

Robert Maurice

I'm a UX/UI designer located in Austin, Texas with a passion for coding/development of websites and mobile apps. I seek to create designs that solve user's problems based on data, testing, and iteration.

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Professional Experience

American Income Life Insurance Company

- Insurance Agent
- Quality Control Agent

September 2016 - December 2017 (1 year 4 months)

As an insurance agent at AIL, my main duty was presenting to potential customers. To do this, I would call, email, and door knock the perspective leads. Once a presentation was underway, I would communicate with the customer and find what they needed.

As a Quality Control Agent, my duty was to resolve issues that existing customers had with policies. To accomplish this, I would sit down with the customers and communicate with them to find out the root of the problem. When this happened, I would send in the necessary paperwork to the corporate office and keep the customer updated.

Subaru Kotsu

- Assitant English Teacher
- Office Assistant

May 2014 - August 2015 (1 year 4 months)

Tokyo, Japan

My role at Subaru Kotsu was to assist the English teacher in preparing the lessons. To accomplish this, I researched English teaching strategies and read books. We also had surveys every month to see what the students thought of the course. After analyzing the feedback, we iterated and improved the lesson plans.

In addition to teaching, I also assisted in the office and helped resolve miscommunications that occurred between the Japanese taxi drivers and English-speaking customers.

Education and Certifications

The University of Texas at Austin

UX/UI Design Boot Camp,
(June 2018 - December 2018)

The University of Texas at Arlington

Bachelor's of Fine Arts, Design and Visual Communications,
(August 2008 - December 2013)

UX/UI Skills

Storyboarding
Wireframes
User Personas
Journey Maps
Empathy Maps
User Testing
Paper Prototyping
User Flows
User-Experience Design
Atomic/Component Design
User Research
Interviews
Competitive Analysis
Surveys

Programming Skills

HTML
CSS
JavaScript
AngularJs
Java
Github
Node.js
npm
Command Line Interfaces

Tools

Adobe Photoshop
Adobe Illustrator
Adobe XD
Adobe InDesign
InVision Studio
maze.design
Visual Studio Code
Github Desktop
Command Line
FTP clients