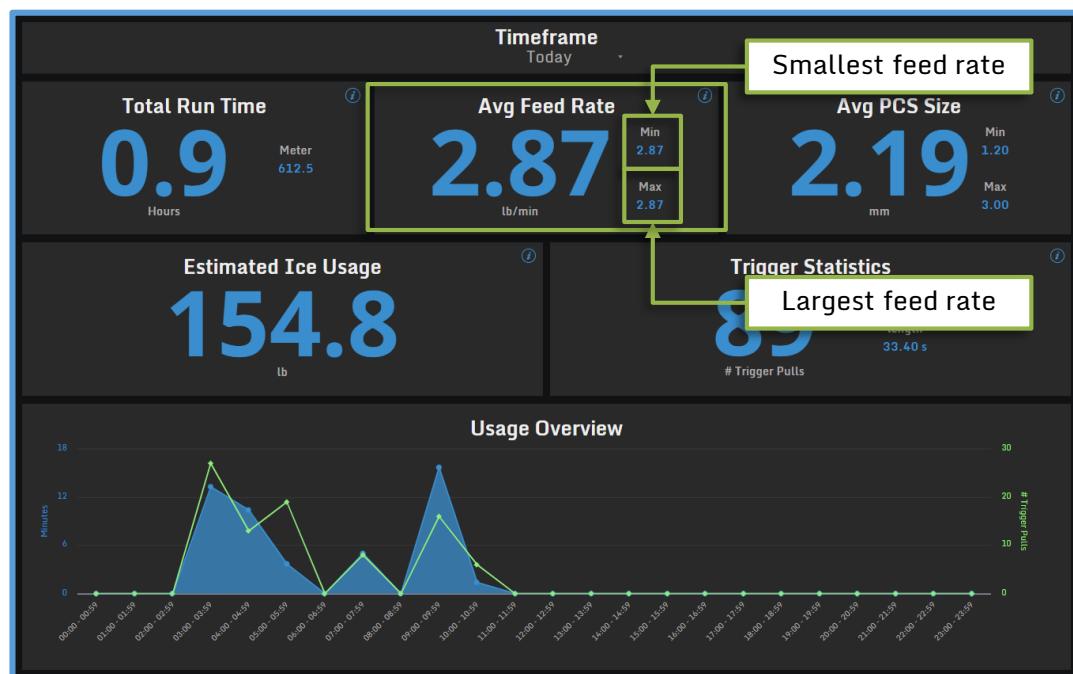
- Reflects the change in the hour meter of your machine between the beginning and the end of the time period selected.
- **Meter** shows the most recently recorded value from the hour meter.



Home (cont.)

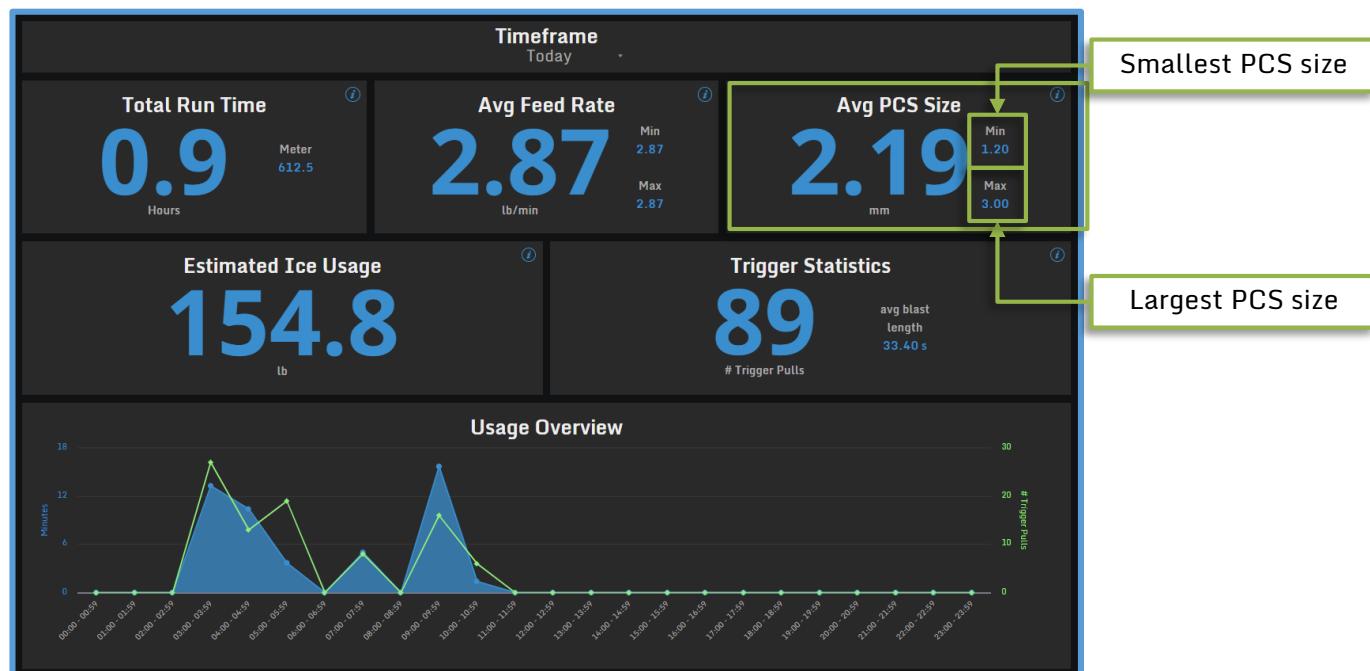
- **Average Feed Rate**

- Shows the average feed rate during the selected timeframe.
- **Min** is the smallest recorded feed rate within the selected timeframe.
- **Max** is the largest recorded feed rate within the selected timeframe.



Home (cont.)

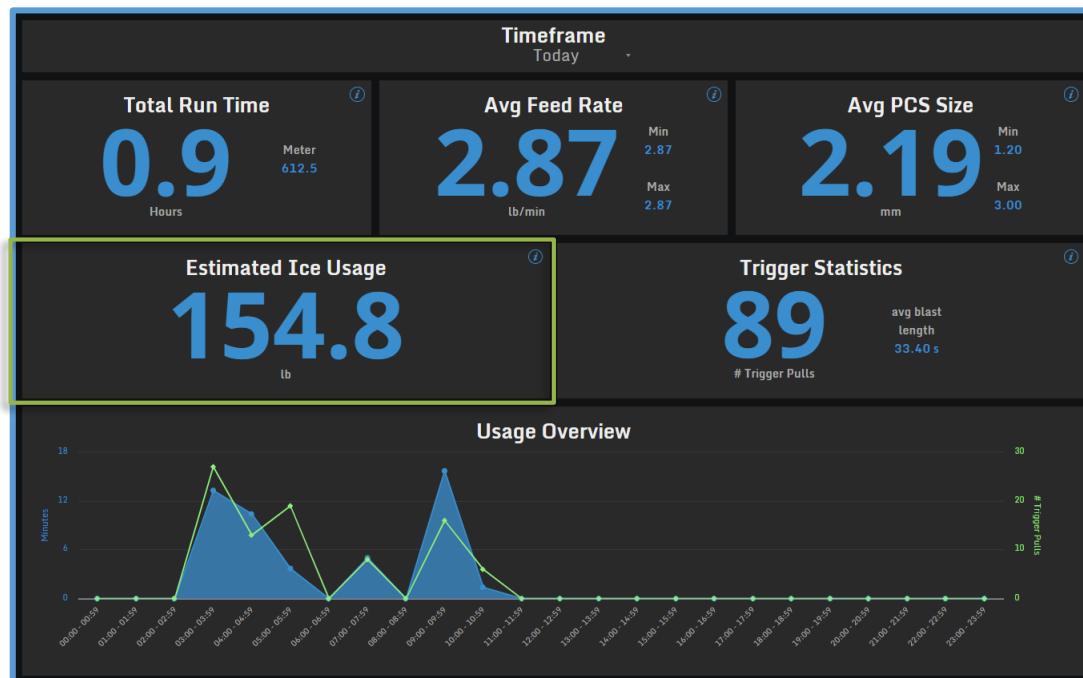
- **Average PCS Size**
 - Shows the average PCS size during the selected timeframe.
 - **Min** is the smallest recorded PCS size within the selected timeframe.
 - **Max** is the largest recorded PCS size within the selected timeframe.
- **Note - this card is only available for PCS 60 machines**



Home (cont.)

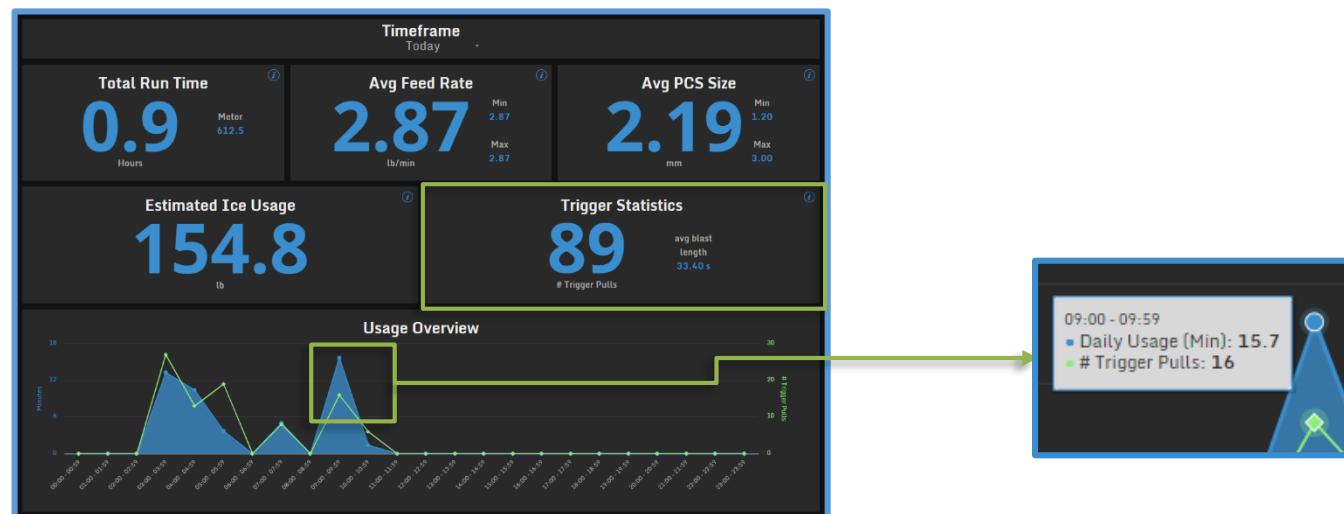
- **Estimated Ice Usage**

- Shows the calculation of minutes of run time OR blast time (as defined in your settings) multiplied by the average feed rate.



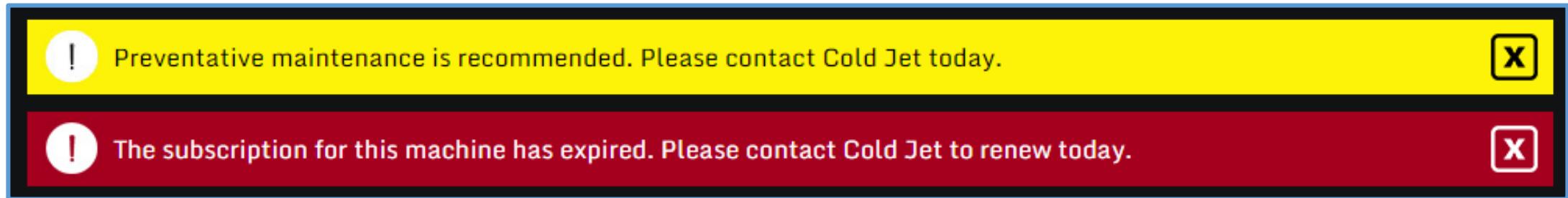
Home (cont.)

- **Trigger Statistics**
 - Shows the number of trigger pulls during the selected timeframe
 - **Avg blast length** is the average amount of time that the trigger was held down during each event
- The graph near the bottom of the page shows the minutes of run time per day in the period selected in the Timeframe dropdown, as well as the number of trigger pulls for that day.
 - By hovering or touching the graph as a specific point, you can see data for that day.
- **Note - If your selected timeframe is one day or less, the chart will show an hourly breakdown.**



Home (cont.)

- Several banners could appear on the homepage. These are:
 - A yellow banner, if your machine requires a preventative maintenance check
 - For more information on why this banner is appearing, go to the [Information Page](#)
 - A yellow banner, if your machine's subscription is nearing expiration OR a red banner, if your machine's subscription has expired
- To temporarily hide the banners, click x.
- Note - the banners will not be displayed until you log out and log back in.



Selected Machine Overview

- The **Selected Machine Overview** page shows general information about your machine. Information shown on this page includes:
 - Production Information
 - Firmware Version
 - Contact Service
 - CONNECT® Web Links
 - PM, Warranty, and Service Agreement
 - CONNECT® Subscription
 - Recent Service History

Production Information

Part #: 2A0338
Model: Aero2 PCS 60
Manufacture Date: December 15, 2020
Ship Date: January 12, 2021

Firmware Version

Display Board: 4.17
Control Board: 8.11
Status: Contact service to have the firmware upgraded on this machine. Complete [this form](#) and select "Update Firmware" to get started.

Contact Service

Service Center: United States/Canada ▾
Phone: [+1 800-777-9101](tel:+18007779101)
Email: service@coldjet.com

CONNECT® Web Links

[CONNECT® Home](#) ▾
[CONNECT® Analytics](#) ▾
[EU Declaration of Conformity](#) ▾
[Request Parts and Accessories](#) ▾

PM, Warranty, & Service Agreement

Recommended: 500 hrs / 12 mos
Next Service: 500 hrs / Dec 15, 2021
Today's Status: **1,827.6 hrs / Sep 26, 2022**
Service agreement expires: n/a
Enterprise warranty expires: n/a

CONNECT® Subscription

Plan: Basic
Start Date: Jan 12, 2021
Renewal Date: Jan 12, 2022
End Date: Jan 12, 2022

Recent Service History

No history has been added to this machine yet. Check back later.

Selected Machine Overview (cont.)

• Production Information

- Part Number
- Machine Model
- Manufacture Date
- Ship Date

Production Information

Part #: 2A0338
Model: Aero2 PCS 60
Manufacture Date: December 15, 2020
Ship Date: January 12, 2021

Firmware Version

Display Board: 4.17
Control Board: 8.11
Status: Contact service to have the firmware upgraded on this machine. Complete [this form](#) and select "Update Firmware" to get started.

Contact Service

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Phone: [+1 800-777-9101](tel:+18007779101)
Email: service@coldjet.com

CONNECT® Web Links

[CONNECT® Home](#)
[CONNECT® Analytics](#)
[EU Declaration of Conformity](#)
[Request Parts and Accessories](#)

PM, Warranty, & Service Agreement

Recommended: 500 hrs / 12 mos
Next Service: 500 hrs / Dec 15, 2021
Today's Status: **1,827.6 hrs / Sep 26, 2022**
Service agreement expires: n/a
Enterprise warranty expires: n/a

CONNECT® Subscription

Plan: Basic
Start Date: Jan 12, 2021
Renewal Date: Jan 12, 2022
End Date: Jan 12, 2022

Recent Service History

No history has been added to this machine yet. Check back later.

Selected Machine Overview (cont.)

- **Firmware Version**

- Display Board Firmware Version
- Control Board Firmware Version
- Status - whether or not there is an update available for the Firmware
 - If available, instructions to upgrade the firmware will appear.

Production Information <p>Part #: 2A0338 Model: Aero2 PCS 60 Manufacture Date: December 15, 2020 Ship Date: January 12, 2021</p>	Firmware Version <p>Display Board: 4.17 Control Board: 8.11 Status: Contact service to have the firmware upgraded on this machine. Complete this form and select "Update Firmware" to get started.</p>	
Contact Service <p>Service Center: United States/Canada ▾ Phone: +1 800-777-9101 Email: service@coldjet.com</p>	CONNECT® Web Links <p>CONNECT® Home ▾ CONNECT® Analytics ▾ EU Declaration of Conformity ▾ Request Parts and Accessories ▾</p>	
PM, Warranty, & Service Agreement <p>Recommended: 500 hrs / 12 mos Next Service: 500 hrs / Dec 15, 2021 Today's Status: 1,827.6 hrs / Sep 26, 2022 Service agreement expires: n/a Enterprise warranty expires: n/a</p>	CONNECT® Subscription <p>Plan: Basic Start Date: Jan 12, 2021 Renewal Date: Jan 12, 2022 End Date: Jan 12, 2022</p>	Recent Service History <p>No history has been added to this machine yet. Check back later.</p>

Selected Machine Overview (cont.)

• Contact Service

- Service Center - allows the user to select Cold Jet service center based on location
- Phone - the phone number of the selected service center
- Email - the email of the selected service center

Production Information

Part #: 2A0338
Model: Aero2 PCS 60
Manufacture Date: December 15, 2020
Ship Date: January 12, 2021

Firmware Version

Display Board: 4.17
Control Board: 8.11
Status: Contact service to have the firmware upgraded on this machine. Complete [this form](#) and select "Update Firmware" to get started.

Contact Service

Service Center: United States/Canada ▾
Phone: [+1 800-777-9101](tel:+18007779101)
Email: service@coldjet.com

CONNECT® Web Links

[CONNECT® Home](#) ▾
[CONNECT® Analytics](#) ▾
[EU Declaration of Conformity](#) ▾
[Request Parts and Accessories](#) ▾

PM, Warranty, & Service Agreement

Recommended: 500 hrs / 12 mos
Next Service: 500 hrs / Dec 15, 2021
Today's Status: **1,827.6 hrs / Sep 26, 2022**
Service agreement expires: n/a
Enterprise warranty expires: n/a

CONNECT® Subscription

Plan: Basic
Start Date: Jan 12, 2021
Renewal Date: Jan 12, 2022
End Date: Jan 12, 2022

Recent Service History

No history has been added to this machine yet. Check back later.



Selected Machine Overview (cont.)

- **CONNECT® Web Links**

- CONNECT® Home - personalized CONNECT® page for your machine
 - Documentation such as the Operator manual can be found here
- CONNECT® Analytics - [home page](#) for your machine
- EU Declaration of Conformity - a link to the document that verifies that your machine complies with EU requirements
- Request Parts and Accessories - takes you to a personalized Cold Jet Request for Quote page for your specific machine to order parts and accessories

Production Information Part #: 2A0338 Model: Aero2 PCS 60 Manufacture Date: December 15, 2020 Ship Date: January 12, 2021	Firmware Version Display Board: 4.17 Control Board: 8.11 Status: Contact service to have the firmware upgraded on this machine. Complete this form and select "Update Firmware" to get started.	
Contact Service Service Center: United States/Canada ▾ Phone: +1 800-777-9101 Email: service@coldjet.com	CONNECT® Web Links CONNECT® Home ▾ CONNECT® Analytics ▾ EU Declaration of Conformity ▾ Request Parts and Accessories ▾	
PM, Warranty, & Service Agreement Recommended: 500 hrs / 12 mos Next Service: 500 hrs / Dec 15, 2021 Today's Status: 1,827.6 hrs / Sep 26, 2022 Service agreement expires: n/a Enterprise warranty expires: n/a	CONNECT® Subscription Plan: Basic Start Date: Jan 12, 2021 Renewal Date: Jan 12, 2022 End Date: Jan 12, 2022	Recent Service History No history has been added to this machine yet. Check back later.



Selected Machine Overview (cont.)

• PM & Service Agreement

- Recommended - interval showing how often your machine needs a maintenance check (hours / months)
- Next Service - indication of when the next maintenance check should take place based on the recommended interval.
- Today's Status - most current status of machine.
 - If text is yellow, the machine has surpassed the recommended interval and service needs to be contacted.
 - If text is green, machine has not surpassed the recommended interval.

Production Information

Part #: 2A0338
Model: Aero2 PCS 60
Manufacture Date: December 15, 2020
Ship Date: January 12, 2021

Contact Service

Service Center: United States/Canada ▾
Phone: +1 800-777-9101
Email: service@coldjet.com

PM, Warranty, & Service Agreement

Recommended: 250 hrs / 12 mos
Next Service: 543 hrs / Jun 30, 2022
Today's Status: 295.7 / Jul 13, 2021
Service agreement expires: n/a
Extended warranty expires: n/a

CONNECT® Web Links

[CONNECT® Home](#) ▾
[CONNECT® Analytics](#) ▾
[EU Declaration of Conformity](#) ▾
[Request Parts and Accessories](#) ▾

Today's Status

Firmware Version

Display Board: 4.17
Control Board: 8.11

Status: Contact service form and select

Recommended

Next Service

PM, Warranty, & Service Agreement

Recommended: 250 hrs / 12 mos
Next Service: 543 hrs / Jun 30, 2022
Today's Status: 295.7 / Jul 13, 2021
Service agreement expires: n/a
Extended warranty expires: n/a

CONNECT® Subscription

Plan: Basic
Start Date: Jan 12, 2021
Renewal Date: Jan 12, 2022
End Date: Jan 12, 2022

Recent Service History

No history has been added to this machine yet. Check back later.

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Selected Machine Overview (cont.)

- **PM & Service Agreement**

- Service agreement expires - Displays the expiration date and a link to the service agreement contract for the machine.
 - If text is yellow, your service agreement has expired. Please contact Customer Service
- Extended warranty expires - Displays the expiration date and a link to the extended warranty contract for the machine.
 - If text is yellow, your warranty has expired. Please contact Customer Service
- The “Service Needed” icon will turn yellow if preventative maintenance is needed due to the machine being past a service interval.

PM, Warranty, & Service Agreement

Recommended: 250 hrs / 12 mos

Service Agreement	250 hrs / Jul 2, 2020
180.3 / Sep 29, 2020	

Service agreement expires: Aug 31, 2021 | [PDF](#)

Extended warranty expires: n/a

!
Service Needed
[Contact Service](#)

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Selected Machine Overview (cont.)

• CONNECT® Subscription

- Plan - The CONNECT® subscription plan that is associated with your machine
- Start Date - The date that the subscription began
- Renewal Date - The next date that the subscription is up for renewal
- End Date - The date that the subscription ends, if you have chosen not to renew

Production Information

Part #: 2A0338
Model: Aero2 PCS 60
Manufacture Date: December 15, 2020
Ship Date: January 12, 2021

Contact Service

Service Center: United States/Canada ▾
Phone: +1 800-777-9101
Email: service@coldjet.com

PM, Warranty, & Service Agreement

Recommended: 500 hrs / 12 mos
Next Service: 500 hrs / Dec 15, 2021
Today's Status: **1,827.6 hrs / Sep 26, 2022**
Service agreement expires: n/a
Enterprise warranty expires: n/a

 **Service Needed**
[Contact Service](#)

CONNECT® Subscription

Plan: Basic
Start Date: Jan 12, 2021
Renewal Date: Jan 12, 2022
End Date: Jan 12, 2022

Firmware Version

Display Board: 4.17
Control Board: 8.11
Status: Contact service to have the firmware upgraded on this machine. Complete [this form](#) and select "Update Firmware" to get started.

CONNECT® Web Links

[CONNECT® Home](#)
[CONNECT® Analytics](#)
[EU Declaration of Conformity](#)
[Request Parts and Accessories](#)

Recent Service History

No history has been added to this machine yet. Check back later.



Selected Machine Overview (cont.)

Recent Service History

- Shows most recent message from Cold Jet personnel
- To see all notes/messages, click 'View Full History'

The screenshot displays the Cold Jet Selected Machine Overview interface. It includes sections for Production Information, Contact Service, PM, Warranty, & Service Agreement, CONNECT® Subscription, Firmware Version, CONNECT® Web Links, and Recent Service History. A large blue box highlights the Service History section, which shows a history of messages from 2022, with a 'View Full History' button at the bottom.

Production Information

Part #: 2A0338
Model: Aero2 PCS 60
Manufacture Date: October 18, 2019
Ship Date: December 17, 2019

Contact Service

Service Center: United States/Canada ▾
Phone: +1 800-777-9101
Email: service@coldjet.com

PM, Warranty, & Service Agreement

Recommended: 500 hrs / 12 mos
Next Service: 500 hrs / Oct 17, 2020
Today's Status: 3,593.3 hrs / Sep 26, 2022
Service agreement expires: n/a
Enterprise warranty expires: n/a

CONNECT® Subscription

Plan: Basic
Start Date: Dec 17, 2019
Renewal Date: Oct 1, 2021
End Date: Oct 1, 2022

Firmware Version

Display Board: 4.17
Control Board: 8.11
Status: Contact service to have the firmware upgraded on this machine. [Form](#) and select "Update Firmware" to get started.

CONNECT® Web Links

[CONNECT® Home](#) ▾
[CONNECT® Analytics](#) ▾
[EU Declaration of Conformity](#) ▾
[Request Parts and Accessories](#) ▾

Recent Service History

File attached: [10262104_822 Uno campaign_3258 Linde.pdf](#)
[View full history](#)

Service History
History, Notes and Files

+ 2023 (0 items)

- 2022 (4 items)

On Sep 30, 2022, Cold Jet Service wrote:
Repair / service and machine check, full function test with dry ice blasting.
Gearbox for feeder was defect. New bearings. New lower pad and o ring. New air filter.

View Full History

Recipe Management

- The **Recipe Management** page allows you to configure custom recipe settings and access official Cold Jet recipes for different applications. You may also deploy these recipes to the recipe slots on your machine, provided you have an Aero2 series machine with firmware version 8.50 or greater.

Recipe Management

On Machine ⓘ

Deploy to Machine

- Recipe #1** ⓘ Maintenance...
- Recipe #2** ⓘ PET Mold 1
- Recipe #3** +

My Recipes ⓘ

Add Recipe **Reorder Recipes**

- PET Mold 1** ⓘ
 - Feed Rate: ● 2.5 lb/min
 - Air Pressure: ● 108 PSI
 - Particle Size: ● 2.5 mm
 - Last Updated: 2023-09-08 14:22:21 UTC
- Maintenance Lines** ⓘ
 - Feed Rate: ● 0.4 lb/min
 - Air Pressure: ● 64 PSI
 - Particle Size: ● 1.3 mm
 - Last Updated: 2023-09-08 14:22:09 UTC

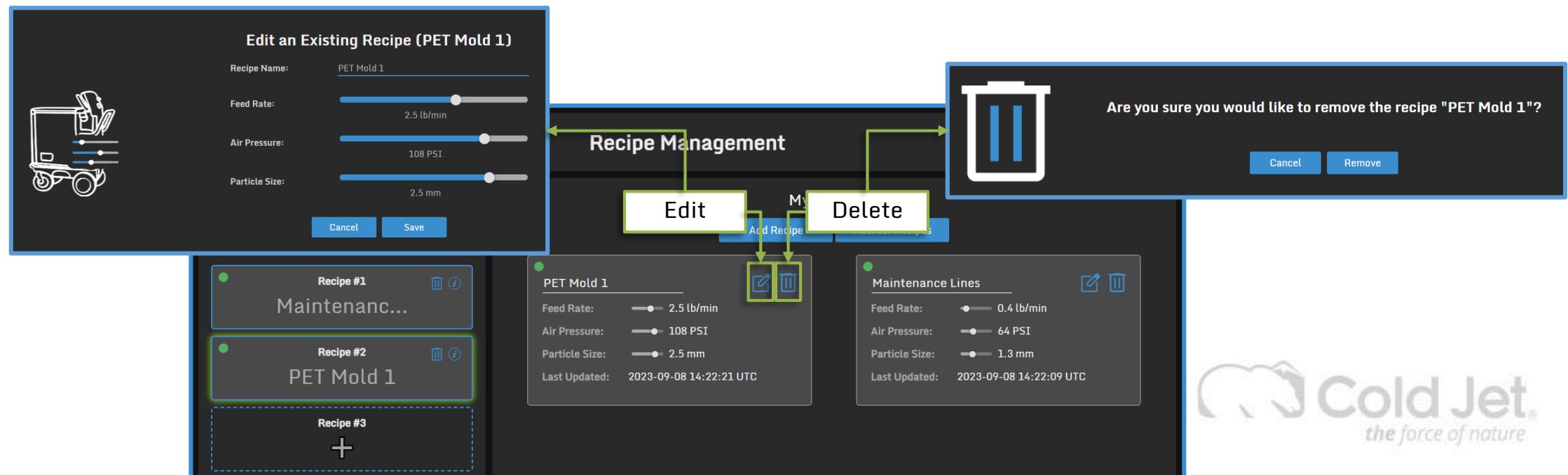
Recipe Management (cont.)

- Clicking the “Add Recipe” button will open a dialogue box, allowing you to adjust the name, feed rate, air pressure, and particle size (where applicable) of your new recipe.
- Once you have adjusted the settings to your liking, click “Save”. This will save your new recipe into your recipe bank inside of CONNECT Analytics.

The screenshot shows the Cold Jet CONNECT Analytics software interface. On the left, there's a sidebar with 'On Machine' and 'Deploy to Machine' buttons. Below them are three cards: 'Recipe #1 Maintenance...', 'Recipe #2 PET Mold 1', and 'Recipe #3'. The 'Recipe #2' card is highlighted with a blue border. In the center, there's a 'Recipe Management' section with a 'My Recipes' dropdown menu. The 'Add Recipe' button is highlighted with a yellow box and has a callout arrow pointing to the 'Create a New Recipe' dialog box on the right. The dialog box contains fields for 'Recipe Name' (set to 'Unnamed'), 'Feed Rate' (0.0 lb/min), 'Air Pressure' (20 PSI), and 'Particle Size' (0.3 mm). At the bottom are 'Cancel' and 'Save' buttons. The background of the main screen shows icons for a truck and a mold.

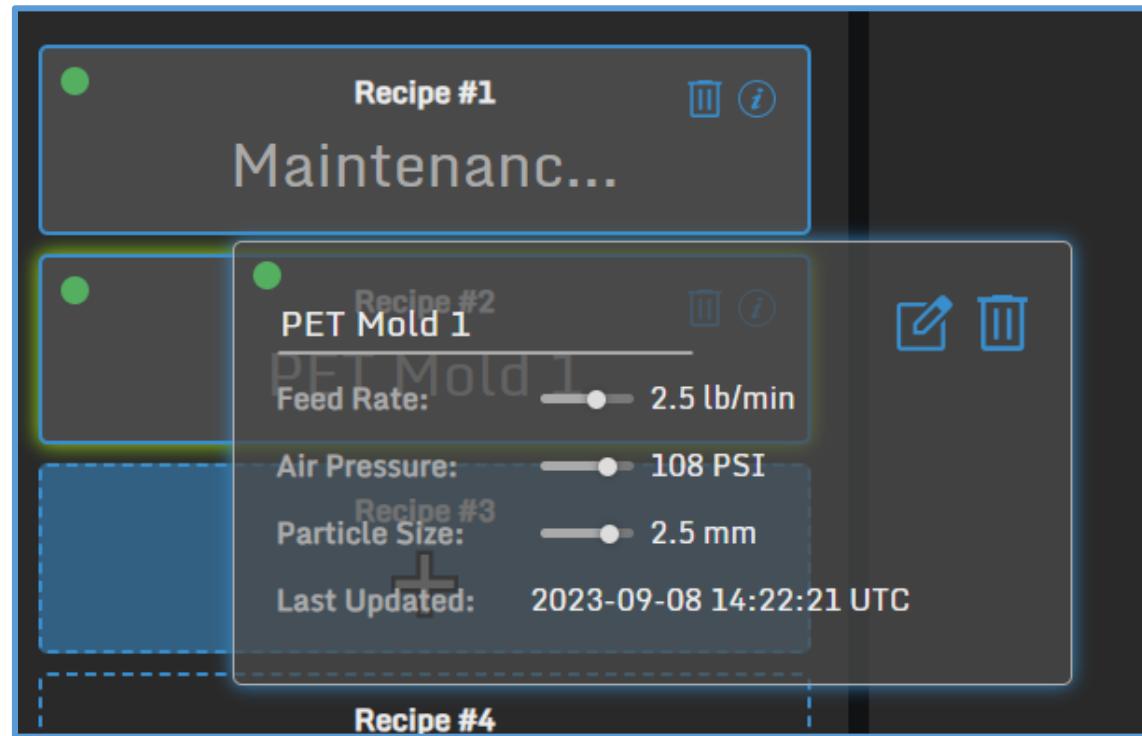
Recipe Management (cont.)

- Each recipe card under “My Recipes” has two buttons. The buttons are:
 - Edit - Clicking this will open a dialogue box, allowing you to adjust the name, feed rate, air pressure, and particle size (where applicable) of your existing recipe. Once you have finished adjusting the recipe, click “Save”.
 - Delete - Clicking this will open a dialogue box, asking you to confirm that you would like to remove this recipe. Removing a recipe will also reset any recipe slots that it is currently active in to the default recipe settings (on Aero2 series machines firmware 8.50 or higher).



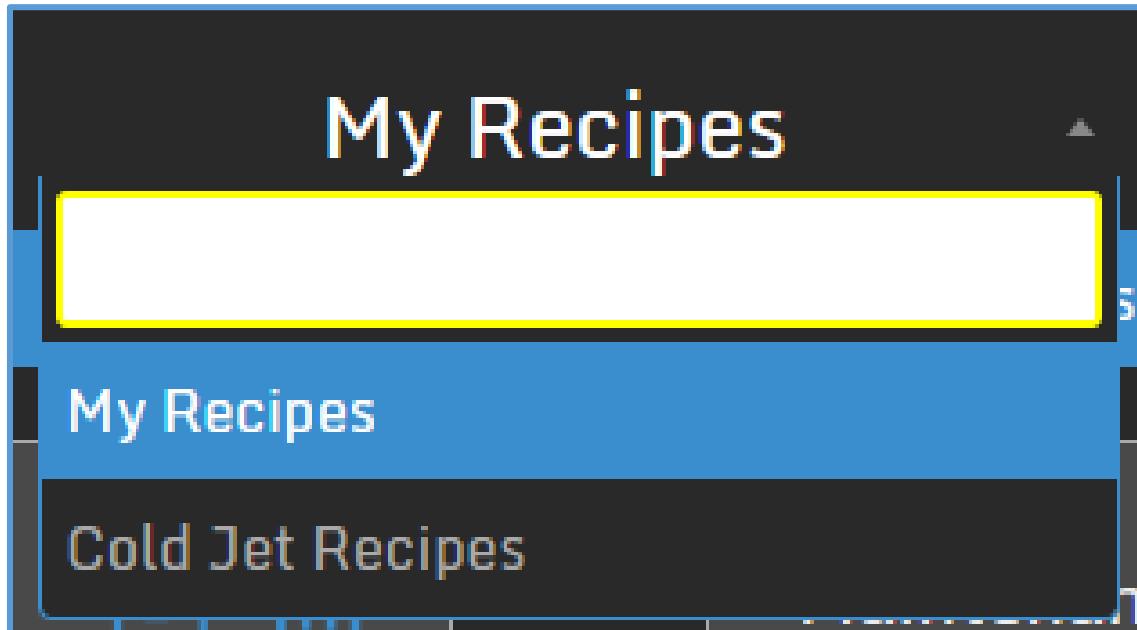
Recipe Management (cont.)

- On Aero2 series machines with firmware 8.50 or higher, you are able to deploy recipes to your machine. This can be done by clicking and holding on the desired recipe card and dragging it to the recipe slot that you wish to deploy it to. Once the slot turns blue, you can release the card.



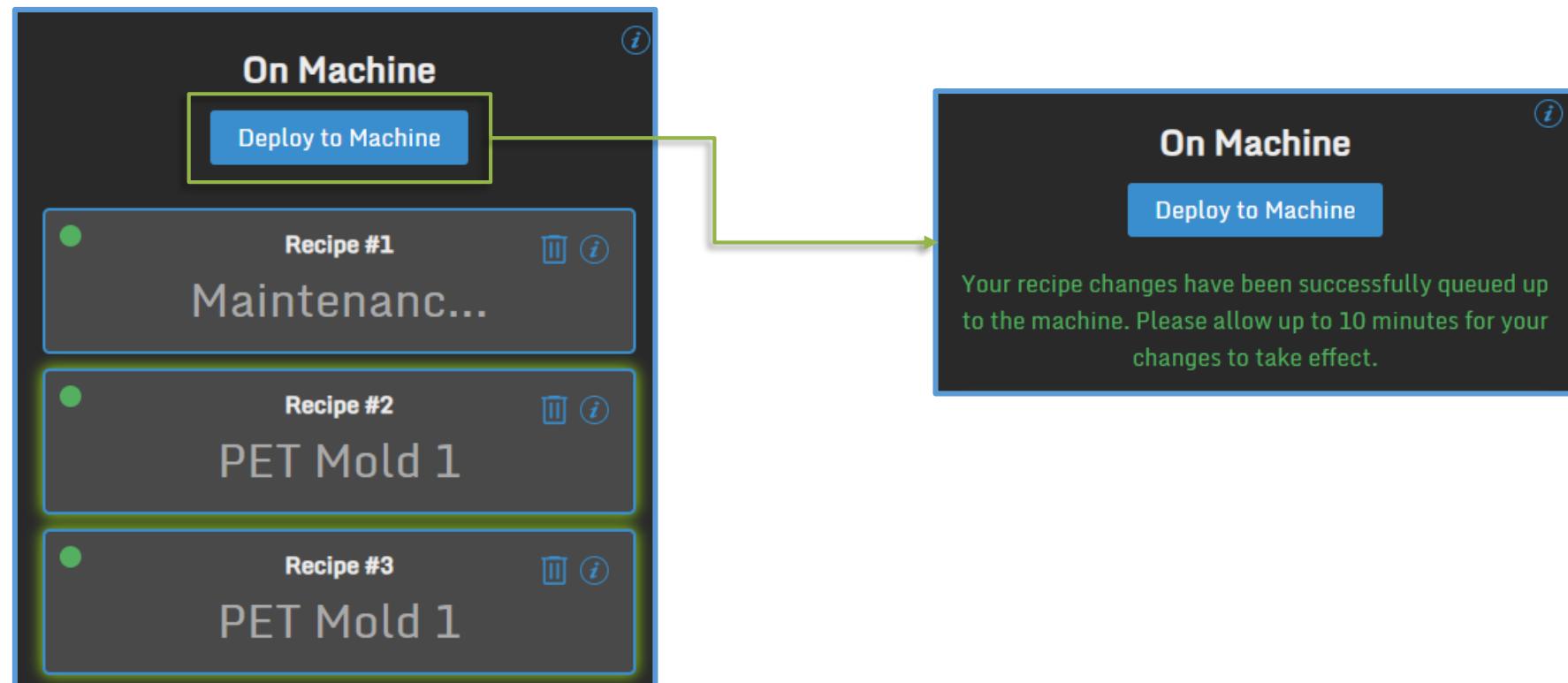
Recipe Management (cont.)

- To access and deploy official Cold Jet recipes, click “My Recipes” near the top of the page. Clicking “Cold Jet Recipes” will display all official Cold Jet recipes available. Following the same steps noted previously will allow you to assign those to recipe slots.



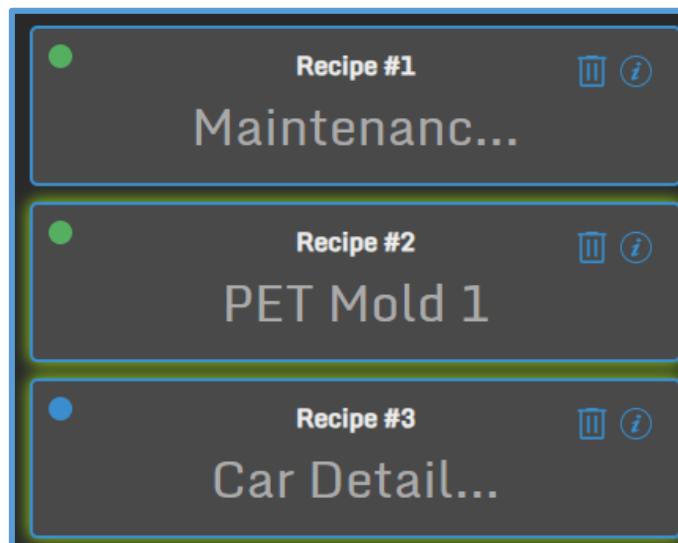
Recipe Management (cont.)

- After you have assigned all recipes to their desired slots, you must click the “Deploy to Machine” button to queue the changes to your machine.



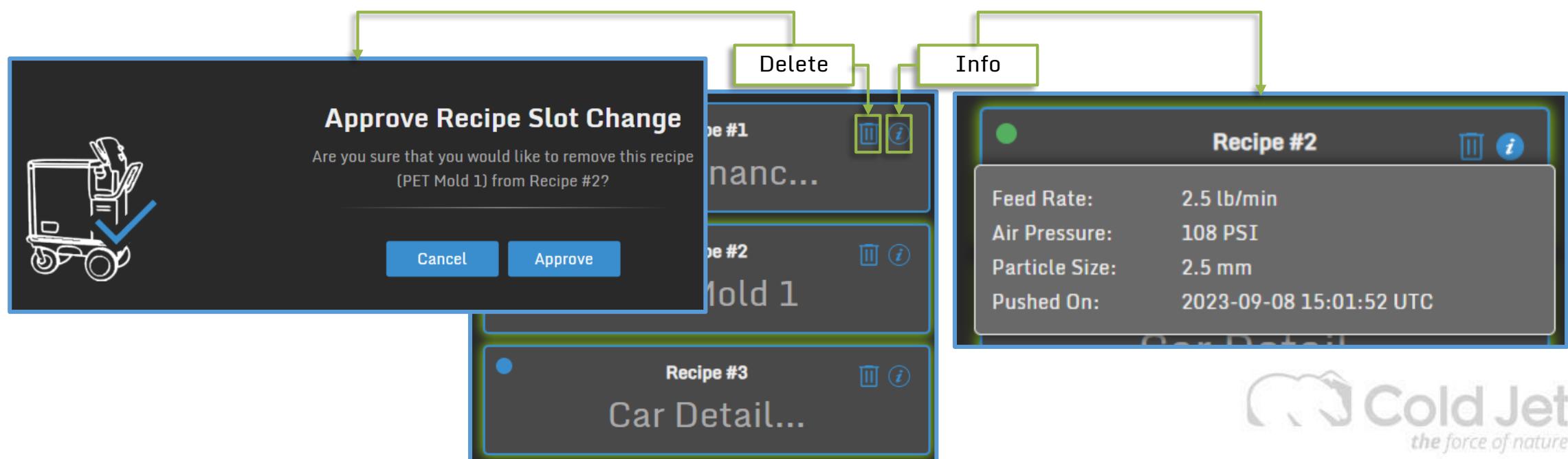
Recipe Management (cont.)

- You can determine the status of recipes that you have deployed by looking at the slot in CONNECT Analytics. Some statuses to note:
 - If the slot has a green glow, your changes have not yet been received by the machine.
 - If the slot has a green dot in the upper left corner, the slot contains a recipe custom made by you!
 - If the slot has a blue dot in the upper left corner, the slot contains an official Cold Jet recipe.



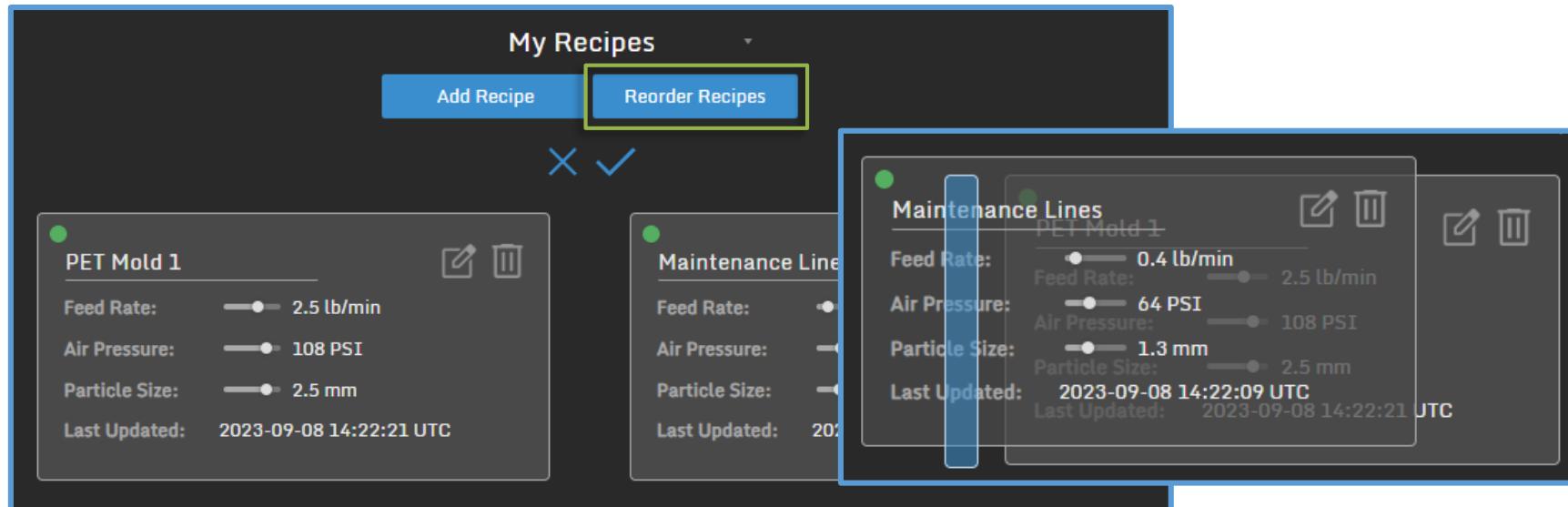
Recipe Management (cont.)

- Recipe slots, when in use, will contain two buttons. They are:
 - Delete - Clicking this will open a dialogue box asking you to confirm that you would like to remove the recipe from the selected slot. Confirming will reset that slot to default recipe values.
 - Info - Hovering over this will display the time deployed (if pending) or the time received, as well as the feed rate, air pressure, and particle size (where applicable) of the recipe.



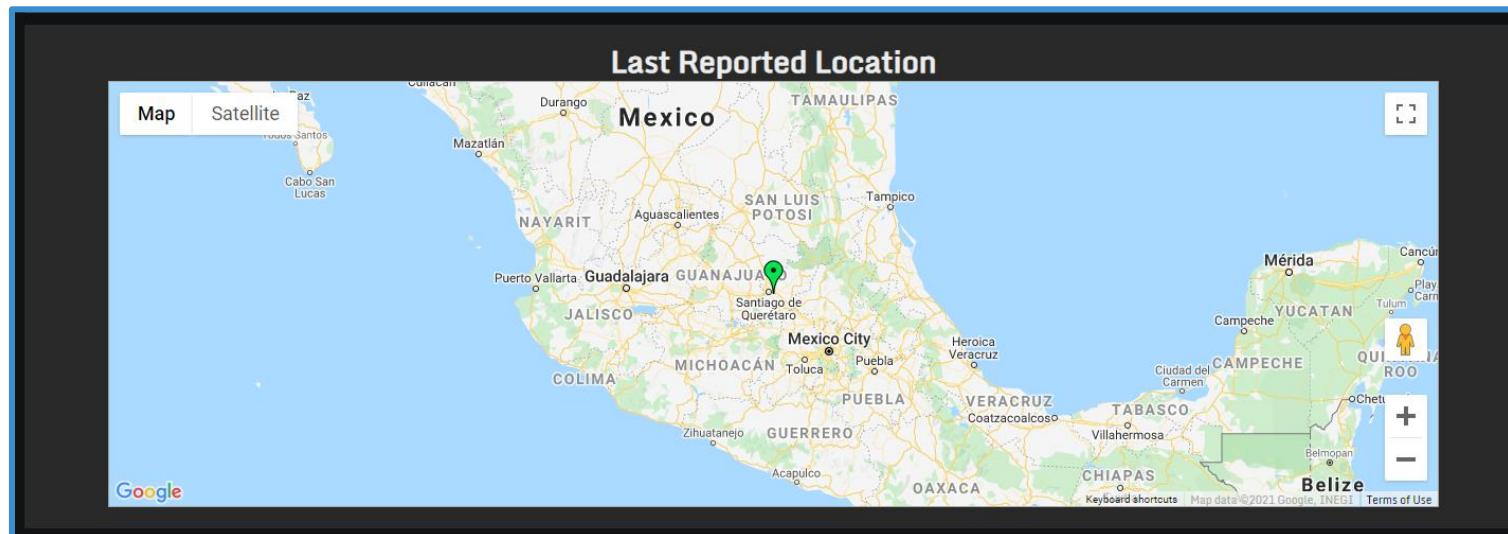
Recipe Management (cont.)

- You may also reorder the recipes that you have created. You can initiate this by clicking “Reorder Recipes”.
- To reorder, click and hold on the recipe card to be moved, dragging it to the desired location. Once the area turns blue, you can release the card.
- Changes to the order of your recipes can be canceled by clicking the “X”, or saved by clicking the “√”.
- *Please note - while reordering, you are unable to edit, delete, or assign recipes to slots.



Map

- The Map displays the last reported location of your machine.
- If the machine is online, the pin will appear green. If the machine is not online, the pin will be red.
 - The length of time that a machine is considered online is configurable on the **Settings** page in the **Show as Online Timeframe** dropdown. See [**General Settings**](#) for more details.



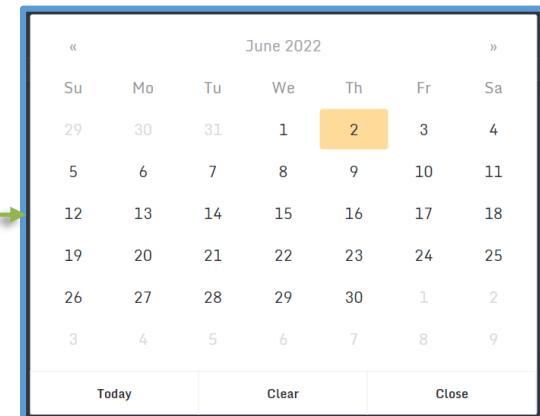
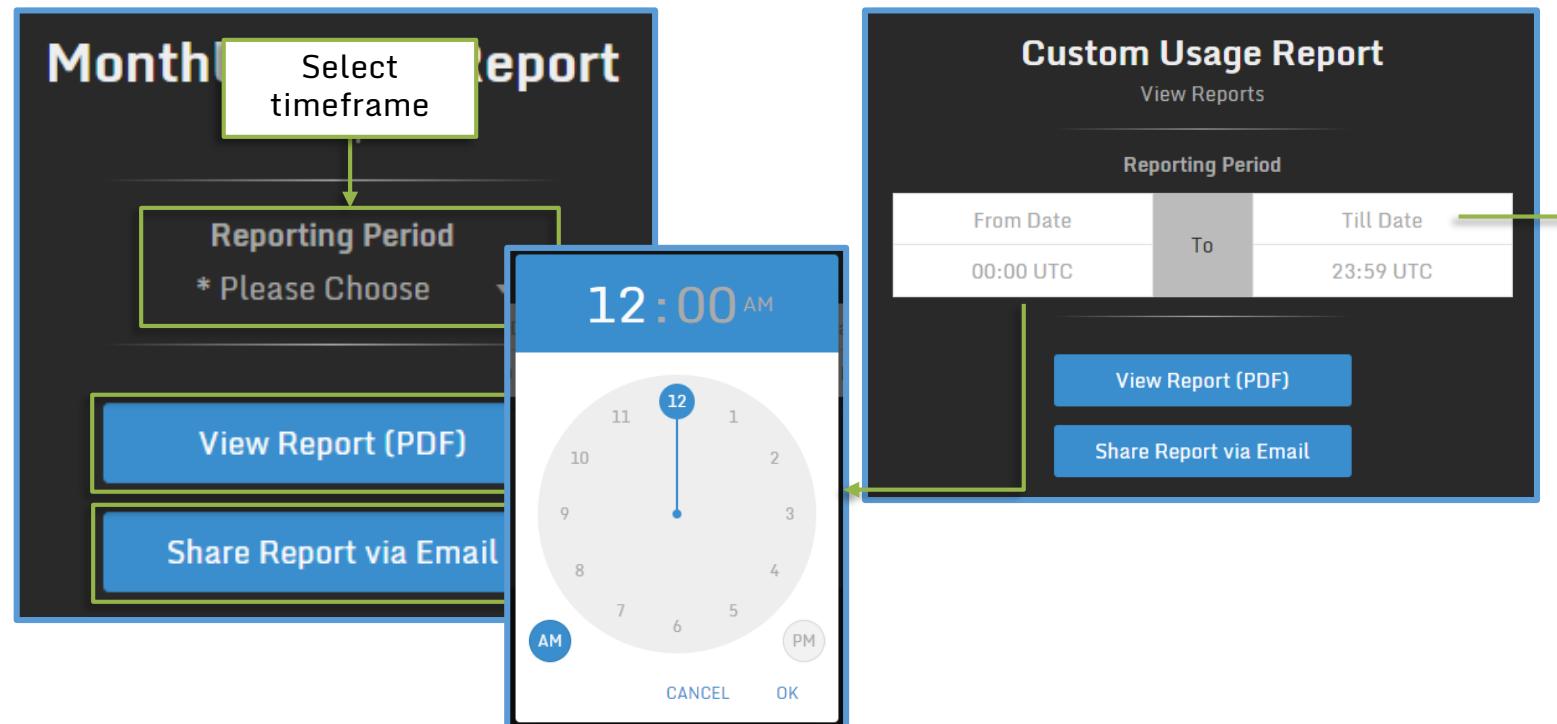
Reports

- The **Reports** section allows the user to view a variety of different Usage Reports or Custom Reports.
- You can view your desired report by clicking on the containing box.

 Monthly Usage Report Usage during any complete month that the machine was in service.	 Quarterly Usage Report Usage during any complete quarter that the machine was in service.	 Annual Usage Report Usage during any complete year that the machine was in service.
 Month Over Month Usage Report Compares usage during any two months that the machine was in service.	 Quarter Over Quarter Usage Report Compares usage during any two quarters that the machine was in service.	 Year Over Year Usage Report Compares usage during any two years that the machine was in service.
 Machine Vs. Machine Usage Report Compares usage during any month that two selected machines were in service.	 Custom Usage Report Usage during a customized time period that the machine was in service.	 Custom Report Create, view, or share custom generated reports, including usage and optional application data.

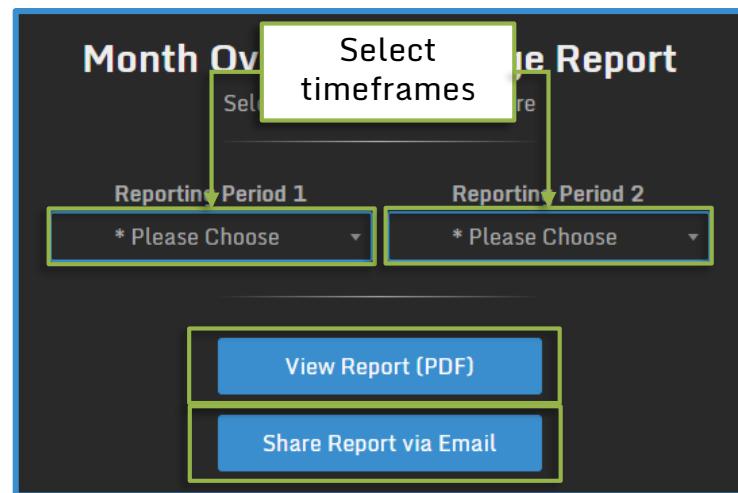
Usage Reports

- To create a monthly, quarterly, or annual usage report, select a timeframe under **Reporting Period**.
- To create a custom usage report, select a start and end date using the calendar, and a time using the time picker.



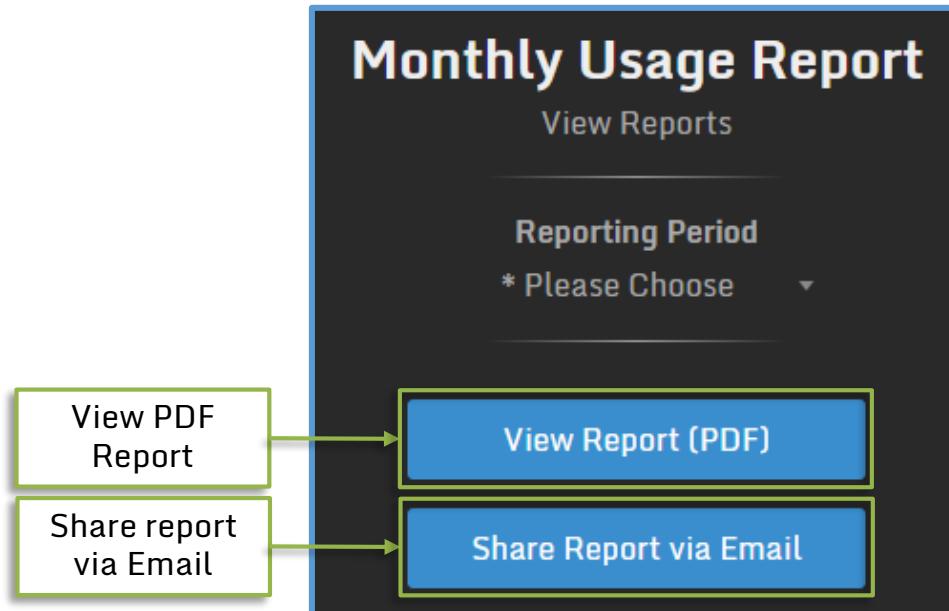
Usage Reports (cont.)

- To create a Month Over Month, Quarter Over Quarter, or Year Over Year Usage Report, select two timeframes under **Reporting Period 1** and **Reporting Period 2**.



Share Report via Email

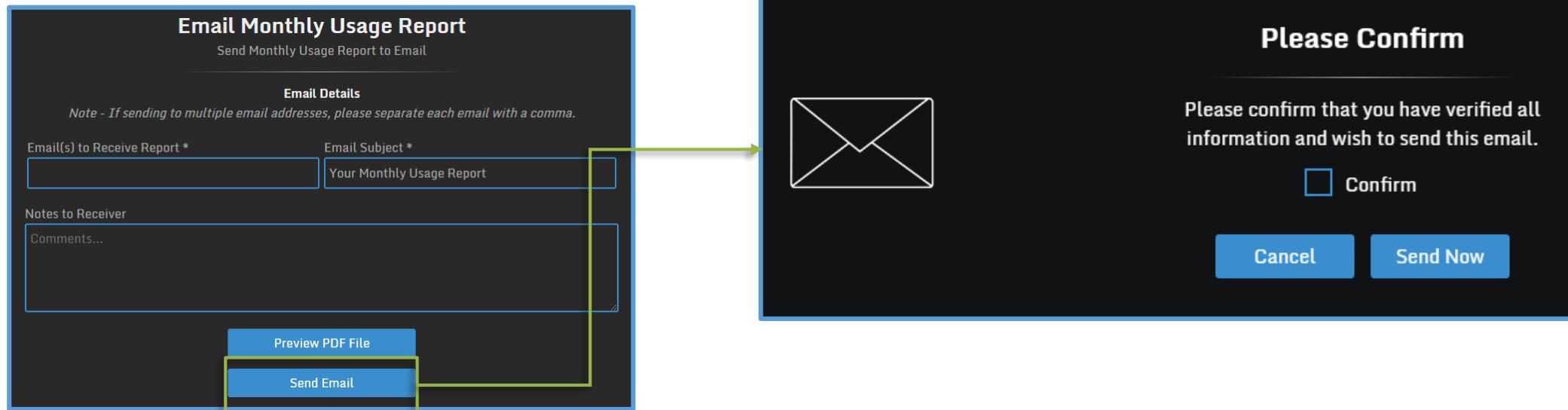
- Once you have selected a timeframe, you may view a PDF of the report or share the report with someone else via email.
- If you choose to share the report via email, you will be directed to a form. The form includes:
 - Email(s) to receive report, separated by commas
 - Email subject
 - Optional notes to receiver



The screenshot shows a 'Send Monthly Usage Report to Email' form titled 'Email Monthly Usage Report'. It has sections for 'Email Details' (Email(s) to Receive Report * and Email Subject *), 'Notes to Receiver' (Comments...), and buttons for 'Preview PDF File' and 'Send Email'.

Share Report via Email (cont.)

- Once you have filled out the share report form, you must confirm the details.
 - If you are satisfied with the details of your email and report, select the “Confirm” checkbox and click “Send Now”
 - If you wish to go back and alter any details of the email, select “Cancel”



Monthly Usage Report PDF

- Selecting “View Report (PDF)” produces the following report:

The image shows a Cold Jet Aero2 Series PCS 60 mobile cold storage unit on the left. To its right is a blue rectangular box containing the 'CONNECT® Analytics' logo, the period 'July 2021', and the serial number 'SN: C00101731'. Below this is a section titled 'Monthly Usage Report'. A callout box on the left contains a message about reviewing the monthly status report and contacting customer service. The main area is divided into two tables: 'Usage Overview' and 'Service Status', each with a corresponding gauge chart.

Usage Overview	
Total Run Time	57.5 hrs
Estimated Ice Usage	368.0 kg
Avg Feed Rate	0.15 kg/min
Avg Blast Time	22.5 minutes
# Trigger Pulls	109

Usage vs. Service Interval	
Low	Medium
High	

Service Status	
Recommended Service Interval	500 hrs / 12 mos
Next Service Hours / Next Service Date	500 hrs / 2021-12-15
Current Status (Service Needed)	1,700.5 hrs / 2022-07-19

CONNECT® Analytics

Period: July 2021
SN: C00101731

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Monthly Usage Report

Total Blast Time by Day of the Week

Day	Blast Time (hrs)
Sun	0
Mon	9
Tue	5
Wed	10
Thu	7
Fri	8
Sat	2

Estimated Total Ice Usage by Day of the Week

Day	Ice Usage (kg)
Sun	0
Mon	77
Tue	41
Wed	94
Thu	63
Fri	75
Sat	18

July 2021 - Blast Time by Day in Hours

Sun	Mon	Tue	Wed	Thu	Fri	Sat
				1 2.45	2 2.57	3 ...
4 ...	5 2.33	6 1.31	7 3.70	8 1.15	9 2.33	10 1.45
11 ...	12 3.33	13 ...	14 1.81	15 ...	16 0.57	17 0.59
18 ...	19 2.86	20 1.98	21 3.68	22 2.30	23 2.86	24 ...
25 ...	26 ...	27 1.30	28 1.21	29 1.13	30 ...	31 ...



Monthly Usage Report PDF (cont.)

- The PDF Report contains two pages.
- The first page contains three main sections:
 - Machine information
 - Machine data

The screenshot shows the first page of a monthly usage report for a Cold Jet Aero2 Series PCS 60. The report is titled "CONNECT® Analytics" and specifies the period as July 2021 and the serial number as C00101731. It features a "Monthly Usage Report" section and a status message encouraging review of the monthly status report and contact with customer service. The "Usage Overview" section displays five key metrics: Total Run Time (57.5 hrs), Estimated Ice Usage (368.0 kg), Avg Feed Rate (0.15 kg/min), Avg Blast Time (22.5 minutes), and # Trigger Pulls (109). A "Usage vs. Service Interval" gauge chart indicates a medium level of usage relative to service intervals. The "Service Status" section provides recommended service intervals (500 hrs / 12 mos) and next service dates (500 hrs / 2021-12-15). The current status is marked as "Service Needed" with a yellow background, showing 1,700.5 hrs as of 2022-07-19. A green callout box labeled "Machine information" points to the top half of the report, and another green callout box labeled "Machine data" points to the bottom half.

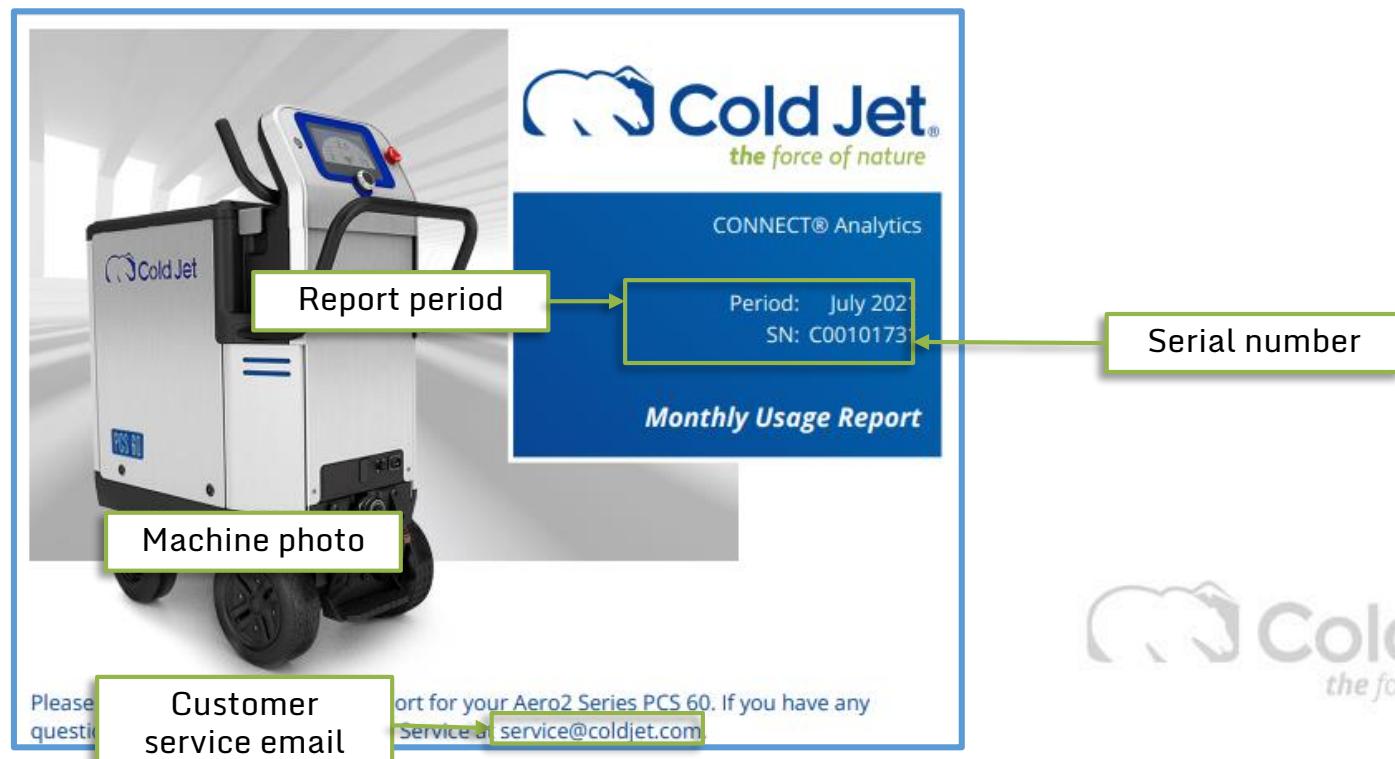
Machine information:

Machine data:

Cold Jet the force of nature

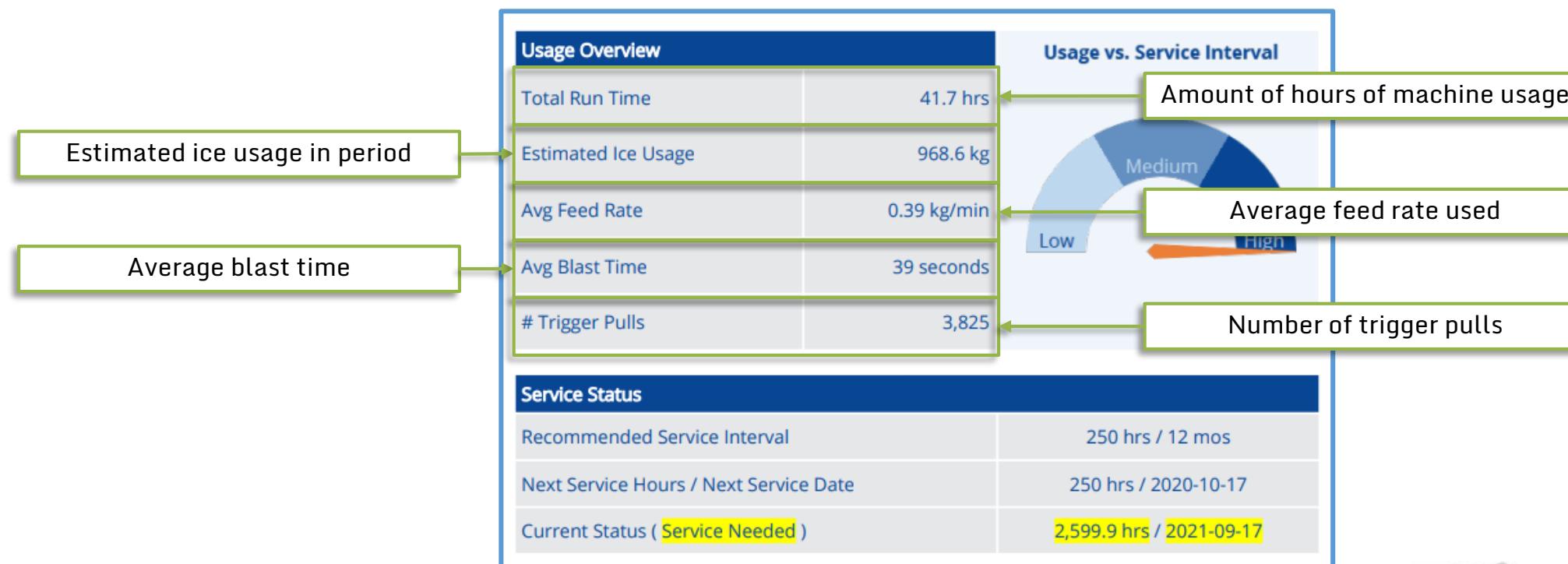
Monthly Usage Report PDF (cont.)

- The machine information on the PDF contains:
 - Reporting period
 - Serial number
 - Machine photo
 - Customer service email



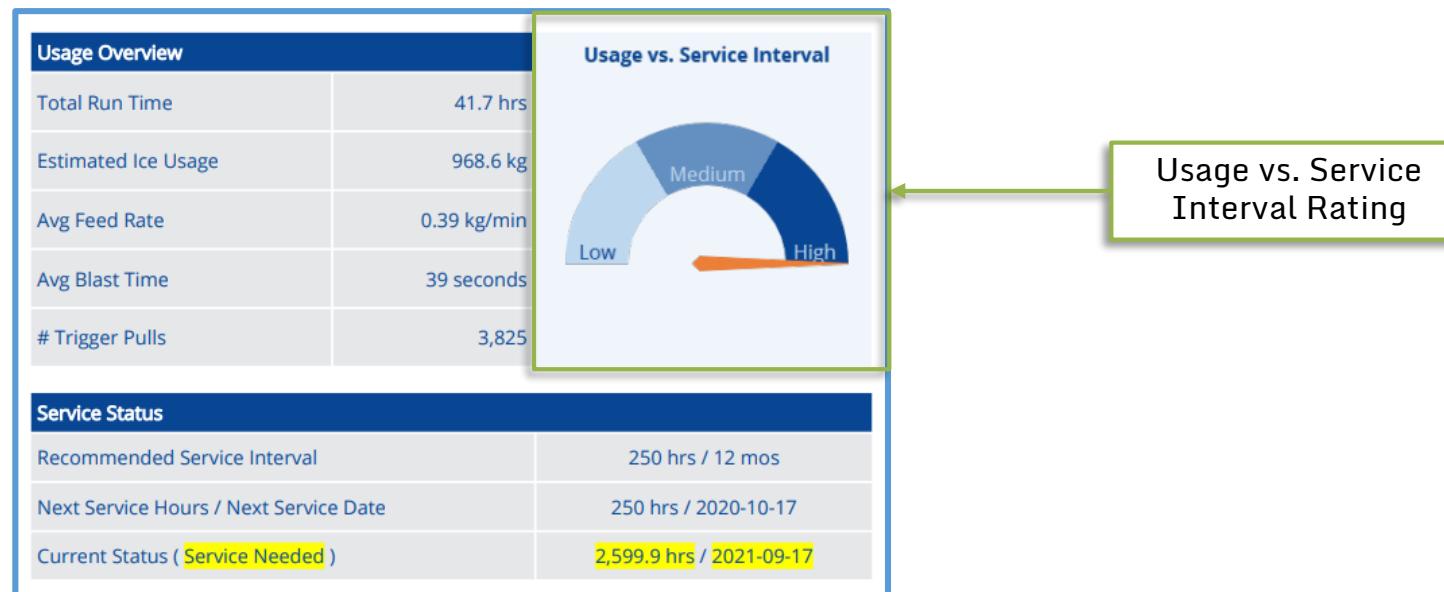
Monthly Usage Report PDF (cont.)

- The machine data on the PDF contains:
 - Machine usage overview
 - Utilization information
 - Machine service status



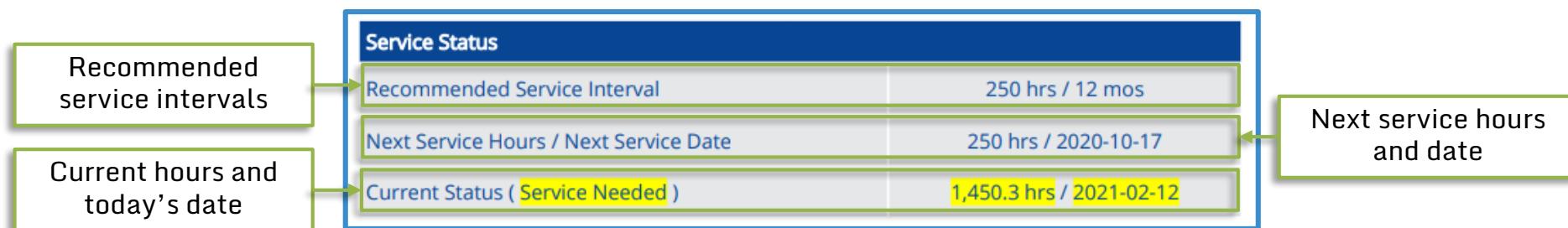
Monthly Usage Report PDF (cont.)

- The Usage vs. Service Interval rating is calculated by comparing the Recommended Service Intervals to the Total Usage hours.
 - For example, the machine below has recommended intervals of 250 hours and 12 months. To produce an estimated monthly hours, we divide the two. This gives us an estimated monthly hours of approximately 21. We then compare that to the Total Run Time to determine which rating to give.
 - The rating thresholds are:
 - Low: 0 - 66% of estimated hours
 - Medium: 67% - 133% of estimated hours
 - High: 134% - 200% + of estimated hours



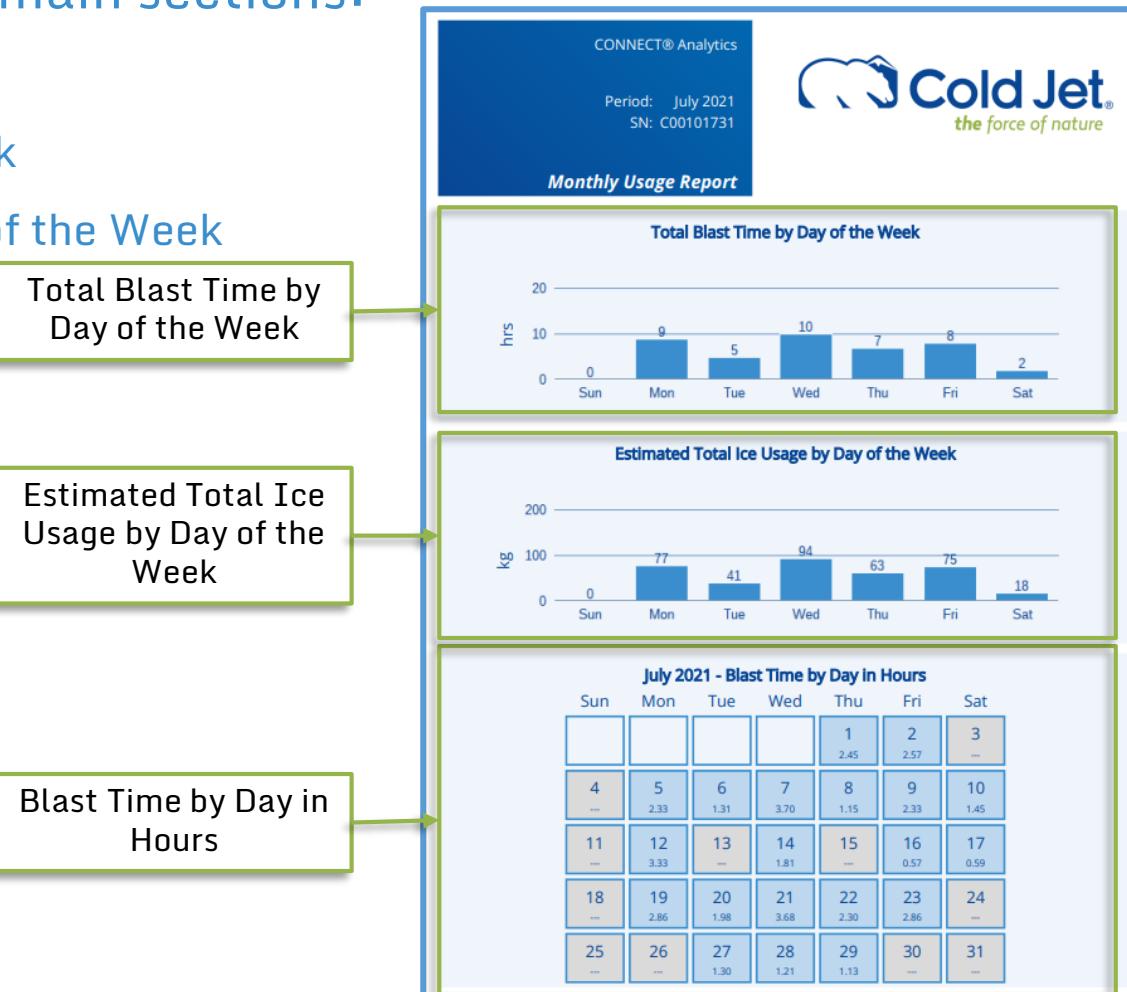
Monthly Usage Report PDF (cont.)

- The machine's service status contains:
 - Recommended service intervals
 - Next recommended service
 - Current machine hours and date
 - If the machine hours and/or date are past the recommended, the numbers will be highlighted in yellow and state "Service Needed". Otherwise, they will be green and labeled "OK".



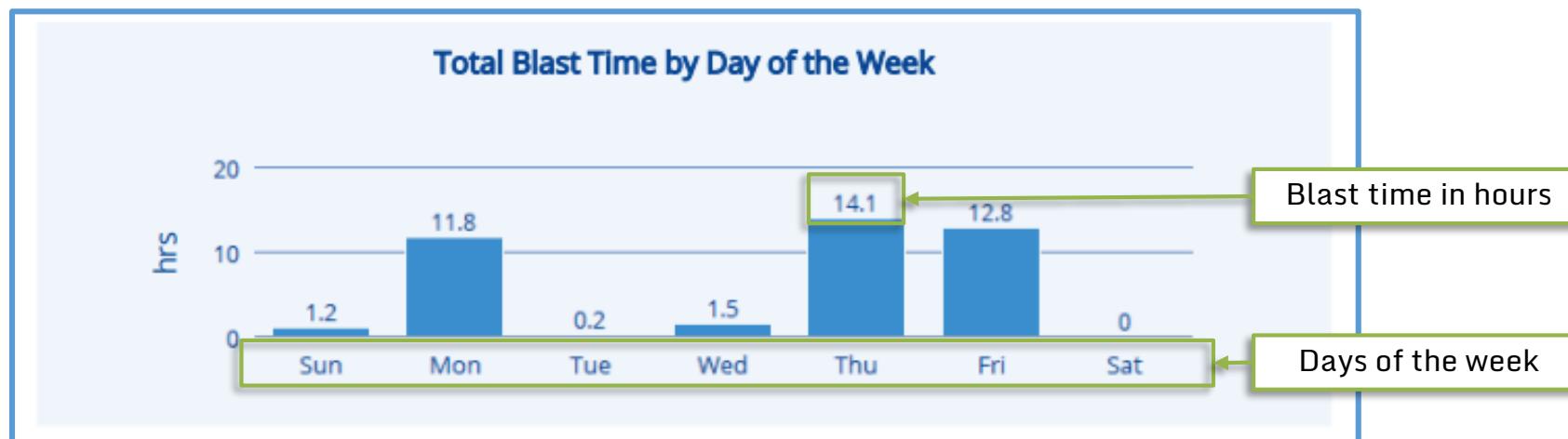
Monthly Usage Report PDF (cont.)

- The second page contains three main sections:
 - Blast Time by Day in Hours
 - Total Blast Time by Day of the Week
 - Estimated Total Ice Usage by Day of the Week



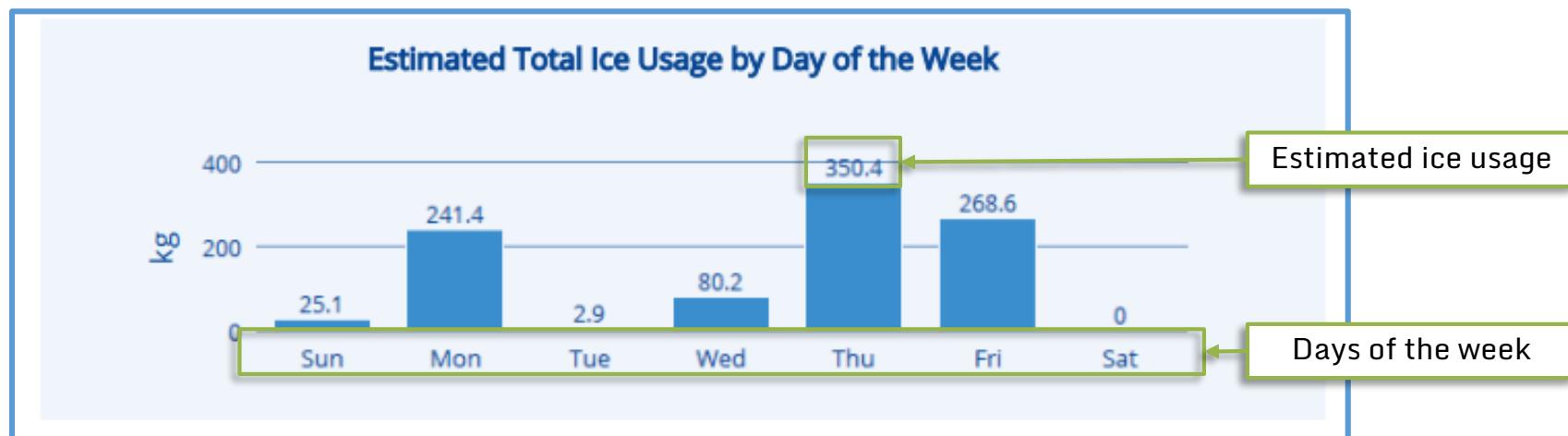
Monthly Usage Report PDF (cont.)

- The Total Blast Time by Day of the Week section contains:
 - Days of the week
 - Total blast time data for each day, in hours
 - This data is an accumulation of blast data from every instance of that weekday in the month. For example, the blast time in hours for Thursday is the sum of blast time for every Thursday in the month.



Monthly Usage Report PDF (cont.)

- The Estimated Total Ice Usage by Day of the Week section contains:
 - Days of the week
 - Total estimated ice usage for each day, in lb/kg
 - This data is an estimation based on average feed rate and blast time in the month. Using these values, the ice usage in lb/kg is estimated. The estimations for each day of the week are added together to produce 7 data points. For example, the ice usage for Thursday is the sum of estimated ice usage for every Thursday in the month.



Monthly Usage Report PDF (cont.)

- The Blast Time by Day in Hours section contains:
 - A calendar for the reporting period
 - Number of hours of blast time per day

December 2020 - Blast Time by Day in Hours						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
		1 --	2 --	3 --	4 --	5 --
6 --	7 --	8 --	9 0.14	10 --	11 --	12 --
13 --	14 0.01	15 --	16 4.51	17 14.61	18 9.17	19 --
20 3.81	21 9.37	22 --	23 --	24 --	25 --	26 --
27 --	28 --	29 --	30 --	31 --		

Diagram illustrating the structure of the Blast Time by Day in Hours section:

- Calendar month and days**: Points to the header row (Sun, Mon, Tue, etc.) and the first row of the table body.
- Days of the month**: Points to the second row of the table body (days 1 through 5).
- Hours of blast time per day**: Points to the third row of the table body (days 6 through 19).

Month Over Month Usage Report PDF

- Selecting “View Report (PDF)” produces the following report:



Cold Jet
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CONNECT® Analytics

Period: July 2021 vs. April 2022
SN: C00101731

Month Over Month Usage Report

Please review the Month Over Month status report for your Aero2 Series PCS 60. If you have any questions, contact Cold Jet Customer Service at service@coldjet.com.

Usage Overview

	July 2021	April 2022
Total Run Time	57.5 hrs	144.0 hrs
Estimated Ice Usage	368.0 kg	871.9 kg
Avg Feed Rate	0.15 kg/min	0.15 kg/min
Avg Blast Time	22.5 minutes	24.5 minutes
# Trigger Pulls	109	237

Most Used Day

	July 2021	April 2022
Date	July 7, 2021	April 1, 2022
Total Run Time this Day	3.7 hrs	6.9 hrs
Estimated Ice Usage this Day	33.26 kg	61.79 kg

CONNECT® Analytics

Period: July 2021 vs. April 2022
SN: C00101731

Month Over Month Usage Report

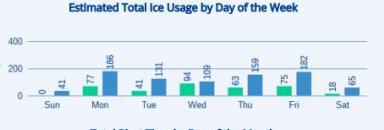
Usage vs. Service Interval



Total Blast Time by Day of the Week



Estimated Total Ice Usage by Day of the Week



Total Blast Time by Day of the Month



July 2021 - Blast Time by Day in Hours

Sun	Mon	Tue	Wed	Thu	Fri	Sat
				1	2.45	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

April 2022 - Blast Time by Day in Hours

Sun	Mon	Tue	Wed	Thu	Fri	Sat
				1	6.87	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

Month Over Month Usage Report PDF(cont.)

- The first page of the PDF contains two main sections:
 - Report information
 - Machine data

The screenshot shows a PDF report for a Cold Jet Aero2 Series PCS 60 unit. The top half features a large image of the unit, the Cold Jet logo, and the title "CONNECT® Analytics Month Over Month Usage Report". It includes a period selector for July 2021 vs. April 2022 and a serial number. The bottom half contains two tables: "Usage Overview" and "Most Used Day". A green box labeled "Report information" points to the header and period section. A green box labeled "Machine data" points to the tables.

Please review the Month Over Month status report for your Aero2 Series PCS 60. If you have any questions, contact Cold Jet Customer Service at service@coldjet.com.

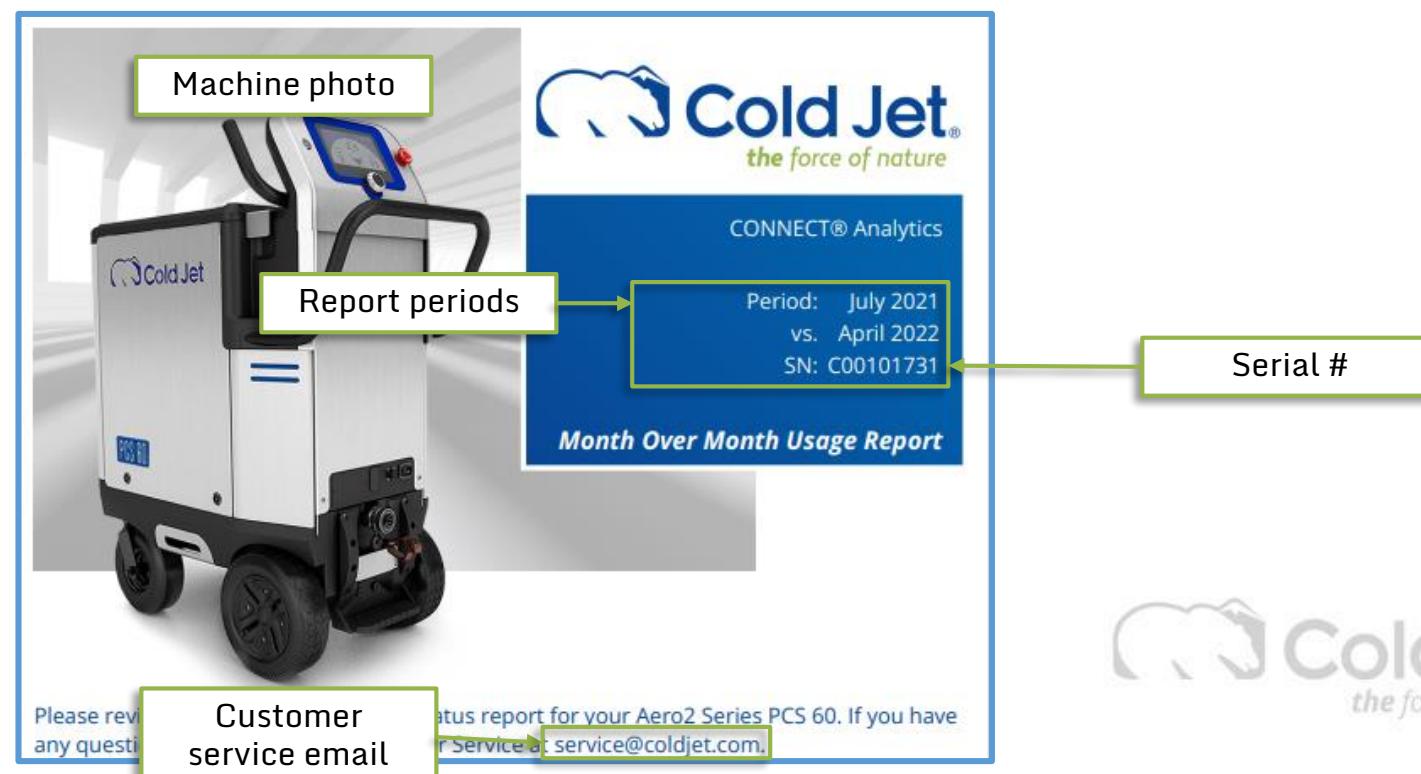
	July 2021	April 2022
Total Run Time	57.5 hrs	144.0 hrs
Estimated Ice Usage	368.0 kg	871.9 kg
Avg Feed Rate	0.15 kg/min	0.15 kg/min
Avg Blast Time	22.5 minutes	24.5 minutes
# Trigger Pulls	109	237

	July 2021	April 2022
Date	July 7, 2021	April 1, 2022
Total Run Time this Day	3.7 hrs	6.9 hrs
Estimated Ice Usage this Day	33.26 kg	61.79 kg



Month Over Month Usage Report PDF(cont.)

- The report information on the PDF contains:
 - Reporting period
 - Serial #
 - Machine photo
 - Customer service email



Month Over Month Usage Report PDF(cont.)

- The machine data on the PDF contains:
 - Usage Overview
 - Most Used Day

Usage Overview		First Period Data	Second Period Data
Total Run Time		July 2021	April 2022
Estimated Ice Usage		57.5 hrs	144.0 hrs
Avg Feed Rate		368.0 kg	871.9 kg
Avg Blast Time		0.15 kg/min	0.15 kg/min
# Trigger Pulls		22.5 minutes	24.5 minutes
Most Used Day		109	237
Date		July 2021	April 2022
Total Run Time this Day		3.7 hrs	6.9 hrs
Estimated Ice Usage this Day		33.26 kg	61.79 kg

Estimated ice usage in period

Average blast time

First Period Data

Second Period Data

Amount of hours of usage

Average feed rate used

Number of trigger pulls

Month Over Month Usage Report PDF(cont.)

- The Most Used Day section contains:
 - The day that the selected machine was used the most, during the selected periods
 - The total run time during the most used day
 - The estimated total ice usage during the most used day

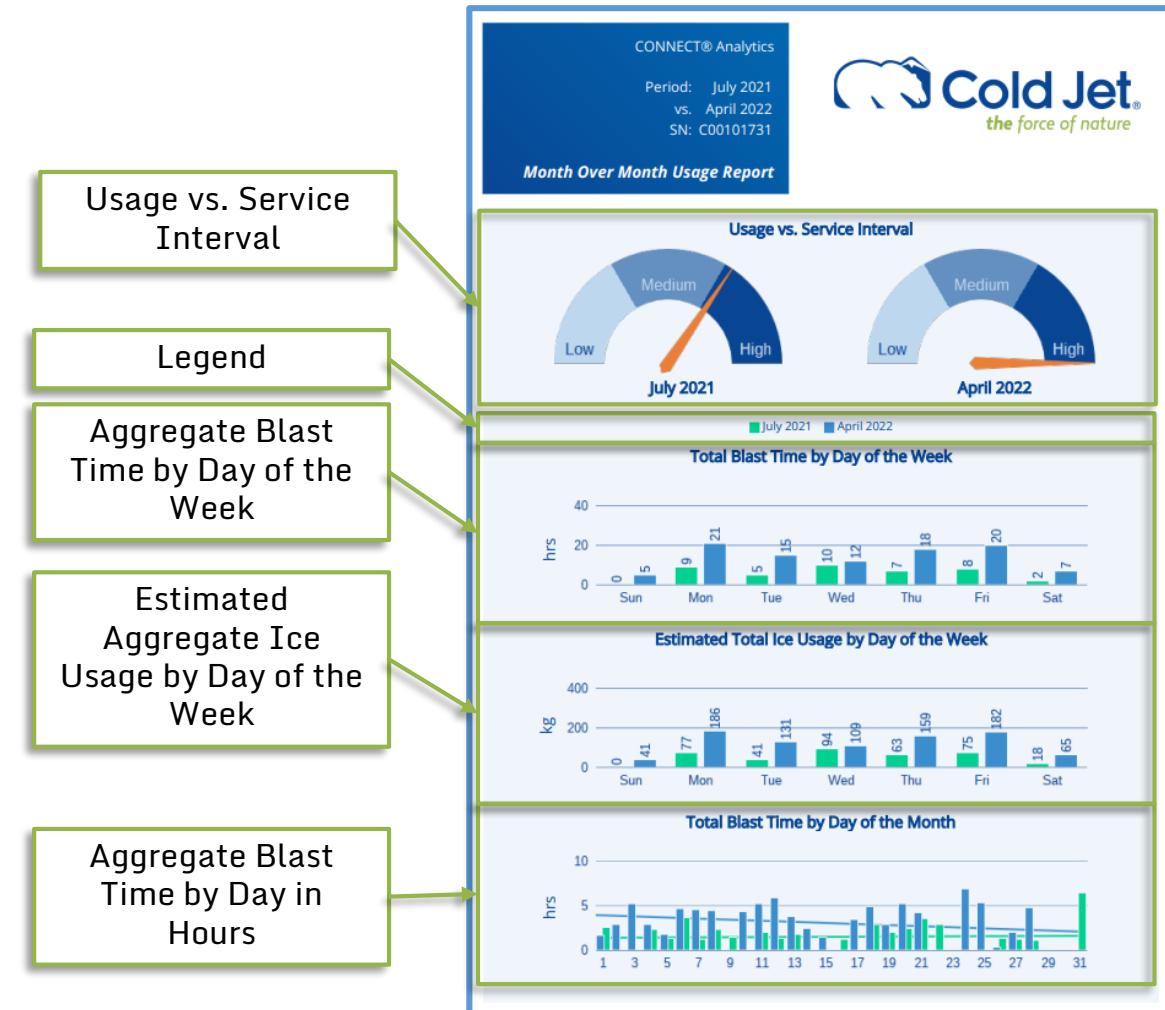
Most Used Day		
	First Period Data	Second Period Data
Day the machine was used most	July 2021	April 2022
Date	July 7, 2021	April 1, 2022
Total Run Time this Day	3.7 hrs	6.9 hrs
Estimated Ice Usage this Day	33.26 kg	61.79 kg

Estimated ice usage during the most used day

Total run time during the most used day

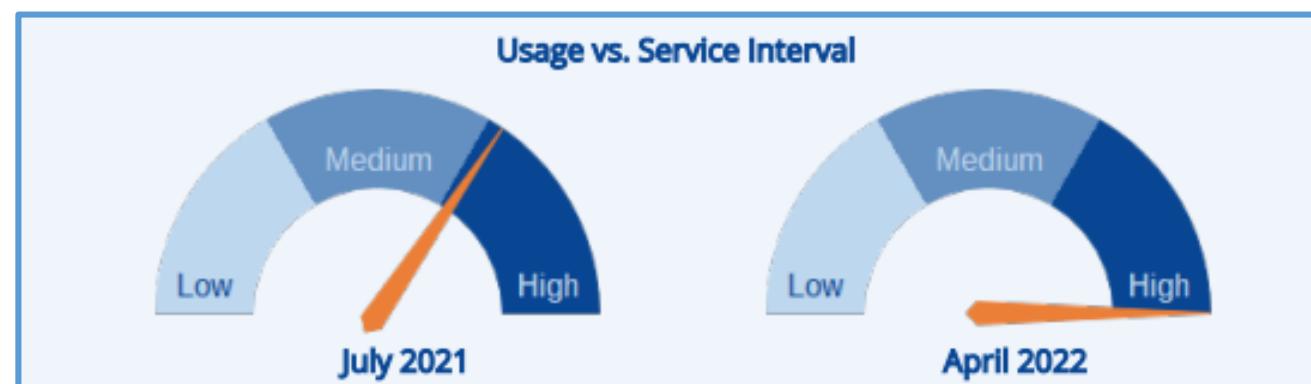
Month Over Month Usage Report PDF(cont.)

- The second page contains five main sections:
 - Usage vs. Service Interval
 - Chart legend
 - Total Blast Time by Day of the Week
 - Estimated Ice Usage by Day of the Week
 - Total Blast Time by Day of the Month



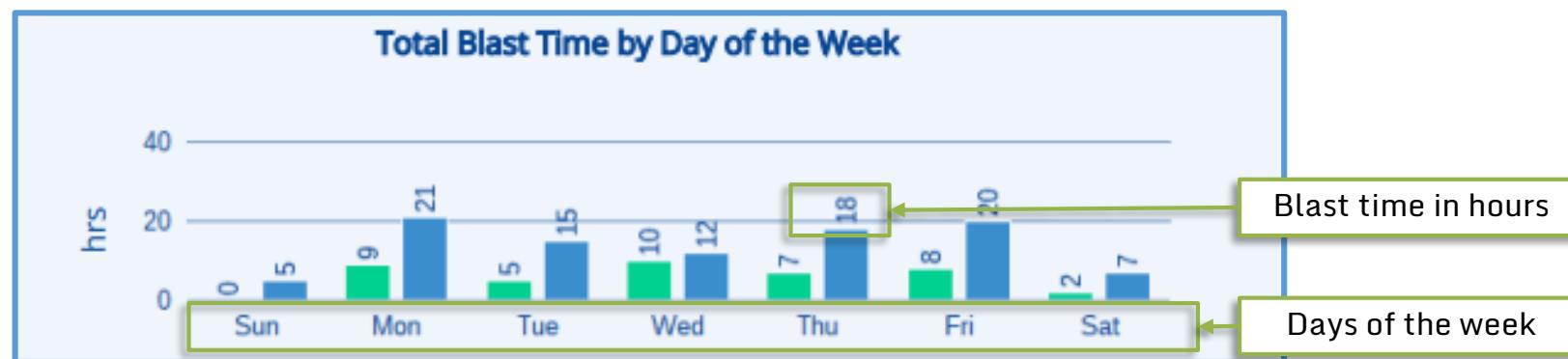
Month Over Month Usage Report PDF(cont.)

- The Usage vs. Service Interval rating is calculated by comparing the Recommended Service Intervals to the Total Usage hours.
 - For example, the machine below has recommended intervals of 250 hours and 12 months. To produce an estimated monthly hours, we divide the two. This gives us an estimated monthly hours of approximately 21. We then compare that to the Total Run Time to determine which rating to give.
 - The rating thresholds are:
 - Low: 0 - 66% of estimated hours
 - Medium: 67% - 133% of estimated hours
 - High: 134% -200% + of estimated hours



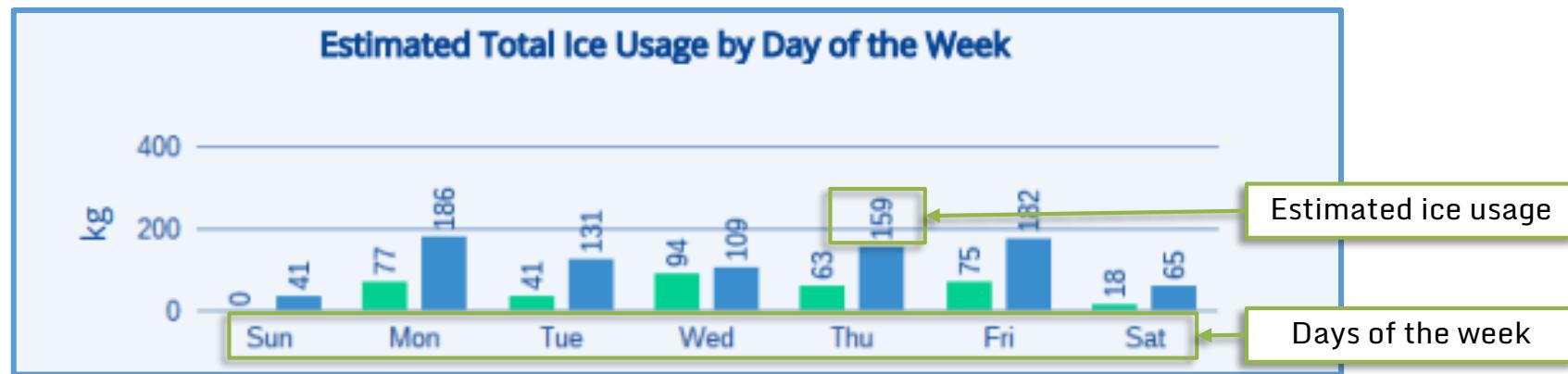
Month Over Month Usage Report PDF(cont.)

- The Total Blast Time by Day of the Week chart contains:
 - Days of the week
 - Total blast time data for each day, in hours
 - This data is an accumulation of blast data from every instance of that weekday in the month. For example, the blast time in hours for Thursday is the sum of blast time for every Thursday in the month.



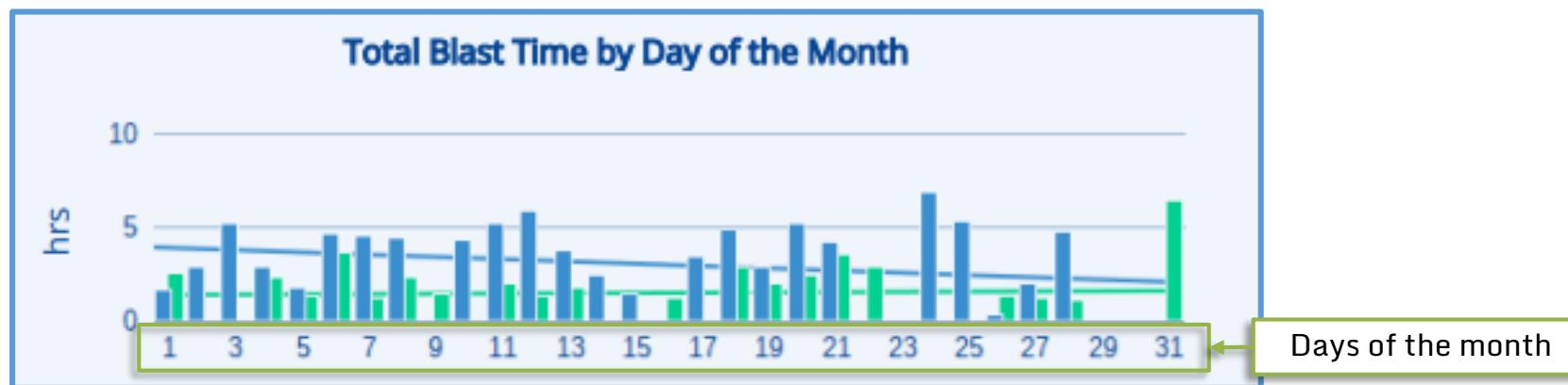
Month Over Month Usage Report PDF(cont.)

- The Estimated Ice Usage by Day of the Week chart contains:
 - Days of the week
 - Total estimated ice usage for each day, in lb/kg
 - This data is an estimation based on average feed rate and blast time in the month. Using these values, the ice usage in lb/kg is estimated. The estimations for each day of the week are added together to produce 7 data points. For example, the ice usage for Thursday is the sum of estimated ice usage for every Thursday in the month.



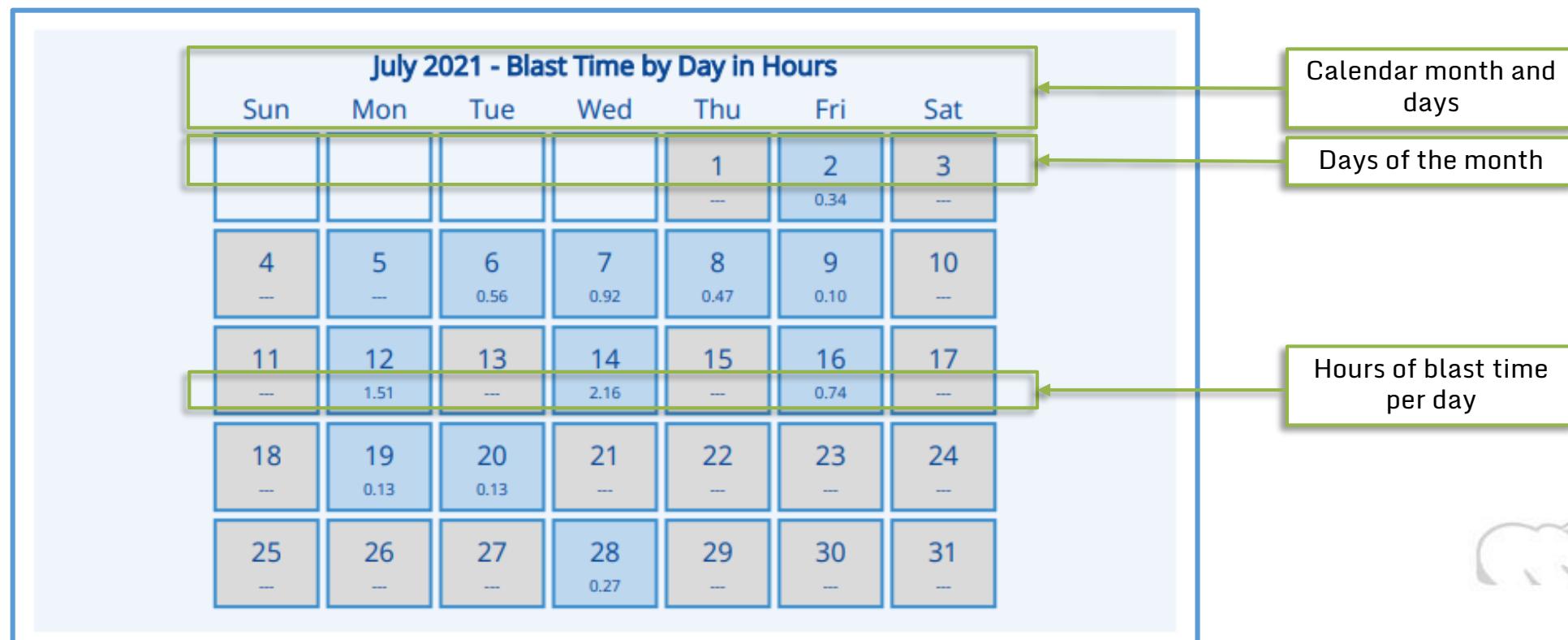
Month Over Month Usage Report PDF(cont.)

- The Total Blast Time by Day of the Month chart contains:
 - Days of the month (1 - 31)
 - Total blast time data for each day of the month, in hours



Month Over Month Usage Report PDF(cont.)

- The third page of the report contains calendars with blast time by day in hours for both months selected.
- The Blast Time by Day in Hours section contains:
 - A calendar for the reporting period
 - Number of hours of blast time per day



Quarterly Usage Report PDF

- Selecting “View Report (PDF)” produces the following report:



Quarterly Usage Report PDF (cont.)

- The PDF Report contains three pages.
- The first page contains three main sections:
 - Machine information
 - Contact information
 - Machine data

Machine information: Points to the top section featuring the Cold Jet machine and the header.

Contact information: Points to the status message at the bottom of the main content area.

Machine data: Points to the Usage Overview table and the Service Status table.

Cold Jet *the force of nature*

CONNECT® Analytics

Period: Q3 2021 (Jul - Sep)
SN: C00101731

Quarterly Usage Report

Please review the quarterly status report for your Aero2 Series PCS 60. If you have any questions, contact Cold Jet Customer Service at service@coldjet.com.

Usage Overview	
Total Run Time	148.7 hrs
Estimated Ice Usage	997.3 kg
Avg Feed Rate	0.15 kg/min
Avg Blast Time	25.6 minutes
# Trigger Pulls	260

Usage vs. Service Interval

Service Status	
Recommended Service Interval	500 hrs / 12 mos
Next Service Hours / Next Service Date	500 hrs / 2021-12-15
Current Status (Service Needed)	1,700.5 hrs / 2022-07-19

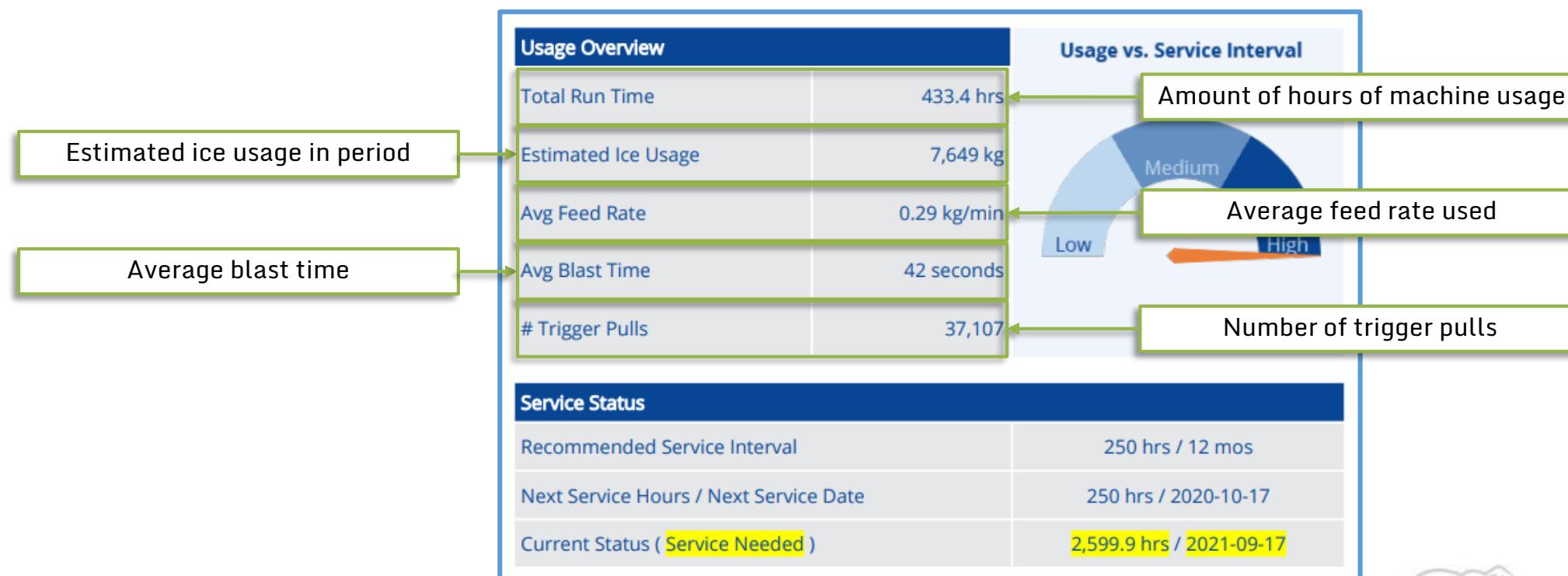
Quarterly Usage Report PDF (cont.)

- The machine information on the PDF contains:
 - Reporting period
 - Serial number
 - Machine photo
- The contact information on the PDF contains:
 - Customer service email



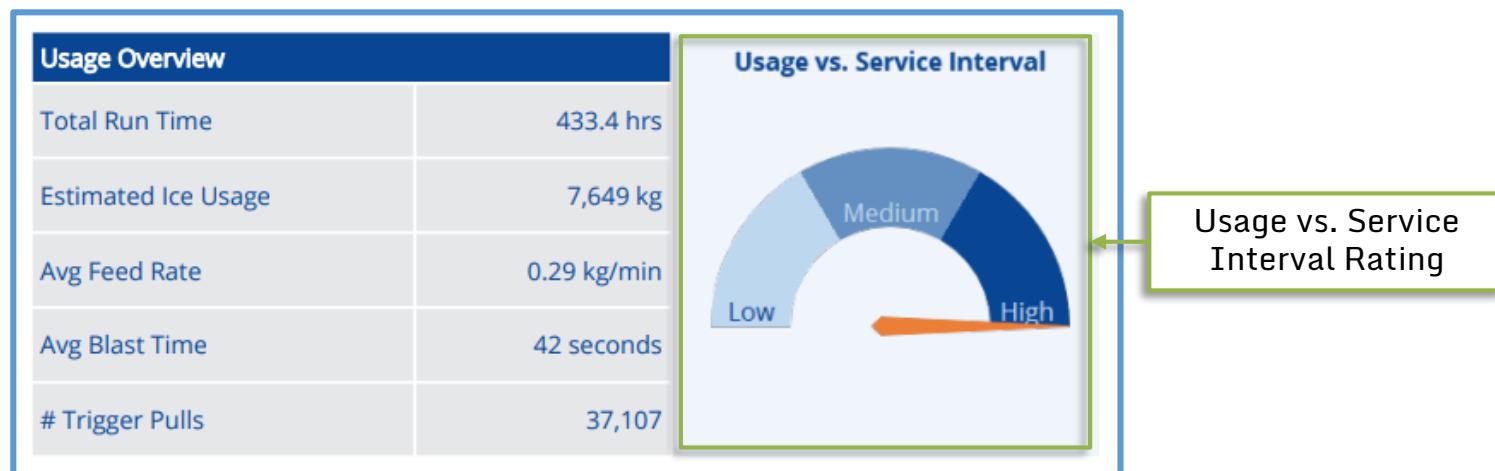
Quarterly Usage Report PDF (cont.)

- The machine data on the PDF contains:
 - Machine usage overview
 - Utilization information
 - Machine service status



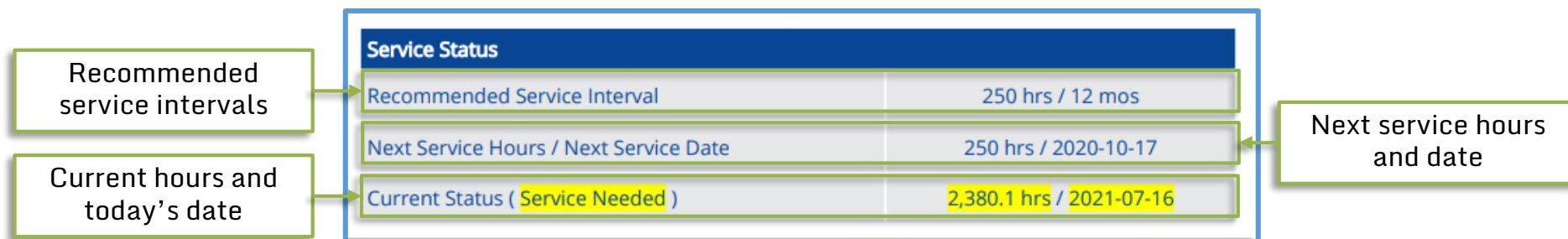
Quarterly Usage Report PDF (cont.)

- The Usage vs. Service Interval rating is calculated by comparing the Recommended Service Intervals to the Total Usage hours.
 - For example, the machine below has recommended intervals of 250 hours and 12 months. To produce an estimated quarterly hours, we divide the two and multiply the total by 3. This gives us an estimated quarterly hours of approximately 63. We then compare that to the Total Run Time to determine which rating to give.
 - The rating thresholds are:
 - Low: 0 - 66% of estimated hours
 - Medium: 67% - 133% of estimated hours
 - High: 134% - 200% + of estimated hours



Quarterly Usage Report PDF (cont.)

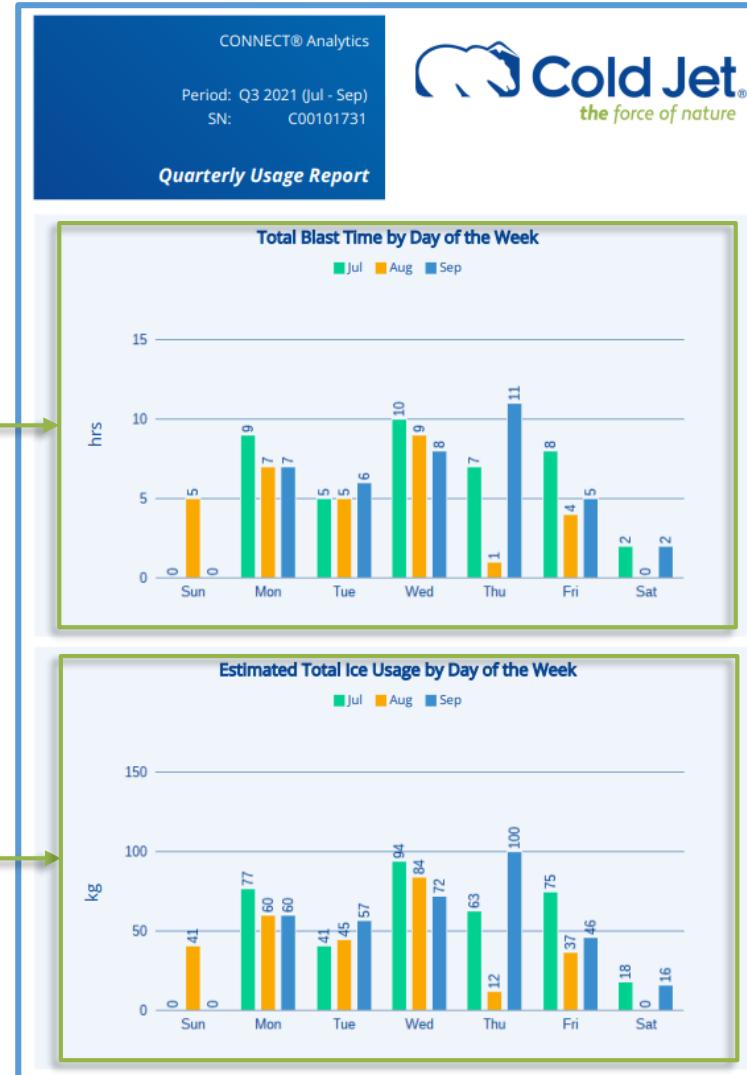
- The machine's service status contains:
 - Recommended service intervals
 - Next recommended service
 - Current machine hours and date
 - If the machine hours and/or date are past the recommended, the numbers will be highlighted in yellow and state "Service Needed". Otherwise, they will be green and labeled "OK".



Quarterly Usage Report PDF (cont.)

- The second page contains two sections:
 - Total Blast Time by Day of the Week
 - Estimated Total Ice Usage by Day of the Week

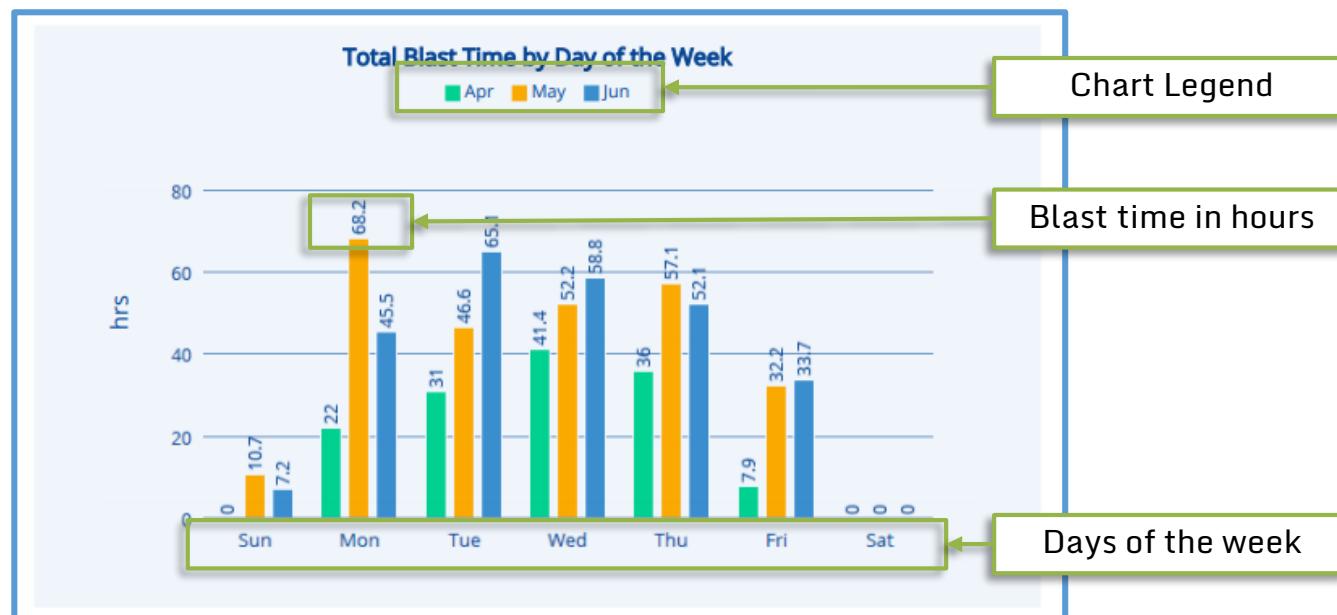
Total Blast Time by Day of the Week



Estimated Total Ice Usage by Day of the Week

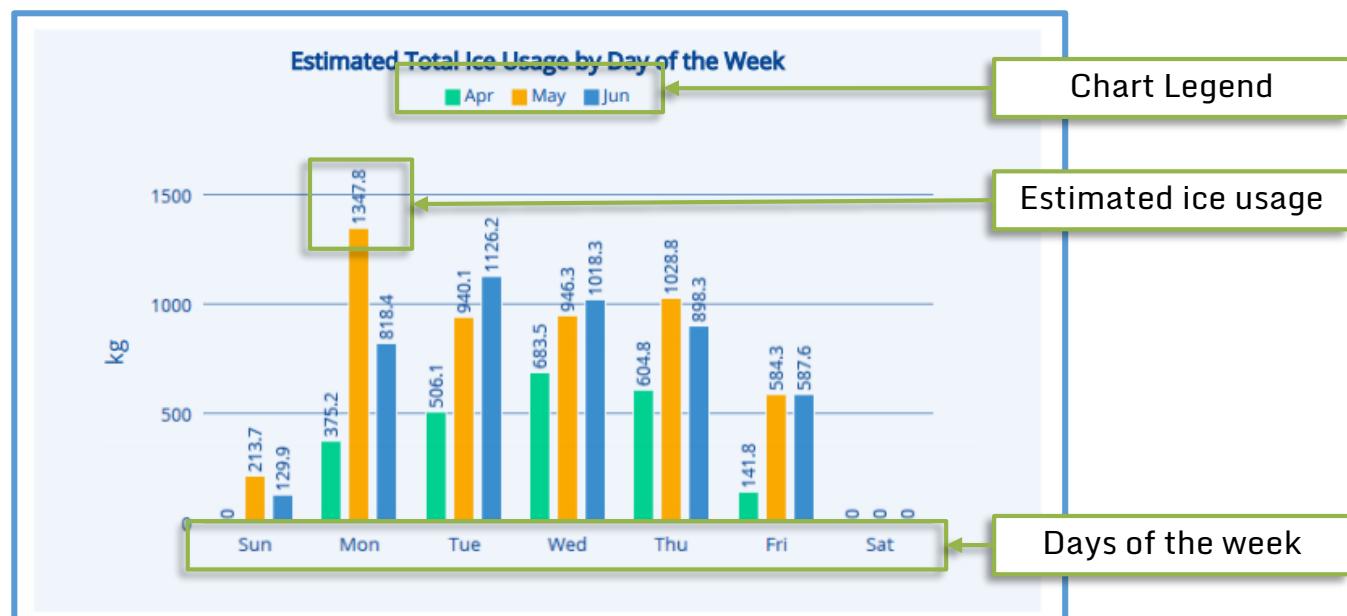
Quarterly Usage Report PDF (cont.)

- The Total Blast Time by Day of the Week section contains:
 - Chart Legend
 - Looking at the legend will tell you which bar corresponds with each month in the quarter.
 - Days of the week
 - Total blast time data for each day, in hours
 - This data is an accumulation of blast data from every instance of that weekday in the month. For example, the blast time in hours for Thursday is the sum of blast time for every Thursday in the month.



Quarterly Usage Report PDF (cont.)

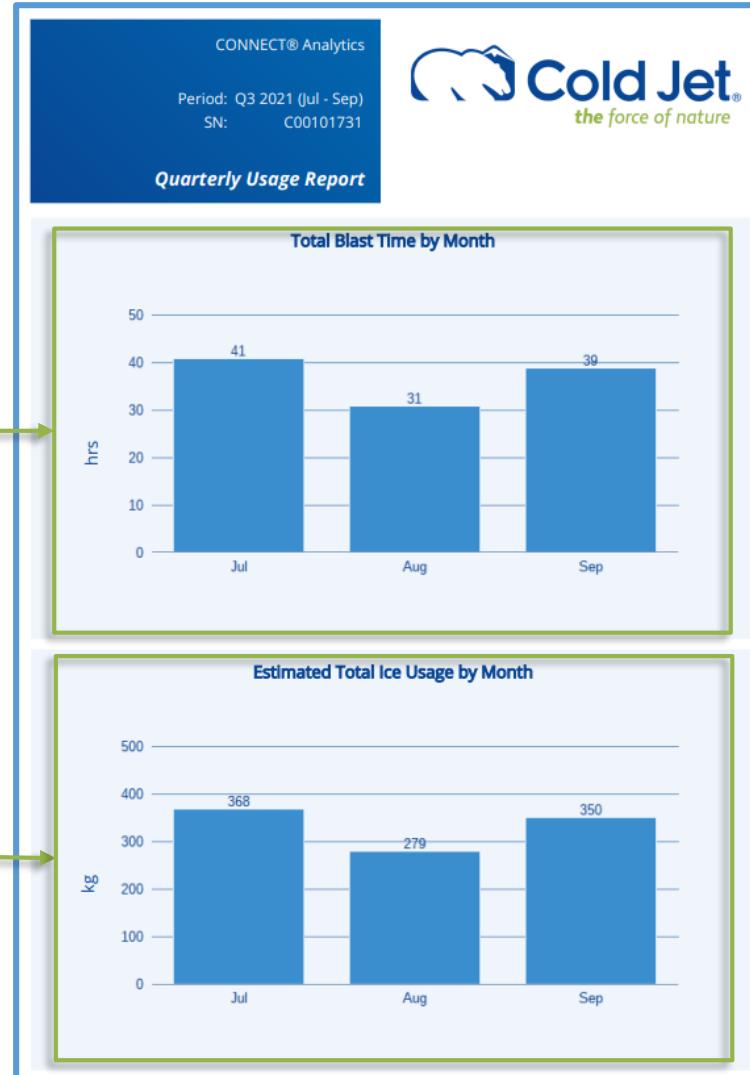
- The Estimated Total Ice Usage by Day of the Week section contains:
 - Chart Legend
 - Looking at the legend will tell you which bar corresponds with each month in the quarter.
 - Days of the week
 - Total estimated ice usage for each day, in lb/kg
 - This data is an estimation based on average feed rate and blast time in the month. Using these values, the ice usage in lb/kg is estimated. The estimations for each day of the week are added together to produce 7 data points. For example, the ice usage for Thursday is the sum of estimated ice usage for every Thursday in the month.



Quarterly Usage Report PDF (cont.)

- The third page contains two sections:
 - Total Blast Time by Month
 - Estimated Total Ice Usage by Month

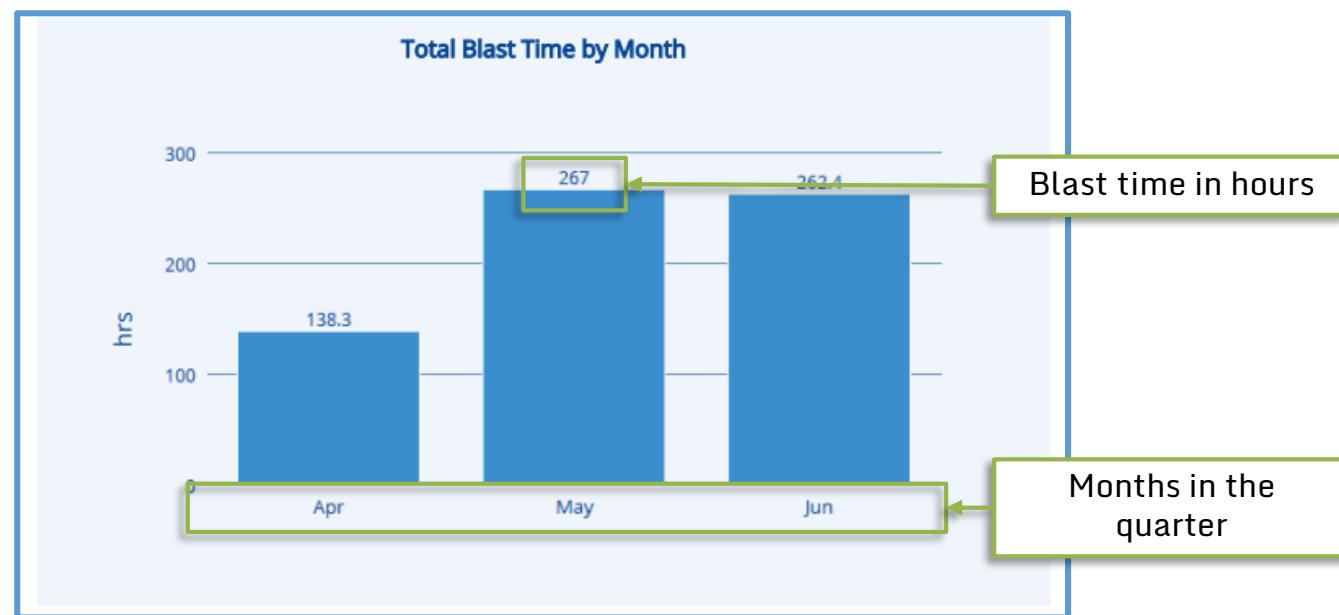
Total Blast Time by Month



Estimated Total Ice Usage by Month

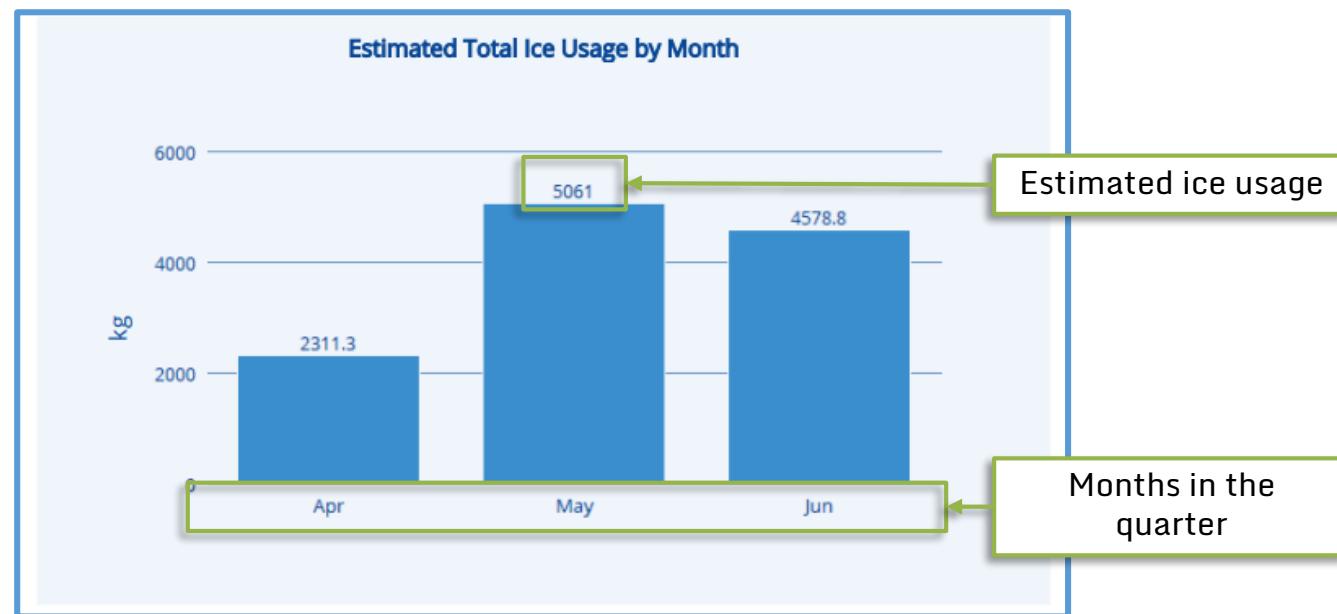
Quarterly Usage Report PDF (cont.)

- The Total Blast Time by Month section contains:
 - Months in the quarter
 - Total blast time data for each month, in hours



Quarterly Usage Report PDF (cont.)

- The Estimated Total Ice Usage by Month section contains:
 - Months in the quarter
 - Total estimated ice usage for each month, in lb/kg



Quarterly Usage Report PDF (cont.)

- The final pages of the report contain calendars with blast time by day in hours for each month in the period.
- The Blast Time by Day in Hours section contains:
 - A calendar for the reporting period
 - Number of hours of blast time per day

April 2021 - Blast Time by Day in Hours						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
--	--	--	--	1 --	2 --	3 --
4 --	5 --	6 --	7 15.16	8 15.81	9 0.35	10 --
11 --	12 --	13 --	14 12.23	15 11.54	16 --	17 --
18 --	19 11.02	20 16.18	21 9.73	22 --	23 0.01	24 --
25 --	26 15.72	27 11.99	28 10.62	29 3.19	30 4.70	

Diagram labels and arrows:

- Calendar month and days**: Points to the header row (Sun, Mon, Tue, etc.) and the first column of the table.
- Days of the month**: Points to the second column of the table.
- Hours of blast time per day**: Points to the third column of the table.

Quarter Over Quarter Usage Report PDF

- Selecting “View Report (PDF)” produces the following report:



Quarter Over Quarter Usage Report PDF(cont.)

- The first page of the PDF contains two main sections:
 - Report information
 - Contact information
 - Machine data

The screenshot shows a PDF report for a Cold Jet Aero2 Series PCS 60 machine. The report is titled "Quarter Over Quarter Usage Report" and includes the period from Q3 2021 (Jul - Sep) vs. Q4 2021 (Oct - Dec). It features a photograph of the machine, contact information for Cold Jet Customer Service, and detailed usage statistics.

Report information: The header section, which includes the company logo, name, and the title of the report.

Contact information: A section at the bottom of the report providing customer service contact details.

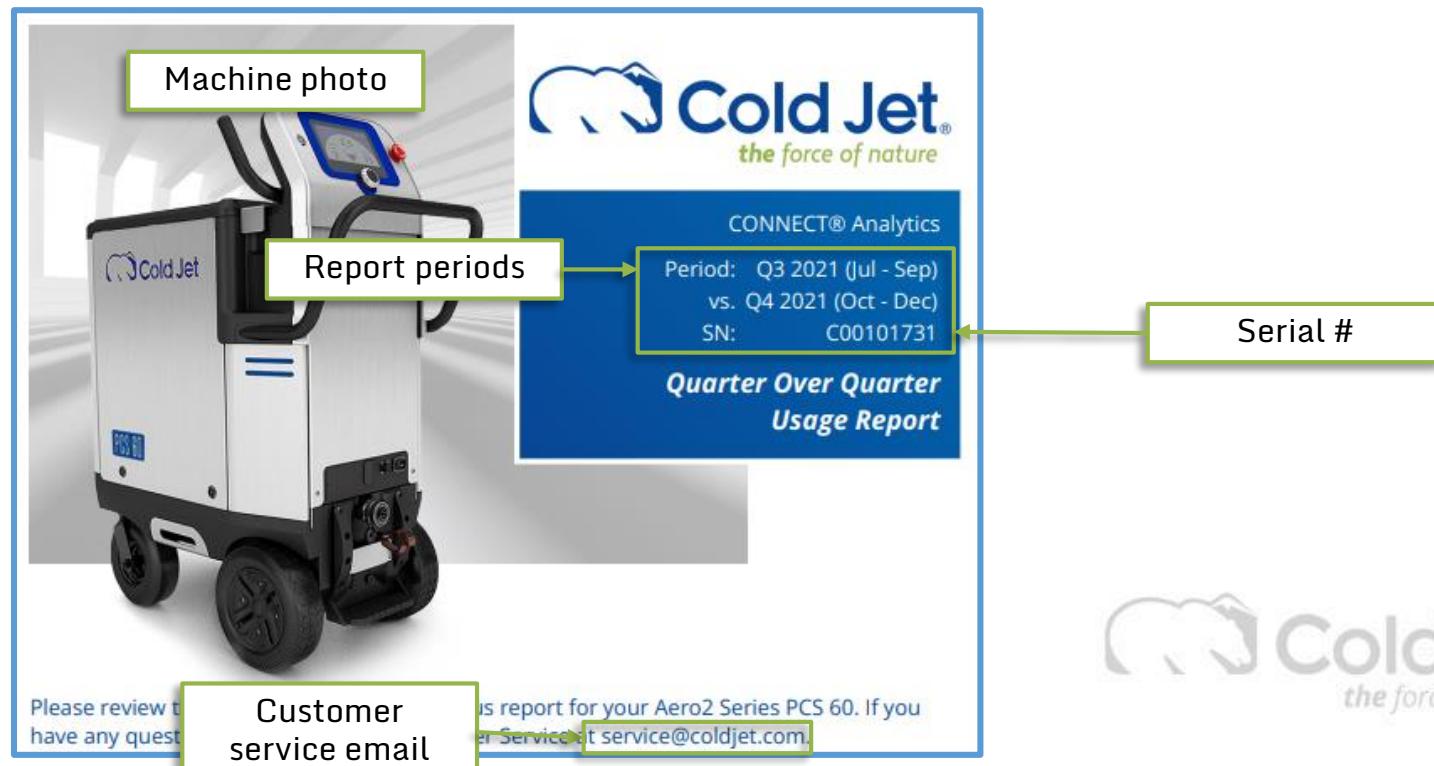
Machine data: Two tables comparing usage data between Q3 2021 and Q4 2021.

	Q3 2021 (Jul - Sep)	Q4 2021 (Oct - Dec)
Total Run Time	148.7 hrs	247.3 hrs
Estimated Ice Usage	997.3 kg	1,558 kg
Avg Feed Rate	0.15 kg/min	0.15 kg/min
Avg Blast Time	25.6 minutes	26.4 minutes
# Trigger Pulls	260	393

	Q3 2021 (Jul - Sep)	Q4 2021 (Oct - Dec)
Month	July, 2021	December, 2021
Total Run Time this Month	40.9 hrs	75.4 hrs
Estimated Ice Usage this Month	368.0 kg	678.4 kg

Quarter Over Quarter Usage Report PDF(cont.)

- The report information on the PDF contains:
 - Reporting period
 - Serial #
 - Machine photo
- The contact information on the PDF contains:
 - Customer service email



Quarter Over Quarter Usage Report PDF(cont.)

- The machine data on the PDF contains:
 - Usage Overview
 - Most Used Month

Usage Overview		
	First Period Data	Second Period Data
	Q3 2021 (Jul - Sep)	Q4 2021 (Oct - Dec)
Total Run Time	148.7 hrs	247.3 hrs
Estimated Ice Usage	997.3 kg	1,558 kg
Avg Feed Rate	0.15 kg/min	0.15 kg/min
Avg Blast Time	25.6 minutes	26.4 minutes
# Trigger Pulls	260	393
Most Used Month		
	Q3 2021 (Jul - Sep)	Q4 2021 (Oct - Dec)
Month	July, 2021	December, 2021
Total Run Time this Month	40.9 hrs	75.4 hrs
Estimated Ice Usage this Month	368.0 kg	678.4 kg

Estimated ice usage in period

Average blast time

Amount of hours of usage

Average feed rate used

Number of trigger pulls

Quarter Over Quarter Usage Report PDF(cont.)

- The Most Used Month section contains:
 - The month that the selected machine was used the most, during the selected periods
 - The total run time during the most used month
 - The estimated total ice usage during the most used month

Most Used Month		
	First Period Data	Second Period Data
Month the machine was used most	Q3 2021 (Jul - Sep)	Q4 2021 (Oct - Dec)
Month	July, 2021	December, 2021
Total Run Time this Month	40.9 hrs	75.4 hrs
Estimated Ice Usage this Month	368.0 kg	678.4 kg

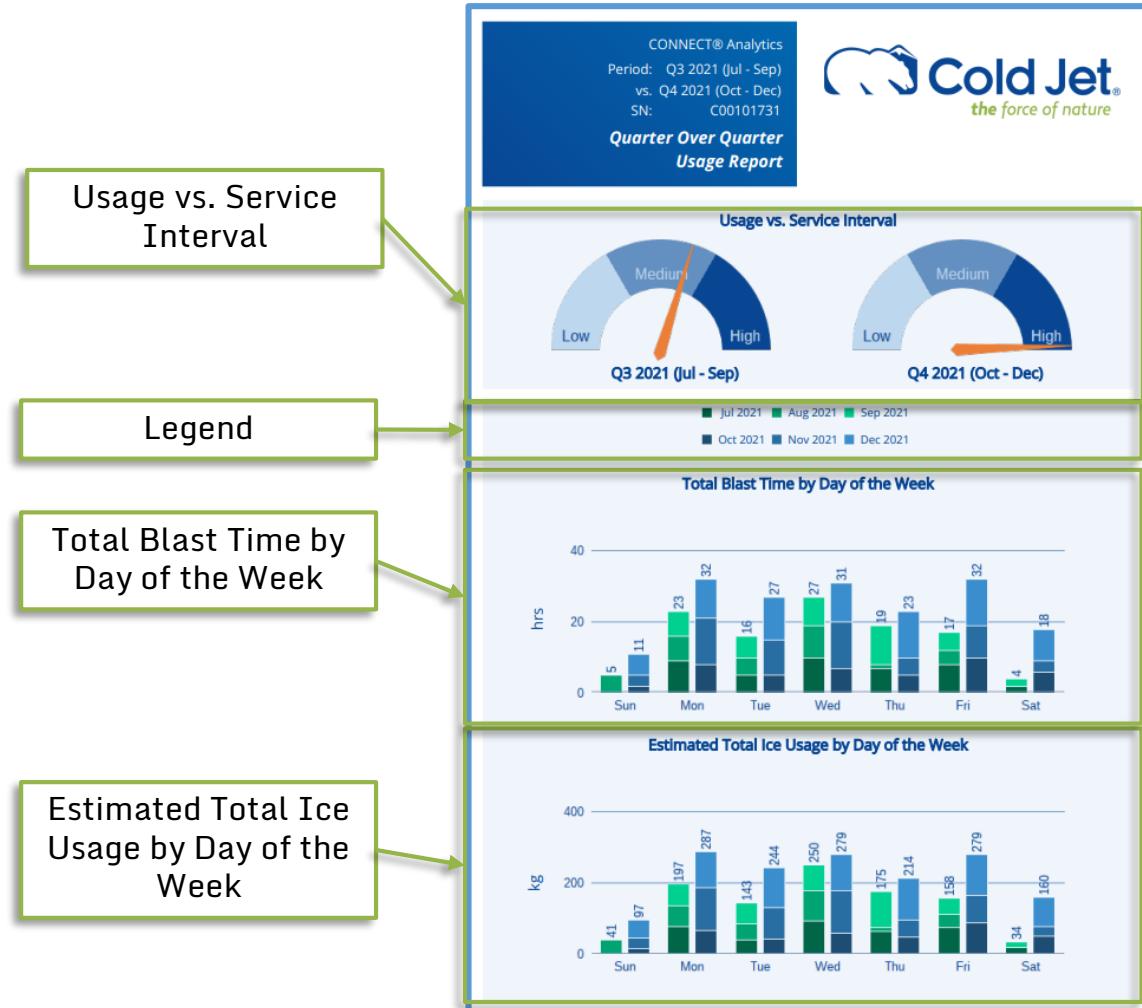
Month the machine was used most

Estimated ice usage during the most used month

Total run time during the most used month

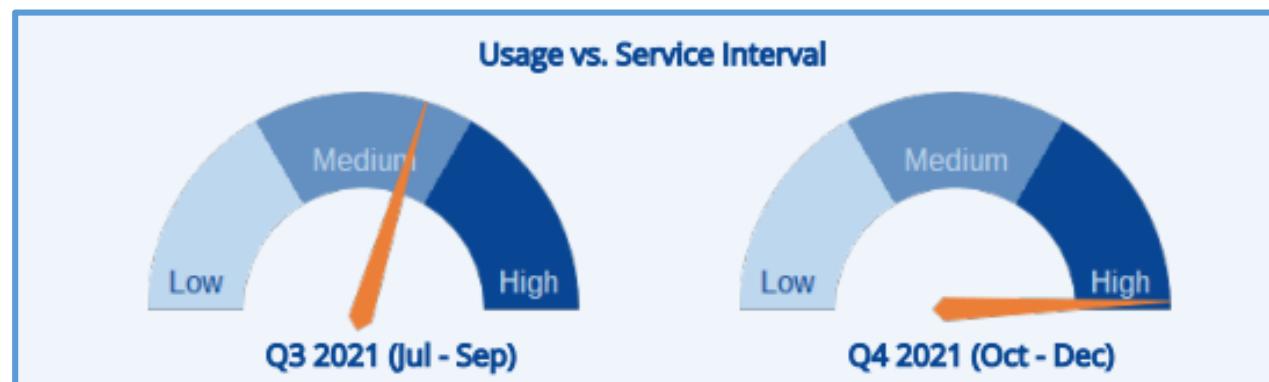
Quarter Over Quarter Usage Report PDF(cont.)

- The second page contains four main sections:
 - Usage vs. Service Interval
 - Chart legend
 - Total Blast Time by Day of the Week
 - Estimated Total Ice Usage by Day of the Week



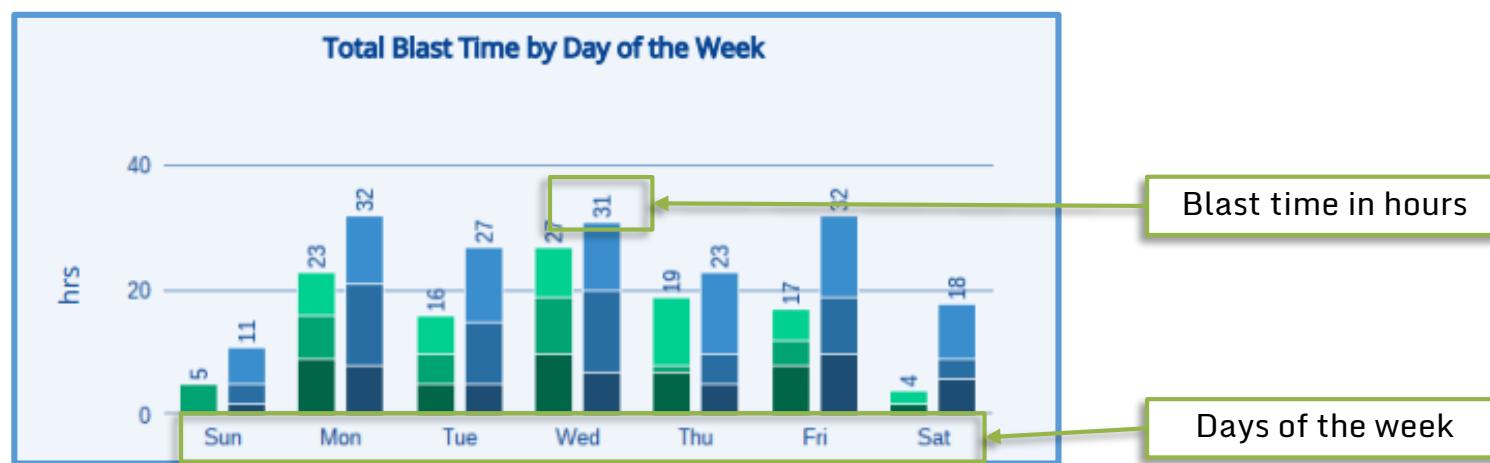
Quarter Over Quarter Usage Report PDF(cont.)

- The Usage vs. Service Interval rating is calculated by comparing the Recommended Service Intervals to the Total Usage hours.
 - For example, the machine below has recommended intervals of 250 hours and 12 months. To produce an estimated quarterly hours, we divide the two and multiply the total by 3 to give us the estimated quarterly usage. We then compare that to the Total Run Time to determine which rating to give.
 - The rating thresholds are:
 - Low: 0 - 66% of estimated hours
 - Medium: 67% - 133% of estimated hours
 - High: 134% -200% + of estimated hours



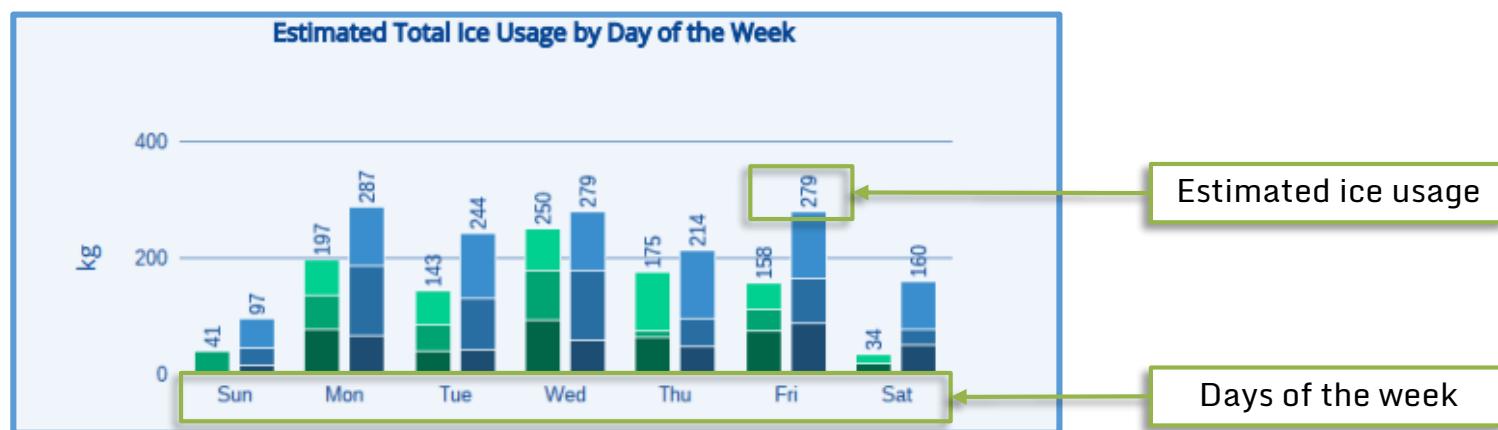
Quarter Over Quarter Usage Report PDF(cont.)

- The Total Blast Time by Day of the Week chart contains:
 - Days of the week
 - Total blast time data for each day, in hours
 - This data is an accumulation of blast data from every instance of that weekday in each month of each quarter. For example, the blast time in hours for Thursday is the sum of blast time for every Thursday in the month.



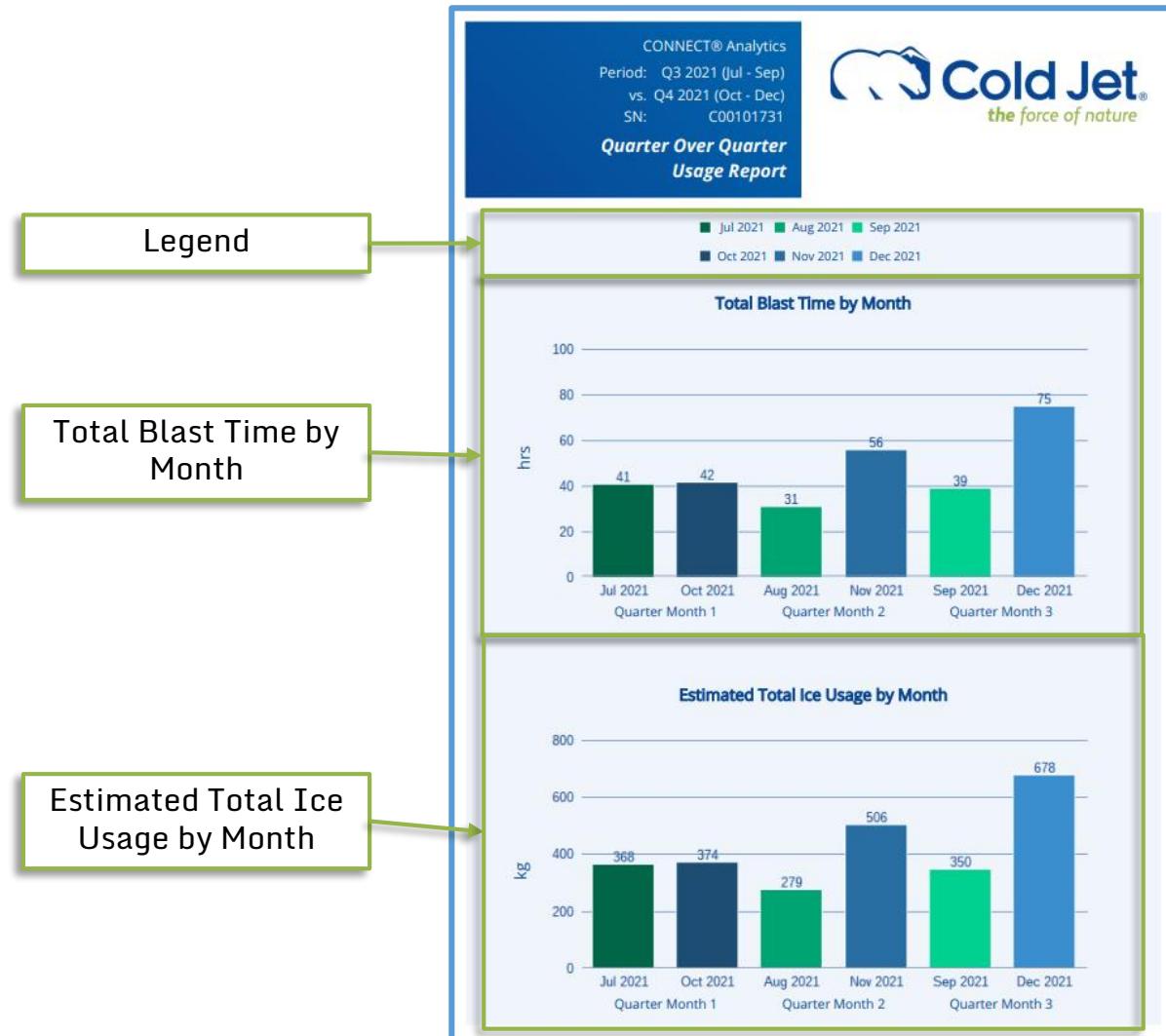
Quarter Over Quarter Usage Report PDF(cont.)

- The Estimated Total Ice Usage by Day of the Week chart contains:
 - Days of the week
 - Total estimated ice usage for each day, in lb/kg
 - This data is an estimation based on average feed rate and blast time in each month in each quarter. Using these values, the ice usage in lb/kg is estimated. The estimations for each day of the week are added together to produce 7 data points. For example, the ice usage for Thursday is the sum of estimated ice usage for every Thursday in the month.



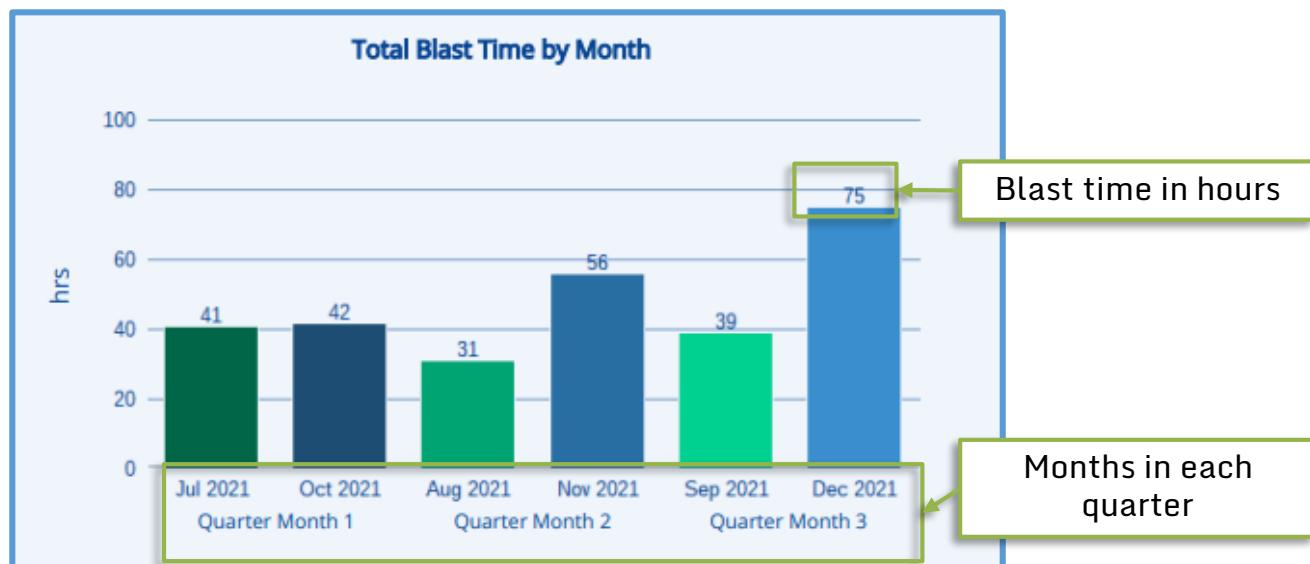
Quarter Over Quarter Usage Report PDF(cont.)

- The third page contains three sections:
 - Chart legend
 - Total Blast Time by Month
 - Estimated Total Ice Usage by Month



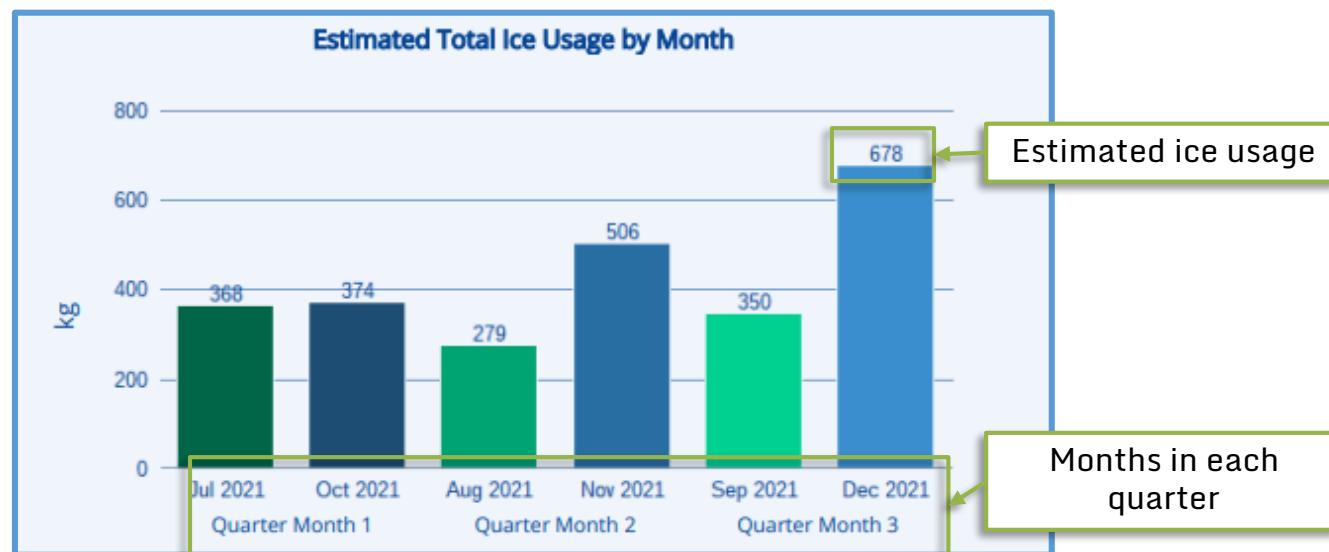
Quarter Over Quarter Usage Report PDF(cont.)

- The Total Blast Time by Month chart contains:
 - Months in each quarter
 - Total blast time data for each month, in hours



Quarter Over Quarter Usage Report PDF(cont.)

- The Estimated Total Ice Usage by Month chart contains:
 - Months in each quarter
 - Total estimated ice usage for each month, in lb/kg



Quarter Over Quarter Usage Report PDF(cont.)

- The final pages of the report contain calendars with blast time by day in hours for each month in each quarter.
- The Blast Time by Day in Hours section contains:
 - A calendar for the reporting period
 - Number of hours of blast time per day

July 2021 - Blast Time by Day in Hours						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
				1 --	2 0.34	3 --
4 --	5 --	6 0.56	7 0.92	8 0.47	9 0.10	10 --
11 --	12 1.51	13 --	14 2.16	15 --	16 0.74	17 --
18 --	19 0.13	20 0.13	21 --	22 --	23 --	24 --
25 --	26 --	27 --	28 0.27	29 --	30 --	31 --

Diagram labels pointing to the calendar:

- Calendar month and days: Points to the header row (Sun, Mon, Tue, etc.) and the first three days of the month (1, 2, 3).
- Days of the month: Points to the days from 4 to 17.
- Hours of blast time per day: Points to the days from 18 to 31.

Annual Usage Report PDF

- Selecting “View Report (PDF)” produces the following report:



Cold Jet
the force of nature

CONNECT® Analytics

Period: 2021
SN: C00101731

Annual Usage Report

Please review the annual status report for your Aero2 Series PCS 60. If you have any questions, contact Cold Jet Customer Service at service@coldjet.com.

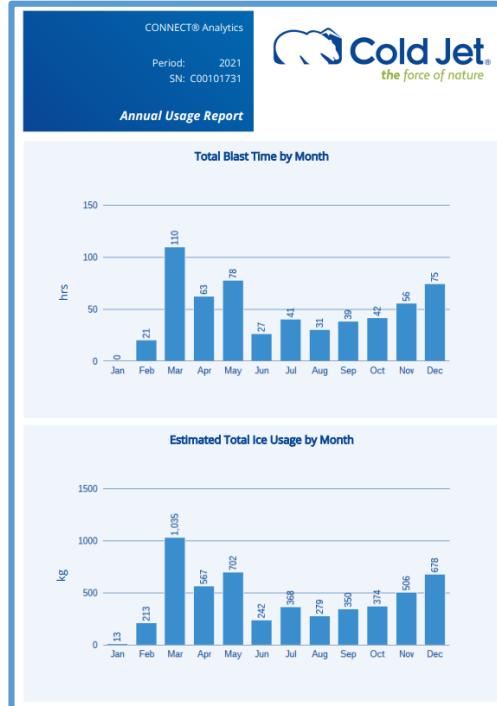
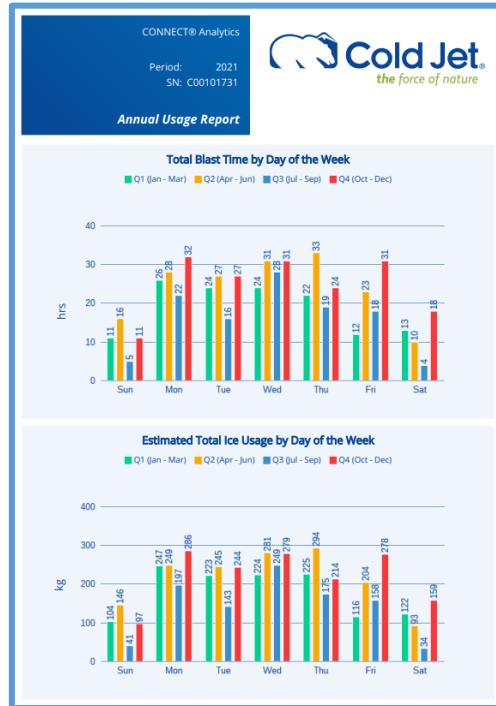
Usage Overview

Total Run Time	801.0 hrs
Estimated Ice Usage	5,328 kg
Avg Feed Rate	0.15 kg/min
Avg Blast Time	22.5 minutes
# Trigger Pulls	1,552

Service Status

Recommended Service Interval	500 hrs / 12 mos
Next Service Hours / Next Service Date	500 hrs / 2021-12-15
Current Status (Service Needed)	1,700.5 hrs / 2022-07-19

Usage vs. Service Interval



CONNECT® Analytics

Period: 2021
SN: C00101731

Cold Jet
the force of nature

Annual Usage Report

January 2021 - Blast Time by Day In Hours

Sun	Mon	Tue	Wed	Thu	Fri	Sat
—	4	—	—	1	2	—
3	11	12	13	14	15	16
10	—	—	—	21	22	23
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31	—	—	—	—	—	—

February 2021 - Blast Time by Day In Hours

Sun	Mon	Tue	Wed	Thu	Fri	Sat
—	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	—	—	—	—	—	—

Annual Usage Report PDF (cont.)

- The PDF Report contains three pages.
- The first page contains three main sections:
 - Machine information
 - Contact information
 - Machine data

The screenshot shows the first page of the Annual Usage Report PDF for a Cold Jet Aero2 Series PCS 60. The page is titled "Cold Jet CONNECT® Analytics Annual Usage Report" for the period 2021, SN: C00101731. It features a photograph of the machine, the Cold Jet logo, and a message encouraging review of the annual status report and contact via email. Below this is a "Usage Overview" table and a "Service Status" table. A gauge chart titled "Usage vs. Service Interval" indicates usage levels from Low to High. Three green callout boxes on the right side point to the "Machine information" (the machine photo), "Contact information" (the customer service message), and "Machine data" (the usage overview table).

Machine information: Please review the annual status report for your Aero2 Series PCS 60. If you have any questions, contact Cold Jet Customer Service at service@coldjet.com.

Contact information:

Machine data:

Usage Overview	
Total Run Time	801.0 hrs
Estimated Ice Usage	5,328 kg
Avg Feed Rate	0.15 kg/min
Avg Blast Time	22.5 minutes
# Trigger Pulls	1,552

Service Status	
Recommended Service Interval	500 hrs / 12 mos
Next Service Hours / Next Service Date	500 hrs / 2021-12-15
Current Status (Service Needed)	1,700.5 hrs / 2022-07-19

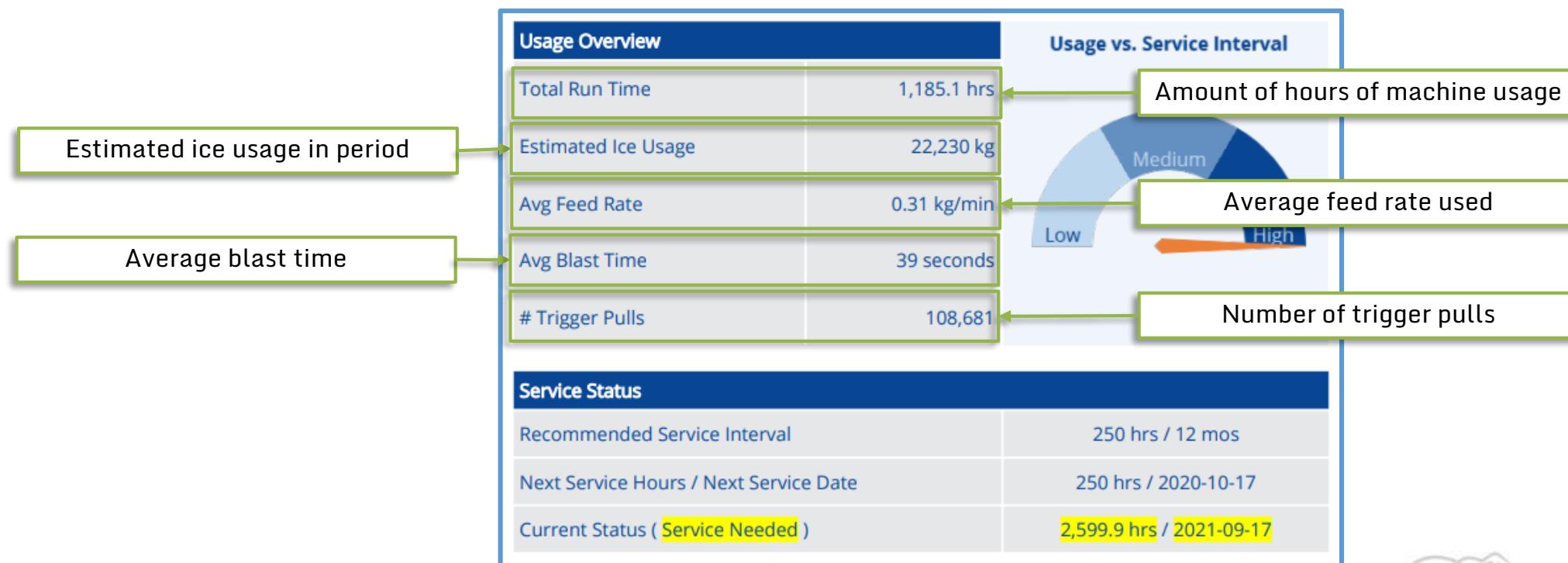
Annual Usage Report PDF (cont.)

- The machine information on the PDF contains:
 - Reporting period
 - Serial number
 - Machine photo
- The contact information on the PDF contains:
 - Customer service email



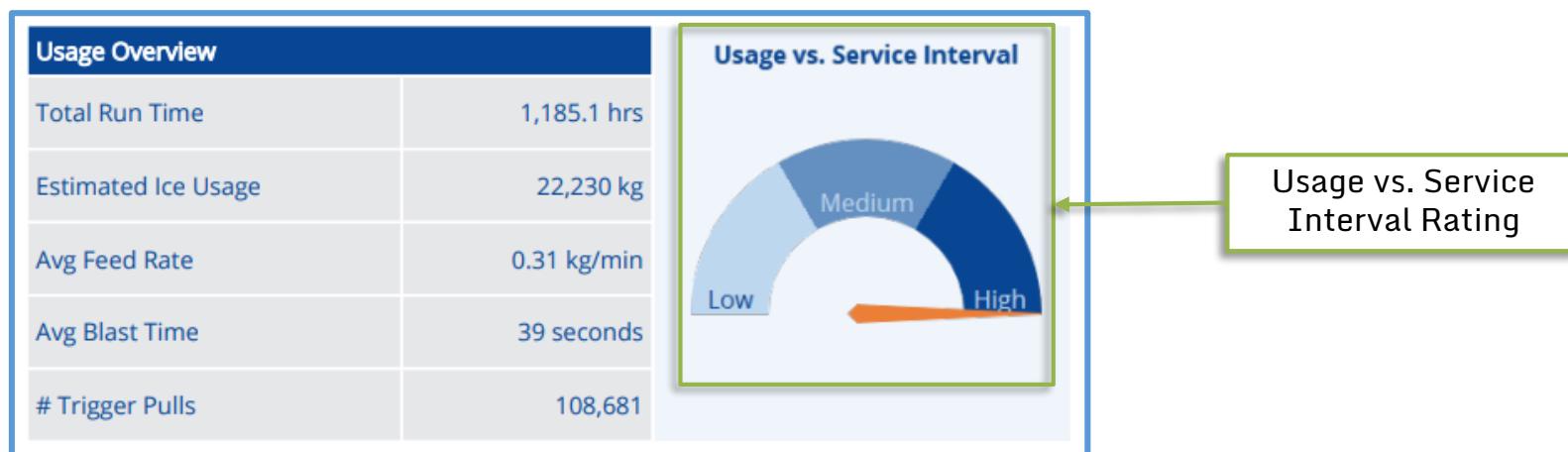
Annual Usage Report PDF (cont.)

- The machine data on the PDF contains:
 - Machine usage overview
 - Utilization information
 - Machine service status



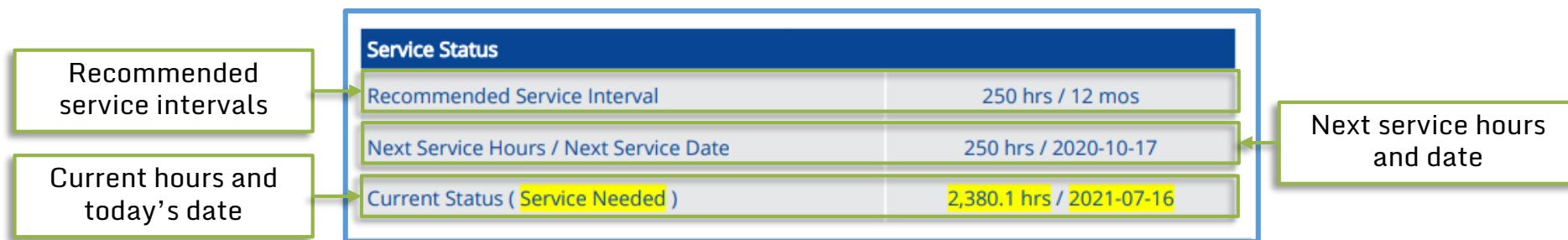
Annual Usage Report PDF (cont.)

- The Usage vs. Service Interval rating is calculated by comparing the Recommended Service Intervals to the Total Usage hours.
 - For example, the machine below has recommended intervals of 250 hours and 12 months. Because this machine has a monthly interval of 12, we know that the annual hours is 250, and do not need to do the math. In another circumstance, you would divide the interval hours by the months, then multiply by 12 to get the estimated annual usage. We then compare that to the Total Run Time to determine which rating to give.
 - The rating thresholds are:
 - Low: 0 - 66% of estimated hours
 - Medium: 67% - 133% of estimated hours
 - High: 134% - 200% + of estimated hours



Annual Usage Report PDF (cont.)

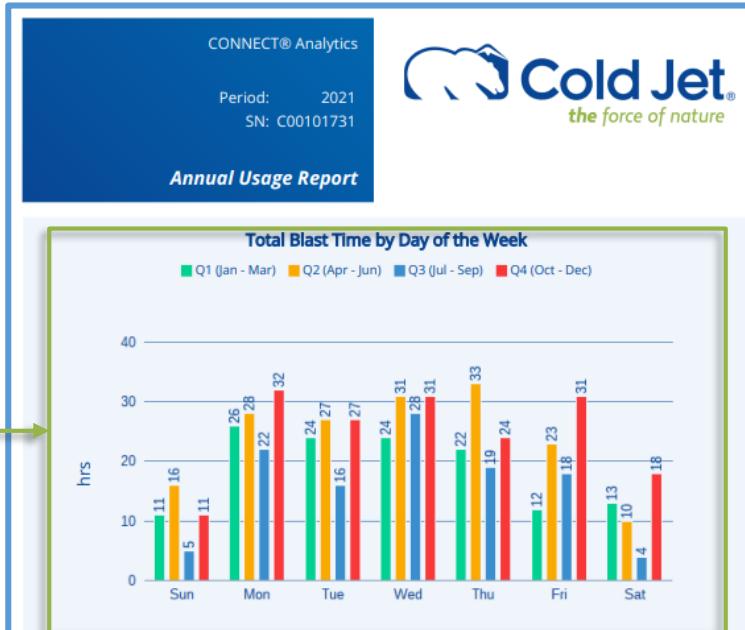
- The machine's service status contains:
 - Recommended service intervals
 - Next recommended service
 - Current machine hours and date
 - If the machine hours and/or date are past the recommended, the numbers will be highlighted in yellow and state "Service Needed". Otherwise, they will be green and labeled "OK".



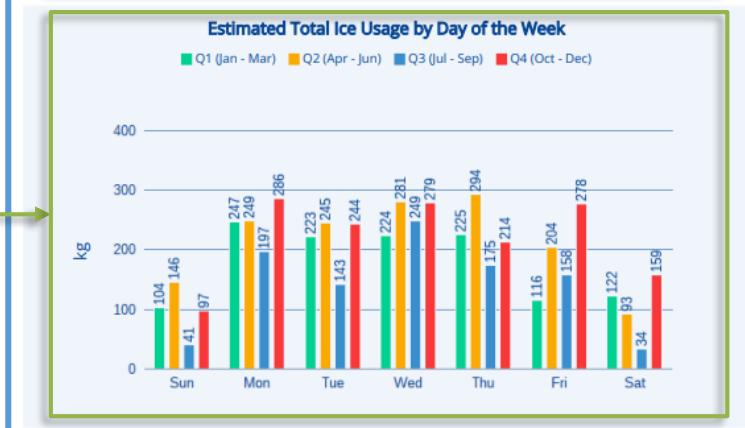
Annual Usage Report PDF (cont.)

- The second page contains two sections:
 - Total Blast Time by Day of the Week
 - Estimated Total Ice Usage by Day of the Week

Total Blast Time by Day of the Week

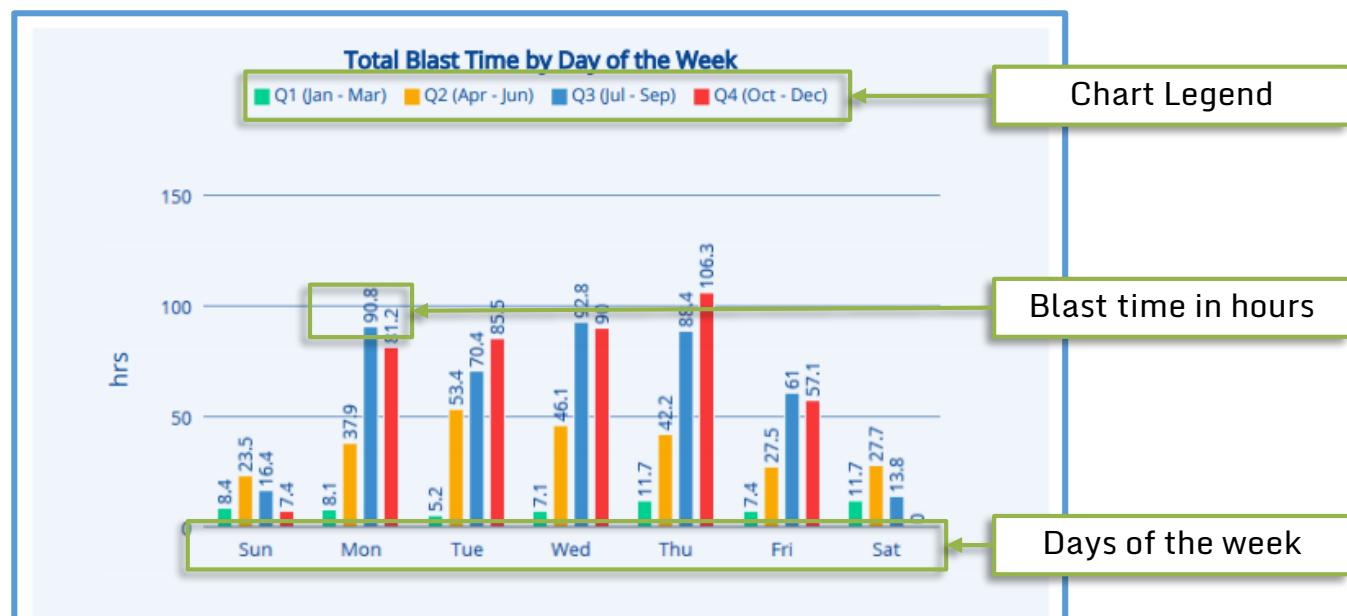


Estimated Total Ice Usage by Day of the Week



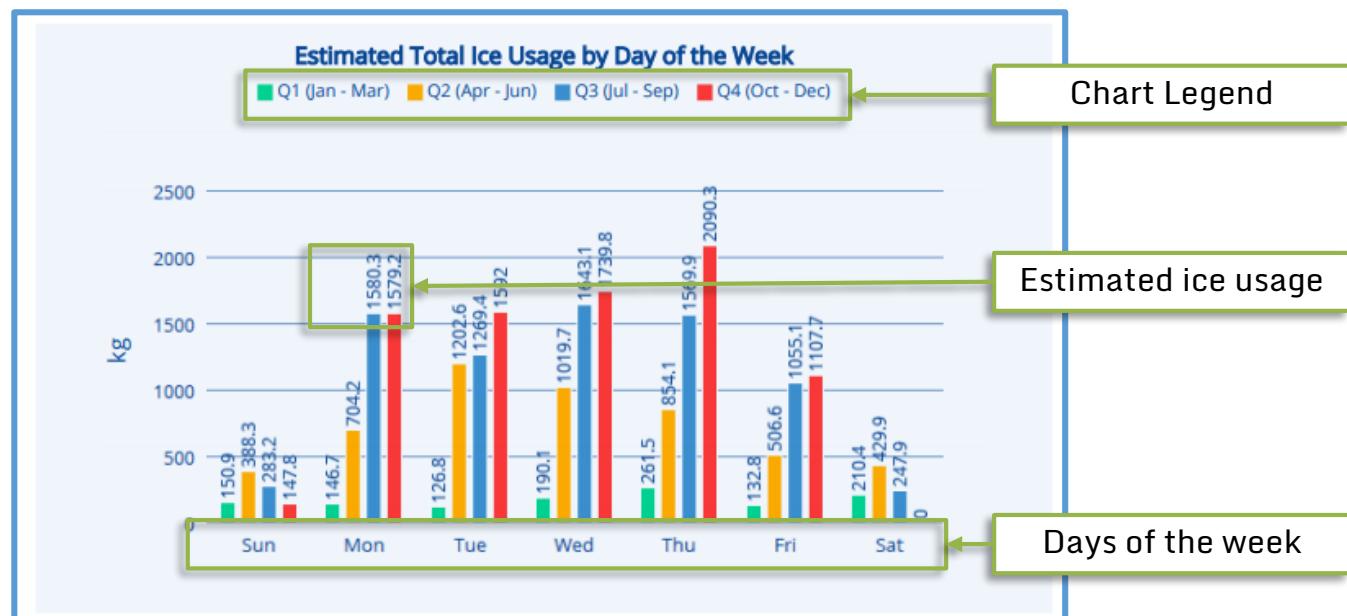
Annual Usage Report PDF (cont.)

- The Total Blast Time by Day of the Week section contains:
 - Chart Legend
 - Looking at the legend will tell you which bar corresponds with each quarter in the year.
 - Days of the week
 - Total blast time data for each day, in hours
 - This data is an accumulation of blast data from every instance of that weekday in the quarter(s). For example, the blast time in hours for Thursday is the sum of blast time for every Thursday in the quarter(s).



Annual Usage Report PDF (cont.)

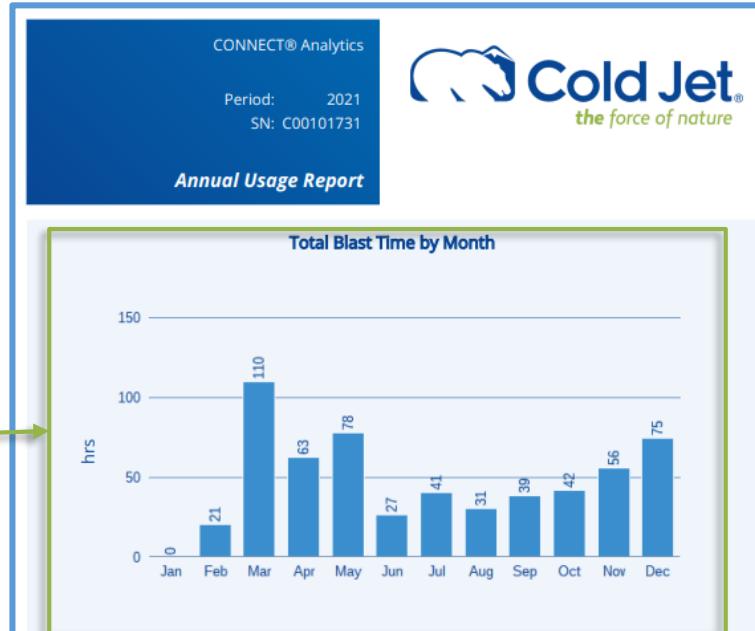
- The Estimated Total Ice Usage by Day of the Week section contains:
 - Chart Legend
 - Looking at the legend will tell you which bar corresponds with each quarter in the year.
 - Days of the week
 - Total estimated ice usage for each day, in lb/kg
 - This data is an estimation based on average feed rate and blast time in the quarter(s). Using these values, the ice usage in lb/kg is estimated. The estimations for each day of the week are added together to produce 7 data points. For example, the ice usage for Thursday is the sum of estimated ice usage for every Thursday in the quarter(s).



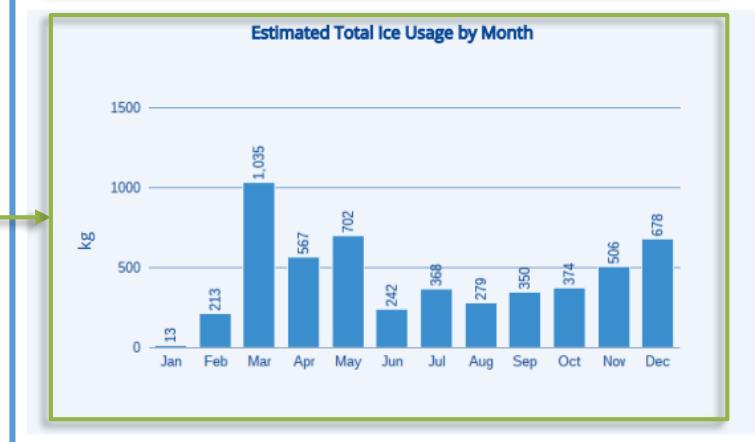
Annual Usage Report PDF (cont.)

- The third page contains two sections:
 - Total Blast Time by Month
 - Estimated Total Ice Usage by Month

Total Blast Time by Month

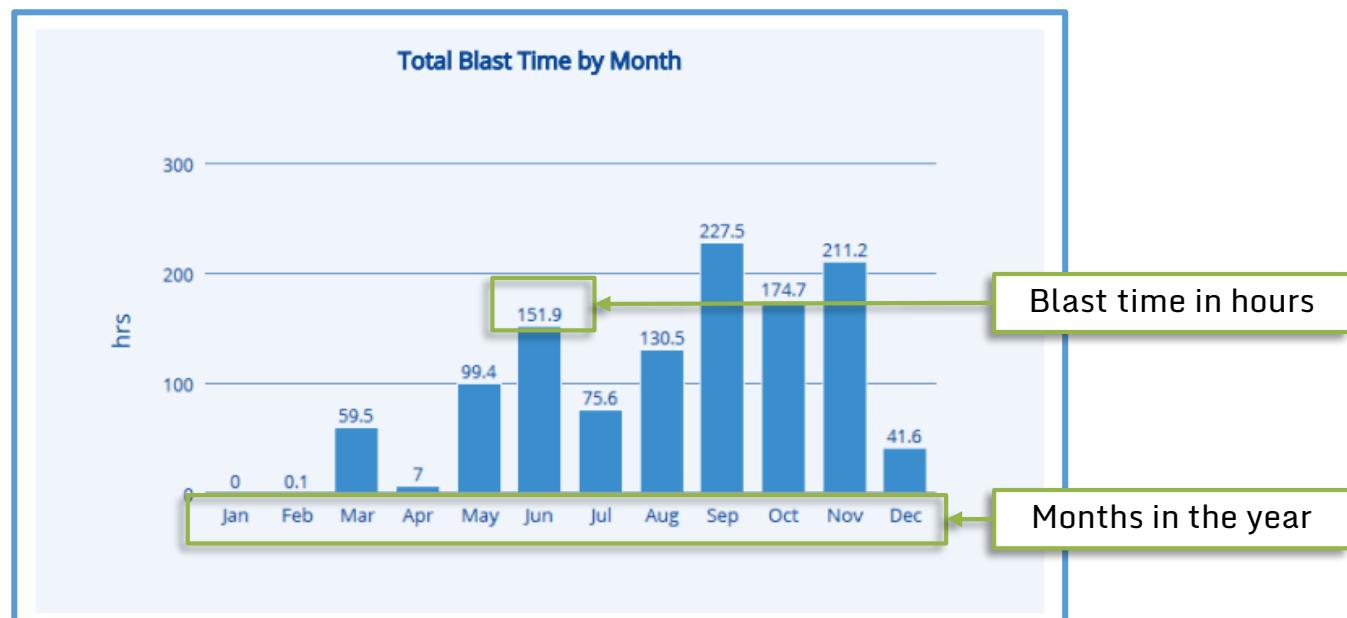


Estimated Total Ice Usage by Month



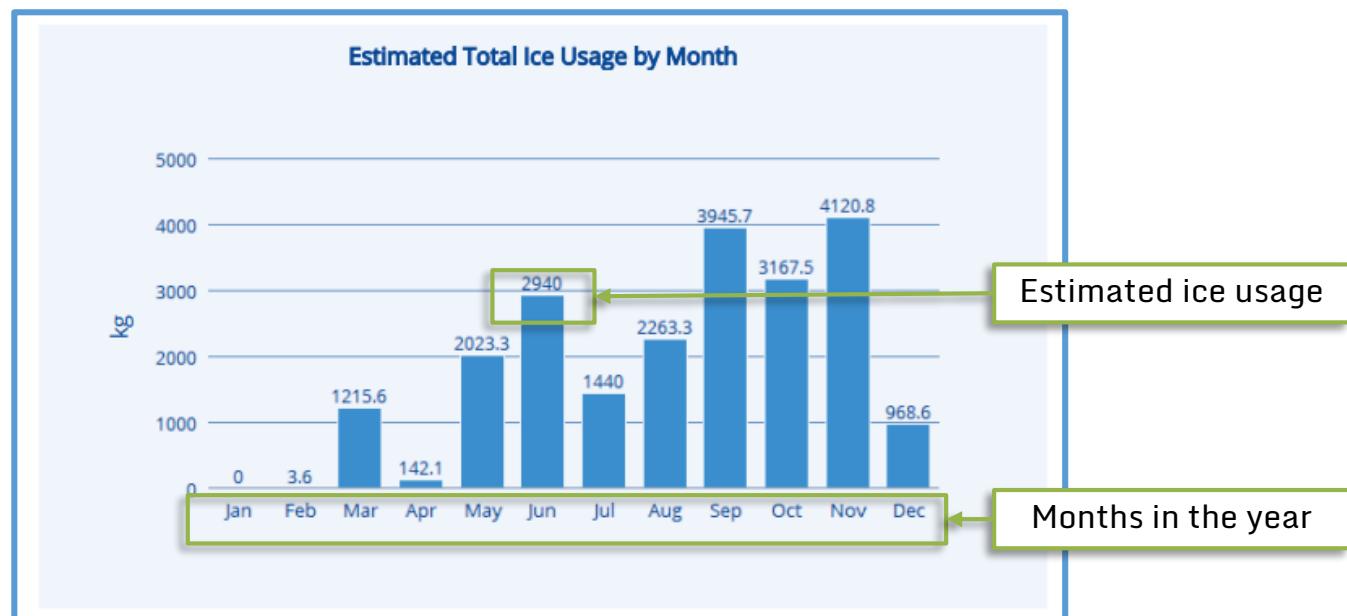
Annual Usage Report PDF (cont.)

- The Total Blast Time by Month section contains:
 - Months in the year
 - Total blast time data for each month, in hours



Annual Usage Report PDF (cont.)

- The Estimated Total Ice Usage by Month section contains:
 - Months in the year
 - Total estimated ice usage for each month, in lb/kg



Annual Usage Report PDF (cont.)

- The final pages of the report contain calendars with blast time by day in hours for each month in the period.
- The Blast Time by Day in Hours section contains:
 - A calendar for the reporting period
 - Number of hours of blast time per day

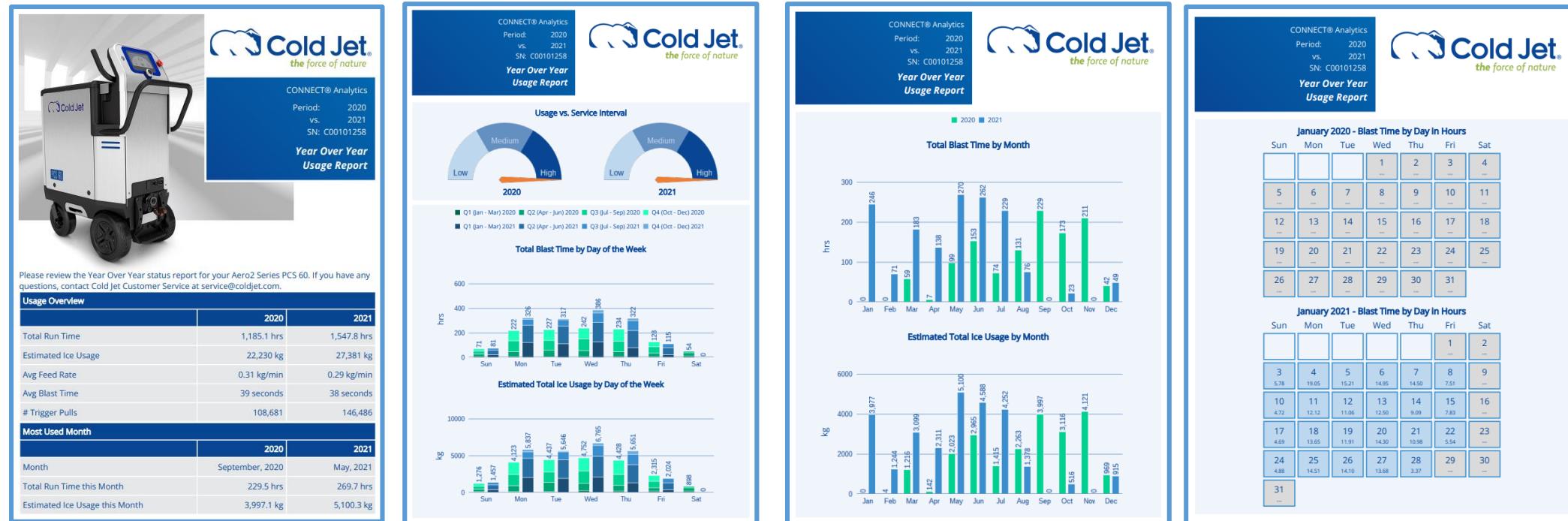
April 2021 - Blast Time by Day in Hours						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
				1 —	2 —	3 —
4 —	5 —	6 —	7 15.16	8 15.81	9 0.35	10 —
11 —	12 —	13 —	14 12.23	15 11.54	16 —	17 —
18 —	19 11.02	20 16.18	21 9.73	22 —	23 0.01	24 —
25 —	26 15.72	27 11.99	28 10.62	29 3.19	30 4.70	

Diagram labels pointing to the table:

- Calendar month and days: Points to the header row (Sun, Mon, Tue, etc.) and the first three days of the month (4, 5, 6).
- Days of the month: Points to the days of the month (4 through 30).
- Hours of blast time per day: Points to the numerical values in the table cells representing hours of blast time.

Year Over Year Usage Report PDF

- Selecting “View Report (PDF)” produces the following report:



Year Over Year Usage Report PDF(cont.)

- The first page of the PDF contains two main sections:
 - Report information
 - Contact information
 - Machine data



The screenshot shows a PDF report for a Cold Jet Aero2 Series PCS 60 machine. At the top left is a photo of the machine, followed by the Cold Jet logo and "the force of nature". A blue sidebar on the right contains the text "CONNECT® Analytics", "Period: 2020 vs. 2021 SN: C00101258", and "Year Over Year Usage Report". The main content area has three sections: "Usage Overview" (with tables for 2020 and 2021), "Most Used Month" (with tables for 2020 and 2021), and a message encouraging review of the status report and contact via email. Three green callout boxes on the right point to these sections: "Report information" points to the sidebar, "Contact information" points to the message at the bottom, and "Machine data" points to the "Usage Overview" table.

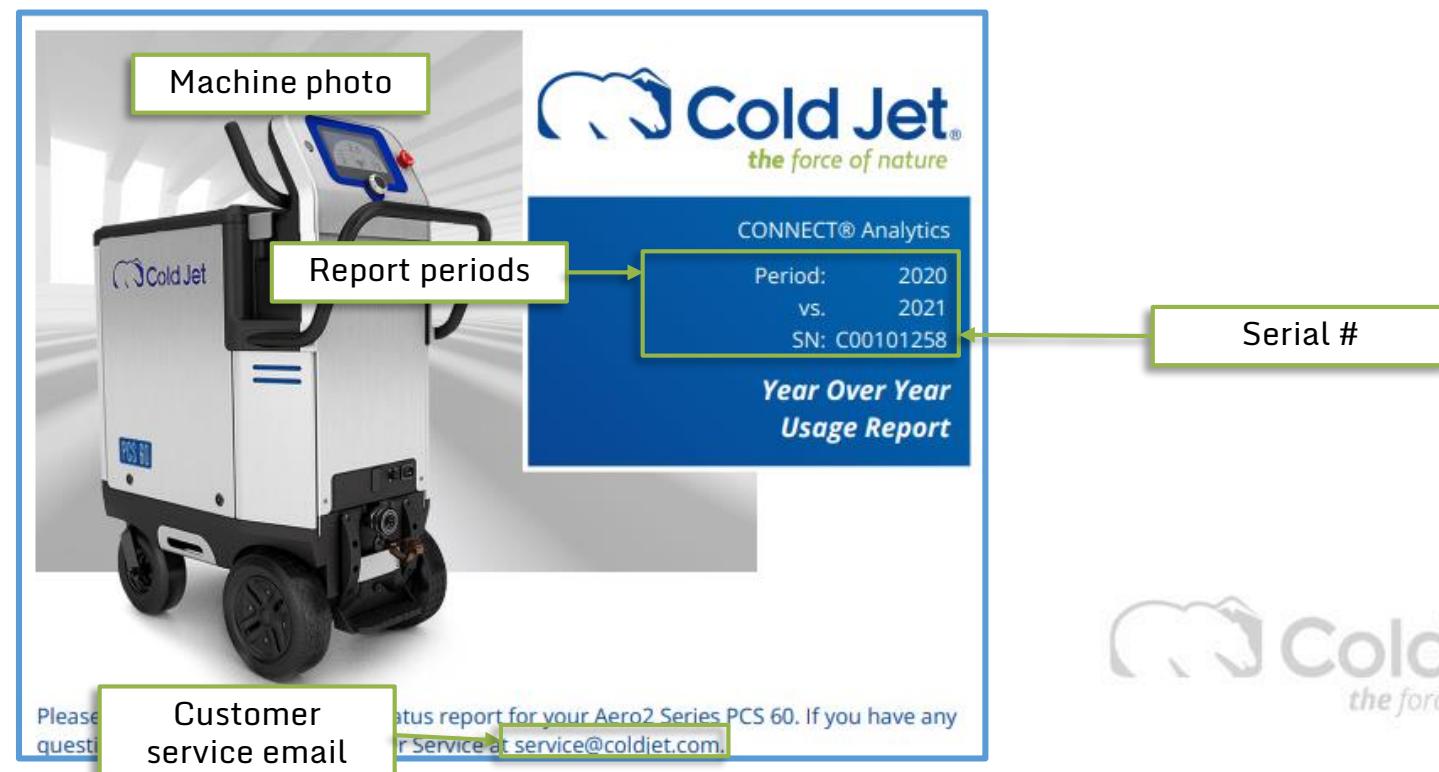
Please review the Year Over Year status report for your Aero2 Series PCS 60. If you have any questions, contact Cold Jet Customer Service at service@coldjet.com.

	2020	2021
Total Run Time	1,185.1 hrs	1,547.8 hrs
Estimated Ice Usage	22,230 kg	27,381 kg
Avg Feed Rate	0.31 kg/min	0.29 kg/min
Avg Blast Time	39 seconds	38 seconds
# Trigger Pulls	108,681	146,486

	2020	2021
Month	September, 2020	May, 2021
Total Run Time this Month	229.5 hrs	269.7 hrs
Estimated Ice Usage this Month	3,997.1 kg	5,100.3 kg

Year Over Year Usage Report PDF(cont.)

- The report information on the PDF contains:
 - Reporting period
 - Serial #
 - Machine photo
- The contact information on the PDF contains:
 - Customer service email



Year Over Year Usage Report PDF(cont.)

- The machine data on the PDF contains:
 - Usage Overview
 - Most Used Month

Usage Overview		
	2020	2021
Total Run Time	1,185.1 hrs	1,547.8 hrs
Estimated Ice Usage	22,230 kg	27,381 kg
Avg Feed Rate	0.31 kg/min	0.29 kg/min
Avg Blast Time	39 seconds	38 seconds
# Trigger Pulls	108,681	146,486

Most Used Month		
	2020	2021
Month	September, 2020	May, 2021
Total Run Time this Month	229.5 hrs	269.7 hrs
Estimated Ice Usage this Month	3,997.1 kg	5,100.3 kg

Estimated ice usage in period

First Period Data

Second Period Data

2020

2021

Amount of hours of usage

Average blast time

0.31 kg/min

0.29 kg/min

Average feed rate used

39 seconds

38 seconds

Number of trigger pulls

Year Over Year Usage Report PDF(cont.)

- The Most Used Month section contains:
 - The month that the selected machine was used the most, during the selected periods
 - The total run time during the most used month
 - The estimated total ice usage during the most used month

Most Used Month		
	First Period Data	Second Period Data
Month	2020	2021
Total Run Time this Month	September, 2020 229.5 hrs	May, 2021 269.7 hrs
Estimated Ice Usage this Month	3,997.1 kg	5,100.3 kg

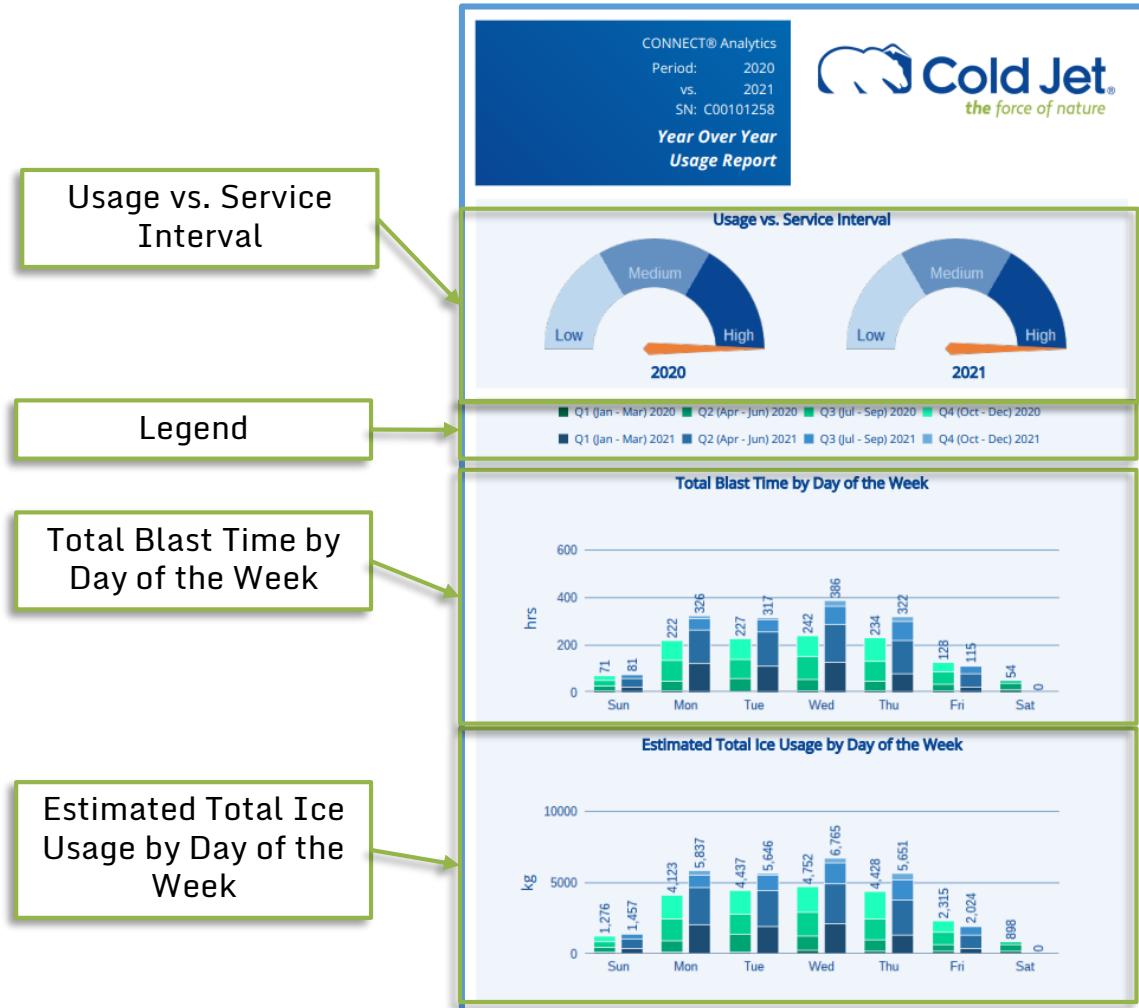
Month the machine was used most

Estimated ice usage during the most used month

Total run time during the most used month

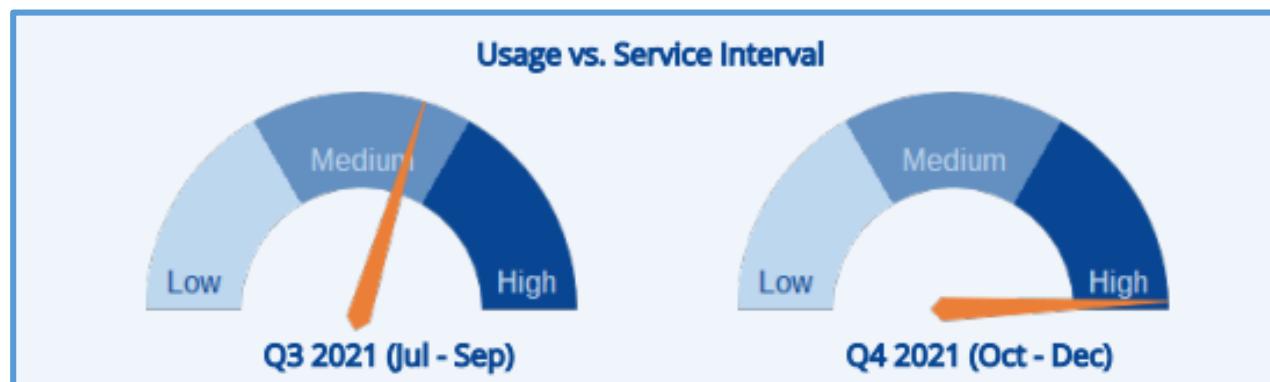
Year Over Year Usage Report PDF(cont.)

- The second page contains three main sections:
 - Usage vs. Service Interval
 - Chart legend
 - Total Blast Time by Day of the Week
 - Estimated Total Ice Usage by Day of the Week



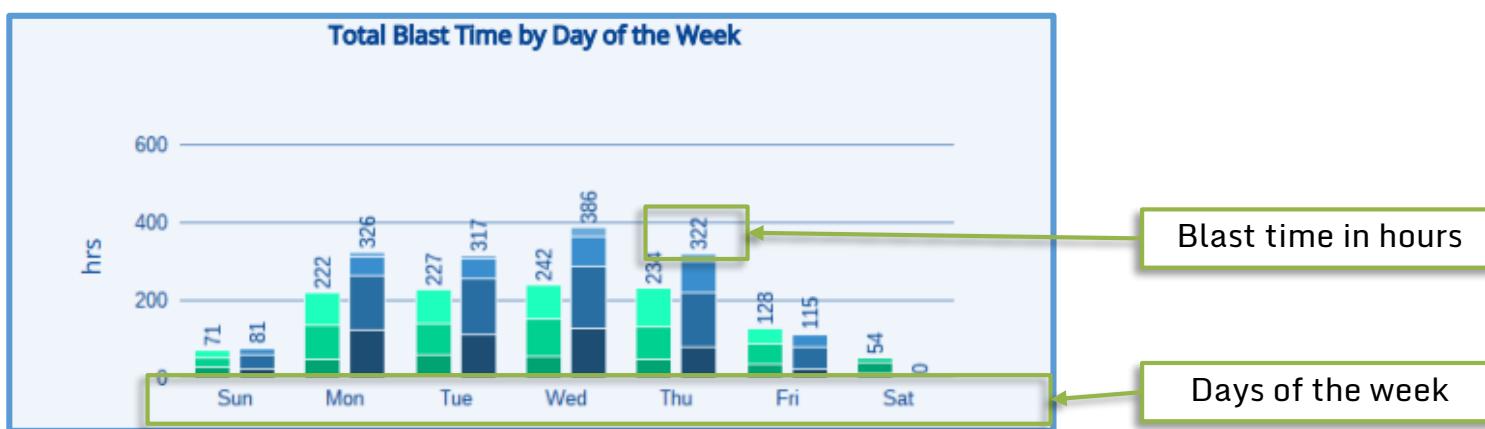
Year Over Year Usage Report PDF(cont.)

- The Usage vs. Service Interval rating is calculated by comparing the Recommended Service Intervals to the Total Usage hours.
 - For example, the machine below has recommended intervals of 250 hours and 12 months. To produce an estimated quarterly hours, we divide the two and multiply the total by 12 to get the estimated annual usage. We then compare that to the Total Run Time to determine which rating to give.
 - The rating thresholds are:
 - Low: 0 - 66% of estimated hours
 - Medium: 67% - 133% of estimated hours
 - High: 134% -200% + of estimated hours



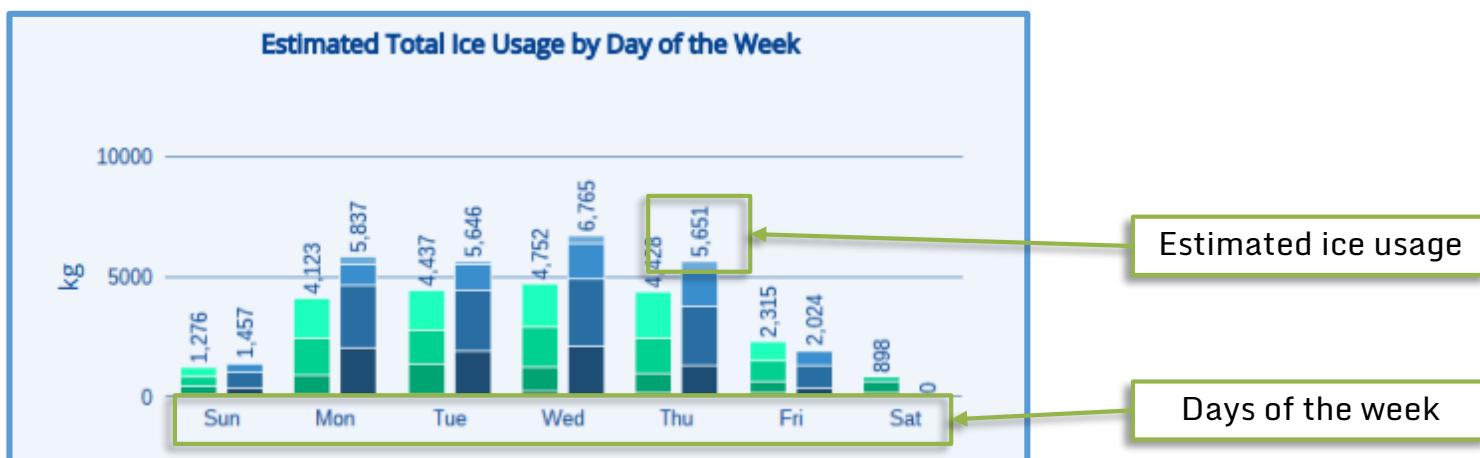
Year Over Year Usage Report PDF(cont.)

- The Total Blast Time by Day of the Week chart contains:
 - Days of the week
 - Total blast time data for each day, in hours
 - This data is an accumulation of blast data from every instance of that weekday in each quarter of each year. For example, the blast time in hours for Thursday is the sum of blast time for every Thursday in the quarter.



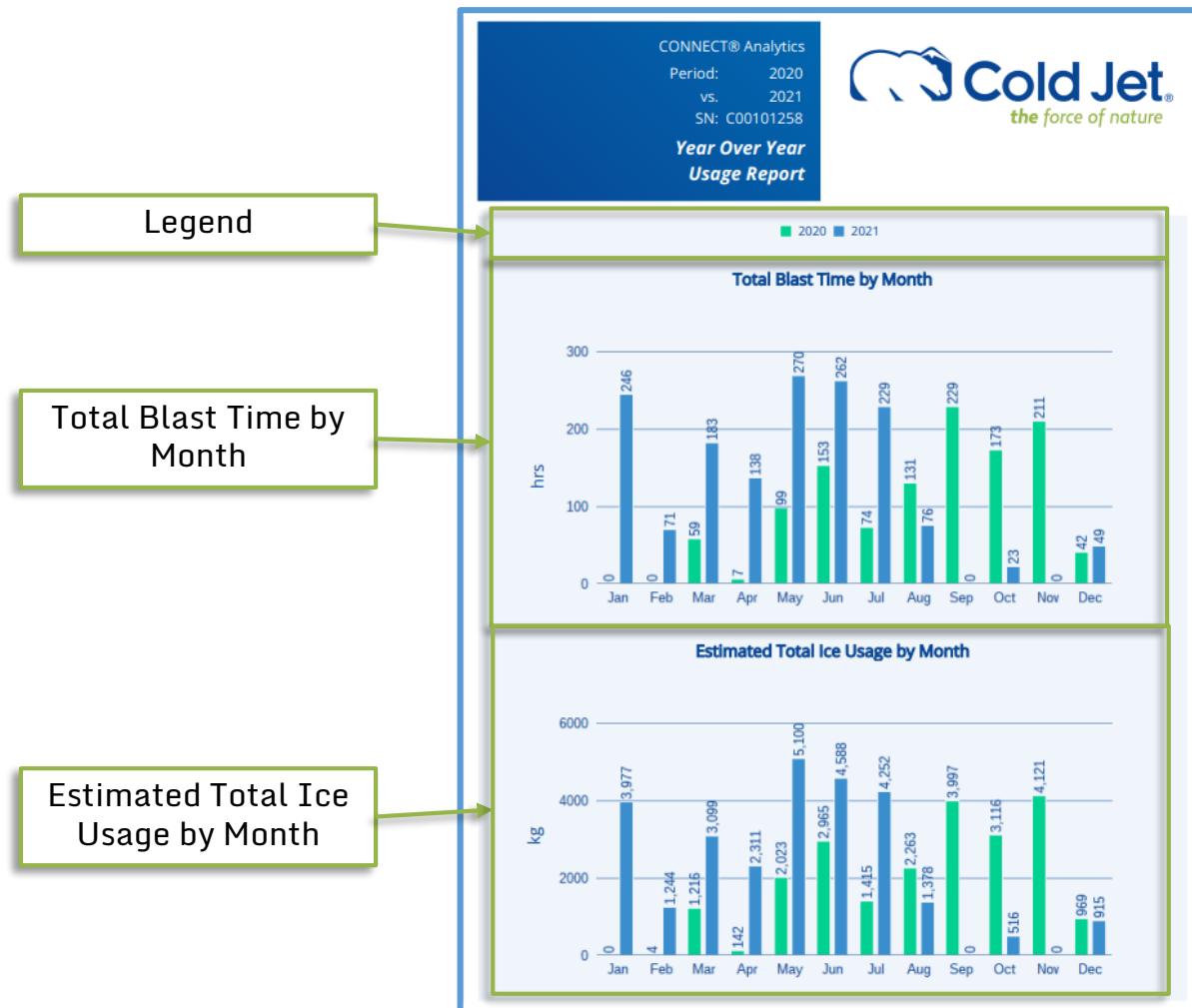
Year Over Year Usage Report PDF(cont.)

- The Estimated Total Ice Usage by Day of the Week chart contains:
 - Days of the week
 - Total estimated ice usage for each day, in lb/kg
 - This data is an estimation based on average feed rate and blast time in each quarter in each year. Using these values, the ice usage in lb/kg is estimated. The estimations for each day of the week are added together to produce 7 data points. For example, the ice usage for Thursday is the sum of estimated ice usage for every Thursday in the quarter.



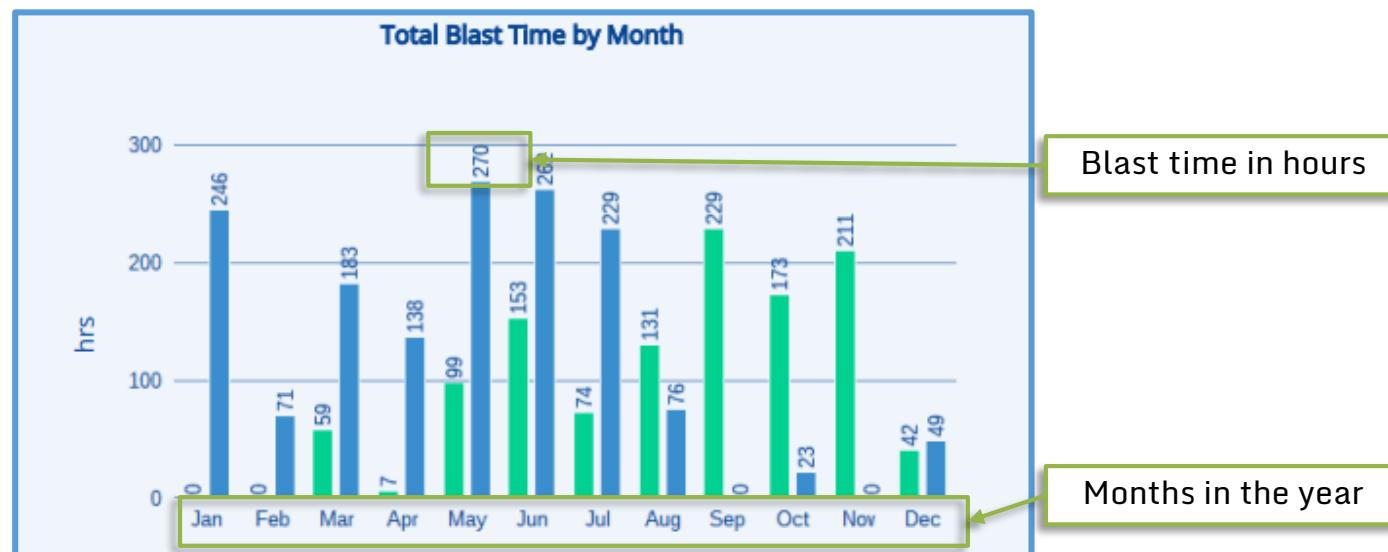
Year Over Year Usage Report PDF(cont.)

- The third page contains three sections:
 - Chart legend
 - Total Blast Time by Month
 - Estimated Total Ice Usage by Month



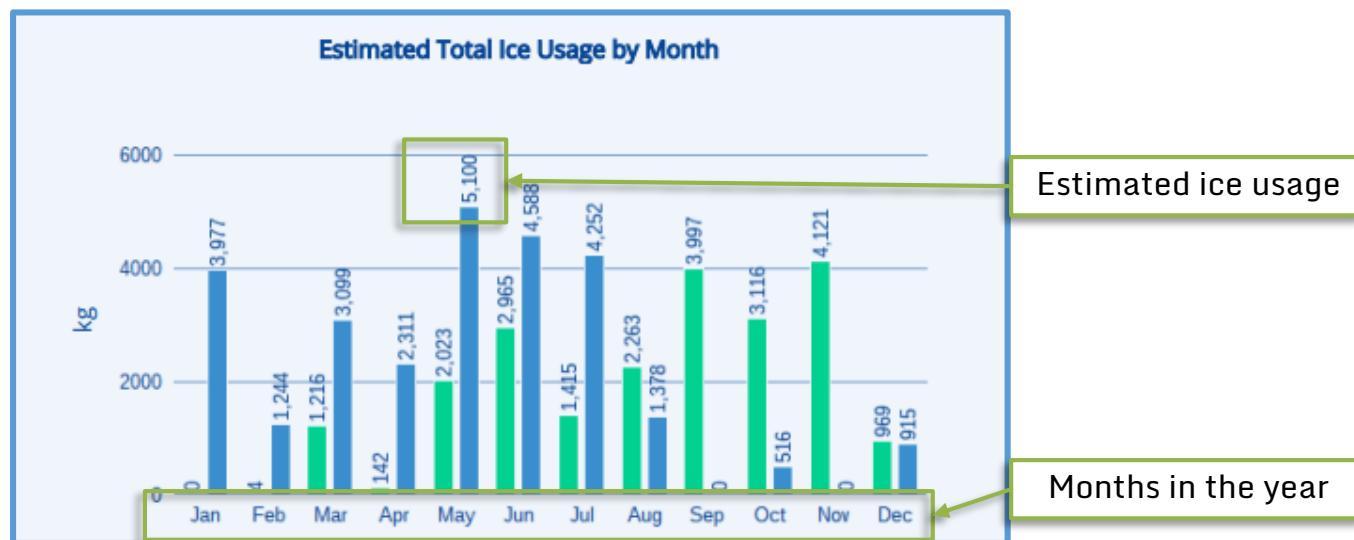
Year Over Year Usage Report PDF(cont.)

- The Total Blast Time by Month chart contains:
 - Months in the year
 - Total blast time data for each month, in hours



Year Over Year Usage Report PDF(cont.)

- The Estimated Total Ice Usage by Month chart contains:
 - Months in the year
 - Total estimated ice usage for each month, in lb/kg



Year Over Year Usage Report PDF(cont.)

- The final pages of the report contain calendars with blast time by day in hours for each month in each year.
- The Blast Time by Day in Hours section contains:
 - A calendar for the reporting period
 - Number of hours of blast time per day

July 2021 - Blast Time by Day in Hours						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
				1 --	2 0.34	3 --
4 --	5 --	6 0.56	7 0.92	8 0.47	9 0.10	10 --
11 --	12 1.51	13 --	14 2.16	15 --	16 0.74	17 --
18 --	19 0.13	20 0.13	21 --	22 --	23 --	24 --
25 --	26 --	27 --	28 0.27	29 --	30 --	31 --

Diagram labels and arrows:

- Calendar month and days: Points to the header row (Sun, Mon, Tue, etc.) and the first three days of the month (1, 2, 3).
- Days of the month: Points to the days from 4 to 31.
- Hours of blast time per day: Points to the numerical values in the cells, indicating the hours of blast time for each day.

Custom Usage Report PDF

- Selecting “View Report (PDF)” produces an iteration the following report:
 - Note - depending on the selected timeframe, your report could vary from the displayed.
 - If you select less than 24 hours, you will see an hourly breakdown.
 - If you select between 1 and 60 days, you will see a daily breakdown.
 - If you select greater than 60 days, you will see a monthly breakdown. (Shown below)



Cold Jet
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CONNECT® Analytics

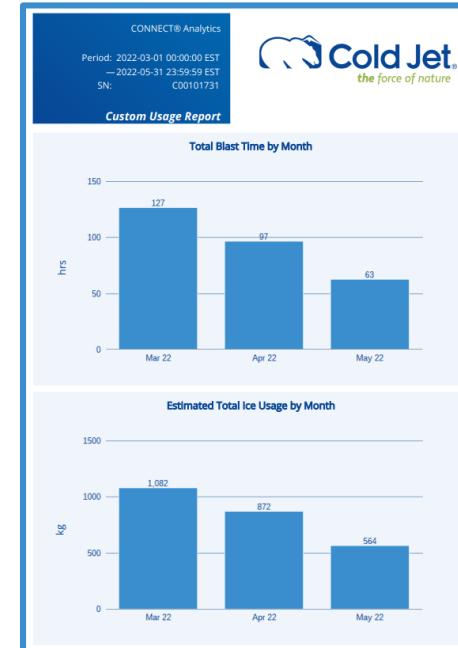
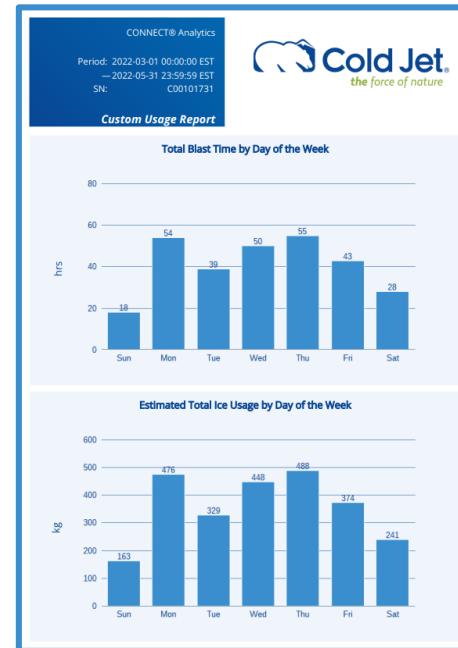
Period: 2022-03-01 00:00:00 EST
— 2022-05-31 23:59:59 EST
SN: C00101731

Custom Usage Report

Please review the status report for your Aero2 Series PCS 60. If you have any questions, contact Cold Jet Customer Service at service@coldjet.com.

Usage Overview

Total Run Time	426.3 hrs
Estimated Ice Usage	2,518 kg
Avg Feed Rate	0.15 kg/min
Avg Blast Time	25.0 minutes
# Trigger Pulls	689
Most Used Month	
Month	March, 2022
Total Run Time this Month	127.1 hrs
Estimated Ice Usage this Month	1082 kg



CONNECT® Analytics

Period: 2022-03-01 00:00:00 EST
— 2022-05-31 23:59:59 EST
SN: C00101731

Custom Usage Report

March 2022 - Blast Time by Day In Hours

Sun	Mon	Tue	Wed	Thu	Fri	Sat
		1	2	3	4	5
6	7	8	9	10	11	12
11.4	4.65	7.68	7.19	5.78	2.32	4.32
13	14	15	16	17	18	19
11.4	5.79	2.47	2.42	6.46	6.10	6.08
20	21	22	23	24	25	26
3.43	6.81	1.87	4.12	3.47	1.32	2.96
27	28	29	30	31		
4.69	3.69	4.40	7.07	4.93		

April 2022 - Blast Time by Day In Hours

Sun	Mon	Tue	Wed	Thu	Fri	Sat
		1	2	3	4	5
3	4	5	6	7	8	9
2.27	5.19	1.18	1.81	5.89	3.47	4.37
10	11	12	13	14	15	16
0.57	5.42	4.60	5.39	3.77	3.29	—
17	18	19	20	21	22	23
—	4.33	4.02	4.65	4.79	2.89	—
24	25	26	27	28	29	30
1.76	5.70	4.71	0.26	3.16	3.66	—



Custom Usage Report PDF (cont.)

- The first page of the PDF contains two main sections:
 - Machine information
 - Contact information
 - Machine data

The screenshot shows a 'Custom Usage Report' for a Cold Jet Aero2 Series PCS 60. The report includes a machine image, header information, usage overview, and monthly usage details.

Header:

Cold Jet[®] *the force of nature*
CONNECT[®] Analytics
Period: 2022-03-01 00:00:00 EST – 2022-05-31 23:59:59 EST
SN: C00101731
Custom Usage Report

Machine information:

Please review the status report for your Aero2 Series PCS 60. If you have any questions, contact Cold Jet Customer Service at service@coldjet.com.

Contact information:

Usage Overview:

Total Run Time	426.3 hrs
Estimated Ice Usage	2,518 kg
Avg Feed Rate	0.15 kg/min
Avg Blast Time	25.0 minutes
# Trigger Pulls	689

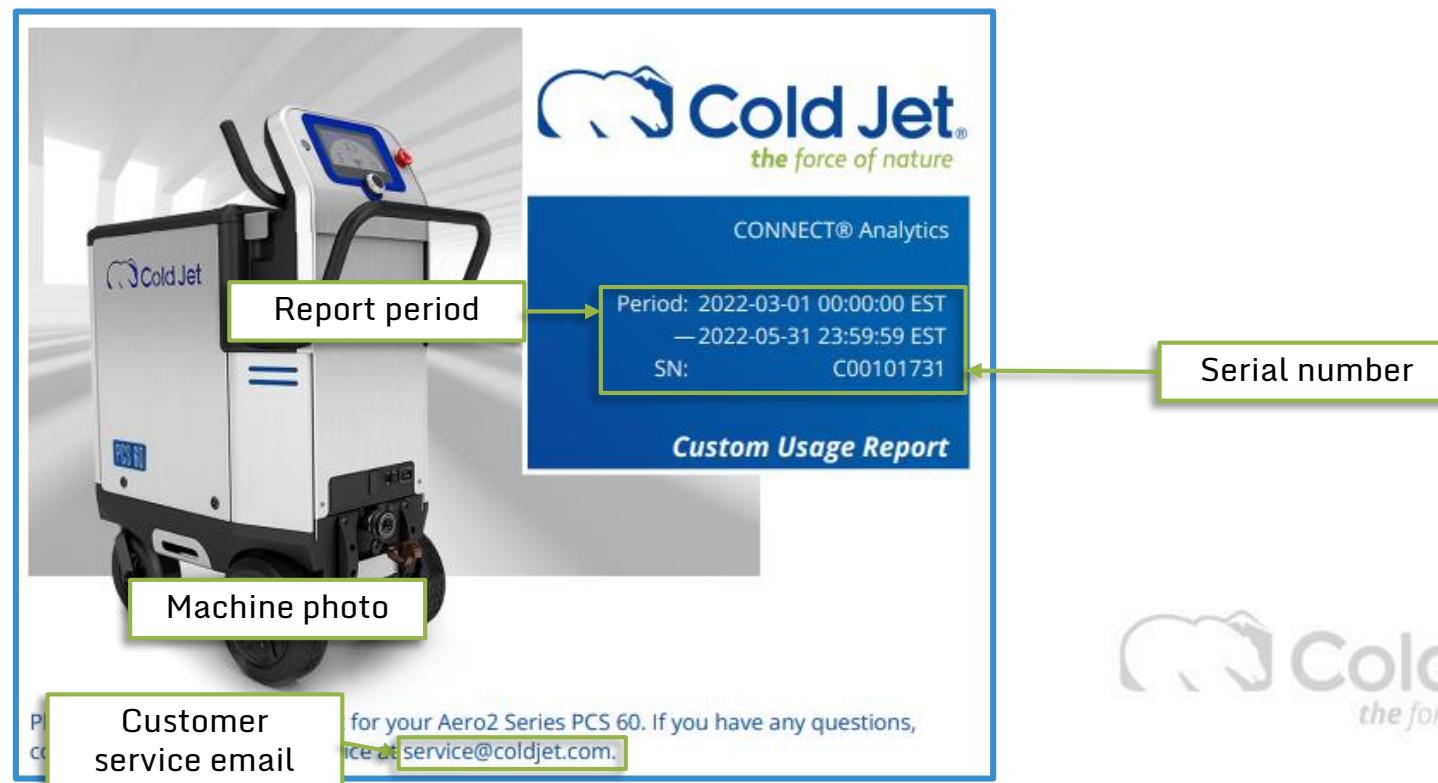
Machine data:

Most Used Month:

Month	March, 2022
Total Run Time this Month	127.1 hrs
Estimated Ice Usage this Month	1082 kg

Custom Usage Report PDF (cont.)

- The machine information on the PDF contains:
 - Reporting period
 - Serial number
 - Machine photo
- The contact information on the PDF contains:
 - Customer service email



Custom Usage Report PDF (cont.)

- The machine data on the PDF contains:
 - Usage overview
 - Most Used
 - Note - depending on the timeframe, this may be the most used month, day, or hour

Usage Overview	
Total Run Time	411.8 hrs
Estimated Ice Usage	2,431 kg
Avg Feed Rate	0.15 kg/min
Avg Blast Time	25.0 minutes
# Trigger Pulls	665
Most Used Month	
Month	March, 2022
Total Run Time this Month	127.1 hrs
Estimated Ice Usage this Month	1081.8 kg

Estimated ice usage in period → Estimated Ice Usage

Average blast time → Avg Blast Time

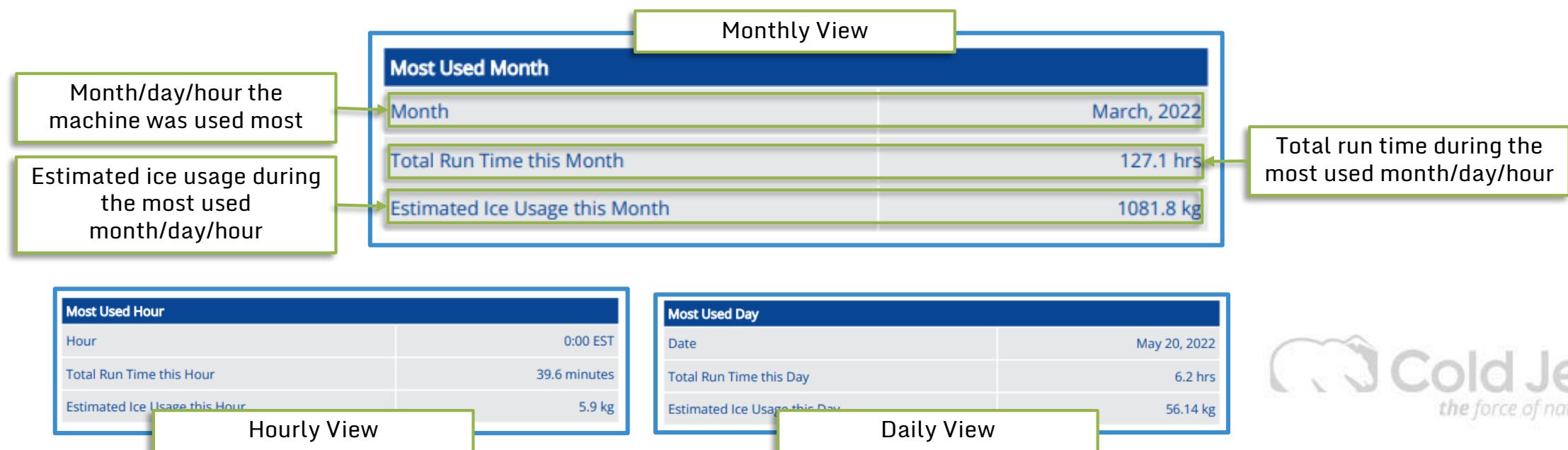
Amount of hours of machine usage → Total Run Time

Average feed rate used → Avg Feed Rate

Number of trigger pulls → # Trigger Pulls

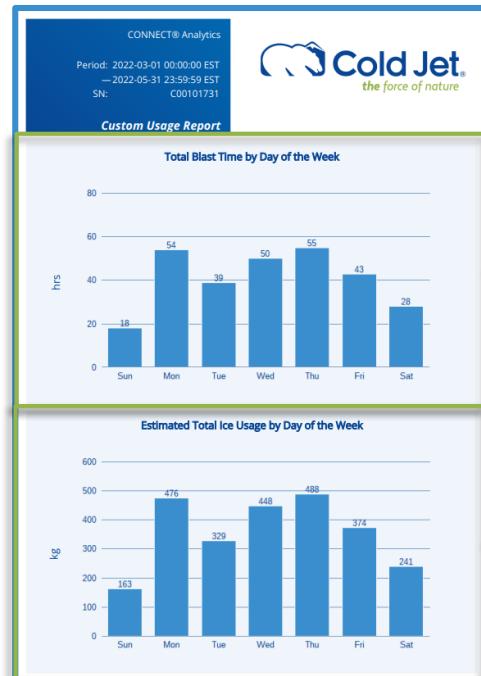
Custom Usage Report PDF (cont.)

- The Most Used section contains:
 - The month/day/hour that the selected machine was used the most, during the selected period
 - The total run time during the most used month/day/hour
 - The estimated total ice usage during the most used month/day/hour



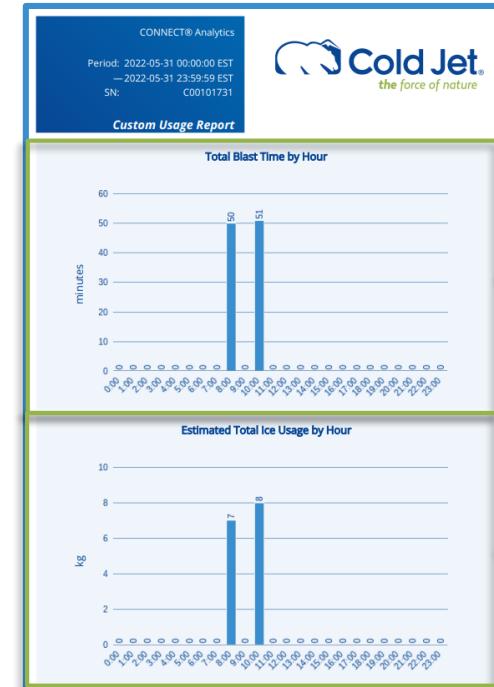
Custom Usage Report PDF (cont.)

- The second page contains two sections, varying based on the breakdown you see.
 - Monthly/Daily breakdown:**
 - Total Blast Time by Day of the Week
 - Estimated Total Ice Usage by Day of the Week
 - Hourly breakdown:**
 - Total Blast Time by Hour
 - Estimated Total Ice Usage by Hour



Total Blast Time by Day of the Week

Estimated Total Ice Usage by Day of the Week



Total Blast Time by Hour

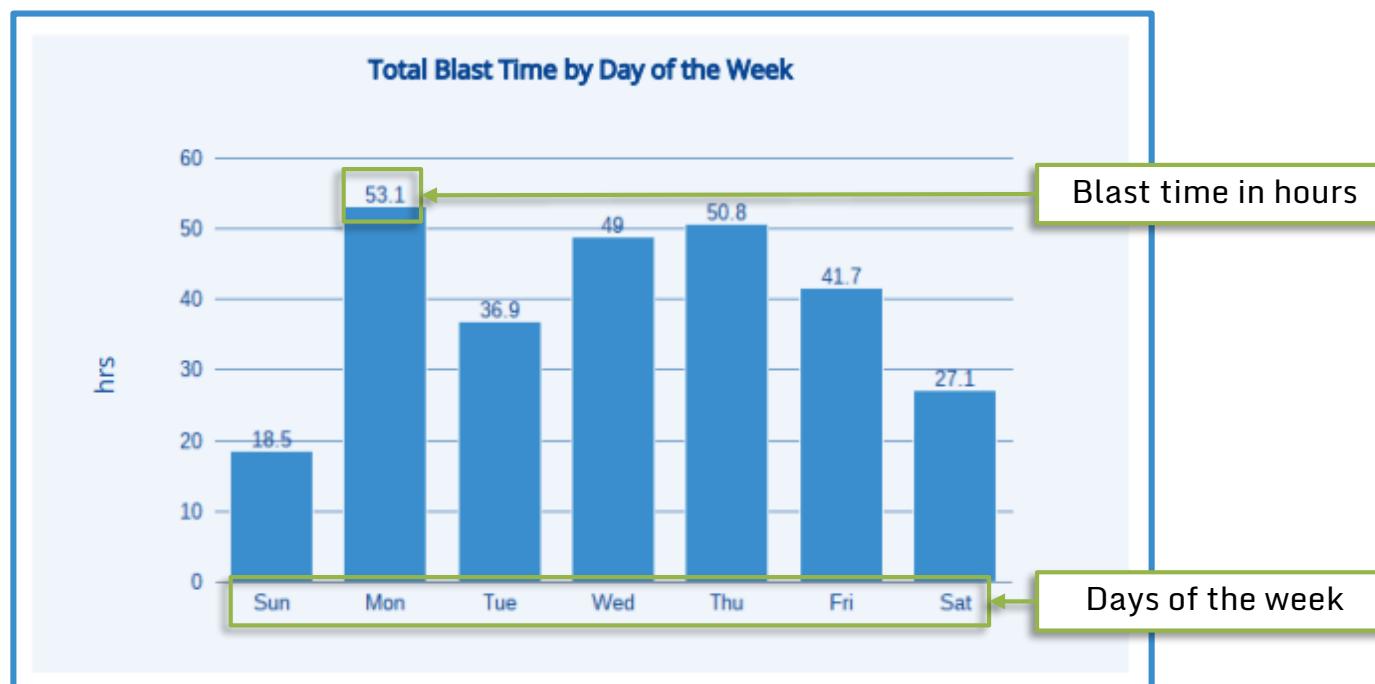
Estimated Total Ice Usage by Hour



Custom Usage Report PDF (cont.)

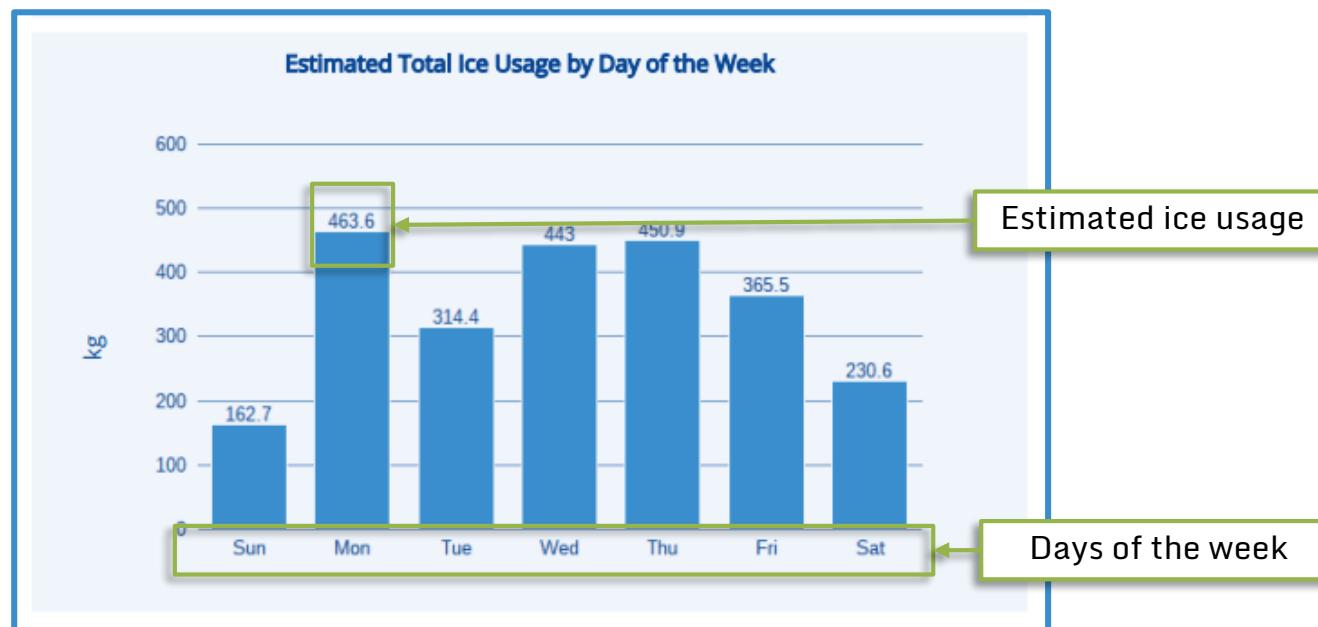
- The Total Blast Time by Day of the Week chart contains:

- Days of the week
- Total blast time data for each day, in hours
 - This data is an accumulation of blast data from every instance of that weekday in the selected period. For example, the blast time in hours for Thursday is the sum of blast time for every Thursday in the period.



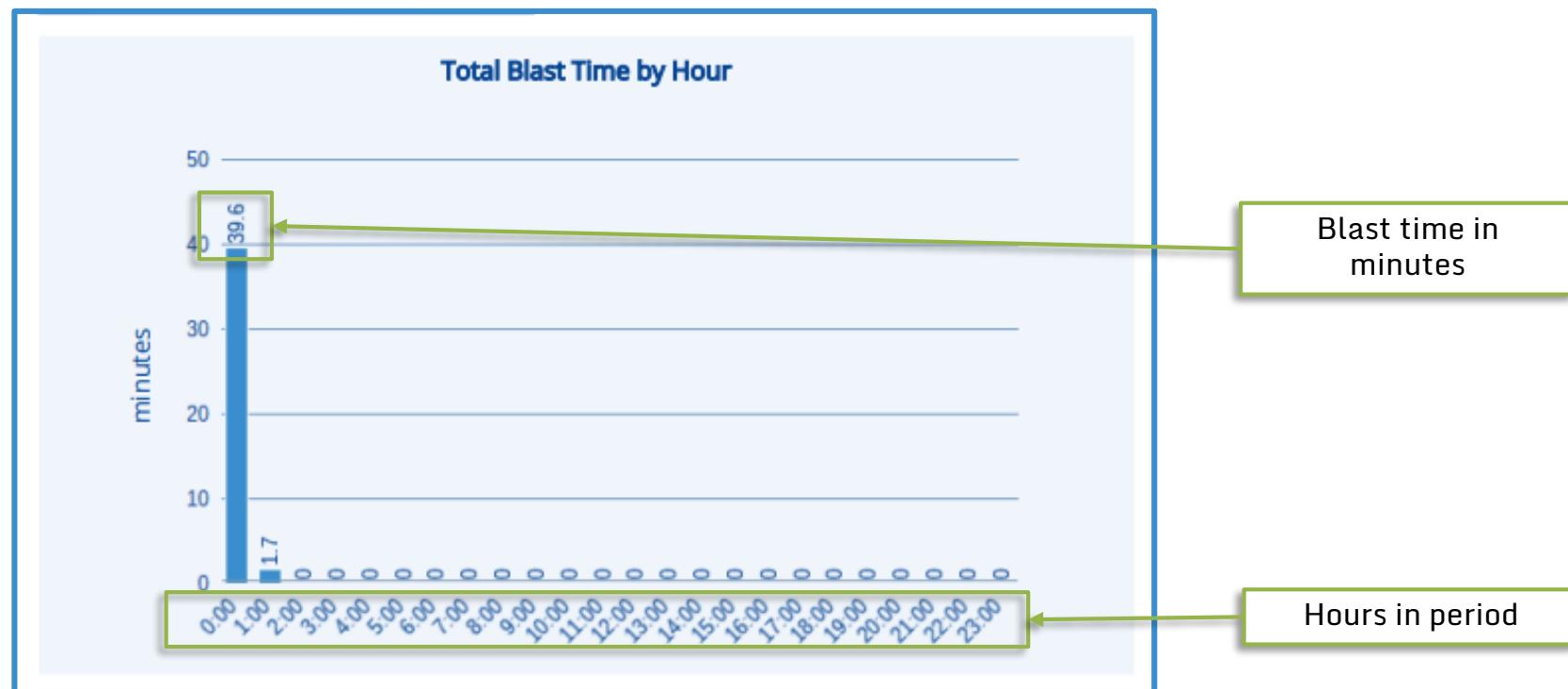
Custom Usage Report PDF (cont.)

- The Estimated Total Ice Usage by Day of the Week chart contains:
 - Days of the week
 - Total estimated ice usage for each day, in lb/kg
 - This data is an estimation based on average feed rate and blast time in the selected period. Using these values, the ice usage in lb/kg is estimated. The estimations for each day of the week are added together to produce 7 data points. For example, the ice usage for Thursday is the sum of estimated ice usage for every Thursday in the period.



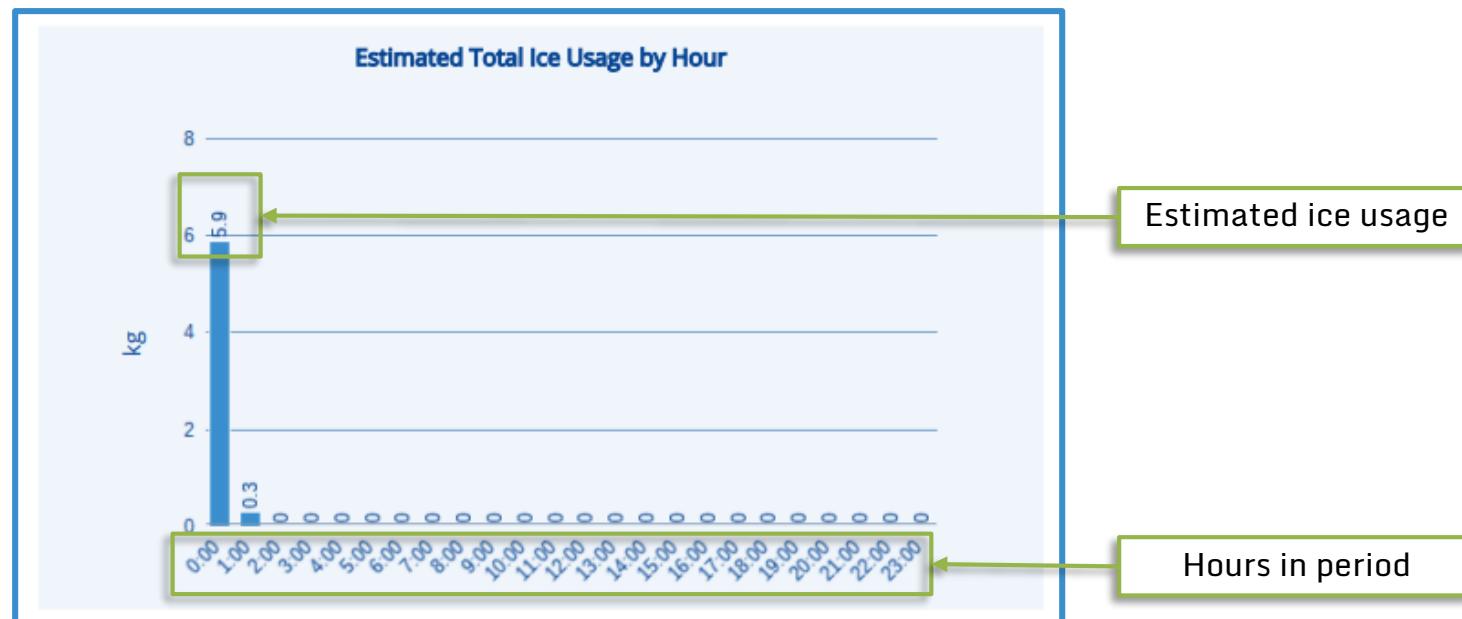
Custom Usage Report PDF (cont.)

- The Total Blast Time by Hour chart contains:
 - Hours in period
 - Total blast time data for each hour, in minutes



Custom Usage Report PDF (cont.)

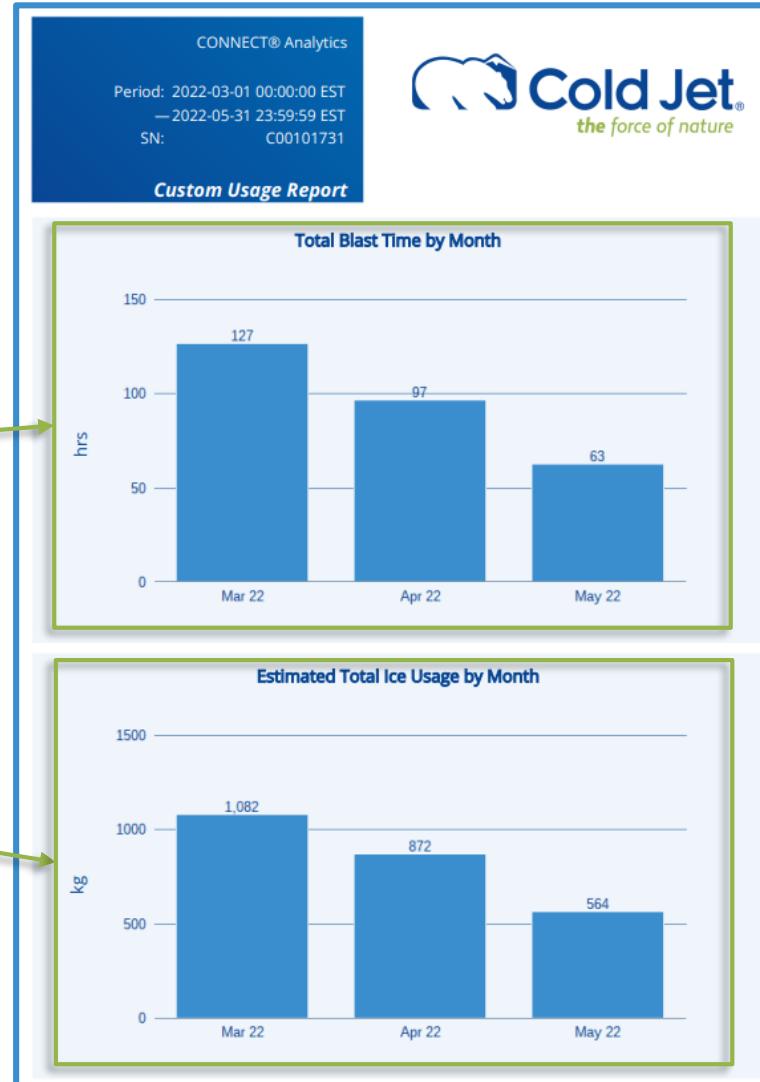
- The Estimated Total Ice Usage by Day of the Week chart contains:
 - Hours in period
 - Total estimated ice usage for each hour, in lb/kg



Custom Usage Report PDF (cont.)

- If you are viewing the monthly breakdown, the third page contains two sections:
 - Total Blast Time by Month
 - Estimated Total Ice Usage by Month
- Note - this page is not featured on the daily/hourly breakdowns.

Total Blast Time by Month

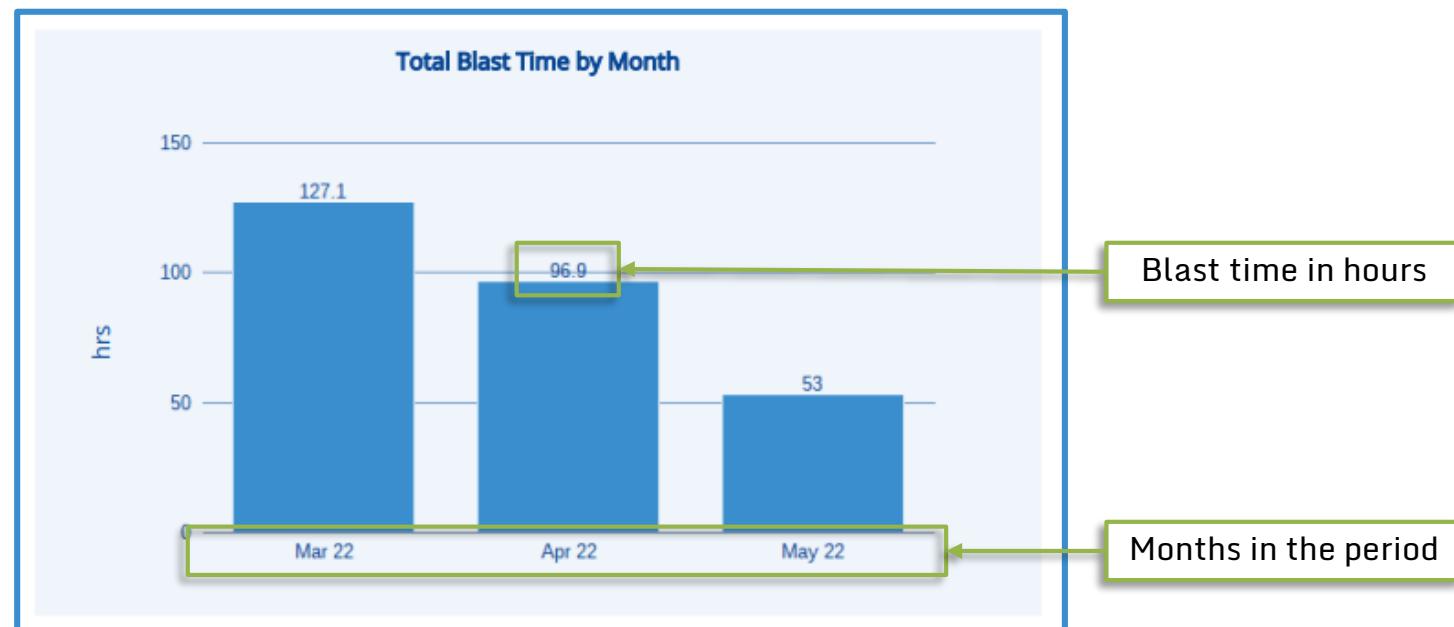


Estimated Total Ice Usage by Month



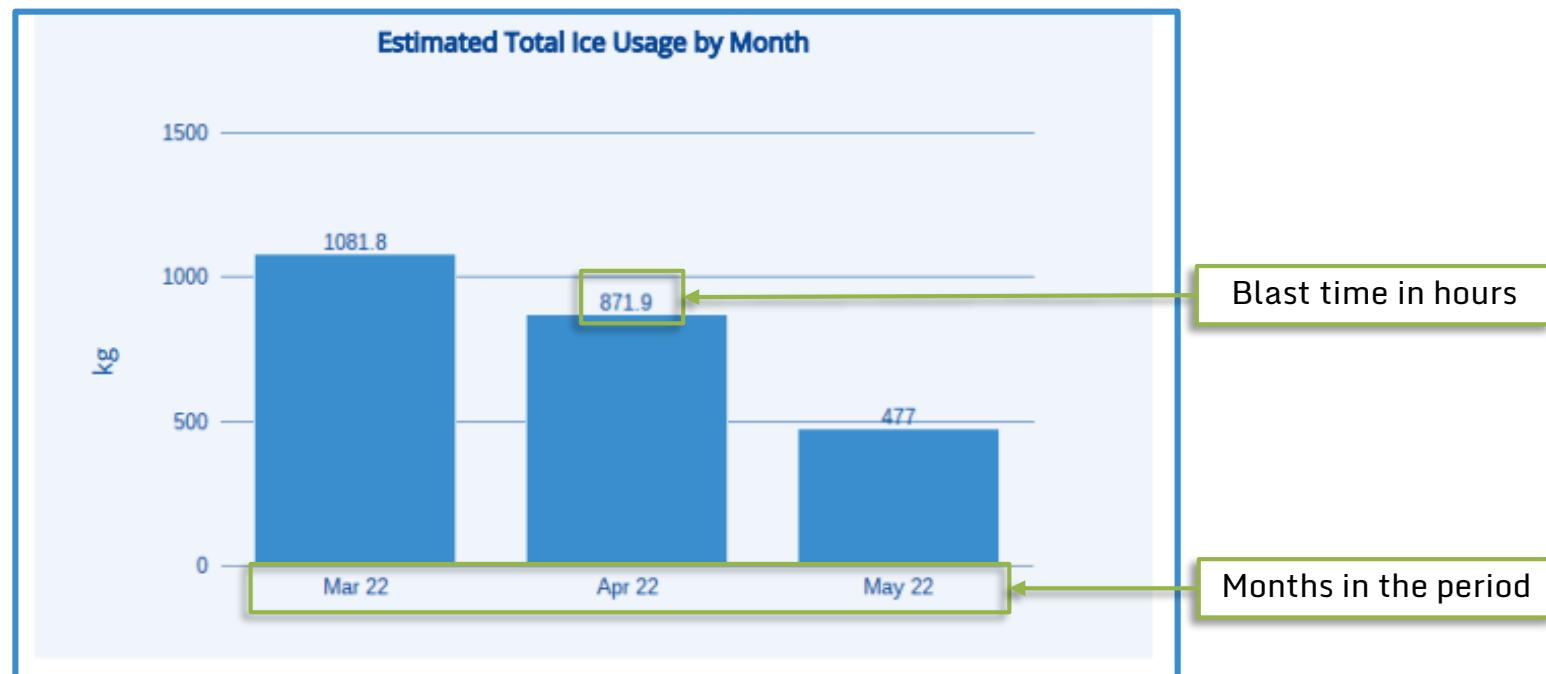
Custom Usage Report PDF- Single/Multi (cont.)

- The Total Blast Time by Month chart contains:
 - Months in the period
 - Total blast time data for each month, in hours



Custom Usage Report PDF (cont.)

- The Estimated Total Ice Usage by Month chart contains:
 - Months in period
 - Total estimated ice usage for each month, in lb/kg



Custom Usage Report PDF (cont.)

- If you are viewing a daily or monthly breakdown, the next page(s) of the report contain(s) calendars with blast time by day in hours for each month in the period.
 - Note - any unused days in the period will appear gray, and any days *not* in the period will be pale blue.
- The Blast Time by Day in Hours section contains:
 - A calendar for the reporting period
 - Number of hours of blast time per day

April 2022 - Blast Time by Day in Hours						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
					1 6.87	2 2.86
3 2.27	4 5.19	5 1.18	6 1.81	7 5.89	8 3.47	9 4.37
10 0.57	11 5.42	12 4.60	13 5.39	14 3.77	15 3.29	16 ---
17 ---	18 4.33	19 4.02	20 4.65	21 4.79	22 2.89	23 ---
24 1.76	25 5.70	26 4.71	27 0.26	28 3.16	29 3.66	30 ---

Diagram labels:

- Calendar month and days (points to the header row)
- Days of the month (points to the days 1 through 30)
- Hours of blast time per day (points to the numerical values in the cells)

Custom Report

- The **Custom Report** home page shows all custom reports that you have completed.
- From the home page, you can:
 - Create new reports
 - Add a custom logo for PDF reports
 - View all created reports
 - View, edit, copy, share, or delete created reports

The screenshot shows the 'Custom Report' home page with a dark background. At the top, there are two main buttons: 'Create Report' and 'Add custom logo'. Below these are two blue buttons: 'Create New Report' and 'My Logo'. Arrows point from the top buttons to their respective blue buttons. At the bottom, there is a table with columns for Actions, Serial #, Job / Report Name, Customer, Start Date, Create Date, and Create User. The table has one entry: C00102752, test, test, 2022-11-01, 2022-11-22, erreamer@coldjet.com. Navigation links at the bottom include First, Prev, Next, Last, Page Size (25), and Download CSV.

Actions	Serial #	Job / Report Name	Customer	Start Date	Create Date	Create User
	C00102752	test	test	2022-11-01	2022-11-22	erreamer@coldjet.com

Custom Report (cont.)

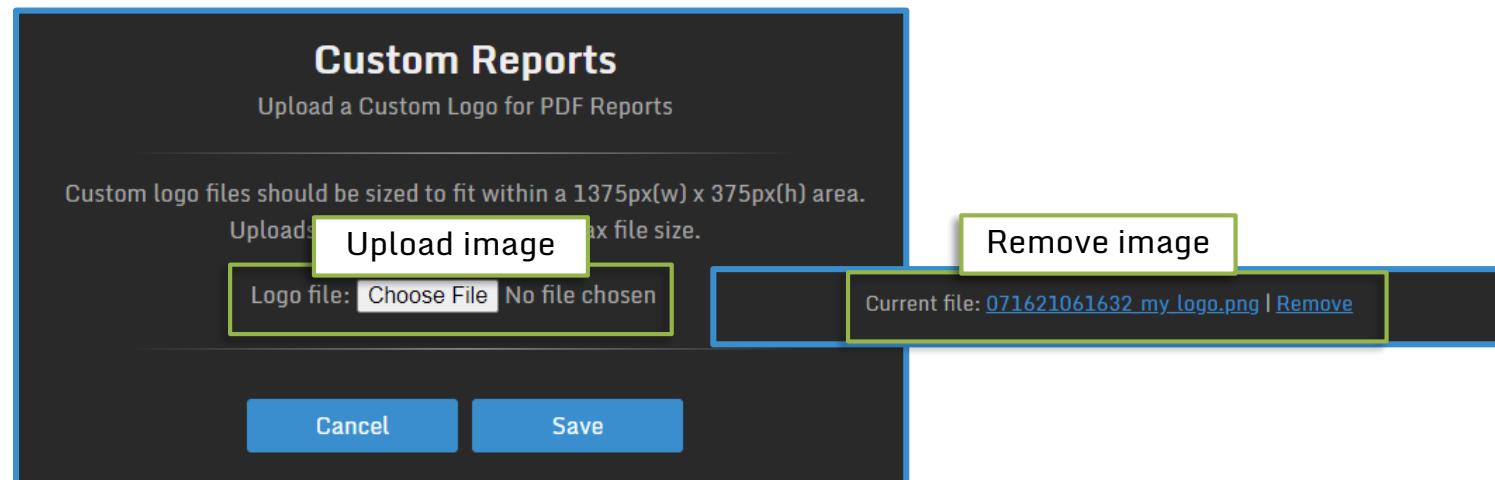
- The Custom Report table contains:
 - Actions - View any report, Edit/Copy/Delete/Share your reports
 - Serial # - Machine used for report
 - Job/Report Name
 - Customer
 - Start Date
 - Create Date - The date the report was created
 - Create User - The user that created the report
- For information on how to use the custom report table, see [How to Use Tables](#).
- For information on how to share a report, see [Share Report via Email](#).

The screenshot shows a 'Custom Reports' page with the sub-header 'Create and View Reports'. At the top right are 'Create New Report' and 'My Logo' buttons. Below is a table with the following columns: Serial #, Job / Report Name, Customer, Start Date, Create Date, and Create User. The table has one entry: C00102752, test, test, 2022-11-01, 2022-11-22, erreamer@coldjet.com. At the bottom left are 'Page Size' and 'First Prev 1 Next Last' buttons, and a 'Download CSV' button. On the far left, under the heading 'Actions', are five icons: a magnifying glass, a pencil, a copy symbol, a trash can, and a person icon. To the right of these icons are green callout boxes with the labels: 'View PDF Report', 'Edit Report', 'Copy Report', 'Delete Report', and 'Share Report'. Arrows point from each icon to its corresponding callout box.

Serial #	Job / Report Name	Customer	Start Date	Create Date	Create User
C00102752	test	test	2022-11-01	2022-11-22	erreamer@coldjet.com

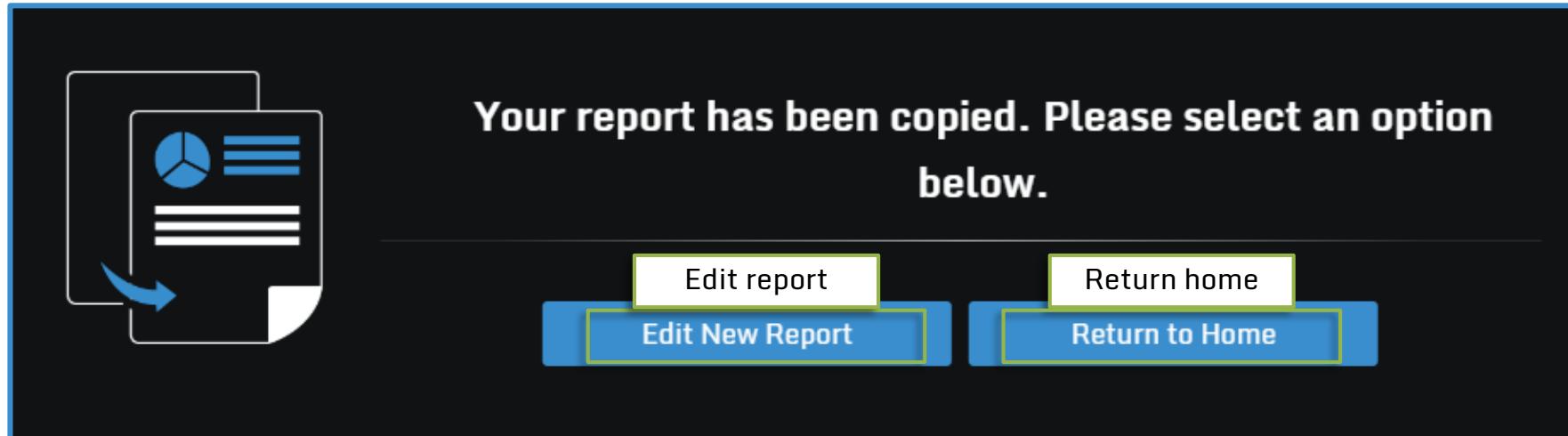
Custom Report (cont.)

- Clicking “My Logo” will allow you to upload a custom logo for PDF reports.
- To upload your own logo, select “Choose File” and save.
 - Note - your image must be no larger than 512KB. Larger files will not upload and you will receive an error.
- To remove your logo, select “Remove” next to the file name.
- From the add/edit report section, you can choose to use your own logo. Not choosing to do so will input the default Cold Jet logo.



Custom Report (cont.)

- If you choose to copy a report, you will receive a popup message to confirm the copy. From the popup, you can choose to edit the copy or to return back to the Custom Report home page.
- If you choose to edit the copy, you will be brought to the [Custom Report edit page](#).



Custom Report (cont.)

- To create a Custom Report, first select ‘Create New Report on the home page.
- There are multiple sections to the custom report. These are:
 - Timeframe - the start and end date/time of the report
 - PDF Layout - which format you would like the PDF to show
 - Job Details - basic information about the report
 - Preparer Information - information about the report preparer
- All optional sections can opened or closed by toggling the “+” or “-” buttons.

The screenshot shows a dark-themed web form titled 'Create Custom Report'. At the bottom, there's a section labeled 'Open Optional Sections' with a green arrow pointing to a row of buttons. Each button has a '+' sign followed by a section name: 'Preparer Information (optional)', 'Cleaning Configuration (optional)', 'Cost Items (optional)', and 'Miscellaneous (optional)'. Below these buttons is a blue 'Save' button.

Custom Report (cont.)

- Once you have filled out the required information, as well as whatever optional data you wish to include, you may save the report.
- After saving, you are given the option to either return to the [**Custom Report home**](#) or [**view the report**](#).

The screenshot displays two overlapping windows. The background window is titled 'Create Custom Report' and contains fields for 'Timeframe', 'Time Zone', 'PDF Layout', and 'Job Details'. It also includes sections for 'Preparer Information (optional)', 'Cleaning Configuration (optional)', 'Cost Items (optional)', and 'Miscellaneous (optional)'. A 'Save report' button is at the bottom. The foreground window is a modal titled 'Create Custom Report' with the message 'Your new report has been saved. Click a button below.' It features two blue buttons: 'Custom Report Home' and 'View Report (PDF)'.

Create Custom Report

Your new report has been saved. Click a button below.

Custom Report Home

View Report (PDF)

Create Custom Report

From Date: 00:00 To: 23:59

Time Zone: * Please Choose

PDF Layout: * Please Choose

Job Details:

Job / Report Name *	0/25	Cleaning Application *	0/25
Job Location *	0/25	Contaminant / Coating Cleaned *	0/25
Prepared For / Customer *	0/25	Substrate / Material *	0/25

+ Preparer Information (optional)

+ Cleaning Configuration (optional)

+ Cost Items (optional)

- Miscellaneous (optional)

Save report

Custom Report (cont.)

- If there are details you would like to change after completing the report, you may edit the report by selecting the pencil icon on the home page.
- The edit report looks nearly identical to the add, but the previously input data is filled in. The serial number is also displayed, and cannot be changed.
- Once your edits are saved, you may once again either [view the report](#) or return to the [Custom Report home](#).

Edit Custom Report
Make any changes, and then hit the Save button at the bottom.

Timeframe *
2022-08-01 To 2022-08-09
00:00 23:59

Machine Serial
C00101731

Time Zone *
UTC -11:00:00 US Samoa

PDF Layout *
Usage

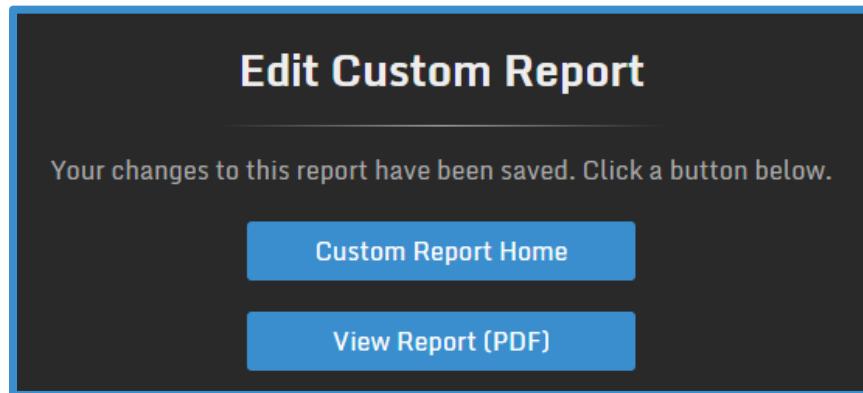
Job Details *

Job / Report Name *	20/25 Cleaning Application *	4/25
Sample Custom Report	TEST	
Job Location *	4/25 Contaminant / Coating Cleaned *	4/25
TEST	TEST	
Prepared For / Customer *	4/25 Substrate / Material *	4/25
TEST	TEST	

+ Preparer Information (optional)
+ Cleaning Configuration (optional)
+ Cost Items (optional)
+ Miscellaneous (optional)

Save

Save edits



Custom Report PDF

- There are two separate PDF layouts that you may choose when creating or editing the report. These are:
 - Usage
 - Application

Application Layout



Cold Jet
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Aero2 Series
PCS 60

Period: 2022-03-01 00:00:00 EST
— 2022-04-18 23:59:59 EST

SN: C00101731

Graffiti Cleanup

Prepared by: Cold Jet
455 Wards Corner Rd
Loveland, OH 45140
United States

Job Details		Total Costs
Customer	City of Cincinnati	\$10,699.14
Location	Cincinnati, OH	
Application Data		
Contaminant	Paint	Amount Billed \$75,000.00
Application	Paint Removal	Total Profit \$64,300.86
Material	Brick	
Performance	★★★★★	Ice Cost \$8,120.14 (@ \$3.00/kg)
Averages		Labor Cost \$868.00 (@ \$14.00/hr)
Avg Feed Rate	0.29 kg/min	Compressor Rental Cost \$508.00
Avg Blast Time	42 seconds	Transportation \$1,203.00
Avg PCS Size	1.5 mm	

Usage Layout



Cold Jet
the force of nature

Aero2 Series
PCS 60

Period: 2022-03-01 00:00:00 EST
— 2022-04-18 23:59:59 EST

SN: C00101731

Graffiti Cleanup

Prepared by: Cold Jet
455 Wards Corner Rd
Loveland, OH 45140
United States

Job Details		Total Costs
Customer	City of Cincinnati	\$10,699.14
Location	Cincinnati, OH	
Usage Summary		
Est Ice Usage	2,706.7 kg	Amount Billed \$75,000.00
Blast Time	156.9 hrs	Total Profit \$64,300.86
# Trigger Pulls	13,560	
Total Run Time	157.0 hrs	Ice Cost \$8,120.14 (@ \$3.00/kg)
Total Job/Labor Hours	62 hrs	Labor Cost \$868.00 (@ \$14.00/hr)
Averages		Compressor Rental Cost \$508.00
Avg Feed Rate	0.29 kg/min	Transportation \$1,203.00
Avg Blast Time	42 seconds	
Avg PCS Size	1.5 mm	



Custom Report PDF (cont.)

- The first page of the PDF always includes required job details, preparer information, machine information over the job's timeframe, and cost information
 - If cost or preparer information was omitted upon creation of the report, these sections will not appear
 - Machine info is based upon messages that the machine has sent to CONNECT
 - If the machine is an Aero2 PCS 60, this table will also include average PCS size
 - If you chose to use your own logo, the Cold Jet logo at the top of each page will be replaced with yours.



Custom Report PDF (cont.)

- The difference between the Application layout and the Usage layout is in the order of information.
 - An Application based PDF focuses on the user-input information. The user-submitted application data is located on the first page, and usage summary is pushed to the second.
 - A Usage based PDF focuses on machine-gathered data. The usage summary is located on the first page, and user-submitted application data resides on the second.



Custom Report PDF (cont.)

- The second page of the report contains optional configuration details and either application data (Usage layout) or usage summary (Application layout).
 - If configuration data was not supplied, this table will be omitted and comments, if provided, will take its place.
 - If some, but not all, configuration data was supplied, any missing data will be represented by '---'
- The third page of the report contains the comments. This page will be omitted if comments were not filled out.

Application Layout	
Period:	2022-03-01 — 2022-04-18 23:59:59 EST
SN:	C00101731
Graffiti Cleanup	
Usage Summary	
Est Ice Usage	313.5 lb
Blast Time	8.1 hrs
# Trigger Pulls	724
Total Run Time	7.9 hrs
Total Job/Labor Hours	24 hrs
Configuration Data	
Nozzle	106S.6
Applicator	Aero2 Advanced Performance Applicator, 1" (4 function)
Compressor Rating	50 (CMM)
Blast Hose Length	20 ft (6.1 m)
Air Type	Compressed Air
Air Piping Size	3/4"
Ambient Temperature	25 °C
Relative Humidity	35

Usage Summary

Optional Configuration Data

Usage Layout	
Period:	2022-03-01 00:00:00 — 2022-04-18 23:59:59 EST
SN:	C00101731
Graffiti Cleanup	
Comments	
This job went very smoothly. The machine worked well and tackled the paint removal with ease. This ended up being a much quicker job than we anticipated due to the efficiency of our machine. We were very happy with the quality of this job.	
Application Data	
Contaminant	Paint
Application	Paint Removal
Material	Brick
Performance	★★★★★
Configuration Data	
Nozzle	106S.6
Applicator	Aero2 Advanced Performance Applicator, 1" (4 function)
Compressor Rating	50 (CMM)
Blast Hose Length	20 ft (6.1 m)
Air Type	Compressed Air
Air Piping Size	3/4"
Ambient Temperature	25 °C
Relative Humidity	35

Application Data



Data Export

- The **Data Export** page can be used to create an **XLSX** or **CSV** file, which can be used with Microsoft Excel.
- You may export Blast, Status, or Fault data for your machine between a specified timeframe.

Data Export

*Note that Excel exports are limited to 10K rows.
To export larger sets of data, use CSV which can export up to 150K rows.*

Serial #: C00101132

Data to Export

Blast Status Fault

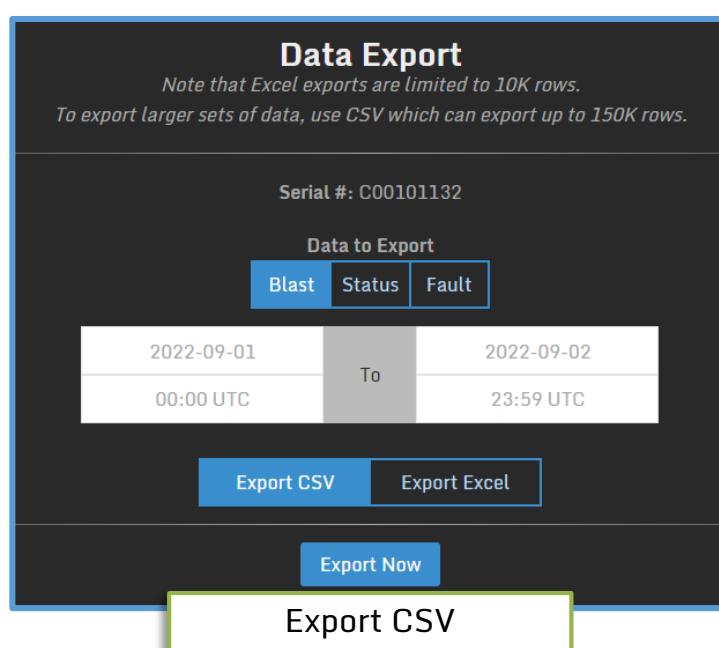
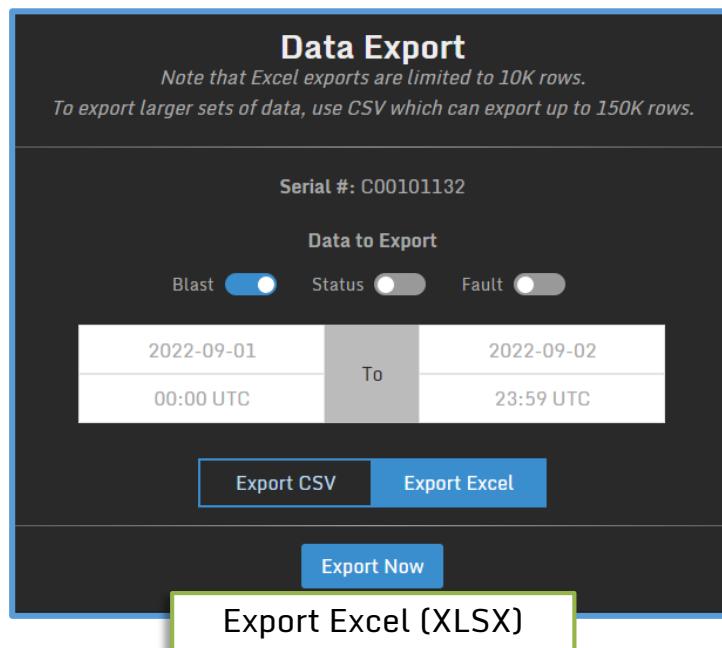
2022-09-01	To	2022-09-02
00:00 UTC		23:59 UTC

Export CSV **Export Excel**

Export Now

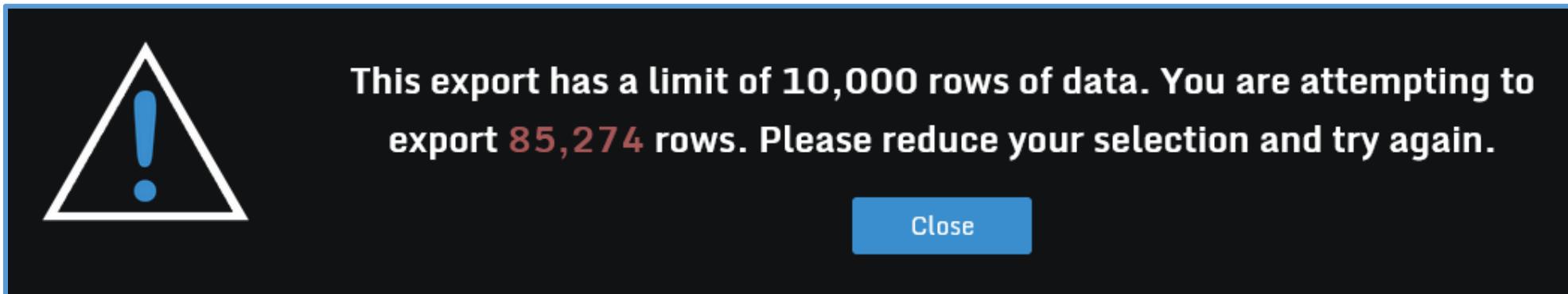
Data Export (cont.)

- When selecting “Export CSV”, only one type of data may be selected.
- If you select “Export Excel”, you may choose to export multiple types of data.
- If you select multiple types of data to export, your file will have separate sheets for each type.



Data Export (cont.)

- Note - when exporting an XLSX file, there is a limit of 10,000 rows of data. If you exceed this, a popup will tell you how many rows you attempted and request that you reduce your selection.



Settings

- The Settings page features two main sections:
 - General Settings
 - Notifications
- You can open or close each tab of the settings page by clicking on the title.

Settings

Set your preferences.

- General Settings

Setting	Value
Units	Imperial
Default Home Timeframe	Last 30 Days
Home Refresh Interval	1 minute
Show As Online Timeframe	Now (Last 15 Minutes)
Ice Usage Calculation	Blast Time
Language	English
Time Zone	[UTC +00:00:00] UTC
Show Quick Start on Login	Enabled

+ Notifications

Save

General Settings

- The **General Settings** page is where you tailor the display information in CONNECT® Analytics to your liking or subscribe to notifications regarding your machine.
- You can open or close each tab of the settings page by clicking on the title.

The screenshot shows the 'General Settings' page. On the left, there's a sidebar with two items: '+ General Settings' (which is highlighted with a yellow border) and '+ Notifications'. The main content area has a header 'Settings' with the sub-header 'Set your preferences.' Below this, there are two tabs: '- General Settings' (which is active and shown in a light gray background) and '+ Notifications' (which is shown in a dark gray background). The '- General Settings' tab contains several configuration options:

Setting	Value
Units	Imperial
Default Home Timeframe	Last 30 Days
Home Refresh Interval	1 minute
Show As Online Timeframe	Now (Last 15 Minutes)
Ice Usage Calculation	Blast Time
Language	English
Time Zone	[UTC +00:00:00] UTC
Show Quick Start on Login	Enabled

At the bottom of the main content area is a blue 'Save' button.

General Settings (cont.)

- **Units** sets the type of units you would like the information to be displayed with.
Options include:
 - Imperial
 - Metric

The diagram illustrates the connection between the 'Units' setting in the General Settings menu and the 'Avg Feed Rate' card on the Home Page. A blue arrow originates from the 'Units' dropdown in the General Settings panel and points to the 'Avg Feed Rate' section on the Home Page.

General Settings

- Settings**
Set your preferences.
- General Settings**
 - Units**: Imperial
 - Default Home Timeframe**: Last 30 Days
 - Home Refresh Interval**: 1 minute
 - Show As Online Timeframe**: Now (Last 15 Minutes)
 - Ice Usage Calculation**: Blast Time
 - Language**: English
 - Time Zone**: [UTC +00:00:00] UTC
 - Show Quick Start on Login**: Enabled
- Notifications**

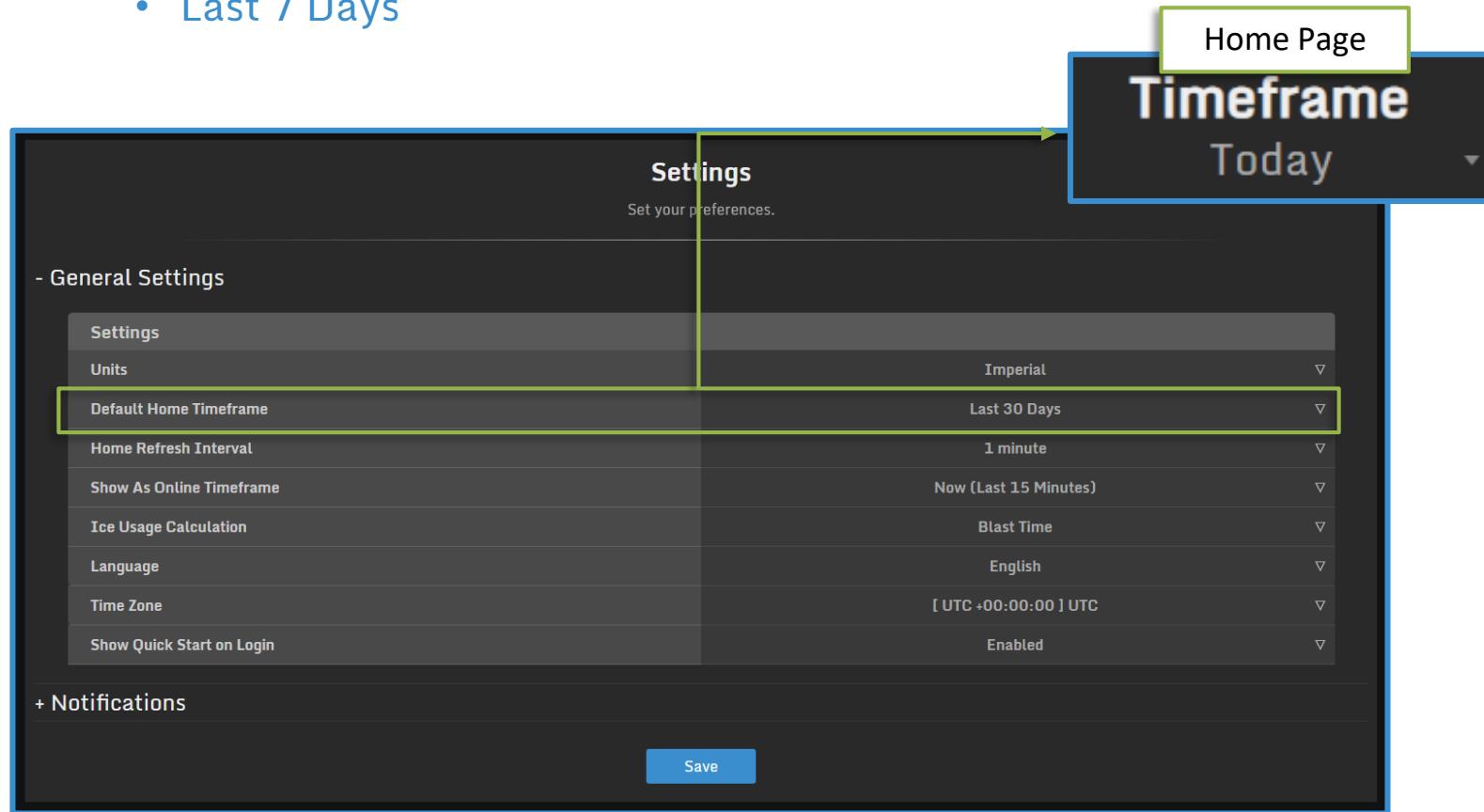
Save

Home Page

- Total Run Time**: 1.0 Hours Meter 1.7
- Avg Feed Rate**: 0.48 lb/min Min 0.11 Max 0.66

General Settings (cont.)

- **Default Home Timeframe** selects the timeframe on the home page. Options include:
 - Today
 - Yesterday
 - Last 7 Days
 - Last 30 Days
 - Year to Date (YTD)
 - Last Year
 - All Time



General Settings (cont.)

- **Home Refresh Interval** chooses the length of time before data refreshes on the customer home page. Options include:
 - 30 seconds
 - 1 minute
 - 5 minutes
 - 10 minutes
 - 30 minutes

Settings

Set your preferences.

- General Settings

Settings	
Units	Imperial ▾
Default Home Timeframe	Last 30 Days ▾
Home Refresh Interval	1 minute ▾
Show As Online Timeframe	Now (Last 15 Minutes) ▾
Ice Usage Calculation	Blast Time ▾
Language	English ▾
Time Zone	[UTC +00:00:00] UTC ▾
Show Quick Start on Login	Enabled ▾

+ Notifications

Save

General Settings (cont.)

- **Show as Online Timeframe** is the period of time that your machine will be considered online for. Options include:
 - 1 hour
 - 4 hours
 - 8 hours
 - 12 hours
 - 24 hours
 - 30 days
 - 7 days
 - 48 hours
- If your machine is online, the status bar will be green and say online. Otherwise, it will be gray and say offline. Additionally, the machine map will show a red pin if offline, or a green pin if online.

The diagram illustrates the configuration of general settings and their visual representation. On the right is the 'Settings' interface with a dark theme. It shows the 'General Settings' section where the 'Show As Online Timeframe' dropdown is set to 'Now (Last 15 Minutes)'. Below this, under '+ Notifications', there is a 'Map Page' entry. A green box labeled 'Status Bar' highlights the top portion of the interface, which displays 'Status: Online' and 'Last comm: 2019-12-12 10:19:27 UT'. A green box labeled 'Map Page' highlights the map on the left, which shows a green location pin over Cincinnati, Ohio. A green arrow points from the 'Show As Online Timeframe' setting in the 'General Settings' section to the 'Status Bar' and 'Map Page' components.

General Settings (cont.)

- **Ice Usage Calculation** is the type of hour reading you would like to use to calculate estimated ice usage. Options include:
 - Blast Time - Sum of trigger seconds during the timeframe
 - Run Time - Difference in hour meter readings from beginning and end of the timeframe

Settings

Set your preferences.

- General Settings

Settings	Imperial
Units	Last 30 Days
Default Home Timeframe	1 minute
Home Refresh Interval	Now (Last 15 Minutes)
Show As Online Timeframe	
Ice Usage Calculation	Blast Time
Language	English
Time Zone	[UTC +00:00:00] UTC
Show Quick Start on Login	Enabled

+ Notifications

Save

General Settings (cont.)

- Language changes the language of the interface. Options include:

- Brazilian Portuguese
- Chinese
- English
- French
- German
- Japanese
- Polish
- Spanish

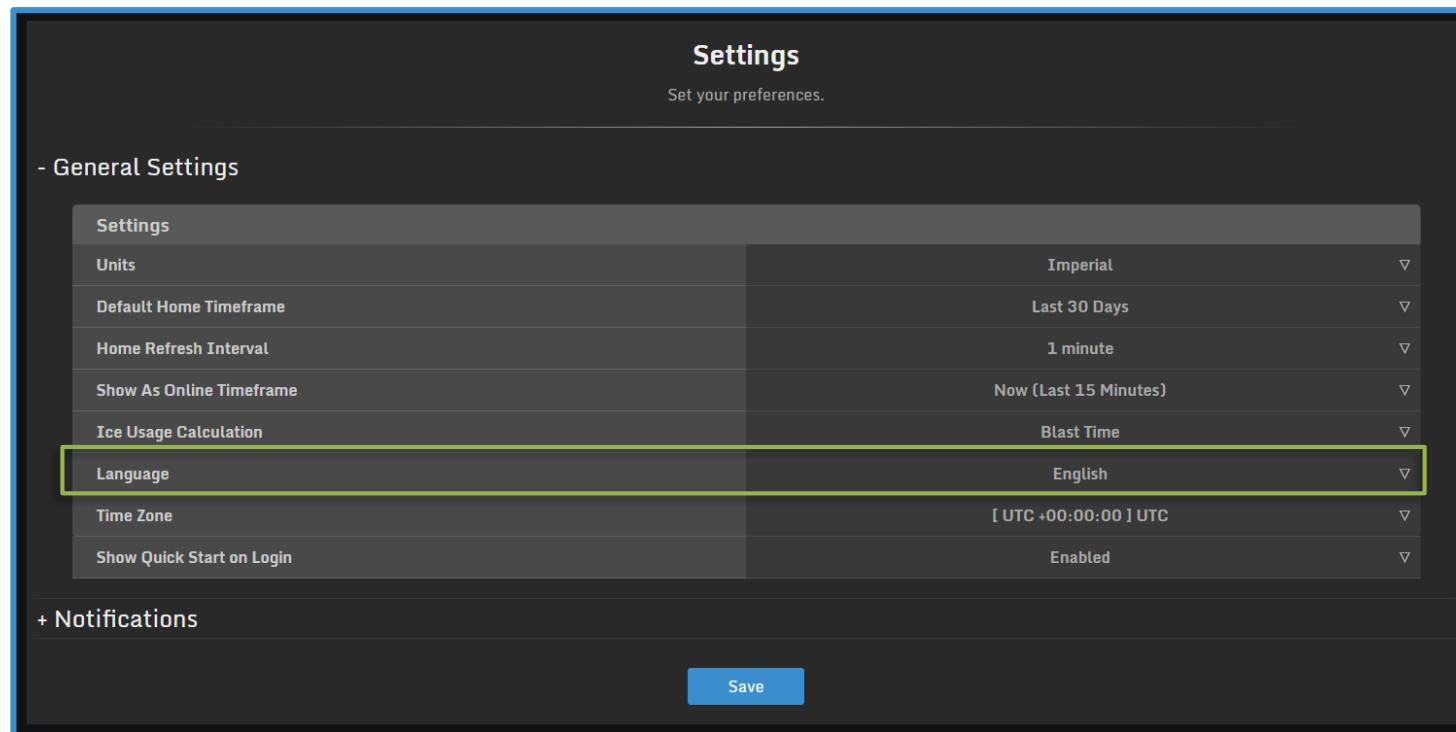
Settings
Set your preferences.

- General Settings

Settings	Imperial
Units	▼
Default Home Timeframe	Last 30 Days
Home Refresh Interval	1 minute
Show As Online Timeframe	Now (Last 15 Minutes)
Ice Usage Calculation	Blast Time
Language	English
Time Zone	[UTC +00:00:00] UTC
Show Quick Start on Login	Enabled

+ Notifications

Save



General Settings (cont.)

- **Timezone** changes which timezone any timestamps are presented in. There are 76 different options to choose from.

Settings
Set your preferences.

- General Settings

Settings	Imperial
Units	▼
Default Home Timeframe	Last 30 Days
Home Refresh Interval	1 minute
Show As Online Timeframe	Now (Last 15 Minutes)
Ice Usage Calculation	Blast Time
Language	English
Time Zone	[UTC +00:00:00] UTC
Show Quick Start on Login	Enabled

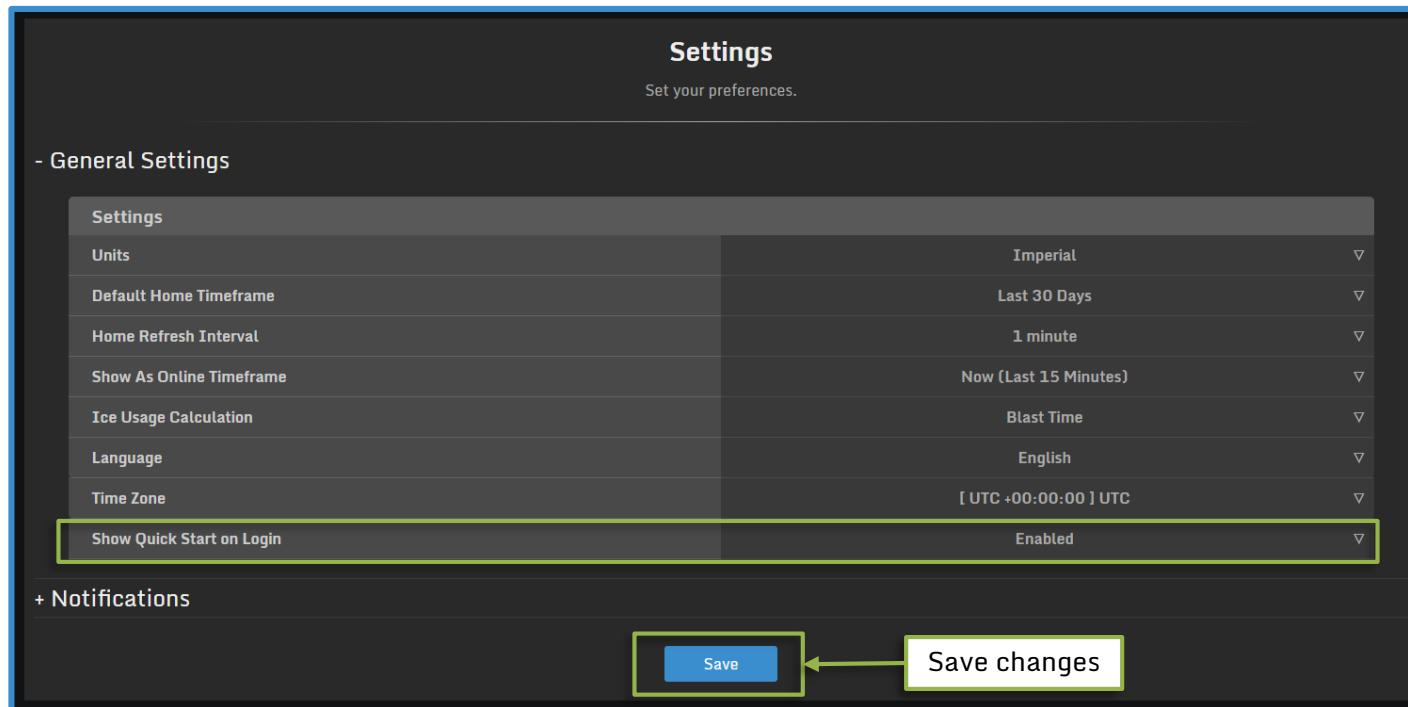
+ Notifications

Save



General Settings (cont.)

- **Show Quick Start on Login** controls the Quick Start Guide popup that displays on login. You are able to disable it by clicking “don’t show again” in the popup, or coming to settings and selecting “Disabled”. To allow the popup to display again, simply change the setting to “Enabled”.
- **Note - you must press Save for the changes to be applied.**



Notifications

- To access notification settings, select the **Notifications** tab.
- To enroll a new email in notifications, click the “Add Enrollment” button.

The screenshot shows a user interface for managing notifications. On the left, there's a sidebar with two options: '+ General Settings' and '+ Notifications'. The '+ Notifications' option is selected and highlighted with a yellow box. The main content area has a title 'Notification Enrollment' and a sub-instruction 'To enroll in notifications, use the form below.' Below this, there's a table with one row of data. The table columns are labeled 'Email', 'Serial #', 'Notification Type', 'Enroll?', 'Edit Enrollment', and 'Delete'. The data row contains the values 'erreamer@coldjet.com', '1+101132', 'Service Alerts, Firmware Updates', a toggle switch set to 'On', an edit icon, and a delete icon. A blue box highlights the 'Add Enrollment' button at the top right of the main content area.

Email	Serial #	Notification Type	Enroll?	Edit Enrollment	Delete
erreamer@coldjet.com	1+101132	Service Alerts, Firmware Updates	<input checked="" type="checkbox"/>		

Notifications (cont.)

- When adding a new email for notification enrollment, you will be required to fill out the following fields:
 - Email - email address you would like to receive notifications
 - Group/Serial # - group of machines or individual machine that you would like to be notified about
 - Notification type - choice to receive notifications for either firmware updates, service alerts, or both
- Note - you must press Save for the changes to be applied.**

Notification Enrollment

Add New Enrollment

Enrollment Details *

Email *

Firmware Updates
 Service Alerts
 Monthly Usage Report
 Quarterly Usage Report
 Annual Usage Report

Cancel **Save**

Notifications (cont.)

- Current enrollment can be disabled by toggling the “Enroll?” button. Toggling saves automatically.
- You may edit the group/serial # and notification type for your current enrollment by selecting the pencil icon next to the email address desired.
- Enrollment can be deleted by clicking the trash can and confirming removal. This change saves automatically.

Notification Enrollment			
Email	Group / Serial #	Notification Type	
test@coldjet.com	1+101135	Service Alerts, Monthly Usage Report, Quarterly Usage Report	<input checked="" type="checkbox"/> Enable/Disable Enrollment <input style="border: none; background-color: transparent; font-size: small; margin-right: 10px;" type="button" value="Edit enrollment"/> <input style="border: none; background-color: transparent; font-size: small;" type="button" value="Delete email enrollment"/>
test2@coldjet.com	1+101135	Firmware Updates	<input type="checkbox"/> <input style="border: none; background-color: transparent; font-size: small; margin-right: 10px;" type="button" value="Edit enrollment"/> <input style="border: none; background-color: transparent; font-size: small;" type="button" value="Delete email enrollment"/>

For questions, comments, issues, or suggestions regarding CONNECT® Analytics,
please email iot@coldjet.com